



Agent Report - League Table

Date From: 01-05-2023 To: 31-05-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 31-05-2023 at 15:07:42

League Table

Days Worked	Agent Availability (Score)	Answered by Agent within 10 Seconds (Score)	Calls Answered by Agent (Score)	Avg. Calls Answered Daily	Total Calls Answered
6	63% (18)	98% (29)	78% (31)	8	71

League Table

Days Worked	Agent Availability (Score)	Answered by Agent within 10 Seconds (Score)	Calls Answered by Agent (Score)	Avg. Calls Answered Daily	Total Calls Answered
2	11% (3)	93% (27)	90% (36)	5	12

League Table

Days Worked	Agent Availability (Score)	Answered by Agent within 10 Seconds (Score)	Calls Answered by Agent (Score)	Avg. Calls Answered Daily	Total Calls Answered
7	44% (13)	90% (27)	86% (34)	4	45

League Table

Days Worked	Agent Availability (Score)	Answered by Agent within 10 Seconds (Score)	Calls Answered by Agent (Score)	Avg. Calls Answered Daily	Total Calls Answered
18	66% (19)	98% (29)	92% (36)	15	313