

DEKRA Call Reason Report

Date From: 01-05-2023 To: 17-05-2023 Time Between: 00:00:00 and: 23:59:59

Printed on: 17-05-2023 at 12:25:13

002 801002

noo

	Code	Instances	Total Duration	Average Duration
Asset Management - repairs L Daniels	RC002 Code	8 Instances	00:01:07 Total Duration	00:00:08 Average Duration
Asset Management - repairs L Daniels	RC002	8	00:01:07	00:00:08
Asset Management - repairs not L Daniels	RC003 Code	2 Instances	00:00:02 Total Duration	00:00:01 Average Duration
Asset Management - repairs L Daniels	RC002	8	00:01:07	00:00:08
Asset Management - repairs not L Daniels	RC003	2	00:00:02	00:00:01
Income	RC001 Code	2 Instances	00:00:08 Total Duration	00:00:04 Average Duration
Asset Management - repairs L Daniels	RC002	8	00:01:07	00:00:08
Asset Management - repairs not L Daniels	RC003	2	00:00:02	00:00:01
Income	RC001	2	00:00:08	00:00:04
No Primary Reason selected	N/A	11	00:04:13	00:00:23
n Remote				
	Code	Instances	Total Duration	Average Duration
Asset Management - repairs L Daniels	RC002	8	00:01:07	00:00:08
Asset Management - repairs not L Daniels	RC003	2	00:00:02	00:00:01
Income	RC001	2	00:00:08	00:00:04
No Primary Reason selected	N/A	11	00:04:13	00:00:23
Asset Management - repairs L Daniels	RC002 Code	4 Instances	00:03:09 Total Duration	00:00:47 Average Duration
Asset Management - repairs L Daniels	RC002	8	00:01:07	00:00:08
Asset Management - repairs not L Daniels	RC003	2	00:00:02	00:00:01
Income	RC001	2	00:00:08	00:00:04
No Primary Reason selected	N/A	11	00:04:13	00:00:23
Asset Management - repairs L Daniels	RC002	4	00:03:09	00:00:47
No Primary Reason selected	N/A	14	00:02:00	00:00:08