



Queue Report - Call Summary by Hour

Date From: 5-29-2023 To: 6-4-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 6-6-2023 at 10:47:48

Date: 5-30-2023 **Queue:** Emergency Dept

Time	Total Calls	Answered Calls	ABND. Calls	ABND. Calls(%)	Longest Waiting
13:00:00-13:15:00	2	2	0	0	00:00:08
13:15:00-13:30:00	2	2	0	0	00:00:37
14:00:00-14:15:00	3	3	0	0	00:00:06
15:45:00-16:00:00	1	1	0	0	00:00:11
16:30:00-16:45:00	1	0	1	100	00:00:08
16:45:00-17:00:00	1	1	0	0	00:00:17
Total	10	9	1	10	00:00:37

Date: 5-30-2023 **Queue:** Maternity Ward

Time	Total Calls	Answered Calls	ABND. Calls	ABND. Calls(%)	Longest Waiting
13:30:00-13:45:00	1	1	0	0	00:05:50
16:30:00-16:45:00	1	1	0	0	00:00:13
16:45:00-17:00:00	1	1	0	0	00:00:06
Total	3	3	0	0	00:05:50

Date: 6-1-2023 **Queue:** Emergency Dept

Time	Total Calls	Answered Calls	ABND. Calls	ABND. Calls(%)	Longest Waiting
16:15:00-16:30:00	1	0	1	100	00:00:14
16:30:00-16:45:00	2	1	1	50	00:00:10
16:45:00-17:00:00	2	2	0	0	00:03:21
17:00:00-17:15:00	2	1	1	50	00:01:07
Total	7	4	3	42.86	00:03:21

Date: 6-1-2023 **Queue:** Cardiology

Time	Total Calls	Answered Calls	ABND. Calls	ABND. Calls(%)	Longest Waiting
17:45:00-18:00:00	1	0	1	100	00:00:05
18:15:00-18:30:00	1	0	1	100	00:00:05
Total	2	0	2	100	00:00:05

Date: 6-1-2023 **Queue:** Priority

Time	Total Calls	Answered Calls	ABND. Calls	ABND. Calls(%)	Longest Waiting
19:00:00-19:15:00	1	0	1	100	00:00:03

Total	1	0	1	100	00:00:03
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Date: 6-2-2023 **Queue:** Emergency Dept

Time	Total Calls	Answered Calls	ABND. Calls	ABND. Calls(%)	Longest Waiting
10:45:00-11:00:00	1	1	0	0	00:00:08
Total	1	1	0	0	00:00:08

Date: 6-2-2023 **Queue:** Cardiology

Time	Total Calls	Answered Calls	ABND. Calls	ABND. Calls(%)	Longest Waiting
13:00:00-13:15:00	4	0	4	100	00:00:38
Total	4	0	4	100	00:00:38