General OBGYN Mystery Caller Script

Vignette (reference this if you need more details during your call)
Your mother, Rosa Johns, DOB 4/27/1963 is a 60-year-old post-menopausal woman who needs an appointment as a new patient at a general OB/GYN clinic as she has been having several weeks of new-onset daily vaginal bleeding.

Caller Script

"Hello, I'm calling to schedule an appointment for my 60-year-old mother who has [Medicaid/BCBS] and is a new patient to the clinic. She went through menopause a few years ago but has been having vaginal bleeding every day for several weeks now, similar to a period. When is your next available appointment for a new patient for Dr. ***?"
   - Could also say "We've heard great things about Dr. ***, when is their next available appointment for a new patient?

Receptionist will give you a date

"Okay, thank you! I need to check my mother's schedule and will call back to make an appointment."