

Queue Report - League Table

Date From: 01-05-2023 To: 31-05-2023 Time Between: 00:00:00 and: 23:59:59

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Queue Name	Overall Score	Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
Cardiology	79.780221557 6172	130	70% (28)	80% (32)	98% (19)	3
Emergency Dept	78.305880737 3047	265	88% (35)	64% (25)	85% (17)	1
Maternity Ward	34.728661346 4355	43	34% (13)	33% (13)	37% (7)	2
Priority	6.6666603088 3789	3	0% (0)	0% (0)	33% (6)	1