MUDMIE CHUTHAMSATID

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WORK EXPERIENCE

LeanTaaS, Product Designer

Oct 2021 - Present - Seattle (Remote)

Developing product roadmap and leading the design process of surgery scheduling software from discovery to launch — boosting operational performance for healthcare providers and increasing feature adoption rate by 175%.

Jitta Wealth, Product Designer

Jun 2020 - May 2021 - Seattle (Remote)

Led the design of thematic investment and referral program for wealth management mobile app, driving \$200M asset under management increase. Partnered with business and data teams to measure success and establish data-driven design practices.

Autodesk, Product Design Intern

May - Sep 2019 - San Francisco

Researched form creation process through user interviews and concept tests. Designed form customization web app, simplifying workflow and eliminating reliance on third-party software for workers in construction industry.

PlanGrid, Product Design Intern

Sep - Dec 2018 - San Francisco

Revamped the design and experience of user and software license management portal by creating user flow diagram, protyping web interfaces, and performing usability tests.

OTHER EXPERIENCE

UW/UX, Design Mentor Nov 2019 - Jul 2021 - uwux.ca

Facilitated design workshops and mentored junior designers at the University of Waterloo.

EDUCATION

University of Waterloo, Systems Design Engineering (BASc)

Class of 2020

Specialized in human factors in design, cognitive ergonomics, user-centered design methods, and management sciences.

SKILLS

Interaction & visual design

User research & testings

Product strategy

Design systems

Information architecture

Figma · Sketch · Adobe CC

HTML · CSS · Sass · Bootstrap

Pendo · Hotjar · Google Analytics

JIRA