



## Queue Report - League Table

Date From: 01-05-2023 To: 31-05-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 01-06-2023 at 12:31:43

### Queue: Cardiology Score: 79

Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
130	70% (28)	80% (32)	98% (19)	3

### Queue: Emergency Dept Score: 78

Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
265	88% (35)	64% (25)	85% (17)	1

### Queue: Maternity Ward Score: 34

Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
43	34% (13)	33% (13)	37% (7)	2

### Queue: Priority Score: 6

Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
3	0% (0)	0% (0)	33% (6)	1