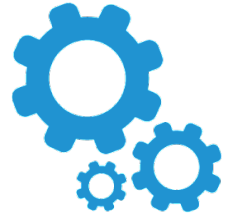


Muddassir Nazir

Sysadmin | Linux | OpenStack | AWS | Cloud

Hyderabad IN

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I am a Linux enthusiast and a foodie. Mostly, I would be sitting at a terminal, fixing things, making them work and experimenting. I love working/tweaking with Linux. Ubuntu and CentOS are my favourites distros. I started my career as a System Admin and would like to see myself contributing to Open Source Community in as many ways possible and helping people. I have interest in working with Cloud, Automation and Devops.

WORK EXPERIENCE

DEVOPS ENGINEER, GSS INFOTECH, HYDERABAD (IN)

MARCH '17 – PRESENT

- Handling and Managing Openstack, AWS and GCP Server Infrastructure & scheduling snapshots of volumes for backup and RCA of failures and documenting bugs and fixes; scheduled downtimes.
- Automated deployments with Ansible and AWS Cloudformation.
- Maintained GIT repositories for DevOps environment & CI with Jenkins2.
- Monitoring centralized logging and log aggregation/searching (rsyslog/Graylog).
- Providing L2 support for the resolution of tickets raised by the end user in Jira ticketing tool which includes installation , configuration, patching & upgrading packages, User management, Service management etc.
- Responsible for change management releases and Incident Handling.
- Follow up with Vendors – ISP, hardware replacements and software support required & resolves issues by minimizing downtimes.
- Maintaining SLA's and achieving Quality metrics as per company policy.

SYSTEMS ADMINISTRATOR, ZNETLIVE, JAIPUR (IN)

MAY '15 – DECEMBER '16

As a Systems Administrator at Znetlive I helped people manage their web servers and host their websites. We had DNS, Git, Log and Backup Servers, Load Balancers and a Private Cloud where we setup Virtual Private Servers in no time. My responsibilities were:

- Installation and configuration of Web servers and their modules, securing services installed on the server and keeping the server up to date by applying updates and security patches.
- Installation and configuration of control panels (WHM/cPanel/ Plesk) on Linux Servers.
- Backup and restoration of data, monitoring system resources and maintaining remote backups.
- Working on Amazon Web Services to provide L1 support to clients.
- Assigning and resolving help desk tickets of clients' server related issues.
- Delivering training and talks to new recruits in Linux Team on basics of Web Hosting, AWS, Linux, Mailing Services and Infra Solutions.

CERTIFICATIONS

- RED HAT CERTIFIED SYSTEM ADMINISTRATOR: RHCSA
- RED HAT CERTIFIED ENGINEER: RHCE
- RED HAT CERTIFIED OPENSTACK ADMINISTRATOR
- RED HAT CERTIFICATE OF EXPERTISE IN HYBRID CLOUD STORAGE
- AWS CERTIFIED SOLUTIONS ARCHITECT : ASSOCIATE LEVEL
- CLOUDU CERTIFICATE FROM RACKSPACE
- CLOUDU WEB HOSTING CERTIFICATE : SOLUTIONS CONFIGURATOR
- CLOUDU BIG DATA CERTIFICATE

EDUCATION

VIVEKANANDA INSTITUTE OF TECHNOLOGY (EAST) – JAIPUR (IN)

2011 – 2015

Bachelor of Technology in Computer Science & Engineering

SKILLS

- System Administration: Installation/configuration/ initial server setup.
- Apache & Nginx Web Server, SSH, Bind DNS, Mail Servers (Sendmail, Postfix, Exim)
- Hands on experience in troubleshooting the LAMP stack.
- Basics of Shell Scripting: sed, awk, regex.
- Amazon Web Services: EC2, Elastic Load Balancing, S3, VPC, EBS, Auto Scaling.
- Web hosting solutions, email, and user account administration.
- Automation: Chef and Ansible, working with GIT repositories.
- Continuous Integration with Jenkins2.

WEB INFO

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Google Plus : <https://plus.google.com/+MuddassirNazir>