



EXPERIENCES

CSSR Staff

PT. Bank Artha Graha Internasional

December 2020 – Present

- As a team member with responsibility to planning, implementing, monitoring csr events. Coordinating with branch offices to ensure the social activities run well.

Customer Service

PT. Bank Artha Graha Internasional

August 2020 – November 2020

- As a team member with responsibility to help customers with complaints and questions, give customers information about products and services, take orders, and process returns. Also responsible for completing administrative work.

CSSR Staff

PT. Bank Artha Graha Internasional

April 2020 – July 2020

- As a team member with responsibility to planning, implementing, monitoring csr events. Coordinating with branch offices to ensure the social activities run well.

Customer Service

PT. Bank Artha Graha Internasional

October 2019 – March 2020

- As a team member with responsibility to help customers with complaints and questions, give customers information about products and services, take orders, and process returns. Also responsible for completing administrative work.

Teller

PT. Bank Artha Graha Internasional

April 2019 – September 2019

- As team member with responsibility to provides account services to customers by receiving deposits and loan payment, cashing checks, issuing savings withdrawals, mantains supply of cash and currency and turns in excess cash.

Assistant Account Officer Operation

PT. Bank Artha Graha Internasional

July 2018 – March 2019

- As team member with responsibility to handling the general office needs.



YOKI NATA PERWIRA, S.AP

CUSTOMER SERVICE

About Me

I am cooperative, committed hard working, eager to learn, communicative and responsible for any duties and obligations in individually or in team. I also have a good personallity, analytical skills, logical thinking, organizational experiences and computer literacy.

Contact



Jl Azhari No 29, Grogol
Utara, Kebayoran Lama.
Jakarta Selatan



+6281517679985



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EDUCATIONAL BACKGROUND

Bachelor Degree in Public Administration

Universitas Padjadjaran

GPA 3.10 (scale 4)



VOLUNTEER, ORGANIZATION, TRAINING

Volunteer

- 2018 - 2019 : Branch PIC Artha Graha Peduli
2013 : Logistic Staff PORAN and Pacific and Point/PnP 2013
2014 : Logistic Head PnP 2014

Organization

- 2014 - 2016 : Logistic Division Head ANFC
2015 : Co- Founder Free Indonesian Youth's from Alcohol (FIYA)

Training

- 2019 : Basic Customer Service and Teller (PT Bank Artha Graha Internasional)



SKILLS

Language

- Indonesian
- English (Passive)

Software

- Microsoft Office



HOBBIES & INTEREST

- I find it relaxing to listen to music during my spare time,
- I also enjoy playing a video game during my spare time.
- I also playing football, futsal, and badminton during my spare time.



YOKI NATA PERWIRA, S.AP CUSTOMER SERVICE

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