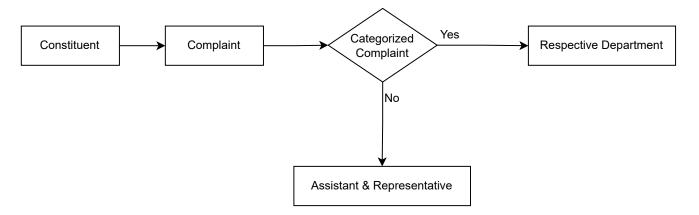


Route complaint to Representative & Assistant(If any) then route to Respective department



Route complaint to Departmet(if Categorized) / Representative & Assistant(If any)



Route complaint to Representative & Assistant allow them to Update Category(If Necessary) then Route to respective department

