



# Agent Report - Agent Call Volume by Hour

Date From: 5-25-2023 To: 5-25-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-25-2023 at 18:00:19

**Date:** 5-25-2023 12:00:00 AM      **Queue:** Emergency Dept

Agent Name	Hour	Answered Calls
Umar Ijaz	13:00 - 14:00	1
Umar Ijaz	14:00 - 15:00	4
Umar Ijaz	15:00 - 16:00	4
Umar Ijaz	17:00 - 18:00	3