

Work Order

¿Dudas? Contactar con TGS SMC (24x7)

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Questions? Please contact TGS SMC (24x7)

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Cliente Client	MELIA	Número de Ticket Ticket Number	CRQ000001369914
País Country	UNITED STATES	Prioridad Priority	MID
Ciudad City	NEW YORK	Dirección de la Sede Site address	INNSIDE by Meliá New York Nomad, 132 West 27th Street, New York, United States 10001
Actividad solicitada o fallo reportado Required task or issue description			
<p><u>Incident/Request:</u> Platform new equipment PC Server (Sales department) Brand: Lenovo, Model: ThinkPad X1 Carbon Gen 9, Serial no: PF3XT4RO</p> <p><u>Scope:</u> Download the 20GB (lightweight_image) and 260GB (heavyweight_image) file corresponding to the Melia image in a pendrive and portable HDD. Platform the new PC.</p> <p><u>Please, use WhatsApp Group for this activity to:</u> 1.- Send a message when you get to the site. 2.- Take a picture of the device(s) showing the serial number. 3.- Keep us informed step by step about the activity 4.- Attach to the Whatsapp group this work order documented and signed by the you and the user.</p>			
Contacto local Local contact	Nombre Name		Jose Figueroa
	Correo Email		jose.figueroa1@melia.com
	Teléfono Phone number		212 951 1000

Fecha y hora de contacto con usuario (DD-MM, HH:MM) User contact date and time (DD-MM, HH:MM)			8/27/2024
Fecha visita (DD:MM) Visit date (DD:MM)	Friday, Sept 6, 9:00 AM LT		
Hora llegada (HH:MM) Arriving time (HH:MM)	12:00	Hora salida (HH:MM) Ending time (HH:MM)	4:00pm
Descripción de la actividad in-situ Description of performed task			
Syncing the Dropbox files Getting the usb iso image ready Delays occurred due to Short notice Bad communication			
Nombre y firma Técnico de campo Field Engineer name & signature		Nombre y firma Usuario User name & signature	
			