

# MUDASSIR SHAIKH

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## SKILLS

### Technical Skills

– Python, Rasa  
Django, JS,  
CSS, HTML,  
Data Structures,  
Git, Gitlab, SQL,  
DBMS C, C++,

### Soft Skills

– Problem Solving  
Team Work  
Fast learning  
Analytical

### Tools

– VS code  
Postman  
Linux  
Windows

## ACADEMIC DETAILS

### NBN Sinhgad School of Engineering, Pune

B.Tech/B.E. (CSE)  
2018 - 2022  
CGPA- 8.5  
Pune

### ACS College

XII | 2018  
Marks - 75.85%,

### Anglo Urdu High School

X | 2016  
Marks – 90.20%,  
Achieved 1<sup>st</sup> rank in school

## Career Objective

Dedicated and results-driven software engineer with 1+ year of hands-on experience in developing robust and scalable software solutions. Seeking a challenging and dynamic role that allows me to leverage my technical skills, problem-solving abilities, and passion for innovation.

## EXPERIENCE

### MountBlue Technologies (Bengaluru)

OCTOBER 2022 – PRESENT, SOFTWARE ENGINEER

- Working on an AI conversational chatbot using the **Rasa** framework with **Python**
- Developed flows to solve customer issues and reduced calls by 25%
- Improved customer average rating from 3.5 to 4.0
- Handling daily 5000 chats

## PROJECTS

### INSTAGRAM CLONE [Link](#)

Technologies Used: **Python, Django, Javascript, CSS, HTML, PostgreSQL**

- Developed responsive web application of Instagram
- User can create a profile and login and logout
- User can view a profiles of other users and can follow, unfollow, like and comment asynchronously
- User can upload story and view story

### Agriculture Supply Chain Management (ASCM)

Technologies Used: **Block-Chain, Java, MySQL**

Created Web Application for ASCM to eliminate fraud, control the price of products and track the quantity of products using Block-Chain.

## CERTIFICATES

### Python Data Structure

University of Michigan - Coursera  
[Credential Link](#)

### Problem-Solving

Hackerrank  
[Credential Link](#)

### C & C++

Spoken Tutorial At IIT Bombay, Online  
[Credential Link](#)