



Queue Report - Abandoned Calls

Date From: 5-29-2023 To: 6-4-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 6-6-2023 at 10:47:30

Queue: Cardiology

| Date & Time | Waited in Queue | Callers Number | Queue Name |
|---------------------|-----------------|----------------|------------|
| 6-2-2023 1:12:11 PM | 00:00:04 | 2000 | 801042 |
| 6-2-2023 1:11:32 PM | 00:00:06 | 1003 | 801042 |
| 6-2-2023 1:09:15 PM | 00:00:03 | 1101 | 801042 |
| 6-2-2023 1:00:59 PM | 00:00:38 | 1101 | 801042 |
| 6-1-2023 6:22:08 PM | 00:00:05 | 1101 | 801042 |
| 6-1-2023 5:55:46 PM | 00:00:05 | 1101 | 801042 |
| Total: 6 | 00:01:01 | | |

Queue: Priority

| Date & Time | Waited in Queue | Callers Number | Queue Name |
|---------------------|-----------------|----------------|------------|
| 6-1-2023 7:11:25 PM | 00:00:03 | 1101 | 801043 |
| Total: 1 | 00:00:03 | | |

Queue: Emergency Dept

| Date & Time | Waited in Queue | Callers Number | Queue Name |
|----------------------|-----------------|----------------|------------|
| 6-1-2023 5:03:19 PM | 00:01:07 | 1003 | 801041 |
| 6-1-2023 4:34:52 PM | 00:00:10 | 1003 | 801041 |
| 6-1-2023 4:20:37 PM | 00:00:14 | 1003 | 801041 |
| 5-30-2023 4:39:11 PM | 00:00:08 | 1003 | 801041 |
| Total: 4 | 00:01:39 | | |