







S. MOHAMED MAHFOODH

STORE IN-CHARGE

INFO

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CERTIFICATES

- May, 2015
Success Training Center (Enhancing Skills in Merchandising, Selling and Stock Control).
- May, 2014
HABC level 2 Award in Health and Safety in the Workplace (QCF).
- March, 2012
OSHAcademy Fire Prevention Plans course.
- Oct, 2011
ABNLP training in the Art and Science of Neuro Linguistic Programming in Customer Service.
- May, 2009
Ait Centre (Comprehensive Directions in Merchandising, Selling and Stock Control).

ABOUT ME

An energetic person with strong communication and organisational skills with +10 years work experience actively seeking for a new opportunity.

I have many qualities to bring to the work place such as good team work, organisational skills, efficiency and I am very meticulous, I show pride in all the work I do, I work well under pressure and I love a challenge. I possess excellent verbal and written communication skills and am able to relate to a wide range of people. All these skills have been enhanced during all the work experiences I have gained over the past years.

EDUCATION

2003 - 2005
[Ahmed Al-Emran Secondary School](#)
Commercial

EXPERIENCE

2013 - 2018
[Store In-charge | Jawad Business Group](#)
Responsible for ensuring a consistently high standard of presentation in the store and making sure that all available space in the store is effectively utilized. Focused on maximising the customers shopping experience.

2008-2013
[Customer Service | Jawad Business Group](#)
Managing incoming calls and customer service inquiries. Generating sales leads that develop into new customers. Identifying and assessing customers' needs to achieve satisfaction.