



## Queue Report - Call Summary

Date From: 5-29-2023 To: 6-4-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 6-6-2023 at 10:46:54

Queues	Total Calls	Total Transferred In	Overflowed Out	Answered Calls	ABND. Calls	ABND. Calls(%)	Avg. Wait Time	Longest Waiting	Shortest Waiting	Avg Logged-In Agents
Cardiology	6	0	0	0	6	100	00:00:10	00:00:38	00:00:03	2
Emergency Dept	18	3	0	14	4	22	00:00:27	00:03:21	00:00:04	1
Maternity Ward	3	8	0	3	0	0	00:02:03	00:05:50	00:00:06	3
Priority	1	0	0	0	1	100	00:00:03	00:00:03	00:00:03	5
Total	28	11	0	17	11	56	00:00:40	00:05:50	00:00:03	12