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We deliver incredible outcomes

Powered by Intelligence + Craft

Intelligence

Doing the right thing

Craft

Getting the thing right

Since 2004, we have been working with organizations and brands of varying sizes and maturity.

Founded and led by designers, we continue to transform industries and ecosystems at scale.

4

design studios

100+

team strength

300+

clients engaged

12

industries impacted

20

years of practice

20+

awards



Our Service Offerings

UX/UI Design

We build innovative, user-focused mobile & web applications at scale

Data Design

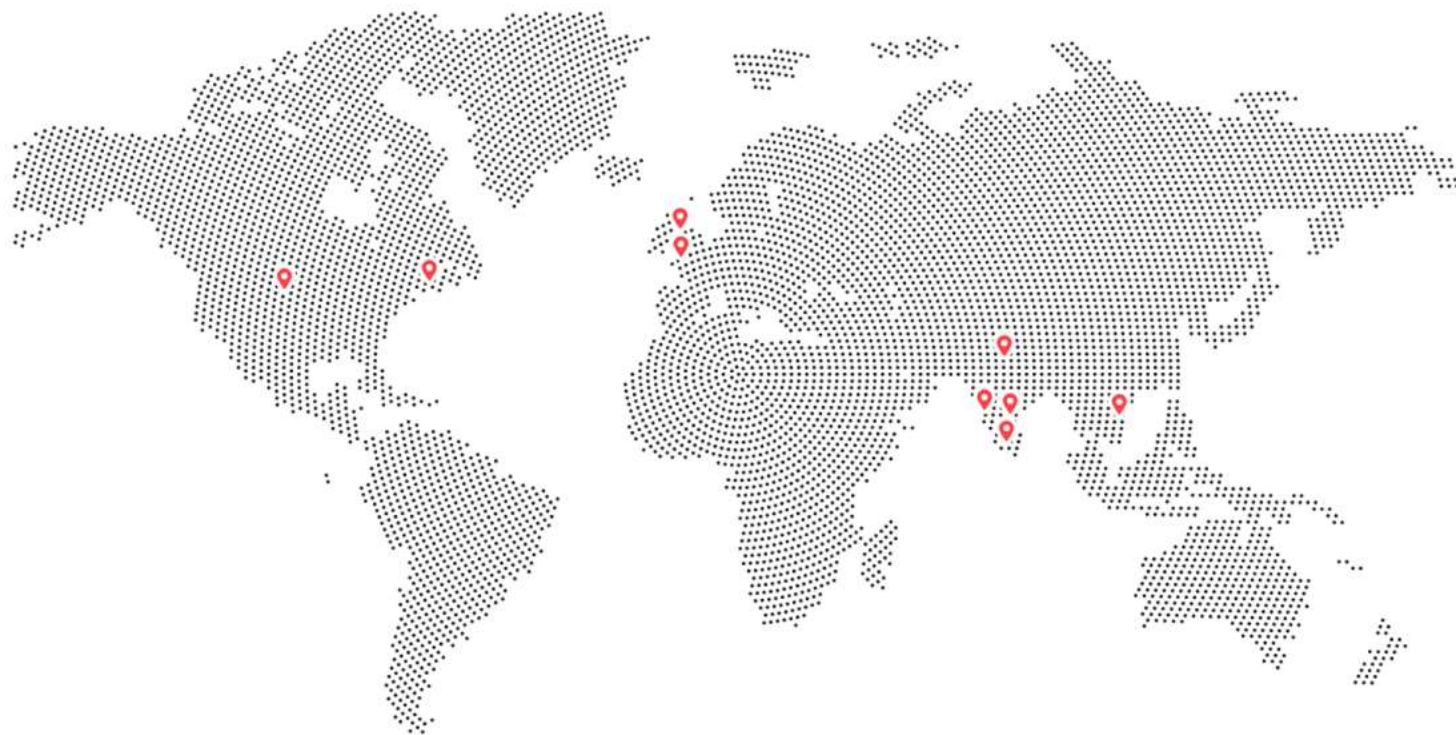
We empower clients with intelligent data dashboards & interactive visualizations to derive actionable decisions.

User Research

Our data-driven design recommendations are backed by our proven research framework.

Website Design

We build performant eCommerce & corporate product websites driven by user journeys & intent.



6

countries

14

studios

250+

designers

H CX DESIGN

**We are part of
Havas Global
Network and play
a key role in the
HCX Design Group.**

As one of the key agencies in HCX Design group, we hold an important position in our global network. Through the work we execute along with our peers, our practices spread far and wide...

Through our group, we conceptualize and deliver work across North America, Europe and APAC and we have together impacted more than a billion users.

INDUSTRIES & CLIENTS

We work with some of the most amazing people in this world

We are excited to be working with organizations and brands of varying sizes and maturity.

Together, we have been transforming industries and ecosystems at scale...

Banking and Financial Services

News

Enterprise Systems

Consumer Electronics

Healthcare

Telecom

Education and EdTech

Entertainment

Travel and Tourism

IoT, Automation and HMI

Retail















AWARDS & RECOGNITION

World Renowned
Awards that Endorse
our **Commitment to
Good Design**

We have won some of the world’s most coveted awards in the field of Design. More importantly, our work across almost all the industries we worked in has been recognized with a reputed design award.

We believe this is an endorsement of our commitment to good design.

	 CII DESIGN EXCELLENCE AWARD	 CII DESIGN EXCELLENCE AWARD	
 INDIA'S BEST DESIGN STUDIO	 INDIA'S BEST DESIGN STUDIO	 INDIA'S BEST DESIGN PROJECT	 iF DESIGN AWARD
 INDIA'S BEST DESIGN STUDIO	 GOOD DESIGN AWARD	 GOOD DESIGN AWARD	 A' DESIGN AWARD
	 GOOD DESIGN AWARD	 GOOD DESIGN AWARD	

Think Design's Value Creation across your Journey



Concepts

Strategic initiatives leading to identification of interventions. Hit the ground running with design and innovation as the key drivers of change.

INSTANCES

- Research interventions to address user expectations from paid news services – For a leading news media company.
- Identification of bottlenecks along B2B user journeys and solutions to mitigate them – For a leading global enterprise platform.
- Identification of design interventions to increase adoption of dashboards across organization – For a top fintech



Projects

Time-bound initiatives focused on specific products or services. Improve, transform or create new products and services from ground up.

INSTANCES

- User experience optimization of provisioning, monitoring and troubleshooting platform – For a leading telecom player.
- UX research to assess usability and perceptions of process automation engineers - For a global automation platform.
- UX transformation of buy and sell journeys across product portfolio - For a top insurance aggregator

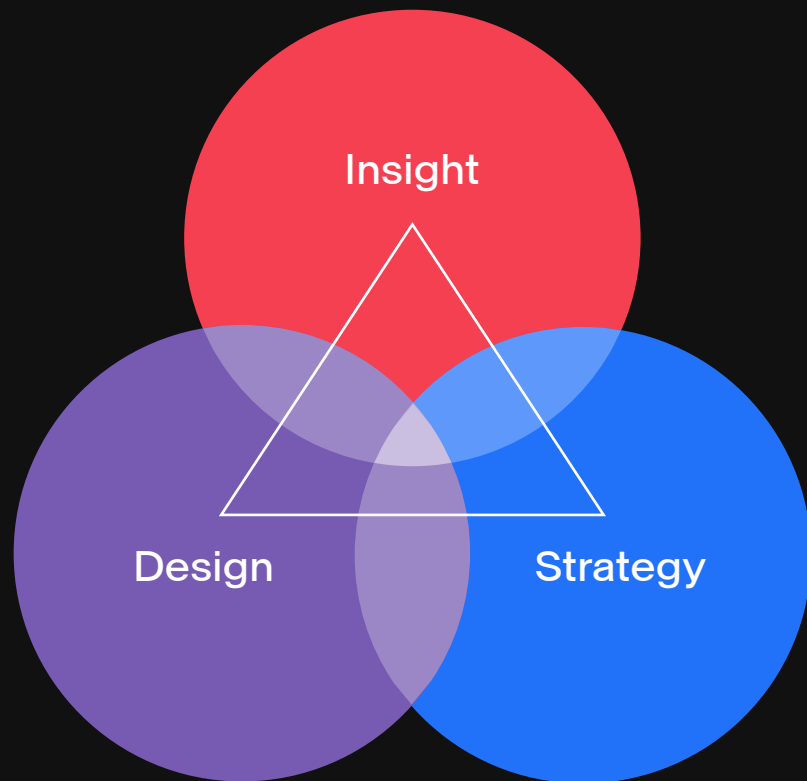


Programs

Transformative missions addressing system-level interventions. Leverage our expertise in design, research and data to transform at scale.

INSTANCES

- Digital Transformation of supply chain intelligence and reporting portal experiences – For a global Pharma giant.
- Transformation of products, portals and apps spanning enterprise users and end users – For a leading bank.
- Overhaul of data solutions impacting merchants, financial institutions and internal users – For a fortune 100 company



Insight

Insight for us is the highest form of intelligence. Lack of Insight often results in design that does not meet users' expectations. Whether we start with data, deep users' understanding or stakeholders' vision, we always insist on starting with some level of Insight. Our design outcome thus is a result of the collective insight; and that insures delivery of uncompromising outcomes.

Strategy

Strategy manifests in our decisions, the directions we take and those that we don't. Strategic alternatives open up as we think, probe, discuss, explore, prototype, validate. Precisely where our Intelligence begins to meet the Craft.

Design

Design, an iterative activity that uncovers our future as we journey along... from Concept to Code. Design is the experience that gets delivered to our users and the results we see on our balance sheets. This is where the buck stops!

EXPERTISE | PRODUCT DESIGN

Transforming products, experiences and interactions at scale...

We transform at scale with our expertise and resources + our depth and breadth to draw from insights we've gathered over decades of practice. We address these concerns and more:

- Vision, Roadmap & Workstreams
- User Journeys, Workflows & Processes
- Modular & Scalable Design Approaches
- Design Systems



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EXPERTISE | USER RESEARCH

Delivering **insights** with definitive user orientation.

We transform at scale with our expertise and resources + our depth and breadth to draw from insights we've gathered over decades of practice. We address these concerns and more:

- Exploratory Research & Forecasts
- UX Research, Heuristics, Usability & WCAG
- Focus groups, Surveys, Workshops & Interviews
- Competitive research, Landscape study & Benchmarking



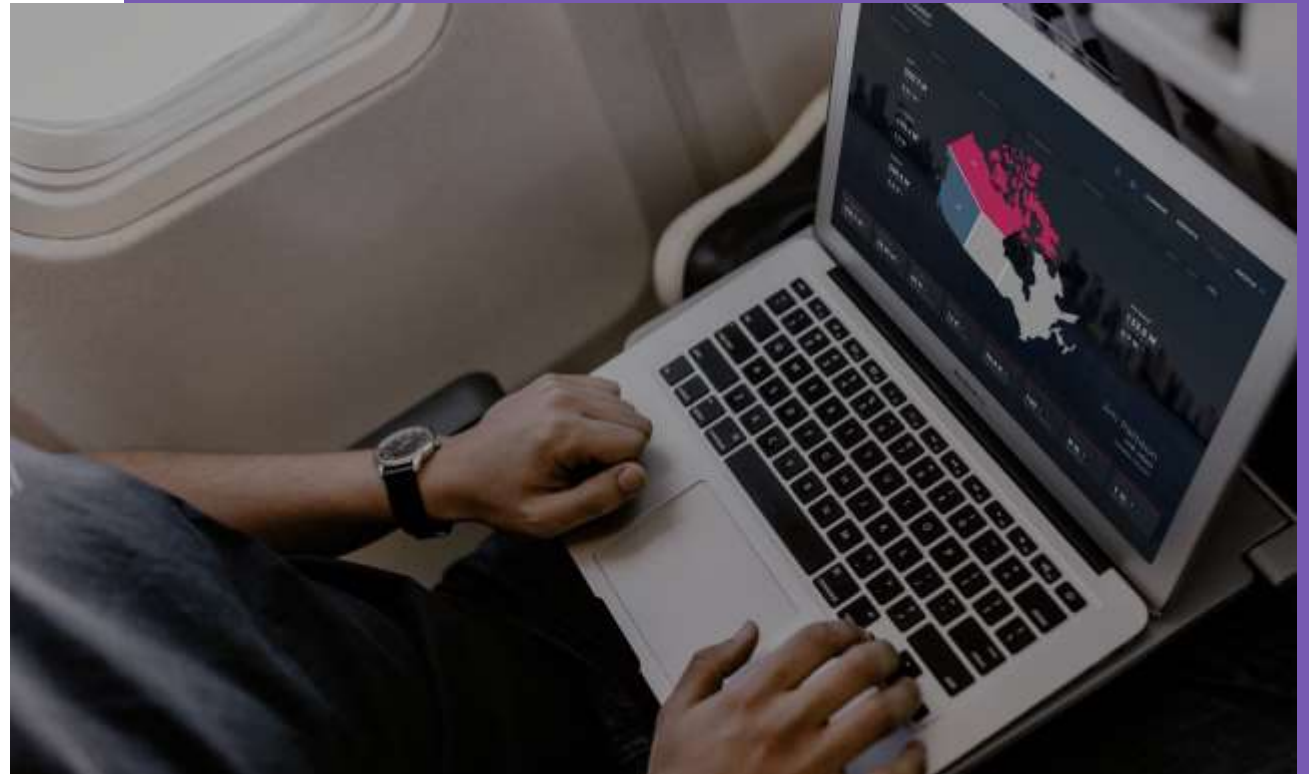
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EXPERTISE | DATA DESIGN

Envisioning actionable **intelligence** through design approaches.

We transform at scale with our expertise and resources + our depth and breadth to draw from insights we've gathered over decades of practice. We address these concerns and more:

- Business Intelligence: Dashboards & Reporting
- Data Products & Portals
- Information Design and Visualization
- Intelligent Systems



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EXPERTISE | DIGITAL DESIGN

Transforming brands to make **meaningful** connections with their **users.**

We transform at scale with our expertise and resources + our depth and breadth to draw from insights we've gathered over decades of practice. We address these concerns and more:

- Corporate Websites
- E-commerce Websites
- Digital Collaterals
- Design Systems



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