DeePint AI

Omniflow CX

AI for All

Omniflow CX

360

Customer eXperience

Introducing OmniFlow CX, a cutting-edge generative AI-based email ticketing solution designed to revolutionize customer service.

OmniFlow CX reads emails, performs intent classification, and automatically populates CRM components by extracting relevant entities from emails and attachments and draft email responses for you. This innovative system streamlines workflows, easily integrate with third party systems, reduces manual data entry, and enhances accuracy, allowing your team to focus on what matters most.

Start Our Business →

Characteristics

COMPREHENSION

Auto Intent identification and entity extraction from email and attachment without Model Training

AUTO CRM

Integrated CRM database with Auto CRM Modules based on Business Domain, Auto Ticket Creation with Sentiment & Priority

INTELLIGENT RESPONSE

Narrative Summary, Best Resolution, Auto Draft Email Response, Integrated Chatbot to query mail and CRM

Increased Efficiency & Customer Satisfaction.

OmniFlow CX boosts efficiency by 40%, reducing manual data entry by 70% through AI-driven email reading and intent classification. It enhances accuracy by 90%, auto-filling CRM components from emails and attachments, and improves customer response time by 50%, leading to superior customer service and satisfaction.

Features

Login with two steps and Get Started

Interactive User friendly Dashboard

Intelligent CRM Components

Auto Intent Identification and Info Extraction

Integrated Chatbot to query Email, Attachments & CRM

Narrative Summary, Best Resolution & Email Response Generation

Infrastructure

OmniFlow CX on GCP involves deploying an Gen AI-based advanced ticketing solution that leverages Google Cloud's robust infrastructure.

Omniflow CX

GCP

Collaboration with Google for Google Services

Highly Secure and Scalable

1.

Register & Login

Create an account with email or with Google. Once account is created, Sign In with email or with Google.

2.

Setup Omniflow CX

Configure in few steps by adding your team mates, add mailbox, configure CRM and you are done!.

3.

AI Advisor

Interactive dashboard to work on emails with auto extracted entities, narrative summaries, auto response and integrated chatbot.

4.

CRM Comps

Integrated CRM database, Auto filled forms for every CRM Component from email & attachments.

Strategy

A

Get Started Free

Try out the Product with limited emails.

B

Explore all Features
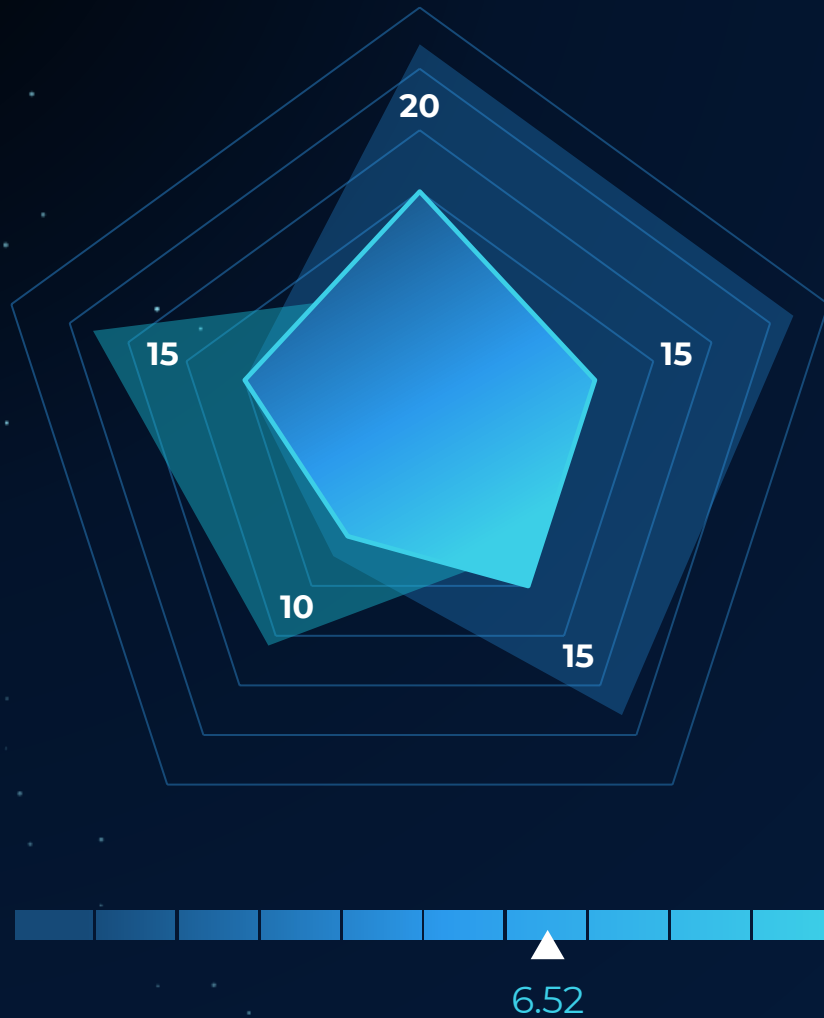
Use all features of Omniflow CX during free trial

C

Subscription Based

Get started free and followed by a Monthly and Yearly Subscription

Key Metrics

Include efficiency, accuracy, and customer response time. Efficiency is measured by reduction in manual data entry, significantly streamlining ticketing processes. Customer response time is another vital metric leading to faster and more effective resolutions.

40%
Increased Efficiency

70%
Reduced Manual Time

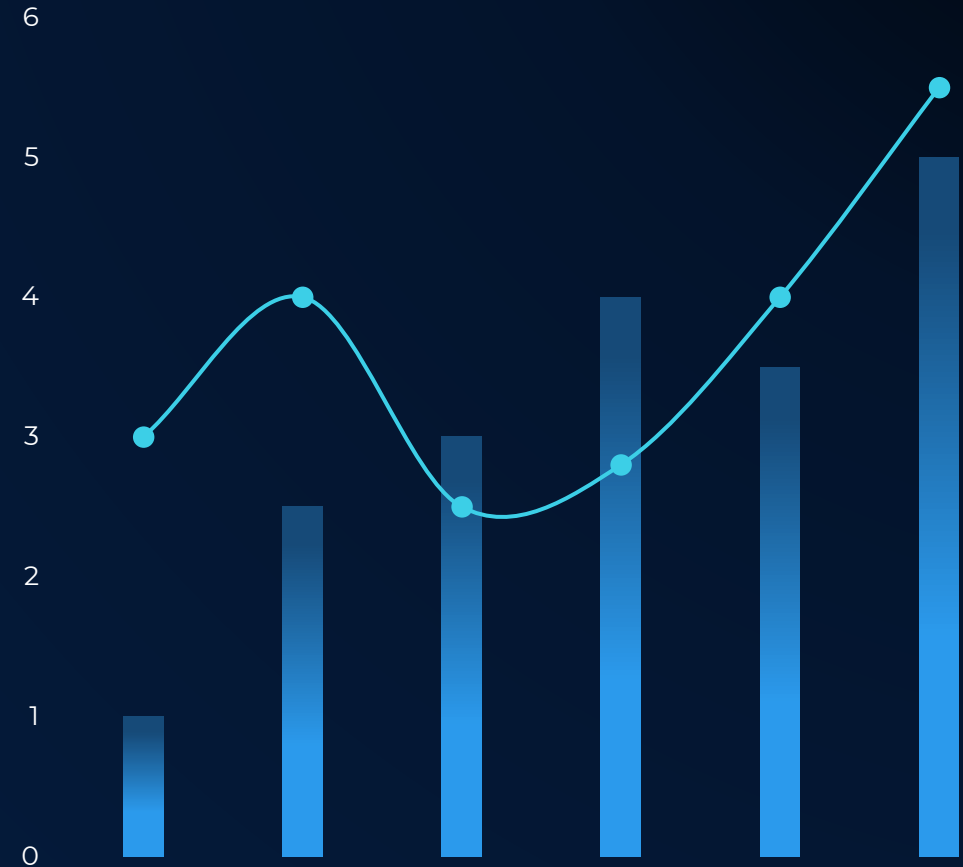# Omnichannel Experience

Chat
Channel

Integrate Omniflow CX with Whatsapp, Facebook Messenger & Instagram Chat

Voice
Channel

Coming Soon

About Us

At Deepint AI, we are at the forefront of innovation, leveraging the power of Generative AI and Artificial Intelligence (AI) to revolutionize the way businesses operate. With a team of dedicated experts and a passion for cutting-edge technology, we aim to redefine the future of AI-driven solutions.

- Innovation & Excellence: We believe in pushing the boundaries of what is possible, constantly exploring new frontiers in AI to develop groundbreaking solutions. We are committed to delivering excellence in all our endeavors, setting high standards and continuously striving for improvement.

- Integrity & Collaboration: We uphold the highest standards of integrity, ensuring transparency and reliability in all our interactions and operations. We foster a culture of collaboration, encouraging diverse perspectives and teamwork to achieve collective success.

Join us in shaping the future of AI-powered innovation. For more information or to explore how AI can transform your business, get in touch with us

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Thank You