



Queue Report - Itemized Calls Offered

Date From: 5-15-2023 To: 5-21-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-26-2023 at 17:43:26

Queue: Cardiology Total Calls: 2 Total Calls Not Accepted: 0

Callers Number	Call Arrived	Call Ended	Ring Start Time	Call Offered Time(s)	Agent Name	Outcome
1003	5-17-2023 10:20:12 AM	5-17-2023 10:20:18 AM	5-17-2023 10:20:13 AM	00:00:04	801002 801002	Answered

Queue: Emergency Dept Total Calls: 26 Total Calls Not Accepted: 0

Callers Number	Call Arrived	Call Ended	Ring Start Time	Call Offered Time(s)	Agent Name	Outcome
1003	5-16-2023 3:29:27 PM	5-16-2023 3:29:31 PM	5-16-2023 3:29:29 PM	00:00:06	Umar Ijaz	Answered
1003	5-16-2023 3:48:43 PM	5-16-2023 3:48:47 PM	5-16-2023 3:48:44 PM	00:00:03	Umar Ijaz	Answered
1003	5-16-2023 4:01:21 PM	5-16-2023 4:01:32 PM	5-16-2023 4:01:29 PM	00:00:03	Umar Ijaz	Answered
1003	5-16-2023 6:02:09 PM	5-16-2023 6:02:13 PM	5-16-2023 6:02:11 PM	00:00:03	Umar Ijaz	Answered
1003	5-16-2023 6:16:08 PM	5-16-2023 6:16:12 PM	5-16-2023 6:16:10 PM	00:00:02	Umar Ijaz	Answered
1003	5-16-2023 6:18:33 PM	5-16-2023 6:18:37 PM	5-16-2023 6:18:35 PM	00:00:02	Umar Ijaz	Answered
1003	5-16-2023 6:21:23 PM	5-16-2023 6:21:26 PM	5-16-2023 6:21:24 PM	00:00:02	Umar Ijaz	Answered
1003	5-16-2023 6:23:51 PM	5-16-2023 6:23:55 PM	5-16-2023 6:23:53 PM	00:00:02	Umar Ijaz	Answered
1003	5-16-2023 6:24:37 PM	5-16-2023 6:24:42 PM	5-16-2023 6:24:40 PM	00:00:02	Umar Ijaz	Answered
1003	5-16-2023 6:29:12 PM	5-16-2023 6:29:18 PM	5-16-2023 6:29:16 PM	00:00:02	Umar Ijaz	Answered
1003	5-16-2023 6:30:08 PM	5-16-2023 6:30:12 PM	5-16-2023 6:30:09 PM	00:00:03	Umar Ijaz	Answered
1003	5-16-2023 6:34:48 PM	5-16-2023 6:35:56 PM	5-16-2023 6:35:51 PM	00:00:05	Umar Ijaz	Answered

1003	5-16-2023 6:40:51 PM	5-16-2023 6:40:55 PM	5-16-2023 6:40:53 PM	00:00:02	Umar Ijaz	Answered
1003	5-18-2023 12:01:53 PM	5-18-2023 12:01:58 PM	5-18-2023 12:01:54 PM	00:00:02	Umar Ijaz	Answered
1003	5-18-2023 3:15:21 PM	5-18-2023 3:15:25 PM	5-18-2023 3:15:22 PM	00:00:03	Umar Ijaz	Answered
1106	5-18-2023 5:25:54 PM	5-18-2023 5:26:30 PM	5-18-2023 5:26:28 PM	00:00:02	Umar Ijaz	Answered
1106	5-18-2023 5:37:34 PM	5-18-2023 5:37:54 PM	5-18-2023 5:37:52 PM	00:00:02	Umar Ijaz	Answered
1003	5-18-2023 6:02:02 PM	5-18-2023 6:02:23 PM	5-18-2023 6:02:21 PM	00:00:03	Umar Ijaz	Answered
1003	5-20-2023 2:25:28 PM	5-20-2023 2:25:43 PM	5-20-2023 2:25:38 PM	00:00:03	Umar Ijaz	Answered
1003	5-20-2023 2:37:30 PM	5-20-2023 2:37:37 PM	5-20-2023 2:37:35 PM	00:00:03	Umar Ijaz	Answered

Queue: Maternity Ward Total Calls: 22 Total Calls Not Accepted: 0

Callers Number	Call Arrived	Call Ended	Ring Start Time	Call Offered Time(s)	Agent Name	Outcome
1003	5-18-2023 4:34:59 PM	5-18-2023 4:42:19 PM	5-18-2023 4:42:17 PM	00:00:02	Umar Ijaz	Answered
1003	5-20-2023 2:26:36 PM	5-20-2023 2:35:18 PM	5-20-2023 2:35:16 PM	00:00:02	Umar Ijaz	Answered