Check your knowledge

6 minutes

Answer the following questions to see what you've learned.

1. Where do you create a new Health Bot Instance?

○ Dynamics 365 Portal Management

○ Power Apps Portal

◉ Azure portal

    ✔ **The correct answer is Azure portal.**

○ Dynamics 365 Omnichannel Administration

2. Registering which of the following establishes a trust relationship between your Dynamics 365 app and the Microsoft Identity platform?

◉ Azure Active Directory Application ID

    ✔ **The correct answer is Azure Active Directory Application ID.**

○ Azure Application Name

○ Azure Active Directory GUID

○ Azure Subscription ID

3. Where do you configure your users, queues, bot, and chat widgets?

○ Dynamics 365 Customer Service Workspace

○ Power Apps Portal

○ Dynamics 365 Portal Management

◉ Dynamics 365 Omnichannel Administration

    ✔ **The correct answer is Dynamics 365 Omnichannel Administration.**

4. Automatic welcome scenarios will not work with multi-step scenarios.

◉ Yes

✔ **Automatic welcome scenarios will not work with multi-step scenarios.**

○ No

Next unit: Summary

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