# C:\Users\Counter\Desktop\Scan (Brother)\CCI12282019 - Copy.jpgCURRICULUM VITAE

**FATHY AHMED ABD EL MOTAGALI**

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**CARRIER OBJECTIVE**

To obtain full time employment within an organization at which I can share my knowledge, learn from others, build and maintain strong relationship.

**PERSONAL PROFILE**

Name : Fathy Ahmed Abd El Motagali

Date of Birth : 03th August 1991

Nationality : Egyptian

Religion : Muslim

Sex : Male

Marital Status : Single

Passport No : A22819682

CPR No : 910851557

License No : 910851557

Permanent Address: Egypt

Present Address : Manama, Bahrain

Languages known : English and Arabic

**POSITIVE STRENGTH**

* Positive thinking, hard working mentality.

**EDUCATIONAL QUALIFICATION**

* Higher diploma in hotel & tourism
* Majored in : accounting, cost accounting, management, advertising & promotion

computer, marketing, sales, hotel management.

**COMPUTER SKILLS**

* Operating the system.
* Microsoft office

**Work Experience In Bahrain :**

* Employer : Gracias Restaurant & Café - Aug 2019 until date

Location : Salmabad

Position : Waiter

**Food & Beverage Department :**

**Work Experience In Egypt :**

* Employer : Movenpick Hotel - Jolie Ville Hotel–June 2018 to June 2019

Location :Pyramids - Egypt

Position : Waiter

* Employer : The Ritz-Carlton Hotel - August2017 to June 2018

Location : SharmAlshaykh, Red Sea - Egypt

Position : Waiter

**Job Responsibility :**

* Responsible for orderliness and cleanliness of the station and table sating before and after.
* Check mis-en place needed before operation time and make it sure cutlery and equipment are clean and polished.
* Greet the guest with a warm smile and leading them to the table and help them for setting.
* Present the menu with the smile take beverages and food order and repeating the order to ensure correct order and delivers timely manner.
* Present guest check and make sure that all items order is written down.
* Thanks the guest when leaving from choosing our outlet and offer them come back again.
* Work with the other staff and be a team work.
* Keep the chair and tables clean, neat and properly.
* Offer refills and up-sell where appropriate.
* All equipment to be used in the correct manner.
* Communicate with manger regarding any unhappy guest.

**Work Experience In Egypt :**

**Retail Department :**

* Employer : Italian Festival - October 2016 to August 2017

Location : Mall City Star - Egypt Position : Sales Men &Cashier

Responsibility : Selling Branded Suit, Shirts, Ties.

* Employer : Egyptians Greetings – August2015 to October 2016

Location : Sharm El Shaikh, Red Sea – Egypt

Position : Sales Men &Cashier

Responsibility : Selling Branded Souvenirs Items

**Job Responsibility:**

* Welcomes customers inside the shop.
* Identifying customers needs through asking questions, recommend and demonstrate appropriate brand.
* Responsible for maximizing sales through excellent customer service, product knowledge and team work.
* Provide fast and high quality service to each customer.
* Advices customer about promotions in the shop.
* Received payment by cash, credit cards.
* Handling complains related to quality or contents.
* Checks and monitors sales growth and productivity.
* Prepares Daily/Monthly sales report.
* Control maintain all merchandise and displays.
* Follow up with suppliers.
* Control receipt, refunds, credits and change due to customer.
* Keep an eye on the stocks to observe.
* Maintains personal grooming standard.
* Monitors stock level.
* Complies with company’s policy and procedures.

**Work Experience In Egypt :**

**Uber Egypt :**

**Driving With Uber In Egypt - February 2014 to August 2015**

**Job Responsibility :**

* Map out driving routes ahead of time to determine the most expedient trip.
* Pick up clients from the place and at the time They have requested.
* Collect payments and issue receipts.
* Assist clients with loading and unloading their luggage.
* Listen to traffic and weather reports to stay up-to-date on road conditions.
* Adjust the route to avoid heavy traffic or road constructions, as needed.
* Answer clients question about the area and local places of interest.
* Ensure the car seats are clean and comfortable for all riders.
* Schedule regular car service appointments and report any issues.
* Book car wash and detailing services to maintain interior and exterior cleanliness of the car.

**Driver Skills :**

* Multitasking and time management.
* Clear communication ( Written and Verbal. )
* Customer service focus.
* Problem solving / creative solutions.
* Detail - oriented.
* Able to work with a variety of team members to get the job done quickly and effectively.
* Coordinating cost-effective logistics.
* Prioritizing safety.

**Skills :**

* Outstanding leadership abilities & hard worker with smart way.
* Intermediate….enough to learning and willing to learn.
* Ability to work in a group or immediately according to the job requirements.

**Declaration :**

* I hereby certified that the statement made by me are true and correct to the best of my knowledge and belief.

Fathy Ahmed