



## DEKRA Call Reason Report

Date From: 01-05-2023 To: 17-05-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 17-05-2023 at 14:55:25

801002 801002 801002	Code	Instances	Total Duration	AVG. Duration
<b>Asset Management - repairs L Daniels</b>	RC002	8	00:01:07	00:00:08
Chase missed appointment	RC002-03	8	00:01:07	00:00:08
<b>Asset Management - repairs not L Daniels</b>	RC003	2	00:00:02	00:00:01
No Sub Reason selected	N/A	2	00:00:02	00:00:01
<b>Income</b>	RC001	2	00:00:08	00:00:04
No Sub Reason selected	N/A	2	00:00:08	00:00:04
<b>No Primary Reason selected</b>	N/A	11	00:04:13	00:00:23
No Sub Reason selected	N/A	11	00:04:13	00:00:23
Total		23	00:05:30	00:00:14

801102 Mamoon Remote	Code	Instances	Total Duration	AVG. Duration
<b>Asset Management - repairs L Daniels</b>	RC002	4	00:03:09	00:00:47
No Sub Reason selected	N/A	2	00:01:25	00:00:42
Report a repair	RC002-01	2	00:01:44	00:00:52
<b>No Primary Reason selected</b>	N/A	14	00:02:00	00:00:08
No Sub Reason selected	N/A	14	00:02:00	00:00:08
Total		18	00:05:09	00:00:17