



Call Routing Tree

Date From: 22-05-2023 To: 22-05-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 22-05-2023 at 20:16:54

Queue: Cardiology Total Calls: 10 Total Calls Not Accepted: 10

Callers Number	Call Arrived	Call Ended	Duration of Leg	Agent Name	Status
1003	22-05-2023 18:27:15	22-05-2023 18:27:51	00:00:32	801002 801002	Answered
			00:00:35	801002 801002	Disconnected
			00:00:36	801002 801002	Disconnected
1003	22-05-2023 18:59:34	22-05-2023 19:00:34	00:00:00	801002 801002	Not Accepted
			00:00:37	801002 801002	Disconnected
1003	22-05-2023 19:00:51	22-05-2023 19:01:49	00:00:00	801002 801002	Not Accepted
			00:00:20	801002 801002	Not Accepted
			00:00:38	801002 801002	Not Accepted
			00:00:56	801002 801002	Answered
1003	22-05-2023 19:02:44	22-05-2023 19:02:47	00:00:02	801002 801002	Answered
1003	22-05-2023 19:11:38	22-05-2023 19:12:13	00:00:00	801002 801002	Not Accepted
			00:00:34	801002 801002	Answered
1003	22-05-2023 19:34:09	22-05-2023 19:35:02	00:00:00	801002 801002	Not Accepted
			00:00:52	801002 801002	Answered
1003	22-05-2023 20:16:13	22-05-2023 20:16:48	00:00:00	801002 801002	Not Accepted
			00:00:33	801002 801002	Answered