



Incident handler's journal

Instructions

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

Date: 1/3/2024	Entry: 1
Description	A U.S. health clinic suffered a ransomware attack that disrupted operations by encrypting employee files and devices, likely the work of experienced, unethical hackers.
Tool(s) used	SEIM tools Firewall filters and network port filtering Email filters Network protocol analyzers File recovery and backup tools
The 5 W's	<ul style="list-style-type: none">• Who: Group of unethical hackers• What: Phishing emails installed malware, encrypting files and devices• When: Tuesday 9am• Where: Small US health clinic• Why: Attackers bypassed email/attachment security controls

Additional notes	Include any additional thoughts, questions, or findings.
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Date: 1/4/2024	Entry: 2
Description	
Tool(s) used	
The 5 W's	<p>Capture the 5 W's of an incident.</p> <ul style="list-style-type: none"> • Who caused the incident? • What happened? • When did the incident occur? • Where did the incident happen? • Why did the incident happen?
Additional notes	Include any additional thoughts, questions, or findings.

Date: Record the date of the journal entry.	Entry: Record the journal entry number.
Description	Provide a brief description about the journal entry.

Tool(s) used	List any cybersecurity tools that were used.
The 5 W's	<p>Capture the 5 W's of an incident.</p> <ul style="list-style-type: none"> • Who caused the incident? • What happened? • When did the incident occur? • Where did the incident happen? • Why did the incident happen?
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Tool(s) used	List any cybersecurity tools that were used.
The 5 W's	Capture the 5 W's of an incident. <ul style="list-style-type: none"> • Who caused the incident? • What happened? • When did the incident occur? • Where did the incident happen? • Why did the incident happen?
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Tool(s) used	List any cybersecurity tools that were used.
The 5 W's	<p>Capture the 5 W's of an incident.</p> <ul style="list-style-type: none"> • Who caused the incident? • What happened? • When did the incident occur? • Where did the incident happen? • Why did the incident happen?
Additional notes	Include any additional thoughts, questions, or findings.

Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

Reflections/Notes: Record additional notes.
