

## Step 1: Choose Your marketplace type:

I Selected General-e-commerce.

I chose general e-Commerce because I have one year of experience in local-e-commerce. This gives me a good understanding of how these platforms work and the kind of challenges they face.

### Primary Purpose:

The main goal of this project is to build an e-commerce platform that allows customers to browse and purchase products easily. It will cater to a broad audience and provide a user-friendly shopping experience, focusing on reliability and accessibility.

## Step 2: Define your business goals:

What problems does your marketplace aim to solve?

My marketplace aims to address a common issue in e-commerce: **Scams**. These include situations where customers receive products that are different from what they ordered and face challenges in returning them. I've personally experienced these problems and I want to create a platform that builds trust and ensures reliability for online shoppers.

Who is your target audience?

- **Urban Professionals:** Busy individuals looking for a reliable platform to buy essential items like electronics, clothing and groceries.
- **Clothing:** Apparel for men, women and children. Including seasonal and occasion-specific wears.
- **Kids, Toddlers, and Toys:** Educational toys, clothing baby gear, and accessories designed for children and toddlers.

I personally researched on kids, Toddlers, and Toys. I think this is the winning niche in this marketplace.

What will set your marketplace apart (e.g., speed, affordability, customization)?

**Authenticity Assurance:** Guarantee that products match their descriptions with a "verified product" badge for trustworthy sellers.

**Hassle-free Returns:** Simplify the return process with a no- questions asked policy for incorrect or defective products.

**Exclusive Kid's Section:** Provide a Curated Selection of high-quality, safe and affordable toys and toddler products.

**Step 3: Create a Data Schema**

1. Identify the Entities in your marketplace:

**Product catalog:** Displays products with descriptions, image, pricing, and stock availability.

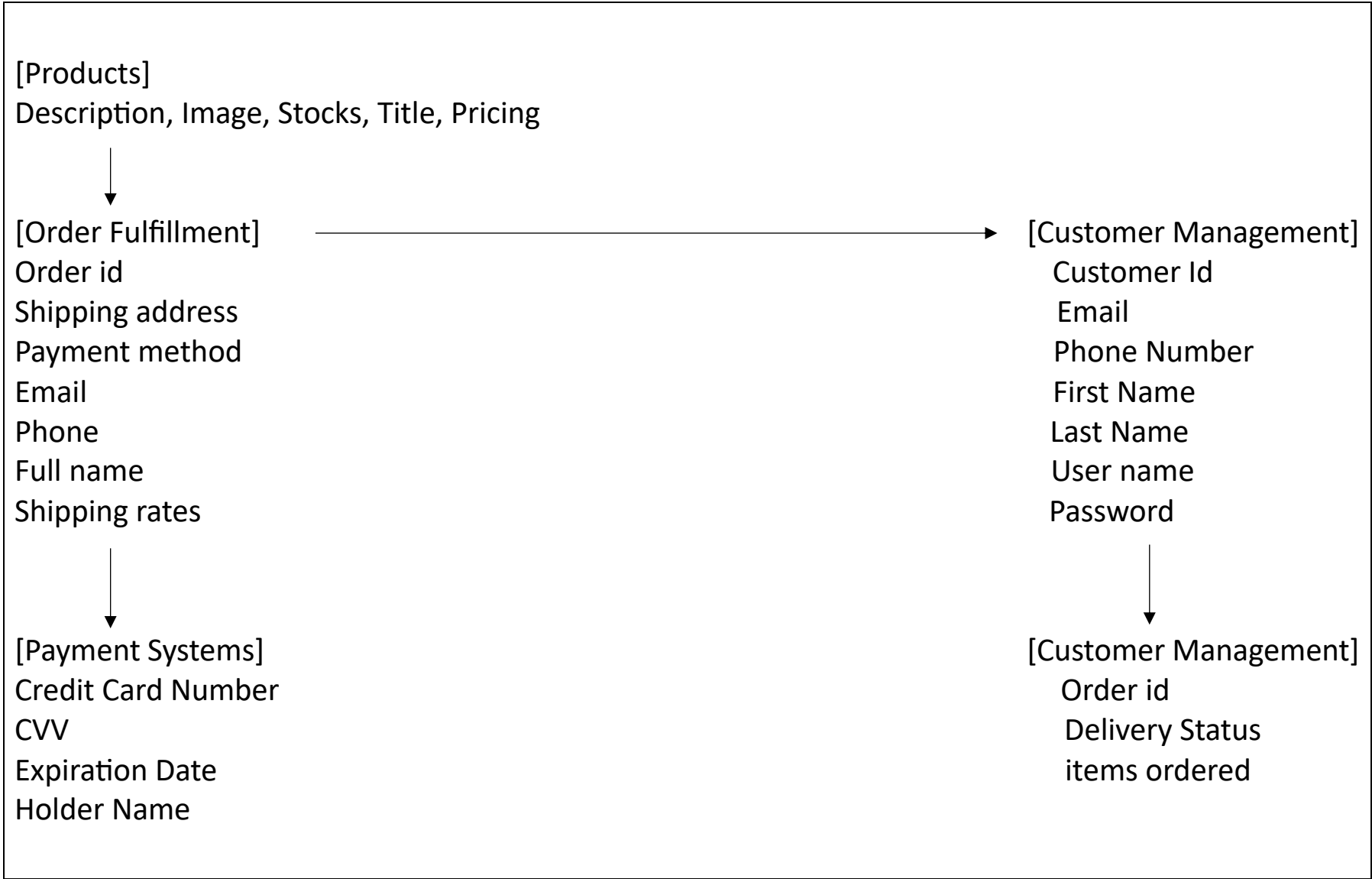
**Order Fulfillment:** Handles the journey of an order from placement to delivery.

**Payment Systems:** Facilitates secure transactions via payment gateways (e.g., PayPal, Stripe).

**Customer Management:** Tracks user data, order history and preferences.

**Shipment and Tracking:** Ensure timely delivery with real-time history preferences.

**Draw Relationships Between Entities:**



### Step 3. Focus on Key fields for Each Entity:

#### Product Catalog:

**ID:** Unique identifier for each product.

**Description:** A detailed explanation of the product.

**Image:** High-quality photos of the product from different angles.

**Stocks:** The current quantity of the product available For Sale.

**Title:** A Concise name for the product that highlights its key features.

**Pricing:** The cost of the product, including options for discounts or specials offers.

#### Order Fulfillment:

**Order Id:** Unique identifier for each product.

**Shipping Address:** The Full address where the product will be delivered.

**Payment Method:** the mode of payment selected by the customer.

**Email:** The Customer email address.

**Full Name:** The Customer's Complete name.

**Phone:** The Customer's Phone number.

**Shipping Rates:** The cost associated with delivering the product to the specified shipping address.

#### Payment Systems:

**Credit card number:** A unique 16 digit number associated with the customer's credit card.

**Expiration Date:** The month and year indicating. when the card becomes invalid.

**CVV:** A 3 or 4 digit security code printed on the back of the card.

**Holder Name:** The name of the cardholder as printed on the card.

#### Customer Management:

**Customer Id:** A unique identifier for each customer the database.

**Email:** Used for account creation, Communication and login.

**Phone Number:** Provides and alternative contact for Customers Support.

**First Name:** The given name of the customer used for personalization.

**Last Name:** The Family or surname of the customer.

**Username:** A unique name chosen by the customer for login purpose.

**Password:** Secures the customer account from Unauthorized access.

#### Shipment and Tracking:

**Order Id:** A unique identifier linking the Shipment to a specific customer order.

**Delivery Status:** Tracks the current status of the shipment.

**Items Ordered:** Lists the products included in the shipment.

**Extra:**

I have personally experienced scams in Pakistan's e-commerce space where customers often receive defective or incorrect products with no option for returns. This issue has caused 30-40% of people to lose trust in online shopping. My marketplace aims Shopping My to rebuild that trust by Introducing a clear and Customer-friendly return Policy. if Product is defective or incorrect, customers can easily return it for a replacement or refund. This approach is inspired by the policies of trusted global retailers like Walmart and aims to make online shopping more reliable and risk free users in Pakistan. I researched on baby products and toys. I think this kind of products niche is winning in this marketplace.