Anish Khan

Innovator, Industrious, Quick Learner.

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EXPERIENCE.

Designation : US IT Recruiter(Associate Talent Acquisition Specialist)

Organization: Cogent Infotech, Chandigarh/Noida

Duration: 4 April 2022 To 17 November 2023

Job Responsibilities:

- Working for Direct Clients In the USA
- Handling Full IT Recruitment Cycle
- Utilized company recruitment tools and processes to execute workflow
- Responsible for prospecting, screening, and interviewing of applicants for positions as Program Managers, Project Managers, Software, Engineers, Consultants, Technical Architects, and various other positions with specific skills in CRM, Data Warehousing, Oracle, and Informatica.
- Using Job Diva ATS and updating candidates data.

Designation: Sr.Customer Support Associate/Technical Support

Representative

Organization: Concentrix, Chandigarh

Duration: 25 Feb-2021 To 17 Jun 2021

Job Responsibilities:

- Handling Inbound calls from USA Customers
- Sales and services
- Troubleshooting, Clean up and tune up

Designation : .Customer Support Associates/Technical Support

SKILLS

- Client Relation and Handling Skill.
- Ability To work under Pressure.
- Leadership Skill.
- GoodCommunicationskills.
- ❖ Good English Skill.
- Basic Knowledge
 of Computer
 Applications like(MS
 Office and Internet
 operating).

ACHIEVEMENTS

- Loyal Employee Award In Psntel Communication Pvt Ltd.
- Got Promoted As a supervisor after 3 months In Pantel Communication Pvt Ltd

Representative

Organization: Teleperformance Chandigarh

Duration: 10 oct-2020 To 15 Jan 2021

Job Responsibilities:

Handling Outbound and Inbound calls/chats of US Customers.

Troubleshooting and managing Godaddy website templates

Designation: Technical Sales Representative

Organization: Pantel Communication Pvt Ltd Dehradun

Duration : 14 Aug-2016 To 31 July 2018

Job Responsibilities:

- Handling Outbound and Inbound calls of USA Customers.
- Handling CRM customer services.
- Generates Sales. & achieve monthly targets

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EDUCATION

 M.Tech in CAD/CAM from Punjab College Of Engineering & Technology Mohali, Chandigarh.

University: I.K.G. Punjab Technical University (A'Grade NAAC accredited).

August 2015- February 2020

- Percentage/CGPA: 69%/6.96
- B.Tech in Mechanical Engineering from Institute Of Science & Technology Klawad, Yamunanagar.

University: Kurukshetra University Kurukshetra (A'Grade NAAC accredited).

August 2007 - February 2015

- Percentage/CGPA: 61%
- ❖ 12th from Board Of School Education Haryana.

Aprail 2005-March 2006

EXTRACURRICULAR

- Active participation in the Mechanical Society of ISTK.
- 1st position in
 District School

 Level Science
 Conference,
 Yamunanagar.
- Active Participation in NCC(Air Wing) at School Levels.

LANGUAGES

- English
- Spanish
- Hindi
- Urdu

*	10th from Board Of School Education Haryana.
Apra	ail 2003-March 2004

Percentage/CGPA: 57%/6.66

Percentage/CGPA: 78.69%

DATE:
PLACE: (Anish Khan)