



Agent Report - Itemised Calls

Date From: 5-25-2023 To: 5-25-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-25-2023 at 18:07:45

Queue: Emergency Dept **Agent:** Umar Ijaz

Extension		Waited in Queue		Date/Time
ACD Call		801104		00:00:00
	5-25-2023 1:51:22 PM	ACD Call		801104
	00:07:31	5-25-2023 2:02:02 PM	ACD Call	
	801104	00:00:05		5-25-2023 2:23:19 PM
ACD Call		801104		00:02:22
	5-25-2023 2:44:16 PM	ACD Call		801104
	00:00:00	5-25-2023 2:47:23 PM	ACD Call	
	801104	00:00:00		5-25-2023 3:16:06 PM
ACD Call		801104		00:00:00
	5-25-2023 3:23:11 PM	ACD Call		801104
	00:00:47	5-25-2023 3:38:09 PM	ACD Call	
	801104	00:02:18		5-25-2023 3:54:27 PM
ACD Call		801104		00:00:29
	5-25-2023 5:14:09 PM	ACD Call		801104
	00:00:13	5-25-2023 5:55:08 PM		801104
	00:00:24	5-25-2023 5:57:10 PM	Total	
00:14:09				