

🌿 Serenity Bliss Spa - Internal Data File 🌿

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🏢 General Information

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Name: Serenity Bliss Spa  
Location: 145 Lotus Avenue, Tranquil City, Harmony State,  
12345  
Phone: +1 (555) 234-7890  
Email: contact@serenityblissspa.com  
Website: www.serenityblissspa.com

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🕒 Opening Hours

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Monday - Friday: 9:00 AM - 9:00 PM  
Saturday: 10:00 AM - 8:00 PM  
Sunday: 11:00 AM - 6:00 PM  
Holidays: Closed on major public holidays

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👤 Employees Data

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1. Employee ID: SB001  
Name: Emma Johnson  
Role: Spa Manager  
Experience: 10 years in spa management  
Contact: emma.johnson@serenityblissspa.com
2. Employee ID: SB002  
Name: Daniel Lee  
Role: Senior Massage Therapist  
Specialty: Deep Tissue & Sports Massage  
Experience: 8 years  
Contact: daniel.lee@serenityblissspa.com
3. Employee ID: SB003  
Name: Sophia Martinez  
Role: Skincare Specialist  
Specialty: Facials & Anti-Aging Treatments  
Experience: 6 years  
Contact: sophia.martinez@serenityblissspa.com
4. Employee ID: SB004  
Name: Olivia Brown  
Role: Receptionist  
Experience: 4 years in customer service  
Contact: olivia.brown@serenityblissspa.com
5. Employee ID: SB005  
Name: Michael Chen  
Role: Wellness Coach  
Specialty: Meditation & Stress Management

Experience: 7 years  
Contact: michael.chen@serenityblissspa.com

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### Services & Prices

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#### Massage Therapy:

- Swedish Massage (60 min): \$80
- Deep Tissue Massage (60 min): \$95
- Hot Stone Massage (75 min): \$110
- Aromatherapy Massage (60 min): \$90

#### Skincare Treatments:

- Classic Facial (50 min): \$75
- Anti-Aging Facial (70 min): \$120
- Hydrating Facial (60 min): \$95
- Acne Treatment Facial (60 min): \$100

#### Wellness Services:

- Guided Meditation Session (45 min): \$50
- Stress Management Coaching (60 min): \$85
- Yoga Class (Group, 60 min): \$20 per person

#### Packages:

- Bliss Package: Swedish Massage + Classic Facial - \$140
- Renewal Package: Hot Stone Massage + Hydrating Facial - \$185
- Serenity Full-Day Retreat: All-day access to treatments & wellness coaching - \$350

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### Contact Information

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Phone: +1 (555) 234-7890  
Email: bookings@serenityblissspa.com  
Address: 145 Lotus Avenue, Tranquil City, Harmony State, 12345

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### Frequently Asked Questions (FAQs)

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Q: Do I need to book in advance?

A: Yes, we recommend booking at least 24 hours in advance to secure your preferred time.

Q: What is your cancellation policy?

A: Cancellations must be made at least 12 hours before the appointment to avoid charges.

Q: Do you accept walk-ins?

A: Yes, but availability cannot be guaranteed without prior booking.

Q: What payment methods do you accept?

A: We accept cash, credit/debit cards, and mobile payments.

Q: Are gift cards available?

A: Yes, gift cards can be purchased online or at the spa reception.

Q: Do you offer couple's treatments?

A: Yes, couple's massage and wellness sessions are available upon request.

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✦ End of File

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