



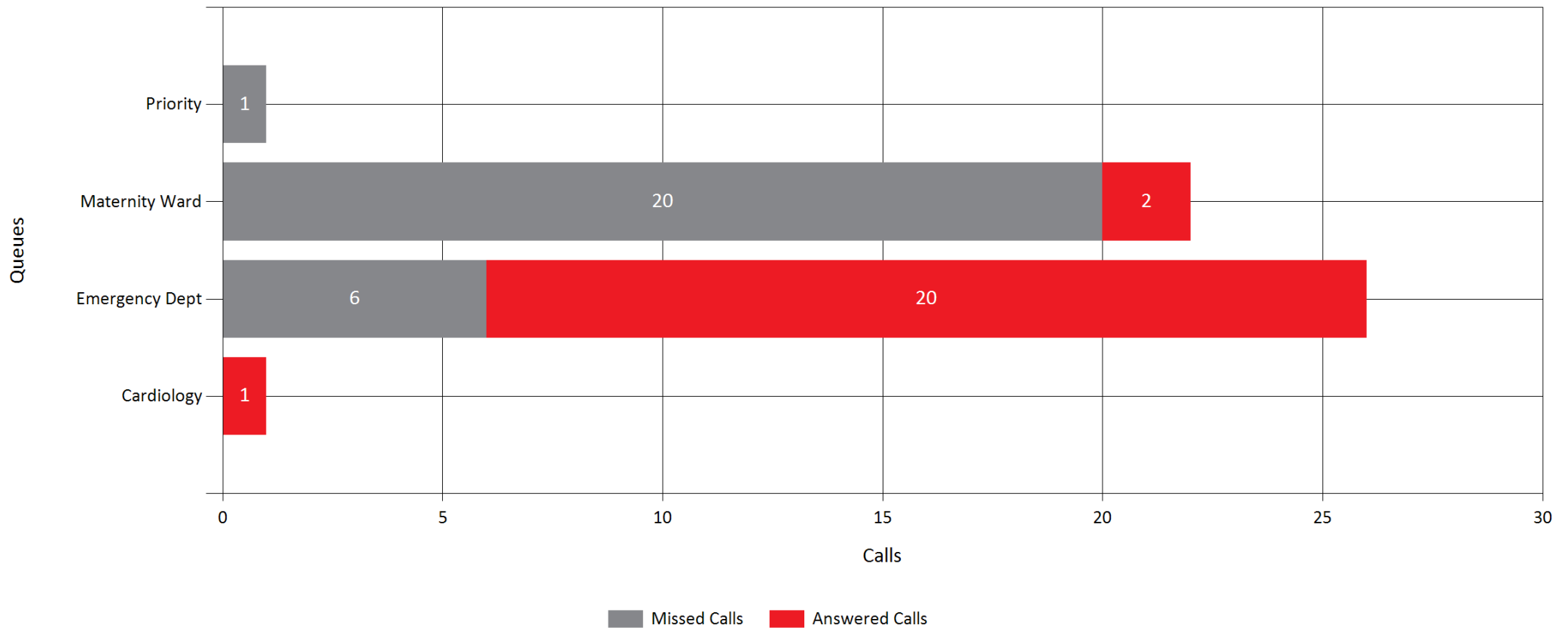
Queue Report - Answered vs Abandon

Date From: 5-15-2023 To: 5-21-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-26-2023 at 17:45:19

Queues Overview Calls



Answered Calls

Missed Calls

Queue Name	Total	Total Duration	Avg. Call Duration	Avg. Wait Time	Abandoned Calls	Avg. Wait Time	Total Calls
Cardiology	1	00:00:08	00:00:08	00:00:06	0	00:00:00	1
Emergency Dept	20	00:09:16	00:00:28	00:00:12	6	00:11:21	26
Maternity Ward	2	00:00:24	00:00:12	00:08:01	20	00:06:46	22
Priority	0	00:00:00	00:00:00	00:00:00	1	00:03:39	1
Total	23	00:09:48	00:00:25	00:00:52	27	00:07:40	50