



Queue Report - League Table

Date From: 5-25-2023 To: 5-25-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-25-2023 at 19:27:19

Queue: Cardiology Score: 20

| Total Calls Received | Calls Answered (Score) | Answer within 10 Seconds (Score) | Waited Less than 01:30 Seconds (Score) | Avg. Calls Abandoned Daily. |
|----------------------|------------------------|----------------------------------|--|-----------------------------|
| 1 | 0% (0) | 0% (0) | 100% (20) | 1 |

Queue: Emergency Dept Score: 66

| Total Calls Received | Calls Answered (Score) | Answer within 10 Seconds (Score) | Waited Less than 01:30 Seconds (Score) | Avg. Calls Abandoned Daily. |
|----------------------|------------------------|----------------------------------|--|-----------------------------|
| 24 | 83% (33) | 50% (20) | 66% (13) | 4 |

Queue: Priority Score: 0

| Total Calls Received | Calls Answered (Score) | Answer within 10 Seconds (Score) | Waited Less than 01:30 Seconds (Score) | Avg. Calls Abandoned Daily. |
|----------------------|------------------------|----------------------------------|--|-----------------------------|
| 1 | 0% (0) | 0% (0) | 0% (0) | 1 |