



# DEKRA Call Reason Report

Date From: 01-05-2023 To: 17-05-2023  
Time Between: 00:00:00 and: 23:59:59  
Printed on: 17-05-2023 at 12:27:05

002 801002

|                         | Code  | Instances | Total Duration | Ave  |
|-------------------------|-------|-----------|----------------|------|
| - repairs L Daniels     | RC002 | 8         | 00:01:07       | 00:0 |
|                         | Code  | Instances | Total Duration | Ave  |
| - repairs L Daniels     | RC002 | 8         | 00:01:07       | 00:0 |
| - repairs not L Daniels | RC003 | 2         | 00:00:02       | 00:0 |
|                         | Code  | Instances | Total Duration | Ave  |
| - repairs L Daniels     | RC002 | 8         | 00:01:07       | 00:0 |
| - repairs not L Daniels | RC003 | 2         | 00:00:02       | 00:0 |
|                         | RC001 | 2         | 00:00:08       | 00:0 |
|                         | Code  | Instances | Total Duration | Ave  |
| - repairs L Daniels     | RC002 | 8         | 00:01:07       | 00:0 |
| - repairs not L Daniels | RC003 | 2         | 00:00:02       | 00:0 |
|                         | RC001 | 2         | 00:00:08       | 00:0 |
| selected                | N/A   | 11        | 00:04:13       | 00:0 |

noon Remote

|                         | Code  | Instances | Total Duration | Ave  |
|-------------------------|-------|-----------|----------------|------|
| - repairs L Daniels     | RC002 | 8         | 00:01:07       | 00:0 |
| - repairs not L Daniels | RC003 | 2         | 00:00:02       | 00:0 |
|                         | RC001 | 2         | 00:00:08       | 00:0 |
| selected                | N/A   | 11        | 00:04:13       | 00:0 |
| - repairs L Daniels     | RC002 | 4         | 00:03:09       | 00:0 |
|                         | Code  | Instances | Total Duration | Ave  |
| - repairs L Daniels     | RC002 | 8         | 00:01:07       | 00:0 |
| - repairs not L Daniels | RC003 | 2         | 00:00:02       | 00:0 |
|                         | RC001 | 2         | 00:00:08       | 00:0 |
| selected                | N/A   | 11        | 00:04:13       | 00:0 |
| - repairs L Daniels     | RC002 | 4         | 00:03:09       | 00:0 |
| selected                | N/A   | 14        | 00:02:00       | 00:0 |