



Call Summary Report

Date From: 5-15-2023 To: 5-21-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-25-2023 at 17:07:16

Cardiology										
Queues	Total Calls	Total Transferred In	Answered Calls	ABND. Calls	ABND. Calls(%)	Avg. Wait Time	Longest Waiting	Shortest Waiting	Avg Logged-In Agents	
1	0	1	0	0	00:00:06	00:00:06	00:00:06	0	3	Emergency Dept
26	0	20	6	23	00:02:46	00:29:52	00:00:02	0	2	Maternity Ward
22	0	2	20	91	00:06:53	00:29:24	00:00:11	0	2	Priority
1	0	0	1	100	00:03:39	00:03:39	00:03:39	0	3	Total