# Ryan Mugan

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www.ryanmugan.com

#### **Summary of Qualifications**

- Strong analytical, technical, and team-orientated skills
- Ability to adapt and eager to explore new technology, processes, and procedures
- Highly proficient in HTML5, CSS3, JavaScript, SQL
- Experience with Java, Rails, Adobe Creative Cloud, WordPress, Git

## **Professional Experience**

Liberty Mutual Insurance Seattle, WA 2016 - Present IT Analyst

UW – Eau Claire Eau Claire, WI 2015

Web Designer

- Maintain and develop the University's Recreation web pages.
- Analyze information architecture and implement functional solutions.
- Integrate project management software to improve efficiency across teams.

Liberty Mutual Insurance Seattle, WA 2015

Software Developer Intern

- Captured and analyzed database performance metrics using Java and SQL.
- Utilized Splunk to collect big data and designed visualizations in an agile environment.
- Analyzed raw telematics data and aggregated into meaningful business insights.

*3M* St. Paul, MN 2014

**Business Analyst Intern** 

- Utilized technical skill set and effective communication to transform user requirements into organized business solutions.
- Designed and developed web based applications for internal social media site.
- Developed and improved SharePoint sites to boost usability and collaboration.

JAMF Software Eau Claire, WI 2013

Support Intern

Applied problem solving skills and knowledge of company software to facilitate solutions.

**Education** 

University of Wisconsin – Eau Claire

2011 - 2015

- Information Systems Systems Development and Business Analysis major
- Computer Science Web Design and Development minor
- Cumulative GPA = 3.72/4.0

### **Volunteer Web Development**

Various Clients Eau Claire Region, WI 2014 - Present

- Implemented a number of web sites for organizations and clients throughout the community.
- Main themes being responsive design, content management systems, cross-browser compatibility.
- Portfolio found at: www.ryanmugan.com

### **Extracurricular and Accolades**

- Three-Time NCAA Cross Country All-American
- Cross Country Team Captain (2015 NCAA Team Title)
- Information Systems Peer Mentor

- Community Table Volunteer
- Eight-Time Dean's List Honor Student
- UWEC Outstanding Senior Award