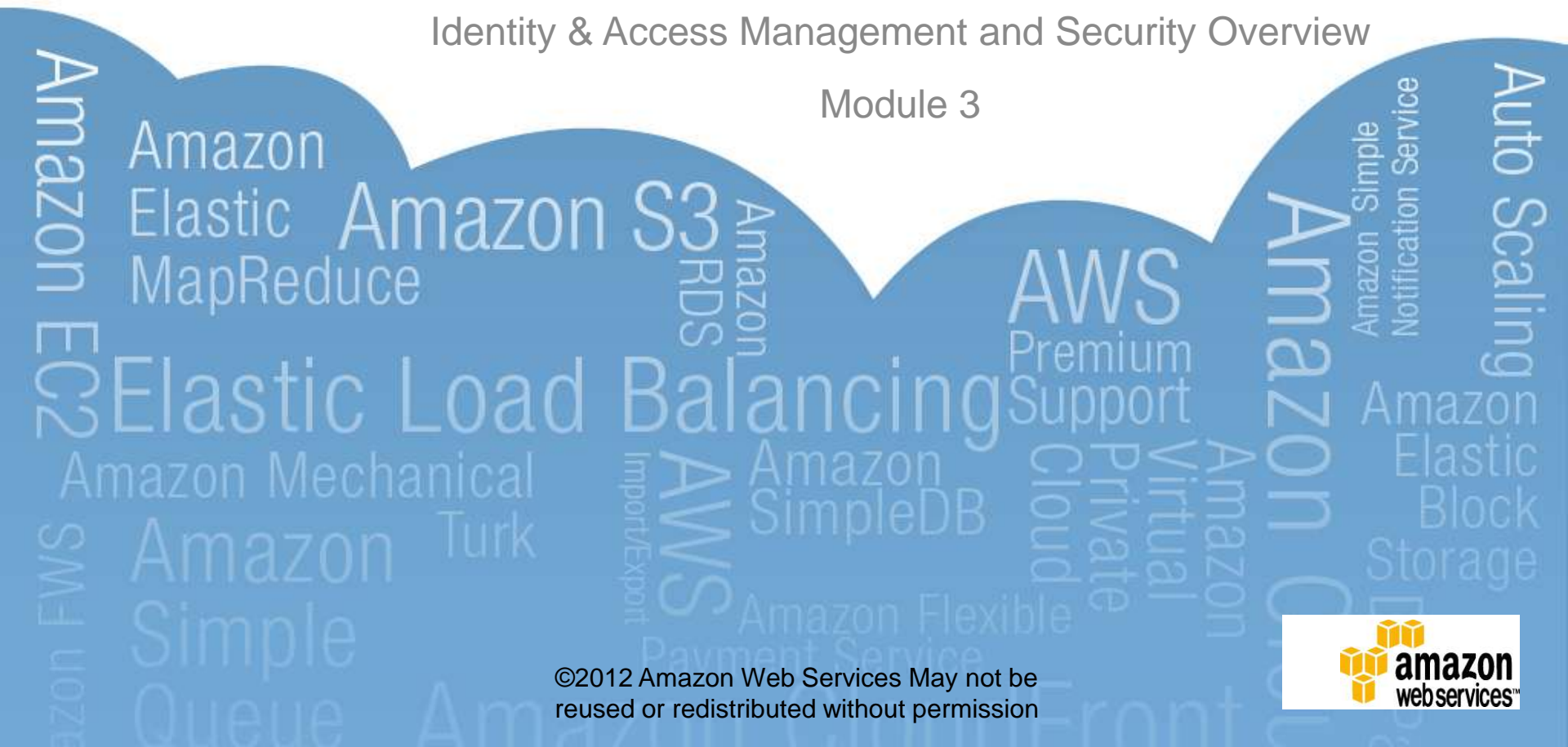




# AWS Architecture Training - IAM

Identity & Access Management and Security Overview

Module 3



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# Overview

- Identity & Access Management
- Key Security Concepts
- Certifications



# Identity & Access Management

# Two Types of Access

## AWS APIs

- Launch, Start, Stop, Terminate EC2 instances
- Create, attach, delete storage
- Configure hypervisor firewall (Security Groups)
- Configure AWS infrastructure changes
- Things you can do through the AWS Console

AWS Identities  
(e.g. AWS IAM)

## Customer Instances (VMs)

- Operating System
- Application
- Security Groups
- OS Firewalls
- Network Configuration
- Account Management

Corporate  
Identities  
(e.g. AD)

# AWS Identities

- Account Owner ID

- Access to all subscribed services
- Access to billing reports
- Access to console, REST and SOAP APIs



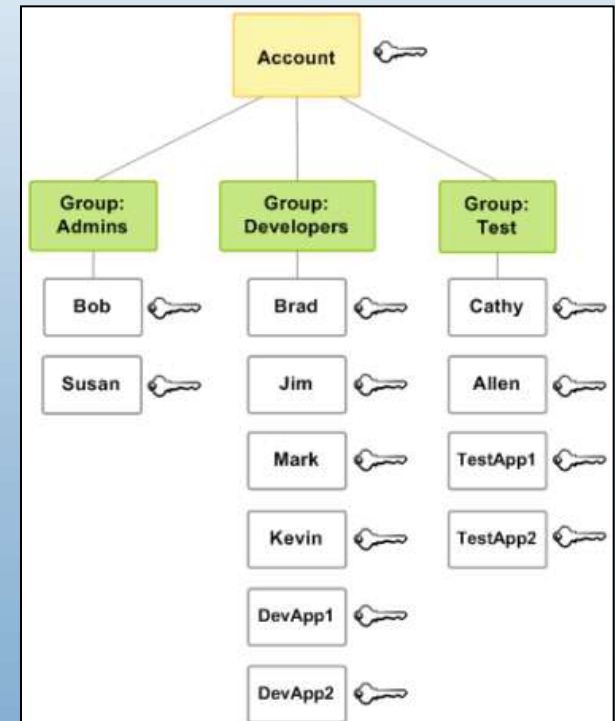
- IAM Users/Groups

- Access to specific services
- Access to console and/or REST APIs and/or SOAP APIs

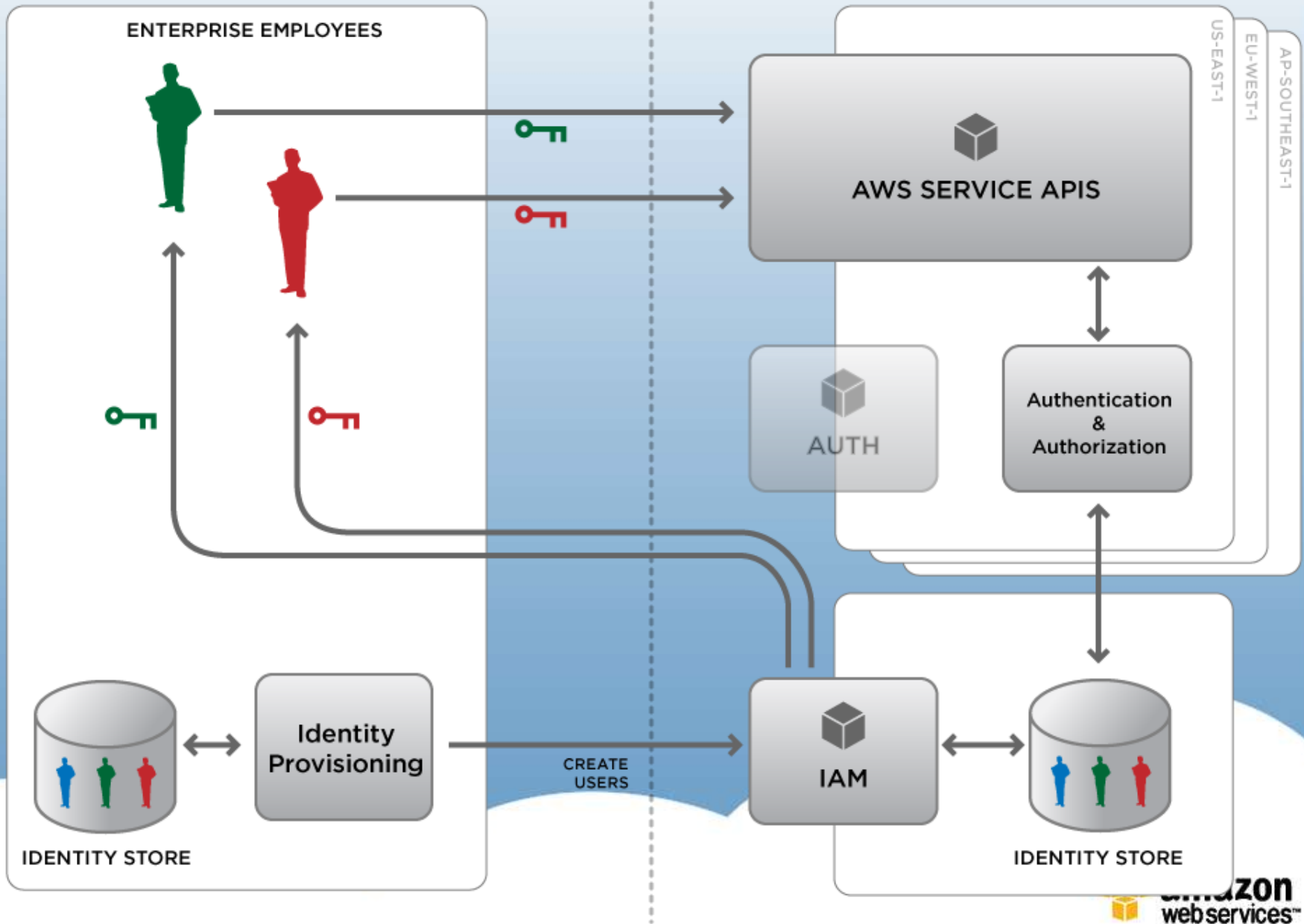


# AWS Identity and Access Management (IAM)

- Users and Groups within Accounts
- Unique security credentials
  - Access keys
  - Login/Password
  - optional MFA device
- Policies control access to AWS APIs
- API calls must be signed by either:
  - X.509 certificate
  - secret key
- Deep integration into some Services
  - S3: policies on objects and buckets
  - Simple DB: domains
- AWS Management Console supports User log on
- Not for Operating Systems or Applications
  - use LDAP, Active Directory/ADFS, etc...



# Identity Syncing with IAM



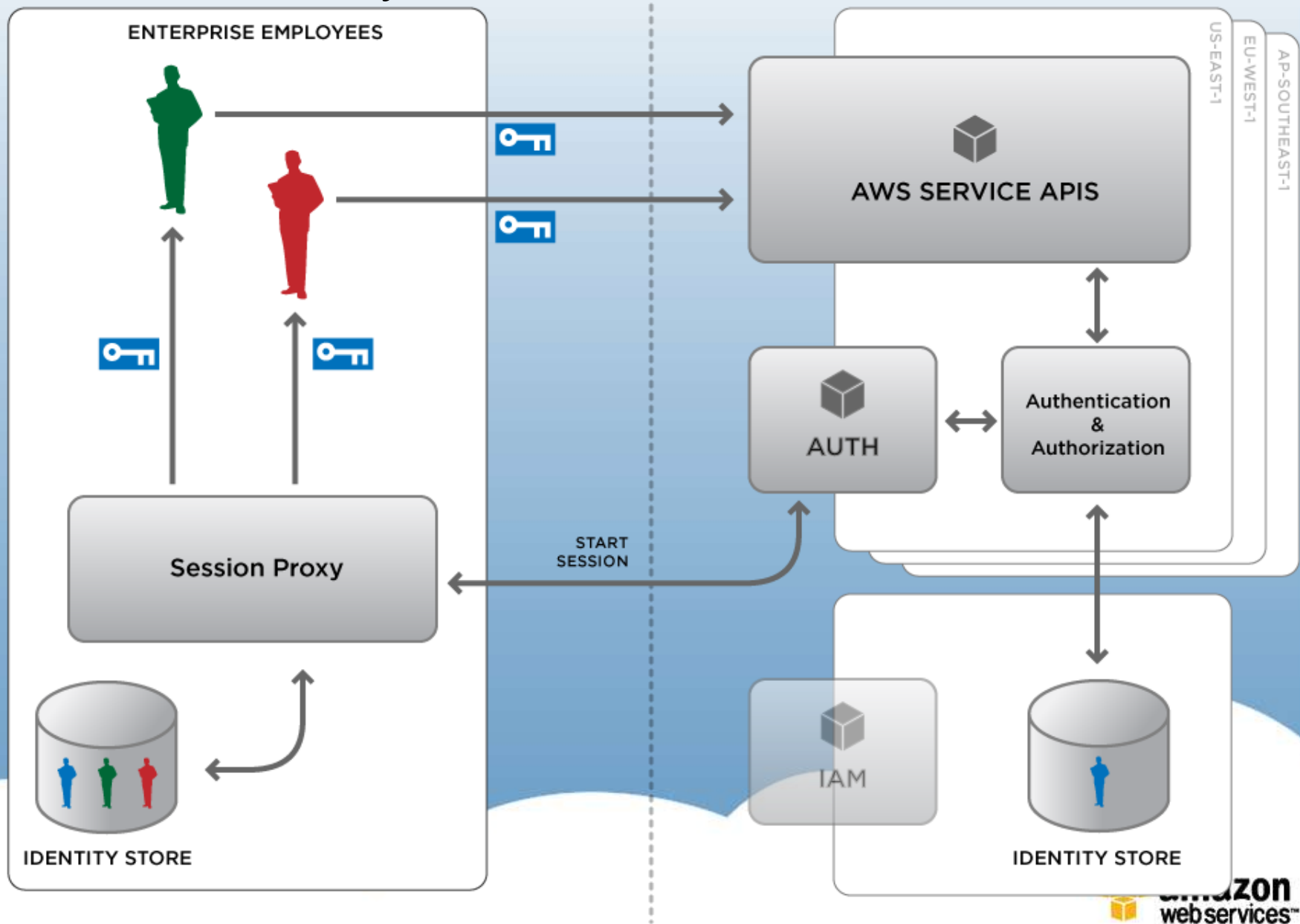
# Temporary Security Credentials (sessions)

- Temporary security credentials containing
  - Identity for authentication
  - Access Policy to control permissions
  - Configurable Expiration (1 – 36 hours)
- Supports
  - AWS Identities (including IAM Users)
  - Federated Identities (users customers authenticate)
- Scales to millions of users
  - No need to create an IAM identity for every user
- Use Cases
  - Identity Federation to AWS APIs
  - Mobile and browser-based applications
  - Consumer applications with unlimited users





# Identity Federation → AWS APIs



# AWS Multi-Factor Authentication

- Helps prevent anyone with unauthorized knowledge of your e-mail address and password from impersonating you
- Additional protection for account information
- Works with
  - Master Account
  - IAM Users
- Integrated into
  - AWS Management Console
  - Key pages on the AWS Portal
  - S3 (Secure Delete)



A recommended opt-in security feature!



# Key Security Concepts

# AWS Security and Compliance Center

(<http://aws.amazon.com/security/>)

- Answers to many security & privacy questions
  - Security whitepaper
  - Risk and Compliance whitepaper
- Security bulletins
- Customer penetration testing
- Security best practices
- More information on:
  - AWS Identity & Access Management (AWS IAM)
  - AWS Multi-Factor Authentication (AWS MFA)



# Shared Responsibility Model

## AWS

- Facilities
- Physical Security
- Physical Infrastructure
- Network Infrastructure
- Virtualization Infrastructure

## Customer

- Operating System
- Application
- Security Groups
- OS Firewalls
- Network Configuration
- Account Management

# Physical Security of Data Centers

- Amazon has been building large-scale data centers for many years
- Important attributes:
  - Non-descript facilities
  - Robust perimeter controls
  - Strictly controlled physical access
  - 2 or more levels of two-factor auth
- Controlled, need-based access
- All access is logged and reviewed
- Separation of Duties
  - employees with physical access don't have logical privileges
- Maps to an Availability Zone



# AWS is Built for “Continuous Availability”

- Scalable, fault tolerant services
- All Datacenters (AZs) are always on
  - No “Disaster Recovery Datacenter”
  - Managed to the same standards
- Robust Internet connectivity
  - Each AZ has redundant, Tier 1 ISP Service Providers
  - Resilient network infrastructure

# AWS Configuration Management

- Most updates are done in such a manner that they will not impact the customer
- Changes are authorized, logged, tested, approved, and documented
- AWS will communicate with customers, either via email, or through the AWS Service Health Dashboard (<http://status.aws.amazon.com/>) when there is a chance they may be affected

Customers are responsible for change control in their Instances!





# Data Backups & Replication

- AWS favors replication over traditional backup
  - Equivalent to more traditional backup solutions
  - Higher data availability and throughput
- Makes data available in multiple edge locations
  - CloudFront, Route 53
- Data replicated to multiple Availability Zones within a single Region
  - S3, S3 RRS, SimpleDB, SQS, RDS Multi-AZ, EBS Snapshots
- Data replicated to multiple physical locations within a single Availability Zone
  - EBS, RDS
- Data NOT automatically replicated
  - EC2 ephemeral drives (a.k.a. instance store)



# Storage Device Decommissioning

- All storage devices go through process
- Uses techniques from
  - DoD 5220.22-M (“National Industrial Security Program Operating Manual “)
  - NIST 800-88 (“Guidelines for Media Sanitization”)
- Ultimately
  - degaussed
  - physically destroyed

# Certifications

# AWS Certifications

- Based on the Shared Responsibility model
- AWS Environment
  - SSAE 16/SOC 1 Type II Audit
  - ISO 27001 Certification
  - Payment Card Industry Data Security Standard (PCI DSS) Level 1 Service Provider
  - FedRAMP (FISMA)
- Customers have deployed various compliant applications:
  - Sarbanes-Oxley (SOX)
  - HIPAA (healthcare)
  - FISMA Moderate (US Federal Government)
  - DIACAP MAC III Sensitive IATO

# SOC 1 Type II (SSAE 16)



- Covers Access, Change Management and Operations of EC2 and S3
  - Control Objective 1: Security Organization
  - Control Objective 2: Amazon Employee Lifecycle
  - Control Objective 3: Logical Security
  - Control Objective 4: Secure Data Handling
  - Control Objective 5: Physical Security
  - Control Objective 6: Environmental Safeguards
  - Control Objective 7: Change Management
  - Control Objective 8: Data Integrity, Availability and Redundancy
  - Control Objective 9: Incident Handling
- Includes all Regions
- Audited by an independent accounting firm and updated every 6 months
- Report available under NDA
- Converted SAS 70 to Statement on Standards for Attestation Engagements (SSAE) 16 format (equivalent to the International Standard on Assurance Engagements [ISAE] 3402)



# ISO 27001 Certification

- ISO 27001/27002 certification achieved 11/2010
- Follows ISO 27002 best practice guidance
- Covers the AWS Information Security Management System (ISMS)
- Covers EC2, S3, and VPC
- Includes all Regions
- ISO certifying agent: EY CertifyPoint

# PCI DSS Level 1 Service Provider

- PCI DSS 2.0 compliant
- Covers core infrastructure & services
  - EC2, EBS, S3, VPC, ELB, and RDS
- Use normally, no special configuration
- Leverage the work of our QSA
- AWS will work with merchants and designated Qualified Incident Response Assessors (QIRA)
  - can support forensic investigations
- Certified in all regions

# Security Features



# EC2 (Virtual Machine) Security

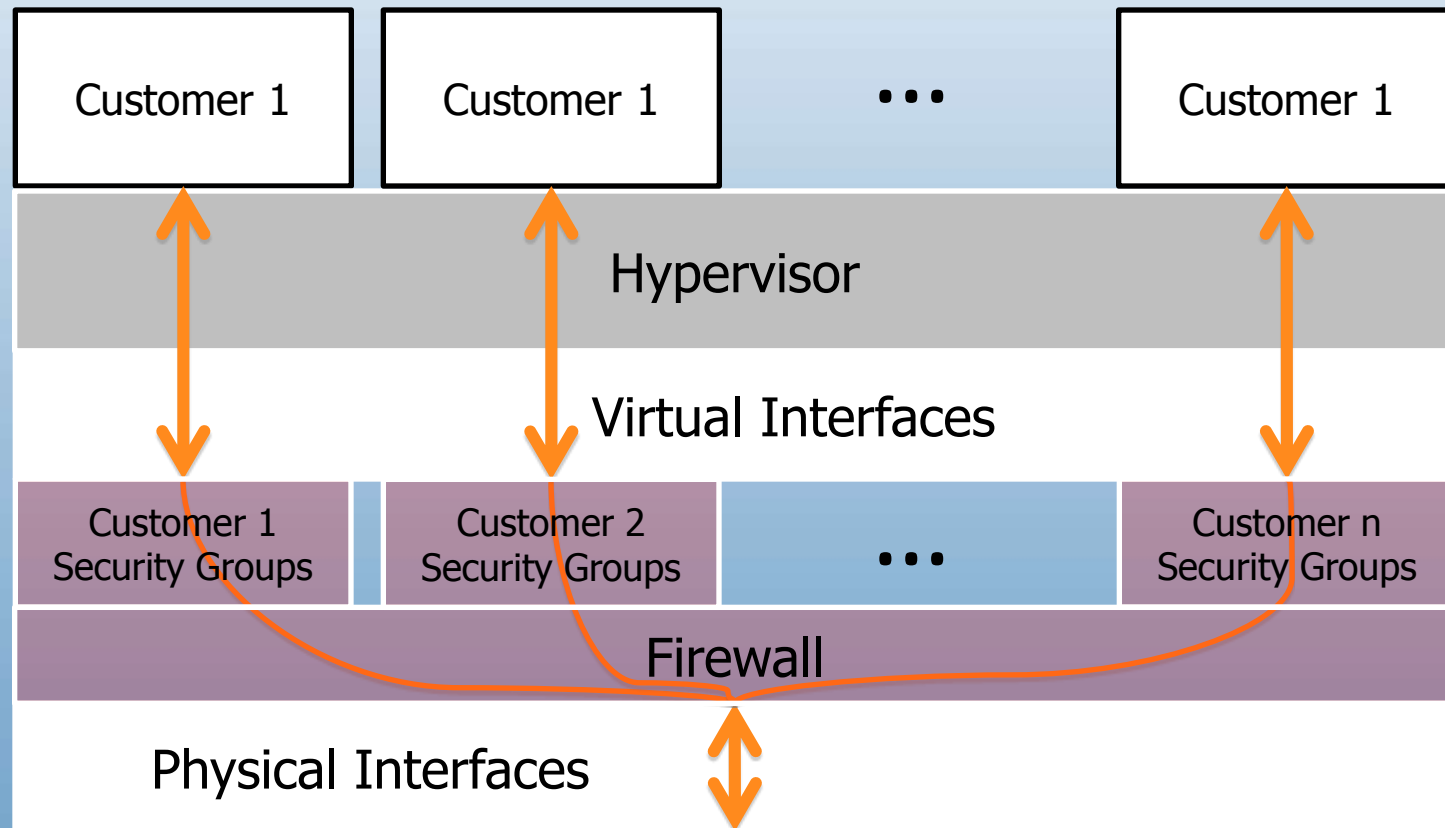
- Host operating system
  - Individual SSH keyed logins via bastion host for AWS admins
  - All accesses logged and audited
- Guest (a.k.a. Instance) operating system
  - Customer controlled (customer owns root/admin)
  - AWS admins cannot log in
  - Customer-generated keypairs
- Stateful firewall
  - Mandatory inbound firewall, default deny mode
  - Customer controls configuration via Security Groups
- Signed API calls
  - Require X.509 certificate or customer's secret AWS key

# Virtual Memory & Local Disk

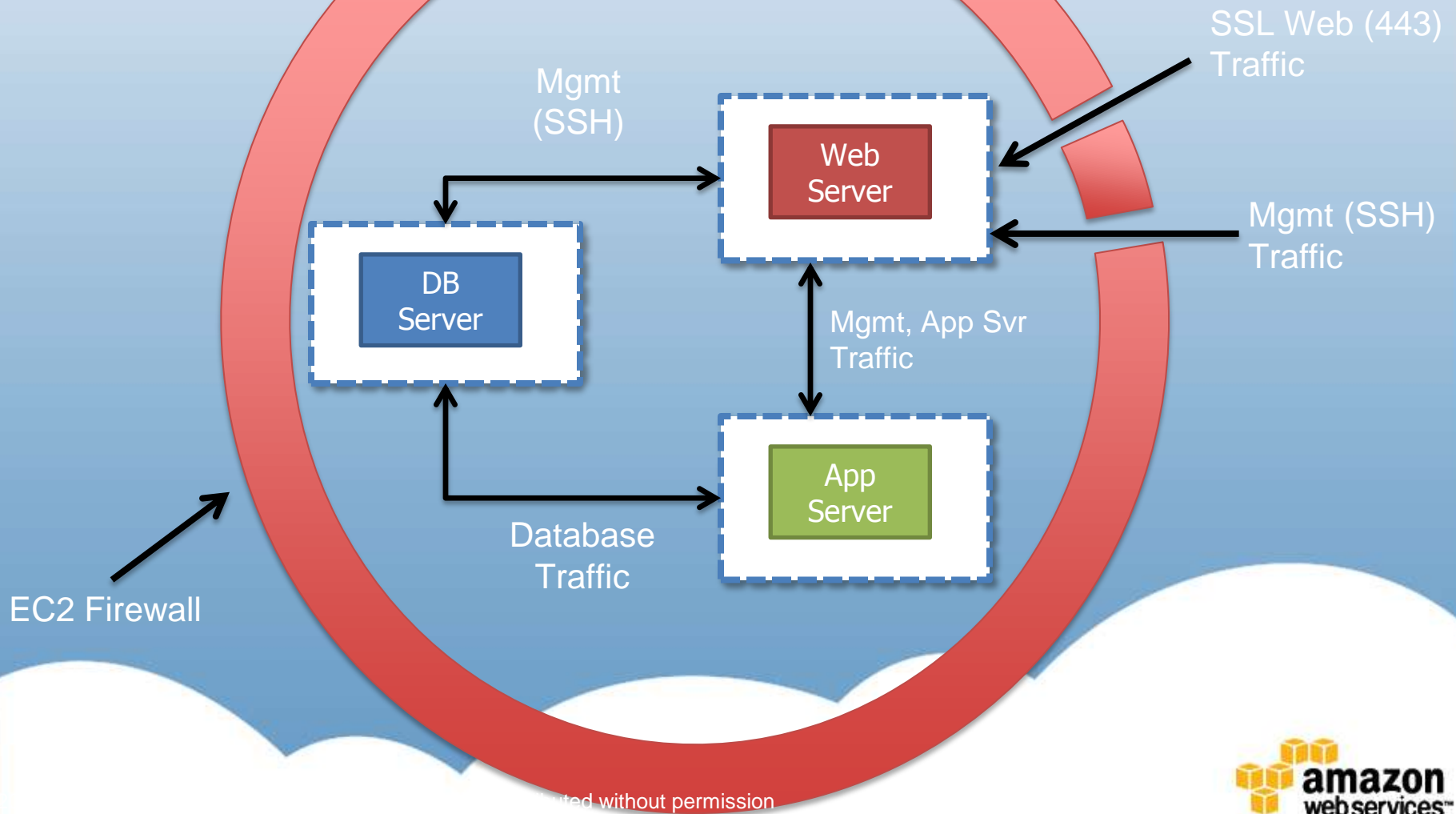
- Proprietary disk management prevents one Instance from reading the disk contents of another
- Disk is wiped upon creation
- Disks can be encrypted by the customer for an added layer of security



# Amazon EC2 Virtualization



# Tiering Security Groups



Created without permission

# Network Security Considerations

- IP Spoofing/ARP Poisoning:
  - Prohibited at host OS level
- Packet Sniffing:
  - Promiscuous mode is ineffective
  - Protection at hypervisor level
- Unauthorized Port Scanning:
  - Violation of AWS TOS
  - Detected, stopped, and blocked
  - Ineffective anyway since inbound ports blocked by default
- MITM (Man in the Middle):
  - All endpoints protected by SSL
  - Fresh EC2 host keys generated at boot



# Amazon Virtual Private Cloud (VPC)

- Create a **logically isolated** environment in Amazon's highly scalable infrastructure
- Specify your **private IP** address range into one or more public or private subnets
- Control inbound and outbound access to and from individual subnets using stateless **Network Access Control Lists**
- Protect your Instances with stateful filters for inbound and outbound traffic using **Security Groups**
- Attach an Elastic IP address to any instance in your VPC so it can be reached **directly from the Internet**
- Bridge your VPC and your onsite IT infrastructure with an industry standard encrypted **VPN connection**
- Use a **wizard** to easily create your VPC in 4 different topologies

# Multiple VPC Scenarios

