



# AHMED ALKHABBAZ

I am a talented person, I have good interpersonal skills and excellent in teamwork and very willing to learn and develop new skills, I can handle many tasks daily very efficiently and work under pressure well, I always aspire for the best.

- 04 / 08 / 1995
- ADDRESS: TUBLI, BAHRAIN
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## PROFESSIONAL SKILLS

MICROSOFT OFFICE

CUSTOMER CENTER

PHOTOSHOP

ITSRVDESK - CICS

SIEBEL CRM

HRMS CRM

SAP

VISIO DRAWING



## LANGUAGES

ARABIC

ENGLISH

## PERSONAL SKILLS

- TEAMWORK
- DECISION MAKING
- TIME MANAGEMENT
- CONFLICT RESOLUTION
- SELF-MOTIVATION
- GOOD ANALYTIC SKILL

## WORK EXPERIENCES

### • BATELCO – CUSTOMER SERVICE EXECUTIVE

DEC 2019 - Current

- Answering telephone calls.
- Help customer needs and follow up with their requests / complaints.
- Provide accurate, valid complete information by using the right methods.
- Control of customer dissatisfaction.
- Displayed various products to customer.

MOHSEN – MANAGER – 0097338377747

### • UNIVERSITY TRAINING – PASTEL PRODUCTION COMPANY

May 2018 - Jul 2018

- Call center.
- Data entry.
- Marketing.
- Photography.

SHAHEEN – MANAGER – 0097333080015

## EDUCATION

### • AMA INTERNATIONAL UNIVERSITY BAHRAIN

BACHELOR OF SCIENCE IN BUSINESS INFORMATICS

2015 - 2019

B+

### • Sh.ABDULLAH BIN ISA TECHNICAL SECONDARY SCHOOL

HIGH SCHOOL – COMPUTER

2011 - 2013

B

## HOBBIES



Internet



Trip



Sport



Reading