

<http://muhammad-bilal.com>

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# Muhammad Bilal

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## EXPERIENCE

### **System And Network Technician.** JKG Computers – New York, NY

May 2018 – PRESENT

- Perform diagnostics and troubleshooting of software and hardware issues.
- Documented help desk tickets/resolutions, and maintain equipment inventory lists.
- Replaced malfunctioning hardware components from PC units.
- Analyzed system performance and error reports of dozens of machines daily.
- Monitored system alerts and reports on virtual servers and reported issues to my manager.

### **Front End Engineer.** Alzerina Jewelry – New York, NY

September 2017 – December 2017

- Researched UI Design, Color Theory, Layouts and Typography in order to help improve on the website's design.
- Developed reusable stylesheets and css components to manage and maintain the website's codebase.
- Developed fully functional web pages with HTML, CSS, Bootstrap, jQuery and Shopify.

## SKILLS

### Development and Scripting

**Python**, Bash, Django Framework, Web Development

### Miscellaneous Tools

Git, Docker, **Linux**.

## Education

### **BS, Computer Science** – Queens College

August 2016 – Present

Classes taken include Data Structures, Operating Systems, Computer Assembly and Architecture, Databases, Distributed Systems and Network Security.