Mudhabir Ahmed

Lead Software Engineer

Profile

9 years of hands-on experience in developing, and optimizing backend systems for scalable and high-performance applications. Passionate about mentoring junior developers and driving innovation through collaborative problem-solving. Committed to leveraging cutting-edge technologies to enhance user experiences.

Work Experience

May 2018 - present
Freshworks, Chennai
Lead Software Engineer

- Handled the Plans and Billings module of the CRM product.
- Worked on Freddy AI related backend development project for providing deals insight.
- Awarded within the organization multiple times for writing efficient code and delivering excellent features.
- Hands-on working experience of databases like SQL, Redis, elastic search, etc.
- Migrated the product from Rails 3.2 to Rails 4.2.
- Worked on Integrating the shopify product with the CRM.
- Worked on revamping the imports feature of the CRM.
- Worked on revamping the carousel views of the CRM.
- Migrating Elasticsearch 1.7 to opensearch (AWS maintained service).
- Performed peer code reviews, mentored Junior developers.
- Part of on-call roster to identify and fix infra related issues in Production like peak database utilization, unknown 5xx, etc.
- Was a Lead developer in Rapid Response squad and handled quick wins for the customers.

August 2015 - May 2018
Accenture, Chennai
Application Development Analyst

- Developer – Financial Management (Billing) team.
- Hands-On experience working on tools like Cloud Cruiser (billing tool), Cisco Process Service Catalog - CPSC and Cisco Process Orchestrator – CPO. Also had working experience with Javascript and JSP.
- Developed complex SQL queries to retrieve the required data.
- Migration of data from one billing engine to another.
- Developed CPO processes for migration of customers and cloud Accounts, other cloud Services to a new Billing Engine.
- Recognized for my work in the migration.

Contact

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Education

C. Abdul Hakeem College of Engineering and Technology
Bachelor of Computer Science and Engineering - 8.35 CGPA - 2015

K.H. Matriculation Higher Secondary School
10th - 83.6% - 2009
12th - 89.4% - 2011

Skill

- Ruby on Rails
- SQL
- Elasticsearch
- Redis
- Memcache
- API development and integration
- Git version control
- Jenkins

Awards

- Craftsmanship award for rails upgrade.
- D2C Strategic Project award for delivering Shopify integration.
- Secured 2nd and 3rd place in 2 consecutive hackathon