



DEKRA Call Reason Report

Date From: 01-05-2023 To: 17-05-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 17-05-2023 at 12:17:58

801002 801002 801002

	Code	Instances	Total Duration	Average Duration
Asset Management - repairs L Daniels	RC002	8	00:01:07	00:00:08
	Code	Instances	Total Duration	Average Duration
Asset Management - repairs L Daniels	RC002	8	00:01:07	00:00:08
Asset Management - repairs not L Daniels	RC003	2	00:00:02	00:00:01
	Code	Instances	Total Duration	Average Duration
Asset Management - repairs L Daniels	RC002	8	00:01:07	00:00:08
Asset Management - repairs not L Daniels	RC003	2	00:00:02	00:00:01
Income	RC001	2	00:00:08	00:00:04
	Code	Instances	Total Duration	Average Duration
Asset Management - repairs L Daniels	RC002	8	00:01:07	00:00:08
Asset Management - repairs not L Daniels	RC003	2	00:00:02	00:00:01
Income	RC001	2	00:00:08	00:00:04
No Primary Reason selected	N/A	11	00:04:13	00:00:23

801102 Mamoon Remote

	Code	Instances	Total Duration	Average Duration
Asset Management - repairs L Daniels	RC002	8	00:01:07	00:00:08
Asset Management - repairs not L Daniels	RC003	2	00:00:02	00:00:01
Income	RC001	2	00:00:08	00:00:04
No Primary Reason selected	N/A	11	00:04:13	00:00:23
Asset Management - repairs L Daniels	RC002	4	00:03:09	00:00:47
	Code	Instances	Total Duration	Average Duration
Asset Management - repairs L Daniels	RC002	8	00:01:07	00:00:08
Asset Management - repairs not L Daniels	RC003	2	00:00:02	00:00:01
Income	RC001	2	00:00:08	00:00:04
No Primary Reason selected	N/A	11	00:04:13	00:00:23
Asset Management - repairs L Daniels	RC002	4	00:03:09	00:00:47
No Primary Reason selected	N/A	14	00:02:00	00:00:08