# KRIPA KRISHNAN



### CONTACT

- @ kripakrishnan1357@gmail.com
- 36277961
- Flat No: 13 Bldng no: 172 Road : 2 601 Block : 326 Gudaibiya Bahrain.

### PERSONAL DETAILS

Date of Birth : 30/05/1988

Marital Status: Married Nationality: INDIAN

## SKILLS

 Customer care service • Telecommunication skills • Relationship Building • Reservation Executive •
Accountant • Report Submitting •
Microsoft office experience • Job card opening and closing

#### LANGUAGE

• English • Malayalam • Tamil

### **INTERESTS**

- · social activities
- Traveling
- Singing
- Listening to Music
- Cooking

# OBJECTIVE

A highly dynamic, organized and skilled Customer Support Executive with diverse knowledge of operating customer care department. Seeking a position as Senior Customer Care Executive to utilize my skills and experience in a renowned organization.

# **EXPERIENCE**

Travelogiks(Aradous Travel and Tourism), Manama Kingdom of Bahrain

2015 sep - 2017 Mar

Reservation Executive

Jobs & Responsibilities:

- \* Flight ticketing & Reservation
- \* Hotel Booking
- \* Assist in Accounts

Customer care Executive - Indus Motors Pvt. Ltd Adoor

2010 Jul - 2014Dec

Customer Care Executive

**Jobs & Responsibilities**:

- Job card opening and closing
- Making 64 VB
- · Claim reports submitting
- Billing etc.

# **EDUCATION**

**ICS-INDIA IT Education Group Palakkad** 

2021

Diploma in Indian and Foreign Accounting

IATS inistitute of air travel studies Adoor, Kerala

2015

IATA AVIATION TRAINING

G. Tec Computer Education, Pandalam, Kerala

2019

Tally, Certificate of participation 3rd All India Tally Commerce Aptitude Test

G. Tec Computer Education, Pandalam, Kerala

2011

G-Operator (windows, Ms-Office, Internet & E -mail

Kerala university

2009

**BA English** 

Padanilam Higher Secondary School, Govt. of Kerala, Padanilam, Kerala 2005

Higher Secondary (Science)

Padanilam Higher Secondary School, Govt. of Kerala 2003

Secondary School Leaving Certificate

# ADDITIONAL INFORMATION

PASSPORT DETAILS

Passport no: L4747130 Date of expiry: 03/10/2023

# COMPUTER PROFICIENCY

- Tally
- · MS Office
- · MS Word
- Power point
- MS Excel
- DIFA

# MY CORE STRENGTH

- Self motivated, aggressive and ambitious with a strong desire to succeed, now keen to move ahead in challenging position.
- A good communicator at all level who enjoys meeting challenges and seem them through while remaining good humored under pressure.
- An experienced organizer and problem solver able to consider all options with an open mind before making decisions.

### **DECELERATION**

I hereby solemnly declare that the information mentioned above is true to the best of my knowledge.

KRIPA KRISHNAN