

Written Expression, Task B

You and your friends have just returned from this tour.

AMERICAN INDIAN COUNTRY

Two-week tour of the southwest of the USA with author and filmmaker, Phil Jarred, and Native American guides. The tour guides are all fluent in English, Spanish and various Native American languages.

- Tour includes visits to: Santa Fe, Taos, Chaco Canyon and the Navajo Nation.
- Seminars, films and walking tours of archaeologically and historically interesting sites can also be booked.
- Nature lovers can take advantage of river-rafting, horseback-riding and more.
- Tips from professional photographer Phil Jarred for lasting holiday memories.
- Accommodation in good quality hotels and a two-night stay in an authentic Native American village.

Contact: Martha Seward

77 Hopi Road, 34112 Santa Fe, New Mexico, USA.

Tel: +1-800-323-5842

Email: martha@seward.com

However, you were not satisfied with the trip. Write an email of complaint to Martha Seward to express your disappointment.

You should mention

a) at least three of the following points

or

b) at least two of the following points plus one other aspect of your choice:

- accommodation was poor
- photographer was not available
- river-rafting activity was cancelled
- tour guides did not speak English well

Before starting the email, decide on the order in which you think the points should be included, as well as on an appropriate reference line, salutation, introduction and close.

Please write at least 150 words.