

## **Queue Report - League Table**

Date From: 01-05-2023 To: 31-05-2023 Time Between: 00:00:00 and: 23:59:59

Printed on: 01-06-2023 at 12:50:03

Queue Name	Overall Score	Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
	Printed on: 01-06- 2023 at	Printed on: 01-06- 2023 at				
Printed on: 01-06-2023 at 12:50:03 Cardiology 79.78022155 76172130	12:50:03Cardiolo gy79.7802215 576172130	12:50:03 Cardiolo gy79.7802215 576172130	70% ( <b>28</b> )	80% ( <b>32</b> )	98% ( <b>19</b> )	3
Queue Name	Overall Score	Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
Printed on: 01-06-2023 at	Printed on: 01-06- 2023 at 12:50:03 <b>Cardiolo</b>					
12:50:03Cardiology79.78022155 76172130	gy79.7802215 576172130	gy79.7802215 576172130	70% ( <b>28</b> )	80% ( <b>32</b> )	98% ( <b>19</b> )	3Emergency
3Emergency	3Emergency Dept78.30588	3Emergency Dept78.30588				Dept78.30588 07373047265
Dept78.3058807373047265	07373047265	07373047265	88% ( <b>35</b> )	64% ( <b>25</b> )	85% ( <b>17</b> )	1
Queue Name	Overall Score	Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
Printed on: 01-06-2023 at 12:50:03 Cardiology 79.78022155	Printed on: 01-06- 2023 at 12:50:03 Cardiolo qv79.7802215	Printed on: 01-06- 2023 at 12:50:03 Cardiolo gy79.7802215				
76172130	576172130	576172130	70% ( <b>28</b> )	80% (32)	98% ( <b>19</b> )	3Emergency Dept78.30588 07373047265

3Emergency Dept78.3058807373047265	3Emergency Dept78.30588 07373047265	3Emergency Dept78.30588 07373047265	88% ( <b>35</b> )	64% ( <b>25</b> )	85% ( <b>17</b> )	1Maternity
1Maternity Ward34.728661346435543	1Maternity Ward34.72866 1346435543	1Maternity Ward34.72866 1346435543	34% ( <b>13</b> )	33% ( <b>13</b> )	37% ( <b>7</b> )	Ward34.72866 1346435543
Queue Name	Overall Score	Total Calls Received	Calls Answered (Score)	Answer within 10 Seconds (Score)	Waited Less than 01:30 Seconds (Score)	Avg. Calls Abandoned Daily.
Printed on: 01-06-2023 at 12:50:03Cardiology79.78022155 76172130	Printed on: 01-06- 2023 at 12:50:03Cardiolo gy79.7802215 576172130	Printed on: 01-06- 2023 at 12:50:03 Cardiolo gy79.7802215 576172130	70% ( <b>28</b> )	80% ( <b>32</b> )	98% ( <b>19</b> )	_3Emergency
3Emergency Dept78.3058807373047265	3Emergency Dept78.30588 07373047265	3Emergency Dept78.30588 07373047265	88% ( <b>35</b> )	64% ( <b>25</b> )	85% ( <b>17</b> )	Dept78.30588 07373047265 1Maternity
1Maternity Ward34.728661346435543	1Maternity Ward34.72866 1346435543	1Maternity Ward34.72866 1346435543	34% ( <b>13</b> )	33% ( <b>13</b> )	37% ( <b>7</b> )	Ward34.72866 1346435543 2Priority6.666
2Priority6.666660308837893	2Priority6.666 660308837893	2Priority6.666 660308837893	0% ( <b>0</b> )	0% ( <b>0</b> )	33% ( <b>6</b> )	660308837893