

## **Outbound Report - Scheduled Callbacks**

Date From: 01-01-2021 To: 02-06-2023 Time Between: 00:00:00 and: 23:59:59

Printed on: 02-06-2023 at 14:14:11

Date & Time	Origin	Dialled Number	Agent Name	Agent Ext	Outcome
07-07-2021 19:07:20	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:15:22	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:15:45	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:15:47	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:16:08	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:16:10	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:16:30	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:16:32	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:16:51	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:16:52	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:17:02	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:17:02	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:17:23	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:17:25	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:17:45	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:17:47	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:18:07	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:18:09	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:18:29	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:18:31	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:18:51	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:18:53	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:19:14	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:19:16	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:19:31	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:19:32	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:19:38	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call

13-07-2021 12:19:38	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:19:44	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:19:46	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:19:51	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:19:52	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:20:00	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:20:00	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:51:43	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:52:06	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:52:08	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:52:30	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:52:32	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 12:52:50	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 12:52:50	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:32:33	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:33:31	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 13:33:33	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:33:45	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 13:33:46	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:34:07	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 13:34:08	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:52:21	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:52:41	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:52:51	Emergency Dept	2311	2006	2006	Calling 2311
13-07-2021 13:53:11	Emergency Dept	2311	2006	2006	2311 Failed to answer
13-07-2021 13:53:21	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:53:41	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:53:52	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:54:12	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:54:22	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:54:42	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:54:52	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:55:12	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:55:22	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:55:42	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:55:53	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:55:54	Cardiology	2311	2006	2006	Ringing 2311
13-07-2021 13:55:58	Cardiology	2311	2006	2006	Answered by 2311
13-07-2021 13:56:09	Cardiology	2311	2006	2006	Calling 2311

13-07-2021 13:56:29	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:56:41	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:57:01	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:57:11	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:57:31	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:57:41	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:58:01	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:58:12	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:58:32	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:58:42	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:59:02	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:59:12	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 13:59:32	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 13:59:42	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:00:02	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 14:00:13	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:00:33	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 14:05:41	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:06:02	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:06:14	Emergency Dept	2311	2006	2006	Calling 2311
13-07-2021 14:06:34	Emergency Dept	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:06:44	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:07:04	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:07:14	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:07:27	Cardiology	2311	2006	2006	Ringing 2311
13-07-2021 14:07:37	Cardiology	2311	2006	2006	2311 Failed to answer
13-07-2021 14:07:49	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:08:04	Cardiology	2311	2006	2006	Ringing 2311
13-07-2021 14:08:06	Cardiology	2311	2006	2006	Answered by 2311
13-07-2021 14:08:17	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:08:37	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:08:47	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:09:07	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:09:17	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:09:37	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:09:48	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:10:08	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:10:18	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:10:38	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call

13-07-2021 14:10:50	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:11:10	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:11:20	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:11:40	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:11:51	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:12:11	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:12:21	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:12:41	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:12:51	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:13:11	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:13:23	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:13:43	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:13:54	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:14:14	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:14:24	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:14:44	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:14:54	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:15:14	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 14:15:24	Cardiology	2311	2006	2006	Calling 2311
13-07-2021 14:15:44	Cardiology	2311	2006	2006	Agent 2006 failed to pick the call
13-07-2021 18:05:47	Parked Calls	2311	2312	2312	Calling 2311
13-07-2021 18:05:59	Parked Calls	2311	2312	2312	Ringing 2311
13-07-2021 18:06:13	Parked Calls	2311	2312	2312	Answered by 2311
13-07-2021 18:06:31	Cardiology	2006	2312	2312	Calling 2006
13-07-2021 18:06:51	Cardiology	2006	2312	2312	Agent 2312 failed to pick the call
13-07-2021 18:07:01	Cardiology	2006	2312	2312	Calling 2006
13-07-2021 18:07:22	Cardiology	2006	2312	2312	Agent 2312 failed to pick the call
16-06-2022 12:58:09	Cardiology	801106	Umar Ijaz	801104	Calling 801106
16-06-2022 12:58:11	Cardiology	801106	Umar Ijaz	801104	Ringing 801106
16-06-2022 12:58:18	Cardiology	801106	Umar Ijaz	801104	Answered by 801106
16-06-2022 15:00:00	Emergency Dept	01106	Agent 1	801001	Calling 01106
16-06-2022 15:00:07	Emergency Dept	01106	Agent 1	801001	Failed to call on 01106
16-06-2022 15:01:09	Cardiology	801003	Agent 1	801001	Calling 801003
16-06-2022 15:01:15	Cardiology	801003	Agent 1	801001	Ringing 801003
16-06-2022 15:01:18	Cardiology	801003	Agent 1	801001	Answered by 801003
21-06-2022 17:01:47	Emergency Dept	801106	Umar Ijaz	801104	Calling 801106
21-06-2022 17:01:49	Emergency Dept	801106	Umar Ijaz	801104	Ringing 801106
21-06-2022 17:02:05	Emergency Dept	801106	Umar Ijaz	801104	Answered by 801106

24-06-2022 14:16:13	Cardiology	801106	Umar Ijaz	801104	Calling 801106
24-06-2022 14:16:17	Cardiology	801106	Umar Ijaz	801104	Ringing 801106
24-06-2022 14:16:25	Cardiology	801106	Umar Ijaz	801104	Answered by 801106
24-06-2022 14:45:55	Cardiology	801106	Umar Ijaz	801104	Calling 801106
24-06-2022 14:45:58	Cardiology	801106	Umar Ijaz	801104	Ringing 801106
24-06-2022 14:46:05	Cardiology	801106	Umar Ijaz	801104	Answered by 801106
24-06-2022 14:51:21	Cardiology	1106	Umar Ijaz	801104	Calling 1106
24-06-2022 14:51:34	Cardiology	1106	Umar Ijaz	801104	Calling 1106
24-06-2022 14:59:38	Cardiology	801106	Umar Ijaz	801104	Calling 801106
24-06-2022 14:59:42	Cardiology	801106	Umar Ijaz	801104	Ringing 801106
24-06-2022 14:59:51	Cardiology	801106	Umar Ijaz	801104	Answered by 801106
05-07-2022 15:17:46	Cardiology	1003	Umar Ijaz	801104	Calling 1003
05-07-2022 15:21:39	Cardiology	801003	Umar Ijaz	801104	Calling 801003
05-07-2022 15:21:43	Cardiology	801003	Umar Ijaz	801104	Ringing 801003
05-07-2022 15:21:51	Cardiology	801003	Umar Ijaz	801104	Answered by 801003
05-07-2022 16:10:16	Cardiology	801003	Umar Ijaz	801104	Calling 801003
05-07-2022 16:10:19	Cardiology	801003	Umar Ijaz	801104	Ringing 801003
05-07-2022 16:10:24	Cardiology	801003	Umar Ijaz	801104	Answered by 801003
05-07-2022 19:35:54	Cardiology	801003	Umar Ijaz	801104	Calling 801003
05-07-2022 19:35:58	Cardiology	801003	Umar Ijaz	801104	Ringing 801003
05-07-2022 19:36:03	Cardiology	801003	Umar Ijaz	801104	Answered by 801003
06-07-2022 18:54:25	Parked Calls	801106	Umar Ijaz	801104	Calling 801106
06-07-2022 18:54:29	Parked Calls	801106	Umar Ijaz	801104	Ringing 801106
06-07-2022 18:54:50	Parked Calls	801106	Umar Ijaz	801104	801106 Failed to answer
19-07-2022 16:12:55	Parked Calls	801106	Umar Ijaz	801104	Calling 801106
19-07-2022 16:12:59	Parked Calls	801106	Umar Ijaz	801104	Ringing 801106
19-07-2022 16:13:06	Parked Calls	801106	Umar Ijaz	801104	Answered by 801106
19-07-2022 16:14:19	Cardiology	801106	Umar Ijaz	801104	Calling 801106
19-07-2022 16:14:22	Cardiology	801106	Umar Ijaz	801104	Ringing 801106
19-07-2022 16:14:28	Cardiology	801106	Umar Ijaz	801104	Answered by 801106
19-07-2022 16:17:27	Parked Calls	801106	Umar Ijaz	801104	Calling 801106
19-07-2022 16:17:31	Parked Calls	801106	Umar Ijaz	801104	Ringing 801106
19-07-2022 16:17:37	Parked Calls	801106	Umar Ijaz	801104	Answered by 801106
19-07-2022 16:23:41	Parked Calls	801106	Umar Ijaz	801104	Calling 801106
19-07-2022 16:23:45	Parked Calls	801106	Umar Ijaz	801104	Ringing 801106
19-07-2022 16:23:51	Parked Calls	801106	Umar Ijaz	801104	Answered by 801106
19-07-2022 16:25:15	Parked Calls	801106	Umar Ijaz	801104	Calling 801106
19-07-2022 16:25:18	Parked Calls	801106	Umar Ijaz	801104	Ringing 801106
19-07-2022 16:25:25	Parked Calls	801106	Umar Ijaz	801104	Answered by 801106
19-07-2022 16:30:31	Parked Calls	801106	Umar Ijaz	801104	Calling 801106
19-07-2022 16:30:34	Parked Calls	801106	Umar Ijaz	801104	Ringing 801106
19-07-2022 16:30:41	Parked Calls	801106	Umar Ijaz	801104	Answered by 801106
19-07-2022 16:33:26	Parked Calls	801106	Umar Ijaz	801104	Calling 801106

19-07-2022 16:33:29	Parked Calls	801106	Umar Ijaz	801104	Ringing 801106
19-07-2022 16:33:36	Parked Calls	801106	Umar Ijaz	801104	Answered by 801106
16-09-2022 10:11:58	Parked Calls	801106	Umar Ijaz	801104	Calling 801106
16-09-2022 10:12:02	Parked Calls	801106	Umar Ijaz	801104	Ringing 801106
16-09-2022 10:12:04	Parked Calls	801106	Umar Ijaz	801104	801106 Failed to answer
16-09-2022 10:14:04	Parked Calls	801106	Umar Ijaz	801104	Calling 801106
16-09-2022 10:14:08	Parked Calls	801106	Umar Ijaz	801104	Ringing 801106
16-09-2022 10:14:17	Parked Calls	801106	Umar Ijaz	801104	801106 Failed to answer
16-09-2022 10:24:22	Parked Calls	801102	Umar Ijaz	801104	Calling 801102
16-09-2022 10:24:25	Parked Calls	801102	Umar Ijaz	801104	Ringing 801102
16-09-2022 10:24:39	Parked Calls	801102	Umar Ijaz	801104	801102 Failed to answer
16-09-2022 10:26:05	Parked Calls	801102	Umar Ijaz	801104	Calling 801102
16-09-2022 10:26:09	Parked Calls	801102	Umar Ijaz	801104	Ringing 801102
16-09-2022 10:26:15	Parked Calls	801102	Umar Ijaz	801104	801102 Failed to answer
16-09-2022 10:27:26	Parked Calls	801106	Umar Ijaz	801104	Calling 801106
16-09-2022 10:27:29	Parked Calls	801106	Umar Ijaz	801104	Ringing 801106
16-09-2022 10:27:36	Parked Calls	801106	Umar Ijaz	801104	801106 Failed to answer
16-09-2022 10:29:25	Parked Calls	801106	Umar Ijaz	801104	Calling 801106
16-09-2022 10:29:28	Parked Calls	801106	Umar Ijaz	801104	Ringing 801106
16-09-2022 10:29:35	Parked Calls	801106	Umar Ijaz	801104	Answered by 801106
02-05-2023 17:14:14	Emergency Dept	801106	Umar Ijaz	801104	Calling 801106
02-05-2023 17:14:17	Emergency Dept	801106	Umar Ijaz	801104	Ringing 801106
02-05-2023 17:14:21	Emergency Dept	801106	Umar Ijaz	801104	Answered by 801106
11-05-2023 10:12:35	Emergency Dept	801106	Umar Ijaz	801104	Calling 801106
11-05-2023 10:13:01	Emergency Dept	801106	Umar Ijaz	801104	801106 Failed to answer
11-05-2023 10:13:11	Emergency Dept	801106	Umar Ijaz	801104	Calling 801106
11-05-2023 10:13:14	Emergency Dept	801106	Umar Ijaz	801104	Ringing 801106
11-05-2023 10:13:20	Emergency Dept	801106	Umar Ijaz	801104	Answered by 801106
11-05-2023 10:13:34	Emergency Dept	801106	Umar Ijaz	801104	Calling 801106
11-05-2023 10:13:36	Emergency Dept	801106	Umar Ijaz	801104	Ringing 801106
11-05-2023 10:13:43	Emergency Dept	801106	Umar Ijaz	801104	Answered by 801106