Mufan Luo

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Summary

PhD candidate researching on interpersonal and psychological processes in social media, with focuses on the impact of communication technologies on relational processes such as self-presentation and self-disclosure, and psychological well-being and fundamental human needs such as belonging and self-esteem.

Education

Ph.D. Department of Communication, *Stanford University*Advisor: Dr. Jeffrey Hancock

(GPA: 4.01/4.30)

M.A. Department of Communication, *University of Illinois at Urbana-Champaign* 2016 Advisor: Dr. Cabral Bigman-Galimore (GPA: 3.93/4.00)

B.A. School of Journalism, Renmin University of China

2014

Working Experience

Marketing Research Intern at LinkedIn, Beijing office

03-06/2014

- Led post-event review studies to evaluate customer satisfaction of 3 large-scale offline marketing events (500+ audiences).
- Designed user satisfaction questionnaire and conducted correlational and descriptive data analysis to guide the design of future events.

Intern at Bain & Company, Beijing office

06-09/2013

 Conducted interviews in local pharmacies and identified multiple areas for improvements for a major US health care service company in Chinese market.

Selected Research Projects

How Social Media Use (SNS) is Associated with Psychological Well-being (A Meta-analysis)

- Developed a coding scheme for 9 theoretical and methodological moderators of SNS use and well-being
- Conducted sensitivity analyses, univariate and multivariate meta-analysis regressions using Random Variance Estimation method, non-parametric test for publication bias, and discovered an average non-significant effect size (r = .008) in R
- Performed data visualization (i.e., forest plot, funnel plot)

Examining Cognitive and Affect Effects of Watching Broadcast Live Media Events on YouTube

- Collected comments for 70+ videos about live media events (e.g., the Royal Wedding) posted by mainstream news channels on YouTube in the past two years
- Conducted a psycholinguistic analysis to compare language differences between live chats and retrospective comments; results revealed that live chats involve more other-oriented reference and perceptual words but less cognitive words than retrospective comments
- Conducted an online experiment to examine the effects of synchronicity with the media event (live vs. recorded) and synchronicity with co-viewers (others vs. alone) on affect and beliefs to entangle what causes intensified emotions

Why Social Media Impairs Fake News Detection & Language Traces of Fake news

- Designed 2 web-based experiments to examine the effects of endorsement cues on individuals' perceptions and fake news detection accuracy on Facebook; conducted power analysis to determine a priori sample size
- Performed multi-level modeling in R, and found that frequency of Facebook likes enhanced individual beliefs but decreased the detection accuracy of news veracity by 6%
- Analyzed 500+ news articles using Linguistic Inquiry and Word Count (LIWC), conducted supervised machine learning to develop a news veracity classifier with selected deceptionrelated language categories

Training & Skills

Quantitative research methods: Survey, web-based & lab experiment, automated text analysis Data analysis: Multivariate regression, multi-level modeling, structural equation modeling Programming language: R (proficiency), python

Key statistics courses: Lab in experiments, data mining, causal inference, multilevel modeling, longitudinal data analysis, etc.

Publications & Conference Papers

Luo, M., & Hancock, J.T. (Accepted). Modified self-praise in social media: Humblebragging, self-presentation, and perceptions of (in)sincerity. *In Complimenting behavior across social media: New contexts and emerging trends.*

Reeves, B., Ram, N., Robinson, T. (17 authors including **Luo, M.**) (2019). Screenomics: A framework to capture and analyze personal life experience and the ways that technology shapes them. *Human Computer Interactions*. 1-52

Luo, M., Hancock, J.T., & Markowitz, D. (under review). Perceptions and detection accuracy of news on social media. *Communication Research*

Luo, M., Wang, N., & Bigman, C.A. (Revise & Resubmit). Factors associated with retransmission intentions of anti-binge drinking "how-to" messages on Facebook. *Cyberpsychology, Behavior and Social Networking*.

Chang, F., **Luo, M.**, Waltor, G., Aguilar, L., & Bailenson, J. (Revise & Resubmit). Stereotype threat in virtual learning environments: Effects of avatar gender and sexist behavior on women's math learning outcomes. *Cyberpsychology, Behavior and Social Networking*.

Hancock, J.T., Liu, X., **Luo, M**., Mieczkowski, H., French, M. (June, 2019) *Social media use and psychological well-being: A Meta-analysis*. Paper will be presented at International Communication Annual Conference, Washington, D.C.

Luo, M., Brinberg, M., Ram, N., & Reeves, B. (June, 2018). *Mediated and fragmented relationships in the new media age: Moment-by-moment analysis of a couple's media use as a case study.* Extended abstract presented at the ICWSM workshop "Bridging the lab and the field", Stanford, California.

Luo, M., Chang, S., & Hancock, J.T. (November, 2017). *An exploratory linguistic analysis of fake news using machine learning.* Paper presented at the National Communication Association Annual Conference, Dallas, TX.

Dinh, L., **Luo, M.,** & Skurka, C. (June, 2016). *An evaluation of Spitzberg's meme diffusion: Bridging communication and computer science disciplines.* Paper presented at the International Communication Association Annual Conference, Fukuoka, Japan

Luo, M., & Zhang, D. (November, 2015). *Chinese physicians' use of Weibo for communicating health literacy and self-representation: A content analysis of Chinese physicians' Weibo*. Paper presented at the National Communication Association Annual Conference, Las Vegas, NV.

Bigman, C.A., Roaché, D.J., Nagler, R., Moll, A., & **Luo, M.** (November, 2015). *Racial health disparities coverage in the USA Today: Prominence, message effects, and unanswered questions.* Paper presented at the National Communication Association Annual Conference, Las Vegas, NV.