



## Outbound Report - Abandoned Calls

Date From: 01-06-2023 To: 02-06-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 02-06-2023 at 14:12:02

Date & Time	Abandoned Queue	Dialled Number	Agent Name	Agent Ext	Outcome
02-06-2023 13:05:01	Cardiology	1101	801002 801002	801002	Calling 1101
02-06-2023 13:05:01	Cardiology	1101	801002 801002	801002	Failed to call on 1101
02-06-2023 13:08:37	Cardiology	1101	801002 801002	801002	Failed to call on 1101
02-06-2023 13:12:41	Cardiology	1101	801002 801002	801002	Failed to call on 1101
02-06-2023 13:14:05	Cardiology	1101	801002 801002	801002	Failed to call on 1101
02-06-2023 13:15:06	Cardiology	1003	801002 801002	801002	Failed to call on 1003
02-06-2023 13:16:55	Cardiology	2000	801002 801002	801002	Answered by 2000
02-06-2023 13:17:31	Cardiology	1003	801002 801002	801002	Failed to call on 1003