

## **Queue Report - League Table**

Date From: 01-05-2023 To: 31-05-2023 Time Between: 00:00:00 and: 23:59:59

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Queue Name	Overall Score	Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
Cardiology	79	130	70% ( <b>28)</b>	80% ( <b>32)</b>	98% ( <b>19)</b>	3
Emergency Dept	78	265	88% ( <b>35)</b>	64% ( <b>25)</b>	85% ( <b>17)</b>	1
Maternity Ward	34	43	34% ( <b>13)</b>	33% ( <b>13)</b>	37% ( <b>7)</b>	2
Priority	6	3	0% ( <b>0)</b>	0% ( <b>0)</b>	33% ( <b>6)</b>	1