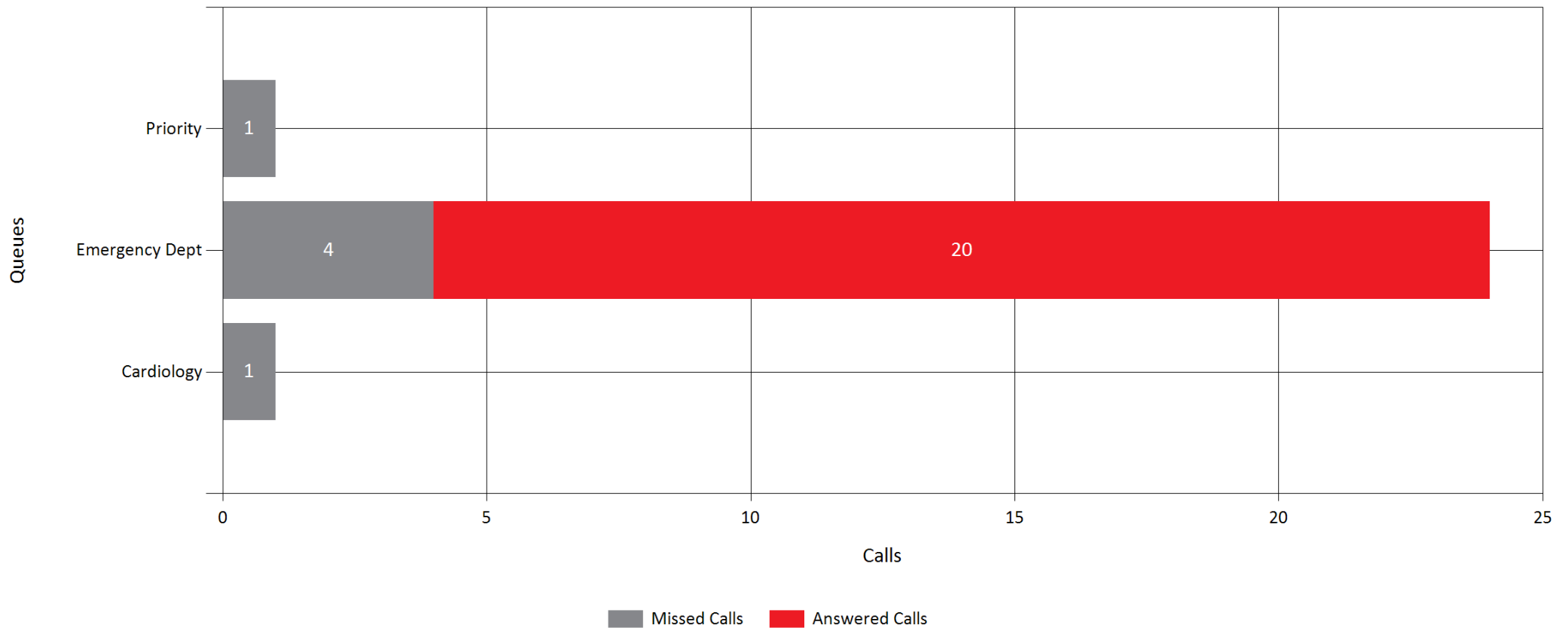# Queue Report - Answered vs Abandond

Date From: 5-25-2023 To: 5-25-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-25-2023 at 18:49:57

Queues Overview Calls

| Queue Name | Answered Calls | | | | Missed Calls | | Total Calls |
	Total	Total Duration	Avg. Call Duration	Avg. Wait Time	Abandoned Calls	Avg. Wait Time	
Cardiology	0	00:00:00	00:00:00	00:00:00	1	00:00:07	**1**
Emergency Dept	20	00:14:09	00:00:42	00:02:01	4	00:16:39	**24**
Priority	0	00:00:00	00:00:00	00:00:00	1	00:27:51	**1**
Total	20	00:14:09	00:00:42	00:02:01	6	00:15:45	26