

Ryan Mugan

www.ryanmugan.com

Summary of Qualifications

- Ability to adapt and eager to explore new technology, processes, and procedures
- Highly proficient in JavaScript, HTML5, CSS3, Bootstrap, SQL
- Experience with Angular, Java, AWS S3, Git, Axure RP

Professional Experience

<i>Liberty Mutual Insurance</i>	Seattle, WA	
Technical Development Program – Salesforce Developer		12/2017 – Present
<ul style="list-style-type: none">• Building Salesforce Apex implementations to revitalize legacy lead systems		
Technical Development Program – Front End Developer		02/2016 – 12/2017
<ul style="list-style-type: none">• Integrated Google Maps API with numerous data sources to visualize valuable underwriting data points in a fully agile environment• Served as a UI mentor to the team for both design and development of the interface		
Technical Development Program – Business Analyst		07/2016 – 02/2016
<ul style="list-style-type: none">• Worked as a Product Owner with focus on the agent’s web experience• Defined user stories, managed product backlog, and constructed prototypes to support development		
IT Analyst		01/2016 – 07/2016
<ul style="list-style-type: none">• Designed & constructed database performance dashboards in Splunk to drive effective business decisions• Leveraged various stakeholders to widen user base and target technical & non-technical users alike		
<i>UW – Eau Claire</i>	Eau Claire, WI	02/2015 – 12/2015
Web Designer		
<ul style="list-style-type: none">• Developed the University’s Recreation web pages driving student engagement		
<i>Liberty Mutual Insurance</i>	Seattle, WA	05/2015 – 08/2015
Software Developer Intern		
<ul style="list-style-type: none">• Captured and analyzed database performance metrics using Java and SQL• Applied Splunk to collect big data and designed visualizations in an agile environment		
<i>3M</i>	St. Paul, MN	06/2014 – 08/2014
Business Analyst Intern		
<ul style="list-style-type: none">• Utilized technical skill set and effective communication to transform user requirements into organized business solutions		
<i>JAMF Software</i>	Eau Claire, WI	05/2013 – 08/2015
Support Intern		
<ul style="list-style-type: none">• Applied problem solving skills and knowledge of company software to facilitate solutions		

Education

<i>University of Wisconsin – Eau Claire</i>	2011 – 2015
<ul style="list-style-type: none">• Information Systems - Systems Development and Business Analysis major• Computer Science - Web Design and Development minor	

Extracurricular and Accolades

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| <ul style="list-style-type: none">• Three-Time NCAA Cross Country All-American• Cross Country Team Captain (2015 NCAA Team Title) | <ul style="list-style-type: none">• Community Table Volunteer• UWEC Outstanding Senior Award |
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