supervisor

Call Routing Tree

Date From: 22-05-2023 To: 22-05-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 23-05-2023 at 11:22:44

Queue: Cardiology   **Total Calls:** 11   **Total Calls Not Accepted:** 11

Callers Number	Call Arrived	Call Ended	Status Time	Duration	Agent Name	Status
1003	22-05-2023 18:27:15	22-05-2023 18:27:51	22-05-2023 18:27:47	00:00:02	801002 801002	Answered
			22-05-2023 18:28:42	00:00:04	801002 801002	Disconnected
			22-05-2023 18:54:34	00:00:23	801002 801002	Disconnected
1003	22-05-2023 18:59:34	22-05-2023 19:00:34	22-05-2023 18:59:36	00:00:31	801002 801002	Not Accepted
			22-05-2023 19:00:11	00:00:00	801002 801002	Disconnected
1003	22-05-2023 19:00:51	22-05-2023 19:01:49	22-05-2023 19:00:53	00:00:15	801002 801002	Not Accepted
			22-05-2023 19:01:11	00:00:15	801002 801002	Not Accepted
			22-05-2023 19:01:29	00:00:16	801002 801002	Not Accepted
			22-05-2023 19:01:47	00:00:02	801002 801002	Answered
1003	22-05-2023 19:02:44	22-05-2023 19:02:47	22-05-2023 19:02:46	00:00:00	801002 801002	Answered
1003	22-05-2023 19:11:38	22-05-2023 19:12:13	22-05-2023 19:11:54	00:00:15	801002 801002	Not Accepted
			22-05-2023 19:12:12	00:00:01	801002 801002	Answered
1003	22-05-2023 19:34:09	22-05-2023 19:35:02	22-05-2023 19:34:18	00:00:16	801002 801002	Not Accepted
			22-05-2023 19:35:01	00:00:01	801002 801002	Answered
1003	22-05-2023 20:16:13	22-05-2023 20:16:48	22-05-2023 20:16:27	00:00:16	801002 801002	Not Accepted
			22-05-2023 20:16:46	00:00:02	801002 801002	Answered
1003	22-05-2023 20:18:50	22-05-2023 20:19:38	22-05-2023 20:19:17	00:00:15	801002 801002	Not Accepted

| 22-05-2023 20:19:35 | 00:00:04 | 801002 801002 | Disconnected |