

Outbound Report - Abandoned Calls

Date From: 5-29-2023 To: 6-4-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 6-6-2023 at 10:41:45

Date & Time	Abandoned Queue	Dialled Number	Agent Name	Agent Ext	Outcome
6-2-2023 1:05:01 PM	Cardiology	1101	801002 801002	801002	Calling 1101
6-2-2023 1:05:01 PM	Cardiology	1101	801002 801002	801002	Failed to call on 1101
6-2-2023 1:08:37 PM	Cardiology	1101	801002 801002	801002	Failed to call on 1101
6-2-2023 1:12:41 PM	Cardiology	1101	801002 801002	801002	Failed to call on 1101
6-2-2023 1:14:05 PM	Cardiology	1101	801002 801002	801002	Failed to call on 1101
6-2-2023 1:15:06 PM	Cardiology	1003	801002 801002	801002	Failed to call on 1003
6-2-2023 1:16:55 PM	Cardiology	2000	801002 801002	801002	Answered by 2000
6-2-2023 1:17:31 PM	Cardiology	1003	801002 801002	801002	Failed to call on 1003