



## Queue Report - Call Summary

Date From: 30-05-2023 To: 30-05-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 30-05-2023 at 19:55:24

Queues	Total Calls	Total Transferred In	Overflowed Out	Answered Calls	ABND. Calls	ABND. Calls(%)	Avg. Wait Time	Longest Waiting	Shortest Waiting	Avg Logged-In Agents
Emergency Dept	10	2	0	9	1	10	00:00:10	00:00:37	00:00:04	1
Maternity Ward	3	8	0	3	0	0	00:02:03	00:05:50	00:00:06	1
Total	13	10	0	12	1	5	00:01:06	00:05:50	00:00:04	2