Weekly Report

On

"RESTAURANT MANAGEMENT"

Prepared

By

Mugitha V

(STU62fa64eccf7b71660577004)

Department of Computer Science and Engineering

M.P.Nachimuthu M.Jaganathan Engineering College

Anna University

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Problem Statement:

The customers use separate websites for booking the tables in the restaurants and delivery of any food items. This software gives the solution to this existing problem.

Background of the Problem:

Popularity of restaurants has increased in recent years. The general practice in a restaurant involves the customer making his order and waiting for the ordered meal. However, the complaints received from customers regarding services offered in restaurants has increased too. This feeling of dissatisfaction is caused by many reasons, namely, delay in delivering customer's order. Advancement in communication technologies can be used to resolve these issues. Accordingly, this removing the limitations in the food ordering process, with the help of an integrated and networked system. The main key to a proper restaurant application is that the user gets satisfied after using those services. Most of the existing applications offer only delivery services, the information about the dishes in that particular restaurant or the reservation processes only. There is no application that carries out all the activities like restaurants available, reservations and deliverables. The user can gain a good experience while using the applications that is designed for all the purposes. They need not use separate applications for each and every processes. This system increases quality and speed of service. This system also increases attraction of place for large range of customers. Implementing this system gives a cost-efficient opportunity to give your customers a personalized service experience where they are in control choosing what they want – from dining to ordering to payment and feedback.

User / Customer:

The users can place their orders for takeout or delivery or table reservations in the same website. This gives the users a good experience by giving many options in one website. The users can have a friendly environment so that accessing all options will be easier to use.