



# Agent Report - Talk Time

Date From: 01-05-2023 To: 30-05-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 30-05-2023 at 17:17:21

## Queue: Cardiology

Agent Name	Answered Calls	Total Talk Time	Avg Talk Time
801002 801002	48	00:07:48	00:00:10
Abdul Rehman	10	00:02:48	00:00:17
Mamoon Remote	33	00:07:55	00:00:14
Total	91	00:18:31	00:00:13

## Queue: Maternity Ward

Agent Name	Answered Calls	Total Talk Time	Avg Talk Time
Umar Ijaz	34	00:43:26	00:01:17
Total	34	00:43:26	00:01:17

## Queue: Emergency Dept

Agent Name	Answered Calls	Total Talk Time	Avg Talk Time
Umar Ijaz	248	05:31:07	00:01:20
Total	248	05:31:07	00:01:20