

Queue Name	Calls Overflowed	Overflowed Due to Max Wait Time	Overflowed Due to Max Callers	Overflowed Outside of Service Hours	Overflowed Due to No Agents Logged In	Transferred In by Agents	Transferred out by Caller	Overflowed to Other Queues	Longest Wait before Being Overflowed	Avg. Wait before Being Overflowed
Emergency Dept	0	0	0	0	0	0	0	0	00:00:00	00:00:00