Mohammad Mubasheer

Mubasheer99@gmail.com |+41 779554252

Career Objective

To succeed in an environment of growth and excellence and earn a job which provides me job satisfaction and self-development and help me achieve personal as well as organizational goals.

Experience Summary

- Results-oriented professional with 7+ years' experience in SDLC and Reference data domain experience of providing rapid and client-focused support services at top investment bank such as UBS
- 7+ experience in Pl/SQL development.
- 2+ experience in C++ programming.
- 1+ experience in Test management.
- 4+ Experience in Financial Instrument Data domain.
- Demonstrated abilities in handling production incidents and catering requests from various teams.
- Well versed in a variety of tools & technologies and processes involved in IT Operations, Production Support, Development, Service Desk/Help Desk and IT Service Management. Expertise in Applications Support, Incident Management, Troubleshooting & Issue Resolution, Root Cause Analysis, Rapid Ticket Response Times, Scheduled & Ad Hoc Maintenance, Data Requests Handling and BO Reporting.
- Adept at articulating complex technical concepts to users of varying technical understanding.
- Outstanding interpersonal skills.
- Completed IGATE internal Project Management certification.(PM101).

Areas of Expertise

- Strong in Object Oriented Analysis
- Expert in the analysis, design, development, implementation of distributed multi-threaded and multi-processing applications using C++ and Python.
- *Oracle database. Fine tuning oracle queries.*
- *Expertise in writing Packages, Stored Procedures, Functions, Views,MV and Database Triggers using SQL and PL/SQL in Oracle and scheduling oracle jobs.*
- *Worked with query tools like SQL*Plus, SQL Developer,PL/SQL developer.*
- *Experience in Performance Tuning & Optimization of SQL statements*
- *Created logical and physical Database Design, data structures, Data Modeling, Schema Design*
- Experience in UNIX operating system and UNIX commands.
- Expertise in Manual/Functional Testing, Automation Testing.
- Proficient in all cycles of test life cycle from test planning to defect tracking and managing defect lifecycle.
- Having good knowledge of Software Development Life Cycle(SDLC)
- Ability to meet deadlines and handle pressure in coordinating multiple tasks in a work/project environment.
- Excellent analytical and interpersonal skills, oral and written communication skills.
- Ability to work individually as well as in a team with excellent problem solving and troubleshooting capabilities.
- Ability to explain technical concepts and communicate with users and system administrators

Reference Data, Fixed Income/Equities (Front Office Support), Incident Management, Problem Management, Change Management, Troubleshooting & Issue Resolution, Root Cause Analysis and Post Incident Review, Volumes Trend & Data Analysis, Reporting Activities, Service Delivery and Service Improvement

`

Mohammad Mubasheer

Mubasheer99@gmail.com |+41 779554252

Education

➢ **New English School,Honnavar,Karnataka**

   Completed School on May 2004
   Graduated with Distinction (92.32%)

➢ **Vijaya PU College,Bangalore, Karnataka**

   Completed Pre University College on May 2006
   Graduated with Distinction (88%)

➢ **PESIT,Bangalore,Karnataka**

   Completed Bachelor Of Engineering on May 2010
   Graduated with First Class (68%)

Technical Skills

Certifications:	Oracle PL/SQL Developer Certified Associate
Platforms:	Windows 2000/XP/7, UNIX.
Tools & Technologies:	TOAD,PL/SQLdeveloper,Autosys,BusinessObjects,TestManaent, RSM,Eclipse,JIRA,RTM,HPSM,XML,*PERL* Netcool,crontab,CommandLineEditor, ServiceNow(ITIL), Putty, InformaticaPowerCenter,HTML5,CSS,Java,QC,UFT,SVN,VBA,QT
Programming Languages:	C++,SQL, PL/SQL, Shell scripting,Clips,Python,Java
Databases:	Oracle, Sybase
Applications:	Microsoft Office

Visa Details

Schenzen Visa – ZH3177387

Employer

   CAPGEMINI (August 2010 till date)

`

Mohammad Mubasheer

Mubasheer99@gmail.com |+41 779554252

Relevant Project Experience

Project #1

Title	VDPS
Client	UBS AG ,Zurich
Project Type	Development
Operating System	Windows XP, Solaris, LINUX
Tools	Solaris Studio,QualityCentre,UFT,PL/sql developer,SVN,RSM,Eclipse,Jira,Jenkin deployment
Key Technologies Used	C++,Java,SQL,Unix scripting,PERL,VBA,clips,HTML5,PERL,OOPS,PLSQL,XML
Team Size	18
Role	Application Developer/Test Manager
Period	July 2016 – Till date

Project Objective

VDPS/zOS is a Reference Data solution present in Wealth Management Swiss Bank, It is a Mastering Application which captures Instruments and Financial Institution data. It takes data feed from several vendors (sixfi,Bloomberg,IBT) in different format as input. Then a customized framework analyzes and converts these multiple source formats into single source format or golden copy. Only one golden copy is created and stored in DB, RAW and Normalized data is not stored in the application. This single format golden copy data is then further user by several consumers for different business needs.

Responsibilities:
- Designed, developed complex Server side VDPS framework.
- Continue to standardize VDPS Server, FIOM Model, Working on VST and Wizards to define business rules for VDPS using C++ and clips.
- Enhance FIOM Model. Crated New Class design for Sustainability Rating(Data from MSCI)
- Created new procedures, functions, triggers, packages, and SQL*Loader scripts, and modified existing codes, tables, views, and SQL*Loader scripts.
- Tuned SQL queries to improve response time.
- Wrote UNIX shell scripts to run SQL scripts daily.
- Analyze requirement specifications; carry out feasibility analysis and estimating effort.
- Preparation of the design documents followed by development, design review and code review.
- Responsible for resolving technical issues/Prod issues for design and Anticipate issues and risks at the module level
- Create UML model using RSM.

`

➢ Worked to ETD data reduction Project which was nominated for the innovation award.

➢ Working as Test Manager. Managed all phases of testing from requirement to implementation.

➢ Creating/Updating knowledge articles for frequently reported issues.

➢ Worked on Sustainability Rating fixes which is one of the pain area in VDPS.

Key Achievements:

➢ ETD data reduction Project which was nominated for the innovation award.

➢ Identified and fixed the issue with WMP reconciliation and History Relocation and Midnight run process.

Project #2

Title	Reference Data Support
Client	UBS AG, Singapore
Project Type	Application Support.
Operating System	Windows XP, Solaris, LINUX
Tools	TOAD, Autosys, Business Objects, Command Line Editor, ServiceNow, Putty , Informatica 7.1,8.6 and 9.1 ETL Tool,JIRA
Key Technologies Used	Unix,PL/SQL,C++,ETL,,Java,HTML,XML
Team Size	15
Role	Team Lead
Period	Apr 2013 – July 2016

Project Objective

UBS has many different applications for variety of Securities like Equities Application, Fixed Income instrument Application etc. The data for these different applications were sourced from different data feed vendors like Bloomberg, Reuters, Telekurs, different exchanges over the Globe etc.

Maintain static/price information of financial instruments traded in the market, along with all the historical data required for trading applications within UBS. Download files from various exchanges/data vendors and ensure that the details are loaded successfully in the application database after applying business logic. Ensure batches run on time and accurate data is available with consumer systems for trading and decision making on behalf of the firm.

Responsibilities:

➢ Accountable for providing end-to-end support for any reference data related issues
Reported by Clients/Trade Floor Support team and planning Service Improvement.

➢ Reconcile market data between exchange files and internal applications; work with
Relevant teams to fix the breaks identified.

➢ Prepare for major market events such as IPOs, Corporate Actions, etc. and ensure that we are updated with the market changes required for live trading.

➢ Accountable for Critical Incident Management, Root Cause Analysis, and Post Incident Review.

Mubasheer99@gmail.com |+41 779554252

➢ Run calls with regional stakeholders for static issues reported by consumers and implement data quality checks to avoid recurrence, propose short term/long term fixes, and plan service improvement.
➢ Solely responsible for problem management activities within the team - that involves Creating problem Tickets, Tracking Level 2 to Level 3 Escalations to closure, conducting Incident Follow-ups (Post mortem Analysis) calls, Closing Problem tickets within defined SLAs, Managing Support environment Issues via PM tickets.
➢ Participate in release/change related activities and drive change prioritization calls.
➢ Set up scripts for various automation tasks such as housekeeping files, copying files from exchange server to application server, and etc.
➢ Prepare weekly/monthly service reports for senior management review.
➢ Ensure there is no outage in terms of support coverage by effectively planning the shift rota and leaves.
➢ Responsible for new joiner Onboarding and training activities.
➢ Constantly review access rights of the team and take necessary actions against each individual.
➢ Raise JIRA requests as and when needed and follow-up based on priority to ensure changes are going into production to fix the underlying issues.
➢ Ensure team's preparedness on SOD post release weekend.

➢ Creating/Updating knowledge articles for frequently reported issues.

Key Achievements:
➢ Received Team of the quarter award
➢ Achieved FTE reduction targets by RTB calls with development team and targeted on frequent job failures and resolved them.

Project #3

Title	GAPC - GECIS
Client	GE CORPORATE
Project Type	Development/Support Analyst
Operating System	Windows XP, Solaris, LINUX
Tools	PL/SQL,Site Scope,HPSM,Teamsite,BAC
Key Technologies Used	PL/SQL,Unix,HTML,XML,Java
Team Size	6
Role	Oracle Developer
Period	Dec 2010 – Apr 2013

Project Objective

The APC Internal Website contains various applications to set and create reports for APC personnel. They range from the APC Billing application to Topaz and TELALERT administration

Mubasheer99@gmail.com |+41 779554252

Responsibilities:

- Interact with client and get information and clarification about requirements.
- Working on Performance tuning, PL/SQL coding, Preparing time estimation report, Functional Specification and Design Specification docs, Task sheet etc.
- Fine-tuned SQL queries using hints for maximum efficiency and performance.
- Developed Stored Procedures, Functions, database Triggers and created Packages to access databases from front end screens.
- *Created logical and physical Database Design, data structures, Data Modeling, Schema Design*
- Send proper notification to downstream and relevant stake holders when there is data corruption, unavailability and any other infra related downtimes
- Implemented database jobs monitoring.
- Implemented alerting reengineering using PL/SQL created new packages.
- Worked on RMS phase 2 reengineering using PL/SQL created new packages .Materialized Views
- Using Team Site as a Version control tool for daily check-in, checkouts and integrations.
- Created site scope monitors.
- Plan and supervise the daily activities of the application support
- Involved in resolving production problems for the applications and Ensure all support service level agreements are met.
- Prepared root cause analysis for problems occurred.
- Creating/Updating knowledge articles for frequently reported issues.

Key Achievements:

- DB jobs monitoring has been lodged as one of the innovation idea in IGATE portal.
- Received on the Spot Award for good deliverable in October 2011
- Received PAT ON THE BACK award in 2012.
- Received Small step innovation award for DB jobs monitoring.

`