

MUBBASHIRUL ISLAM

IT GENERALIST

Driven by a passion for technology, I am a self-taught professional with expertise in computer optimization, cybersecurity, video editing, and social media management. With a strong problem-solving mindset and a commitment to continuous learning, I thrive in dynamic environments. I bring a versatile skill set and a proactive approach to delivering innovative IT solutions.

SKILLS

- **Computer Optimization:** Proficient in optimizing computer systems for enhanced performance, troubleshooting software and hardware issues, and providing technical support.
 - **Cybersecurity:** Familiar with basic cybersecurity concepts, including threat detection, data privacy, and best practices for secure online behavior.
 - **Video Editing:** Skilled in video editing software, with the ability to create and edit engaging videos for various purposes.
 - **Social Media:** Experienced in managing and growing social media platforms, creating engaging content, and utilizing analytics to drive audience engagement.
 - **Tech Enthusiast:** Up-to-date with the latest trends, technologies, and advancements in the tech industry.
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EXPERIENCE

- Optimized computer systems and resolved software and hardware issues to ensure smooth operations.
 - Provided technical support to users, troubleshooting problems and offering solutions.
 - Assisted in implementing basic cybersecurity measures, such as antivirus software installation and password management.
 - Collaborated with team members to create and edit videos, ensuring high-quality output.
 - Managed social media accounts, developing content strategies, engaging with followers, and analyzing performance metrics.
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EDUCATION

- Diploma in Computer Science (Expected Graduation in 2025)
Daffodil Polytechnic Institute, Dhanmondi, Dhaka.
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CONTACT

Email : mubbashirulislam12345@gmail.com

Phone : +8801886788587

Address : 147/24 South Rahmatpur Colony, Matuail, Dhaka.