



Agent Report - Detailed Status Breakdown

Date From: 5-26-2023 To: 5-26-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-26-2023 at 17:07:34

Queue: Cardiology **Agent:** 801002 801002

| Status | Date & Time |
|----------------------------|----------------------|
| Login | 5-26-2023 1:28:24 PM |
| Wrap-up | 5-26-2023 1:28:25 PM |
| Available (Ready for Call) | 5-26-2023 1:28:54 PM |
| Logout | 5-26-2023 1:29:03 PM |

Queue: Emergency Dept **Agent:** Umar Ijaz

| Status | Date & Time |
|----------------------------|-----------------------|
| Login | 5-26-2023 10:42:58 AM |
| Available (Ready for Call) | 5-26-2023 10:42:58 AM |
| Logout | 5-26-2023 10:44:19 AM |
| Available (Ready for Call) | 5-26-2023 10:45:38 AM |
| Login | 5-26-2023 10:45:38 AM |
| Logout | 5-26-2023 11:06:23 AM |

Queue: Maternity Ward **Agent:** Umar Ijaz

| Status | Date & Time |
|----------------------------|-----------------------|
| Login | 5-26-2023 10:42:58 AM |
| Available (Ready for Call) | 5-26-2023 10:42:58 AM |
| Logout | 5-26-2023 10:44:19 AM |

| | |
|----------------------------|-----------------------|
| Login | 5-26-2023 10:45:38 AM |
| Available (Ready for Call) | 5-26-2023 10:45:38 AM |
| Logout | 5-26-2023 11:06:23 AM |

Queue: Priority **Agent:** 801002 801002

| Status | Date & Time |
|----------------------------|----------------------|
| Login | 5-26-2023 1:28:24 PM |
| Wrap-up | 5-26-2023 1:28:25 PM |
| Available (Ready for Call) | 5-26-2023 1:28:54 PM |
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