

## Assignment 1

A research study of IT support and management needs and characteristics. The study should cover four IT support and management characteristics:

- 1) purpose of the system (short description with 2-3 sentences)
- 2) safe working practices (add clipart pics into the roles)
- 3) job roles (image, role name, main tasks list with 2-3 words)
- 4) system and network management tools (equipment and software list)

Please create an IT structure flowchart (network diagram) of any familiar company to you. (You may use an information from Internet also).

### Grading System

Grade	Points
Distinction	8
Merit	5
Pass	3
U	0

For Pass grade: IT structure flowchart with explanation (1 sheet)

For Merit grade:

1<sup>st</sup> sheet: IT structure flowchart with explanation and showing how they would meet the client's requirements

2<sup>nd</sup> sheet: A flowchart in differently structured network with client's requirements

For distinction grade:

1<sup>st</sup> sheet: IT structure flowchart with explanation and showing how they would meet the client's requirements, with possible bottlenecks indication.

2<sup>nd</sup> sheet: Justified IT structure flowchart with explanation of where improvements would be possible

### Submission

Please save your work in PDF format and send to e-mail: [azamatov.a@teacher-cambridge.uz](mailto:azamatov.a@teacher-cambridge.uz)  
Use your own CIC e-mail. Add your group number and name into the work and to the title of your e-mail as well. Submission deadline is **30 Oct. 2020** until 24:00 (GMT+5, Tashkent).