




MUHAMMAD BILAL

IT

CONTACT

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EDUCATION

WESTERN GOVERNORS UNIVERSITY

GPA: 3.2

Online, UT

*B.S. Computer Science
Candidate (Expected
graduation May 2020)*

Extracurricular Activities

Personal Network Lab

ADDITIONAL SKILLS

Python

Network Scripting

Linux

Cisco's IOS

Troubleshooting

Docker (Deployment Automation)

CAREER OBJECTIVE

Adaptable Computer Science major currently attending Western Governors University. Aiming to leverage proven creative thinking, analytical, and problem-solving skills to successfully fill the IT role at your company. Frequently praised as results-oriented by my peers, I can be relied upon to help your company achieve its goals.

PROFESSIONAL EXPERIENCE

COMPUTER AND NETWORK TECHNICIAN

JKG Computers, New York, NY / May 2018 – Aug 2019

- Perform diagnostics and troubleshooting of software and hardware issues.
- Documented help desk tickets, and maintain equipment inventory.
- Diagnosed and repaired malfunctioning hardware components from computers.
- Monitored systems, and analyzed error logs to prevent disruptions to clients' businesses.

WEB DEVELOPER INTERN

Alzerina Jewelry, New York, NY / Sep 2017 – Dec 2017

- Write, design, or edit web page content, or direct others producing content.
- Evaluate code to ensure that it is valid, is properly structured, meets industry standards and is compatible with browsers, devices, or operating systems.
- Analyze user needs to determine technical requirements.
- Collaborate with management or users to develop e-commerce strategies and to integrate these strategies with web sites.

REFERENCES

References available upon request