








MOHAMED YUSUF

Customer Service, Call Centre

Contact Me

-  +966561711743
-  mohammed.abbas81@gmail.com
-  Mobile: +973 39472223
MANAMA ,BAHRAIN
- 

Social Profile

-  [linkedin.com/mohamed.abbas](https://www.linkedin.com/mohamed.abbas)

Other Info

Skills

Excellent customer service skills.
Strong interpersonal.
Office, Excellent problem-solving and analytical skills.

Languages

English, Indian, ARABIC

Interest



About Me

Customer friendly receptionist with strong interpersonal skills and a broad Expertise in office Management & Sale Negotiation and IT gained through Exemplary service for several prestigious



Experience

- 2020 - Present** **LAND MARK ARABIA GROUP | ASSISTANT MANAGER**
Retail manager with 6 years of experience in the clothing and accessories industry. Led a team of 15 sales associates to drive sales and strengthen brand loyalty.
- 2004 - 2011** **CITI BANK | CUSTOMER SERVICE**
Answered inbound calls in support of customer needs. Conveyed in a reassuring manner step by step instructions to resolve application issues. Reviewed and issued audits on account information and processes. Performed queries in multiple databases. Assisted in the creation and development of the banks customer relationship management system
- 2011 - 2019** **BAHRAIN INSURANCE SERVICES | Direct Insurance**
Planned, coordinated and implemented recruiting and sales efforts for brand new insurance office that lead

Travelling, Shopping, Reading

Others

Development

References

Yaser Rabia

Y.Rabia@bfc.bh

to new agents and increased sales



Education

2004 - 2006

DELMON UNIVERSITY | Business Administration

Delomon people take on audacious problems, bring imaginative new approaches to solving them, and work collaboratively to advance knowledge and make meaningful contributions to our world.



Projects

|