



Overview

This program provides a basic framework in Medical and Health Insurance Principle, Operations and the potential of Medical Insurance in Malaysia. In addition, this program will serve as a bridge for the intermediate and advance follow-up program for those participants who wish to have a better understanding of the policy contract wordings and provision of the Medical and Health Insurance currently adopted in Malaysia.

Key Learning Outcome

- Explain the scope and operation of medical insurance.
- Recognize the principle of medical insurance.
- Describe the potential of medical insurance in Malaysia and how it is marketed.
- Name the scope of benefit of medical insurance.
- State the main policy exclusion of the medical insurance contract.

Key Course Content

Day 1

- Introduction to Medical Insurance
- The potential of Medical Insurance in Malaysia
- Scope of Hospital and Surgical Insurance Benefit

Day 2

- Common Exclusions in Hospital & Surgical Insurance Policies
- Administration of Hospital & Surgical Insurance Policies
- Managed Care Organisation/Third Party Administration

Target Audience

Underwriters, claims assessors, sales/marketers, insurer intermediaries (agents or brokers), trainers, employee benefit professionals and anyone who are interested to obtain a basic knowledge in medical insurance.

Trainer's Profile

Ms Tan Eng Bee

SRN, ANZIIF (Senior Assoc), PCS, ARA, AIRC, FLMI, FLHC, FAHM, MBA (UK), CFP

Ms Tan has more than 15 years of experience in the life insurance industry. She was an experience staff nurse and clinical instructor before she started her career as a Medical Assistant and Life Insurance Underwriter. Ms Tan is an Senior Associate of The Australian and New Zealand Institute of Insurance and Finance, Fellow in Life & Health Claims, Associate in Customer Services, Fellow of Life Management Institute, Fellow in Academy of Health Management, holds a Masters in Business Administration and is a Certified Financial Planner.

She was the Manager of the Medical and Group Insurance Department and also Vice President of New Business and Claims of a leading multinational insurance company.

Currently, she is the Technical Adviser in a leading assistance company.

Date	29-30 November 2018
Closing Date	22 November 2018
Time Duration	9 am - 5 pm 2 Days
Price	MII Member : RM 901 (single), RM 849 (Group) GTG/FAIR Member : RM 901 (Single), RM 849 (Group) Non Member : RM 1104 (Single), RM 1047 (Group) International: USD300 (Single), USD280 (Group) (HRDF Claimable) * Subject to HRDF Conditions
Level	Foundation
CPD Points	14
Venue	THE MALAYSIAN INSURANCE INSTITUTE MII City Centre, Suite 6.0W, Level 6 Wisma Sime Darby, Jalan Raja Laut, 50350 Kuala Lumpur

REGISTRATION POLICY & DECLARATION

- Registration can be done via online at www.mii4u.org/llms/user/login. (*Group Registration : Minimum 3 participants and above)
- MII practices a non credit policy. As such, all companies and individuals are required to make payment before the commencement of the course. But confirmation for places is subject to availability of seat.
- MII reserves the right to reschedule, change the trainer, modify the course content or cancel the course due to unforeseen circumstances without prior notice.
- Contact person or participants will be notified through the email, fax or phone on the status of the course.
- Any cancellation(s) received within 5 working days before commencement date of the course is not allowed and an administration fee of RM530 or USD250 will be charged for each participant. However, replacement of participant(s) is accepted.

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