



## Agent Report - League Table

Date From: 01-05-2023 To: 31-05-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 31-05-2023 at 16:09:03

### League Table

Agent Name	Overall Score	Days Worked	Agent Availability (Score)	Answered by Agent within 10 Seconds (Score)	Calls Answered by Agent (Score)	Avg. Calls Answered Daily	Total Calls Answered
801002 801002	6	78	63% (18)	98% (29)	78% (31)	8	71
Abdul Rehman	2	66	11% (3)	93% (27)	90% (36)	5	12
Mamoon Remote	7	74	44% (13)	90% (27)	86% (34)	4	45
Umar Ijaz	18	84	66% (19)	98% (29)	92% (36)	15	313

### Daily Breakdown

Agent: 801002 801002

### Daily Breakdown

Agent: Abdul Rehman

### Daily Breakdown

Agent: Mamoon Remote

### Daily Breakdown

Agent: Umar Ijaz