

# MUBBASHIRUL ISLAM

Dhaka, Bangladesh | +8801886788587  
imsabbirahmed.info@gmail.com

## Summary

---

Highly motivated and tech enthusiast individual with a passion for problem-solving and a quick learning ability. With a solid technical background in Computer Hardware/Software, Cybersecurity, Networking and Content Creation to provide exceptional customer support. Confident and results-oriented, committed to exceeding expectations and becoming a valuable asset to the team.

## Technical Skills

---

- **Systems and Networks** : Administering diverse operating systems (Windows, Linux, or Mac), installing and configuring hardware and software, cloud administration, LAN/WAN management, and troubleshooting.
- **Programming** : Proficiency in languages like Python, JavaScript, CSS3, and HTML5.
- **Security** : Familiarity with physical, network, and software security, installing firewalls and routers, data encryption, risk mitigation strategy, and threat analysis.
- **Virtualization** : Understanding of virtual machines (VMs), hypervisors (e.g., VMware, Hyper-V), and managing virtualized environments.
- **Content Creation** : Creative skills in basic content creation, including writing, graphic design, or video editing, to produce engaging and compelling materials.
- **Remote Desktop Support** : Experience in providing remote assistance to users, troubleshooting software problems, and configuring remote access tools.
- **Backup and Disaster Recovery** : Knowledge of backup solutions, data recovery techniques, and disaster recovery planning.

## Personal Projects

---

- **PC Optimization** : Successfully repaired a decade-old laptop, optimizing it for peak performance through various tweaks and debloating of the operating system using PowerShell scripting. Implemented strategic hardware enhancements, resulting in a remarkable and eye-catching boost in performance across various use cases.
- **Personal Website Development** : Developed the entire static portfolio website using vanilla HTML, CSS, and JavaScript, showcasing mastery in fundamental web technologies.
- **WiFi Security Demonstration** : Applied ethical hacking practices to demonstrate potential risks associated with insecure WiFi configurations. By using built-in tools in Kali Linux, such as Wifite, to effectively highlight vulnerabilities and contribute to enhancing cybersecurity awareness.

## Soft Skills

---

- **Resourceful Problem-Solving** : Demonstrates resourceful problem-solving skills when encountering unfamiliar technologies, showcasing the ability to troubleshoot, explore, and master new tools effectively.
- **Adaptability** : Embrace new technologies and adapt to evolving environments.
- **Teamwork** : Collaborate, share knowledge, and contribute positively.
- **Time Management** : Prioritize efficiently to meet deadlines.
- **Language** : Fluent in Bangla and English (both spoken and written).

## Self-taught Learning

---

- Acquired comprehensive IT skills through reputable online platforms like Coursera, Udemy, IBM and Google courses.
- Gained programming experience through independent study, showcasing a self-motivated approach to acquiring technical skills.
- Tried out coding problems on LeetCode, W3Schools and HackTheBox, used my new skills in different projects on GitHub.
- Acquired valuable experience by addressing and troubleshooting various IT issues for numerous consumers, delivering effective solutions and ensuring their technical needs were met.

## Education

---

- Completed Higher Secondary Certificate (HSC) from Cambrian College, Dhaka.
- Diploma in Computer Science from Daffodil Polytechnic Institute, Dhanmondi, Dhaka. (Expected Graduation in 2025)