



## Queue Report - Itemized Calls Offered

Date From: 5-25-2023 To: 5-25-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-25-2023 at 18:43:35

**Queue:** Emergency Dept    **Total Calls:** 24    **Total Calls Not Accepted:** 0

Callers Number	Call Arrived	Call Ended	Ring Start Time	Call Offered Time(s)	Agent Name	Outcome
1003	5-25-2023 1:44:44 PM	5-25-2023 1:51:24 PM	5-25-2023 1:51:20 PM	00:00:02	Umar Ijaz	Answered
1003	5-25-2023 2:01:54 PM	5-25-2023 2:02:02 PM	5-25-2023 2:02:00 PM	00:00:02	Umar Ijaz	Answered
1003	5-25-2023 2:23:03 PM	5-25-2023 2:23:19 PM	5-25-2023 2:23:17 PM	00:00:02	Umar Ijaz	Answered
1003	5-25-2023 2:44:12 PM	5-25-2023 2:44:16 PM	5-25-2023 2:44:14 PM	00:00:02	Umar Ijaz	Answered
1003	5-25-2023 2:47:19 PM	5-25-2023 2:47:23 PM	5-25-2023 2:47:21 PM	00:00:02	Umar Ijaz	Answered
1003	5-25-2023 3:04:01 PM	5-25-2023 3:04:34 PM	5-25-2023 3:04:08 PM	00:00:17	Umar Ijaz	Disconnected
1003	5-25-2023 3:16:01 PM	5-25-2023 3:16:06 PM	5-25-2023 3:16:04 PM	00:00:02	Umar Ijaz	Answered
1003	5-25-2023 3:23:04 PM	5-25-2023 3:23:11 PM	5-25-2023 3:23:08 PM	00:00:03	Umar Ijaz	Answered
1003	5-25-2023 3:38:05 PM	5-25-2023 3:38:09 PM	5-25-2023 3:38:07 PM	00:00:02	Umar Ijaz	Answered
1003	5-25-2023 3:53:08 PM	5-25-2023 3:54:27 PM	5-25-2023 3:54:25 PM	00:00:02	Umar Ijaz	Answered
1003	5-25-2023 4:59:05 PM	5-25-2023 5:14:08 PM	5-25-2023 5:14:06 PM	00:00:03	Umar Ijaz	Answered
1003	5-25-2023 5:53:12 PM	5-25-2023 5:55:08 PM	5-25-2023 5:55:06 PM	00:00:02	Umar Ijaz	Answered
1003	5-25-2023 5:57:00 PM	5-25-2023 5:57:10 PM	5-25-2023 5:57:08 PM	00:00:02	Umar Ijaz	Answered