

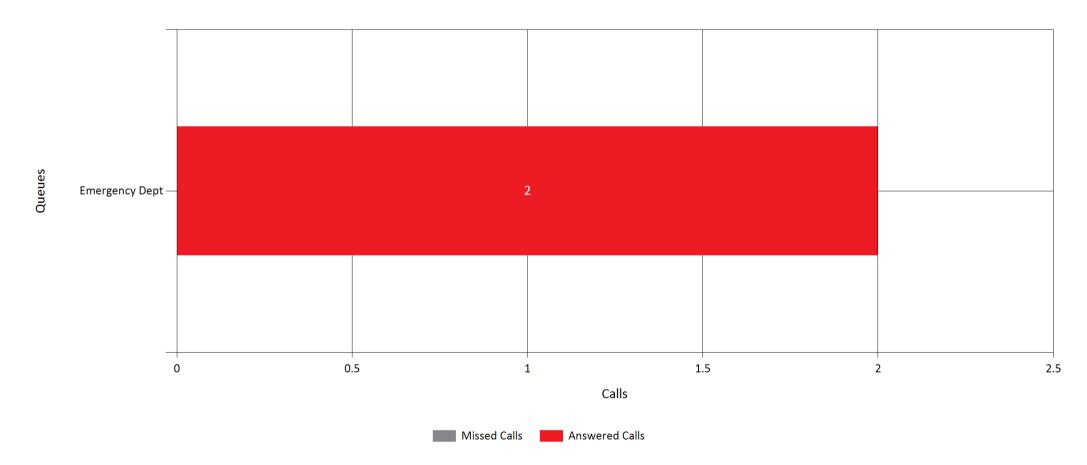
Queue Report - Answered vs Abandond

Date From: 5-26-2023 To: 5-26-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-26-2023 at 15:11:33

Queues Overview Calls



Answered Calls

| Queue Name | Total | Total Duration | Avg. Call Duration | Avg. Wait Time | Abandoned Calls | Avg. Wait Time | Total Calls |
|----------------|-------|----------------|--------------------|----------------|-----------------|----------------|-------------|
| Emergency Dept | 2 | 00:00:00 | 00:00:00 | 00:00:14 | 0 | 00:00:00 | 2 |
| Total | 2 | 00:00:00 | 00:00:00 | 00:00:14 | 0 | 00:00:00 | 2 |

Missed Calls