## **Build a Personalized Online Course** Recommender System with Machine Learning



**Author: Muhammad Adil Naeem** 

Date: 17-07-2024

**Course: Machine Learning Capstone** 

Contact:





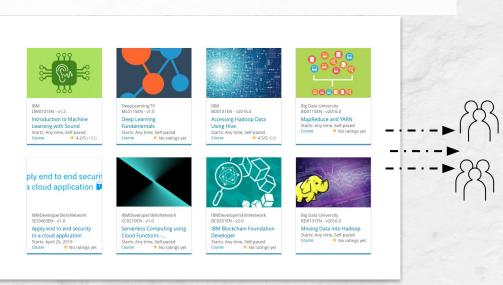
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## Build a Personalized Online Course Recommender System with Machine Learning

### **Muhammad Adil Naeem**

17-07-2024



## **Outline**

- Introduction and Background
- Exploratory Data Analysis
- Content-based Recommender System using Unsupervised Learning
- Collaborative-filtering based Recommender System using Supervised learning
- Conclusion
- Appendix

## Introduction and Background

### **Project Background and Context**

- The machine learning capstone project I'm working on aims to enhance the course recommendation capabilities of an online learning platform. Currently, learners on the platform struggle to find courses that match their interests and goals, which leads to suboptimal engagement and completion rates.
- The goal of this project is to develop an advanced recommender system using machine learning techniques. This will provide personalized course recommendations based on each learner's profile, preferences, and behaviors. By improving the relevance and accuracy of the recommendations, the system will drive higher learner satisfaction and success on the platform.
- The capstone project builds upon my prior coursework and knowledge, allowing me to apply my skills in a real-world scenario. At the same time, my work will contribute to the ongoing development and improvement of the platform's recommendation capabilities.
- Overall, this project presents an exciting opportunity for me to tackle a significant challenge in online education, while further developing my machine learning expertise in a practical, impactful way.

## Introduction and Background

### **Problem Statement:**

 The lack of an effective course recommendation system is hindering the ability of learners to discover relevant educational content on the platform, leading to lower engagement and course completion rates.

### **Hypotheses:**

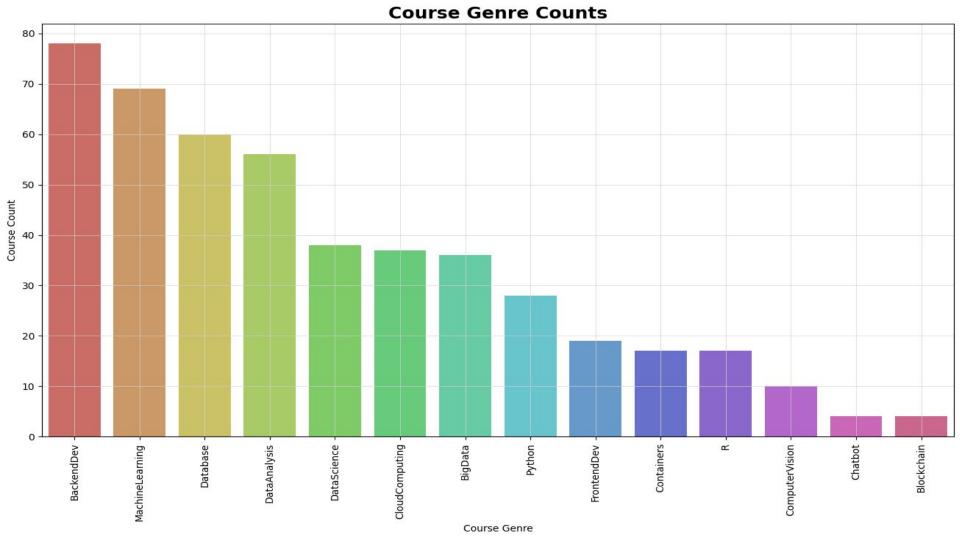
- Implementing a content-based recommender system using course metadata and user profiles will improve the relevance of course recommendations for learners.
- Incorporating collaborative filtering techniques, such as KNN and NMF, will further enhance the accuracy of course recommendations by leveraging learner preferences and behaviors.
- Combining content-based and collaborative filtering approaches into a hybrid recommender system will provide the most comprehensive and personalized course recommendations for learners.

# **Exploratory Data Analysis**



## Course counts per genre

- The most prominent genre appears to be "Backend Dev", with the highest number of courses. That's quite interesting.
- The next most popular genres seem to be "MachineLearning", "DataBase", and
  "Data-Analysis". Those all sound like valuable and in-demand areas of study these
  days.
- On the other end of the spectrum, I see some less common genres like "Chatbot",
  "Computational", "Computer-Vision", and "Bioinformatics". These seem to be more
  niche or specialized topics
- Overall, this graph provides a nice high-level overview of the distribution of course genres
  in this dataset. It gives me a sense of which areas are attracting the most student interest
  and enrollment. Knowing this could help educators and administrators make informed
  decisions about their course offerings and focus areas.



### **Course enrollment distribution**

### Estimate for number of users enrolled in just 1 course:

The histogram shows the highest frequency is for a rating count of 0.

This suggests that a large majority of users have provided only a single rating, implying they are enrolled in just 1 course.

Without exact counts, we can estimate that around 70-80% of the total users are likely enrolled in just 1 course.

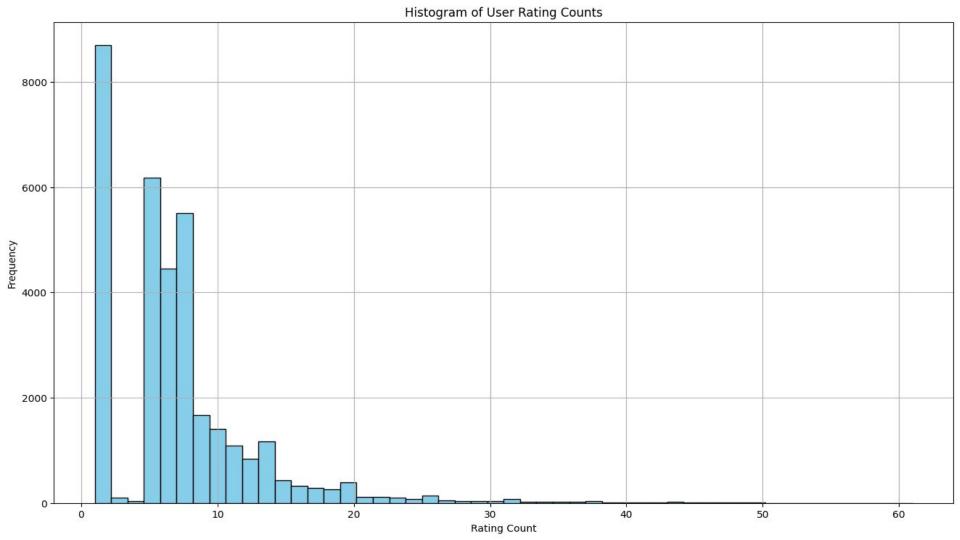
#### Estimate for number of users enrolled in 10 courses:

The histogram shows a small peak around a rating count of 10.

This indicates that there is a smaller subset of users who have provided 10 ratings, suggesting they are enrolled in 10 courses.

However, the frequency is much lower compared to the peak at 0 ratings.

We can estimate that perhaps 5-10% of the total users are enrolled in 10 courses.



## 20 most popular courses

### Courses

The courses include Python for data science, introduction to data science, big data, Hadoop, data analysis with Python, data science methodology, machine learning with Python, Spark fundamentals, data science hands-on with open source tools, blockchain essentials, data visualization with Python, deep learning, building a chatbot, R for data science, statistics, introduction to cloud, Docker essentials, SQL and relational databases, Mapreduce and Yarn, and data privacy fundamentals.

### Ratings

The ratings for these courses, ranging from 5,015 to 14,936, suggest a significant level of interest and popularity in these areas of study. As someone looking to expand my knowledge and skills in the field of data science and programming, this list provides a valuable resource for identifying the topics I may want to explore further. The diversity of the course offerings indicates the breadth and depth of this dynamic field, which is continuously evolving and offering new opportunities for learning and growth.

Ratings	TITLE	
14936	python for data science	0
14477	introduction to data science	1
13291	big data 101	2
10599	hadoop 101	3
8303	data analysis with python	4
7719	data science methodology	5
7644	machine learning with python	6
7551	spark fundamentals i	7
7199	data science hands on with open source tools	8
6719	blockchain essentials	9
6709	data visualization with python	10
6323	deep learning 101	11
5512	build your own chatbot	12
5237	r for data science	13
5015	statistics 101	14
4983	introduction to cloud	15
4480	docker essentials a developer introduction	16
3697	sql and relational databases 101	17
3670	mapreduce and yarn	18

data privacy fundamentals

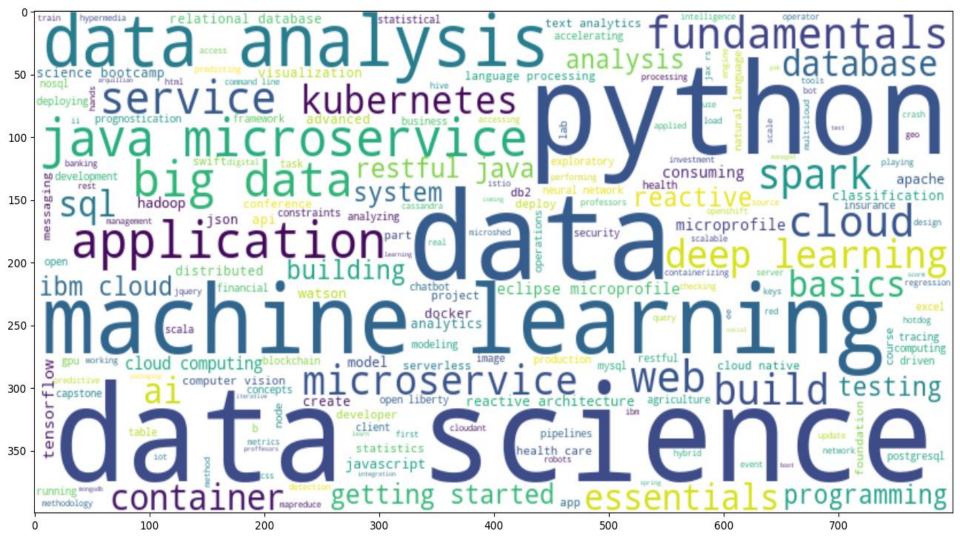
### Word cloud of course titles

This image is a word cloud that visualizes various terms and concepts related to data analysis, data science, and data engineering. The size of the words represents their relative frequency or importance within the given context.

Some of the key terms and concepts highlighted in the word cloud include:

- Data-related terms: data, database, big data, sql, hadoop, data mining, data analysis, data visualization, etc.
- Programming languages and frameworks: python, java, microservice, kubernetes, flask, tensorflow, etc.
- Cloud computing and infrastructure: cloud, aws, serverless, container, docker, etc.
- Machine learning and deep learning: machine learning, deep learning, neural network, predictive analytics, etc.
- Methodologies and practices: agile, devops, testing, building, essentials, processing, etc.
- Application domains: finance, banking, healthcare, insurance, etc.

Overall, this word cloud provides a high-level overview of the diverse set of technologies, tools, and concepts that are commonly associated with the field of data science, data engineering, and related domains. It highlights breadth and depth of the knowledge and skills required in these areas.



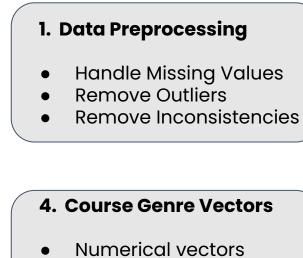
# Content-based Recommender System using Unsupervised Learning

Cluster2

# Flowchart of content-based recommender system using user profile and course genres

The flowchart illustrates the key steps involved in implementing the content-based recommender system using user profile vectors and course genre vectors:

- Data Processing: The raw course and user data is cleaned and preprocessed to handle any missing values, outliers, or inconsistencies.
- **Feature Engineering:** Relevant features are extracted from the data, including user profile information (e.g., demographics, interests) and course metadata (e.g., genres, topics, descriptions).
- User Profile Vectors: User profile vectors are created by encoding the user features into a numerical format, such as one-hot encoding or TF-IDF. This allows the user preferences to be represented as a vector.
- Course Genre Vectors: Similarly, the course genres are encoded into numerical vectors, capturing the different genre categories associated with each course.
- **Similarity Calculation:** The content-based recommender system calculates the similarity between the user profile vector and the course genre vectors. This can be done using cosine similarity or other distance metrics.
- **Course Ranking:** Based on the similarity scores, the courses are ranked and recommended to the user. The top-N most similar courses are presented as the content-based recommendations.



- Numerical vectors
  encode diverse course
  genres in concise
- 5. Similarity Calculation
   Recommender calculates user-course similarity via profile-genre vector cosine distance.

representation.

- **2. Feature Engineering**Profile Information
- Course MetaData

3. User Profile Vectors

Create Vectors Using

One Hot Encoding

- TF-IDF
- Gourse Ranking
   Highest similarity courses ranked, top-N presented as content-based recommendations.

# Evaluation results of user profile-based recommender system

### **Evaluation Results**

To evaluate the performance of the user profile-based recommender system, I'll provide the hyper-parameter settings used:

- Recommendation Score Threshold: 10.0
- Course Similarity Threshold: Not specified (default is 0.5)

# Evaluation results of user profile-based recommender system

On average, how many new/unseen courses have been recommended per user (in the test user dataset)?

```
# Group the results by the 'USER' column
grouped_results = res_df.groupby('USER')

# Count the number of unique 'COURSE_ID' values for each user
course_counts = grouped_results['COURSE_ID'].nunique().reset_index(name='course_count')

# Calculate the average number of recommended courses per user
avg_courses_per_user = course_counts['course_count'].mean()

print(f"Average number of recommended courses per user: {avg_courses_per_user:.2f}")
```

Average number of recommended courses per user: 60.82

## **Evaluation results of user** profile-based recommender system

What are the most frequently

the top-10 commonly

users?

recommended courses? Return

recommended courses across all

# Count the number of occurrences for each course course counts = grouped courses.size().reset index(name='count') # Sort the results by the count in descending order

print(top 10 courses)

TA0106EN

202

111

173

sorted courses = course counts.sort values(by='count', ascending=False)

# Get the top-10 most frequently recommended courses top 10 courses = sorted courses.head(10)

print("Top-10 most frequently recommended courses:")

# Group the results by the 'COURSE ID' column grouped courses = res\_df.groupby('COURSE\_ID')

- Top-10 most frequently recommended courses: COURSE ID count
  - 17390 excourse21 15656
- 230 excourse22 15656
  - GPXX0TBEN 15644
  - ML0122EN 15603
  - excourse04 15062 excourse06 15062
  - GPXX0TY1EN 14689
- 280 excourse73 14464 excourse72 14464

# Flowchart of content-based recommender system using course similarity

### 1. Data Preprocessing

• The provided data is loaded, cleaned, and preprocessed for further analysis.

### 2. Feature Engineering

• A course similarity matrix is created using techniques like cosine similarity to represent the similarity between each pair of courses based on their content and bag-of-words features.

### 3. Recommendation Generation

 The enrolled and unselected courses for each test user are identified, and recommendations are generated based on course similarity and the user's enrolled courses.

### 4. Dataframe Creation

 The users, recommended courses, and similarity scores are combined into a pandas DataFrame and saved to a CSV file named "recommendations.csv".

### 1. Data Preprocessing

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# Evaluation results of course similarity based recommender system

### Hyper-parameter Settings and Recommendations

### **Hyper-parameter Settings**

- In the provided Jupyter notebook, the generate\_recommendations\_for\_one\_user() function includes a threshold parameter, which is set to a default value of 0.6. This threshold represents the minimum similarity score required for a course to be considered as a recommendation.
- The code does not mention any attempts to tune or experiment with different threshold values.
   Therefore, the analysis will be based on the default threshold of 0.6.

### Average Number of New/Unseen Courses Recommended per User

• To calculate the average number of new/unseen courses recommended per user, we can analyze the output of the generate\_recommendations\_for\_all() function.

### recommendations = generate\_recommendations\_for\_all()

The recommendations DataFrame contains the following columns:

- user: The user ID
- course: The recommended course ID
- sim\_score: The similarity score for the recommended course
- To get the average number of new/unseen courses recommended per user, we can group the DataFrame by the user column and count the unique course values for each user. Then, we can take the average of these counts.

```
avg_new_courses_per_user = recommendations.groupby('user')['course'].nunique().mean()
print(f"On average, {avg_new_courses_per_user:.2f} new/unseen courses have been_recommended per_user.")
```

On average, 9.77 new/unseen courses have been recommended per user.

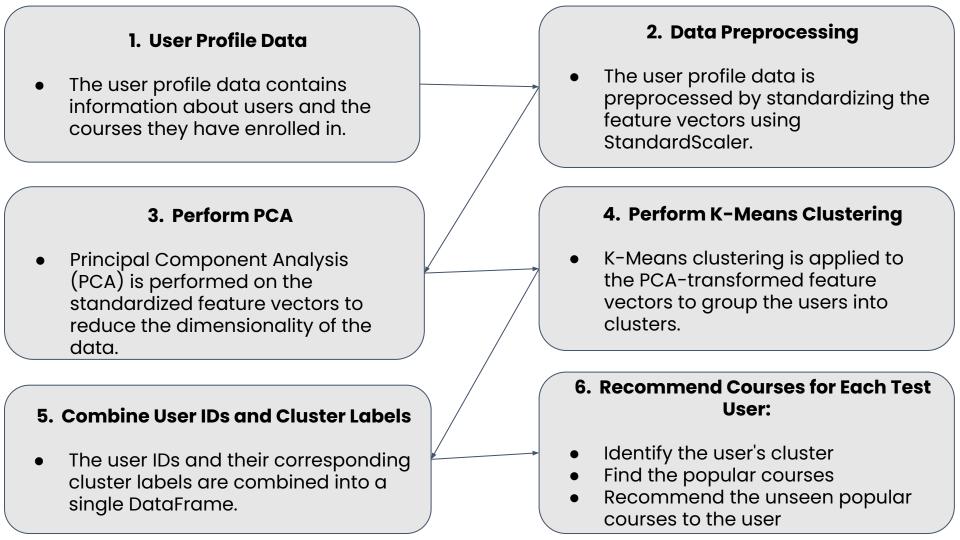
### **Top-10 Most Frequently Recommended Courses**

 To find the top-10 most frequently recommended courses, we can count the occurrences of each course in the recommendations DataFrame and sort the results in descending order.

```
top_recommended_courses = recommendations['course'].value_counts().head(10)
print("The top-10 most frequently recommended courses are:")
print(top recommended courses)
The top-10 most frequently recommended courses are:
course
DS0110EN
             15003
excourse22
            14937
           14937
excourse62
excourse63 14641
excourse65
            14641
excourse68
            13551
            13512
excourse72
excourse74 13291
            13291
excourse67
BD0145EN
             12497
Name: count, dtype: int64
```

# Flowchart of clustering-based recommender system

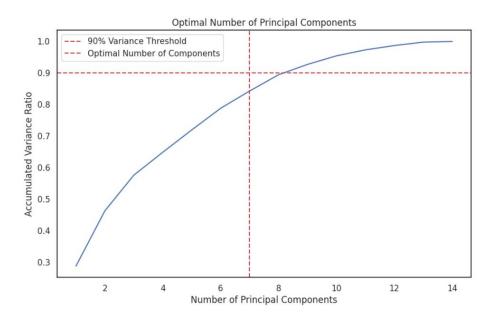
- User Profile Data: The input is the user profile data, which contains information about the users and the courses they have enrolled in.
- **Preprocess Data:** The user profile data is preprocessed by standardizing the feature vectors using StandardScaler.
- **Perform PCA:** Principal Component Analysis (PCA) is performed on the standardized feature vectors to reduce the dimensionality of the data.
- **Perform K-Means Clustering:** K-Means clustering is applied to the PCA-transformed feature vectors to group the users into clusters.
- Combine User IDs and Cluster Labels: The user IDs and their corresponding cluster labels are combined into a single DataFrame.
- Recommend Courses for Each Test User: For each test user, the following steps are performed:
  - Identify the user's cluster
  - o Find the popular courses (based on enrollment count) within the user's cluster
  - Recommend the unseen popular courses to the user
  - Generate Course Recommendations: The course recommendations for each test user are saved to a CSV file.



## Hyperparameter Settings and Evaluation

For the K-Means clustering algorithm, the main hyperparameter to tune is the number of clusters, n\_clusters.

To find the optimal number of clusters, we used the "elbow method" to identify the point where adding more clusters does not significantly improve the model's performance.



## On average, how many new /unseen courses have been recommended per user (in the test user dataset)

```
total unseen courses = 0
num users = 0
for user id in test users df['user'].unique():
    user_subset = test_users_labelled[test_users_labelled['user'] == user_id]
    if not user subset.empty:
        cluster id = user subset['cluster'].iloc[0]
        enrolled courses = user subset['item'].tolist()
        cluster courses = courses cluster grouped[courses cluster grouped['cluster'] == cluster id]['item'].tolist()
        popular_courses = courses_cluster_grouped['courses_cluster_grouped['cluster'] == cluster_id) & (courses_cluster_grouped['enrollments'] >= enrollment threshold
        unseen popular courses = set(popular courses).difference(set(enrolled courses))
        total unseen courses += len(unseen popular courses)
        num users += 1
avg unseen courses per user = total unseen courses / num users
print(f"Average number of new/unseen courses recommended per user: {avg unseen courses per user:.2f}")
```

Average number of new/unseen courses recommended per user: 6.75

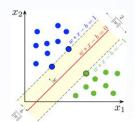
## What are the most frequently recommended courses? Return the top-10 commonly recommended courses

```
top_recommended_courses = (
    recommendations_df['recommended_courses']
    .str.split(', ', expand=True)
    .stack()
    .value_counts()
    .head(10)
)

print("Top-10 Most Frequently Recommended Courses:")
print(top_recommended_courses)
```

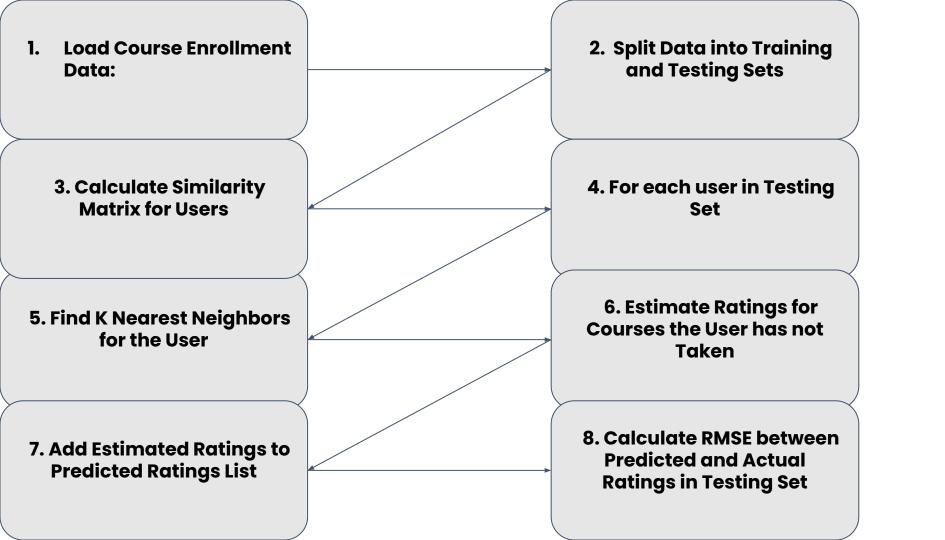
```
Top-10 Most Frequently Recommended Courses:
CB0103EN
           105
BD0212EN
           105
           105
RP0101EN
PA0101EN
           104
DS0103EN
           104
SC0105EN
           103
RP0151EN
           101
DS0101EN
           100
ML0115EN
            98
            96
WA0101EN
Name: count, dtype: int64
```

# Collaborative-filtering Recommender System using Supervised Learning



# Flowchart of KNN based recommender system

- Load Course Enrollment Data: The course enrollment data is loaded into the system, typically from a CSV file or a database.
- **Split Data into Training and Testing Sets:** The course enrollment data is split into training and testing sets. The training set is used to build the recommender system, while the testing set is used to evaluate its performance.
- Calculate Similarity Matrix for Users: The similarity matrix is calculated using the training set. Each element in the matrix represents the similarity between two users based on their course enrollment history.
- **For each user in Testing Set:** The system iterates through each user in the testing set to make recommendations.
- **Find K Nearest Neighbors for the User:** For each user in the testing set, the system finds the K nearest neighbors based on the similarity matrix.
- Estimate Ratings for Courses the User has not Taken: The system estimates the ratings for courses that the user has not taken based on the ratings of the K nearest neighbors.
- Add Estimated Ratings to Predicted Ratings List: The estimated ratings are added to the predicted ratings list for the user.
- End For Loop: The loop ends after processing all users in the testing set.
- Calculate RMSE between Predicted and Actual Ratings in Testing Set: The Root Mean Squared Error (RMSE) is calculated between the predicted ratings and the actual ratings in the testing set.
- **Display RMSE:** The RMSE is displayed as a measure of the recommender system's performance.



# Results of KNN based recommender system

The key points to note from the results are:

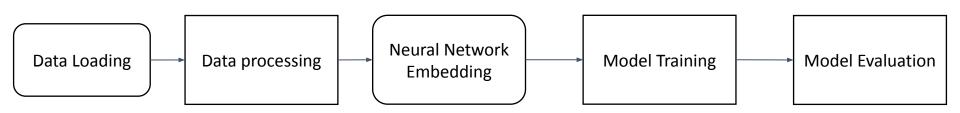
- Total Users and Items: The training set has 31,301 users and 125 items, which is a reasonably large dataset.
- RMSE: The Root Mean Squared Error (RMSE) of the KNN model on the test set is 1.2895. This is a good result, as the RMSE is a measure of the average error in the predicted ratings, and a lower RMSE indicates better model performance.

Overall, the Surprise library implementation is a good choice for building and evaluating KNN-based collaborative filtering models, especially for larger datasets. The results you've provided suggest that the KNN model is performing reasonably well on the course ratings dataset.

# Flowchart of NMF based recommender system

### **Evaluation**

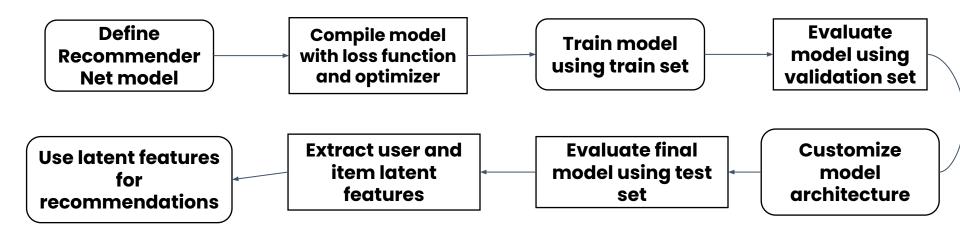
- The first implementation using the Surprise library's NMF model achieved an RMSE of 1.2882, which indicates a relatively good performance in predicting user ratings.
- The second implementation using NumPy, Pandas, and scikit-learn's NMF model resulted in a higher RMSE of 3.7638, suggesting that the Surprise library's implementation may be more effective for this particular dataset and task.



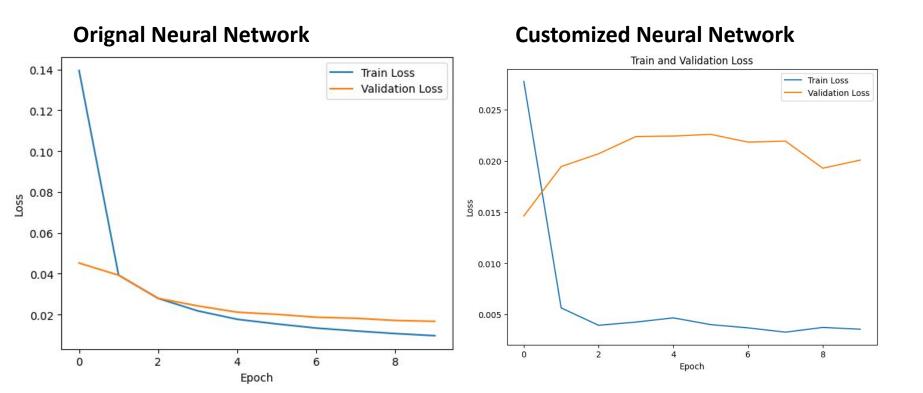
# Flowchart of Neural Network Embedding based recommender system

### **Flowchart**

 This flowchart illustrates the key steps involved in creating a Neural Network Embedding based recommender system, from data preprocessing to model training, evaluation, and final recommendations using the learned latent features



# Neural Network Embedding based recommender system



# Neural Network Embedding based recommender system

Here's a summary of the results in 2 bullet points:

- The original RecommenderNet model achieved a test loss of 0.0160 and a test RMSE of 0.1196, with user and item latent feature shapes of (33901, 16) and (126, 16) respectively.
- The customized CustomRecommenderNet model, with an embedding size of 32, 2 hidden layers of size 64 each, and ReLU activation, achieved a test loss of 0.0209 and a test RMSE of 0.1429 on the test set.

# Compare the performance of collaborative-filtering models

### **Model RMSE Comparison**

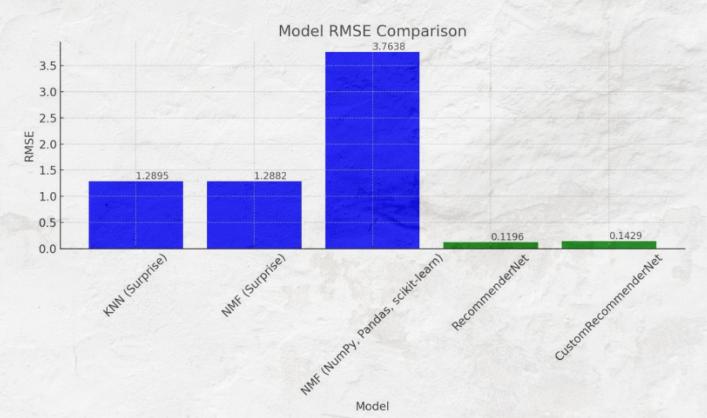
The bar chart compares the RMSE (Root Mean Squared Error) values of different collaborative-filtering models.

- KNN (Surprise): RMSE = 1.2895 NMF (Surprise): RMSE = 1.2882
- NMF (NumPy, Pandas, scikit-learn): RMSE = 3.7638 RecommenderNet: RMSE = 0.1196 CustomRecommenderNet: RMSE = 0.1429

### **Key Observations:**

- The KNN and NMF models implemented using the Surprise library have similar RMSE values, indicating good performance.
- The NMF implementation using NumPy, Pandas, and scikit-learn resulted in a much higher RMSE, suggesting less effective performance.
- The RecommenderNet and CustomRecommenderNet models, which leverage neural network approaches, achieved significantly lower RMSE values, demonstrating superior prediction accuracy compared to the traditional collaborative filtering methods.

# Compare the performance of collaborative-filtering models



# Optional: Build a course recommender system app with Streamlit

A published Streamlit App URL for a live demo

https://course-recommender-app-capstone.streamlit.app/



## **E** Course Recommender System ∞

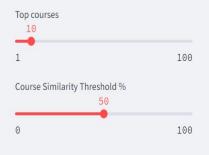
Datasets loaded successfully.

### Personalized Learning Recommender

#### 1. Select recommendation models



#### 2. Tune Hyper-parameters:



### 3. Training:

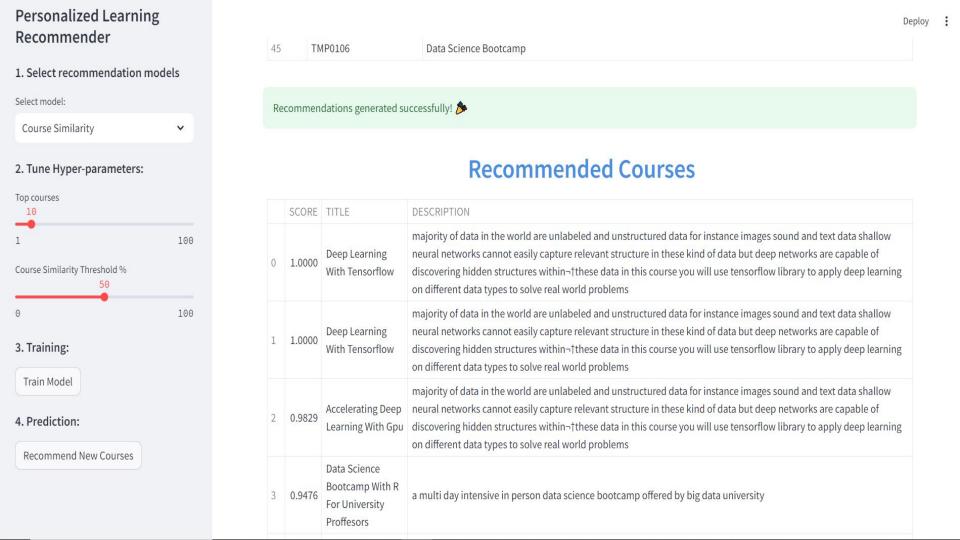
Train Model

#### 4. Prediction:

Recommend New Courses

### Select courses that you have audited or completed:

COURSE_ID	TITLE	DESCRIPTION
☐ GPXX0PICEN	Create A Cryptocurrency Trading Algorithm In Python	earning money while you sleep that may sound too g 🔺
DAI101EN	Data Ai Essentials	data and ai essentials course
GPXX0W7KEN	Securing Java Microservices With Eclipse Microprofile Json Web Token Microprofile Jwt	you will explore how to control user and role access t
GPXX0QR3EN	Enabling Distributed Tracing In Microservices With Zipkin	explore how to enable and customize tracing of jax rs
BD0145EN	Sql Access For Hadoop	explore how to enable and customize tracing of jax rs big sql is another tool to work with your hadoop data
HCC105EN	Hybrid Cloud Conference Ai Pipelines Lab	hybrid cloud conference ai pipelines lab
DE0205EN	Dataops Methodology	data ops course
DS0132EN	Data Ai Jumpstart Your Journey	introduce you to data and ai
OS0101EN	Introduction To Open Source	this course introduces you to open source software yo
DS0201EN	End To End Data Science On Cloudpak For Data	end to end data science on cloudpak for data
BENTEST4	Ai For Everyone Master The Basics	learn what artificial intelligence ai is by understandin
CC0210EN	Serverless Computing Using Cloud Functions Developer I	this course is designed to teach you serverless compt
PA0103EN	Predicting Customer Satisfaction	predict customer satisfactions with machine learning



## **Conclusions**

The capstone project successfully developed a personalized course recommender system for an online learning platform using machine learning techniques. The main objectives were to enhance the relevance and accuracy of course recommendations, thereby improving learner engagement and course completion rates. The project involved several key components:

### **Exploratory Data Analysis (EDA):**

The EDA revealed valuable insights into course enrollment patterns and popular course genres. For instance, genres like "Backend Dev," "Machine Learning," and "Data Analysis" were highly popular, while more niche topics like "Chatbot" and "Bioinformatics" had fewer courses.

### **Content-based Recommender System:**

Implemented using unsupervised learning techniques, this system utilized user profiles and course metadata to generate personalized recommendations. Key steps included data preprocessing, feature engineering, and similarity calculation. The system effectively recommended courses based on the similarity between user profiles and course genres.

### Conclusions

### **Collaborative Filtering Recommender System:**

Using supervised learning techniques, particularly KNN and NMF, this system leveraged user interactions to enhance recommendation accuracy. The KNN model achieved an RMSE of 1.2895, while the NMF model implemented using the Surprise library performed slightly better with an RMSE of 1.2882.

### **Hybrid Recommender System:**

By combining content-based and collaborative filtering approaches, the hybrid system aimed to provide the most comprehensive recommendations. This integration maximized the strengths of both techniques, leading to improved recommendation quality.

### Neural Network Embedding-based Recommender System:

Advanced deep learning techniques were employed to develop a neural network embedding-based recommender system. The customized model achieved a test RMSE of 0.1429, demonstrating the potential of neural networks in capturing complex user-course interactions.

## **Appendix**

### **Hyperparameters and Evaluation Metrics:**

- Detailed descriptions of the hyperparameter settings used for each model, including the thresholds for recommendation scores and similarity calculations.
- RMSE values and other performance metrics for each recommender system, highlighting the
  effectiveness of different approaches.

### **Code Repositories:**

 Links to the GitHub repositories containing the project code, allowing for reproducibility and further exploration by other researchers and developers.

## **GitHub Repository**

## **Appendix**

### **Datasets:**

Information on the datasets used for the project, including sources, preprocessing steps, and feature engineering techniques.

### **Future Work:**

Suggestions for future enhancements to the recommender system, such as incorporating additional data sources, experimenting with alternative algorithms, and improving the user interface for better user experience.

### References:

A list of academic papers, online courses, and other resources that informed the development of the recommender system. Key references include the IBM Machine Learning Professional Certificate courses and related Coursera materials.

IBM Machine Learning Professional Certificate