

CURRICULUM VITAE

PERSONAL DETAILS:

NAME : MAHMOOD YUSUF AHMED
DATE OF BIRTH : 7, DECEMBER 1991
NATIONALITY : Bahraini
AGE : 26
CPR NO. : 911207520
PASSPORT No. : 2322550
MARITAL STATUS : Single
E-MAIL : MAHMOODYOUSIF55@GMAIL.COM
MOBILE NO. : 37755923
ADDRESS : Villa 1994 – Road 827 – Block 1208
Hamad Town - Bahrain



OBJECTIVE:

To build career in a growing organization, where can I get the opportunities to prove my abilities by accepting challenges, which I can build on my current skills, to provide the best services for this company and its vision.

CERTIFICATION & QUALIFICATION:

B.Sc. Banking and Finance
University of Bahrain 2009 - 2015

Certification of participation "Leadership Development Program"
University of Bahrain 29th March 2014

Certification of participation "Building Customer Loyalty"
Bahrain Exhibition & Convention Authority (BECA) 5th Oct 2013

Secondary School Degree
Shaik Isa bin Ali 2006 – 2009

EXPERINCES:

HALAL Restaurant Management Company

Account clerk Aug – Oct 2014
Responsible of the petty cash and organize the account department files

CITIBANK

Call center (Citi phone operator) 1 Feb – 28 Apr 2016
Customer service through phone for credit card client (UAE credit cards)

ZAIN Telecommunication

Call center (Training) 22 May – 30 June 2016
FUN employment program for university student

Carrefour

Cashier 10 Dec 2016 – July 2017

GulfCX

Call Center Agent (Aramex KSA – Inbound Team) July 2017 – Nov 2017
Call Center Agent (Aramex Kuwait – Inbound Team) Nov 2017 – Feb 2018
Real Time Administrator (Aramex KSA – Outbound Team) Feb 2018 – July 2018
Real Time Administrator (Jollychic – Outbound Team) Aug 2018 – Current

SKILLS:

- Arabic & English Typing.
- Good in handle work.
- Computer skills.
- Communication.
- Honesty.

LANGUAGES:

Arabic Fluent
English Excellent