



Queue Report - League Table

Date From: 5-15-2023 To: 5-21-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-26-2023 at 18:11:03

Queue: Cardiology Score: 100

Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
1	100% (40)	100% (40)	100% (20)	0

Queue: Emergency Dept Score: 75

Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
26	76% (30)	70% (28)	84% (16)	1

Queue: Maternity Ward Score: 10

Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
22	9% (3)	0% (0)	31% (6)	5

Queue: Priority Score: 0

Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
1	0% (0)	0% (0)	0% (0)	1