SUPERVISOR

Queue Report - Call Summary Report

Date From: 5-15-2023 To: 5-21-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-25-2023 at 17:38:26

Queues	Total Calls	Total Transferred In	Answered Calls	ABND. Calls	ABND. Calls(%)	Avg. Wait Time	Longest Waiting	Shortest Waiting	Avg Logged-In Agents
Cardiology	1	0	1	0	0	00:00:06	00:00:06	00:00:06	3
Emergency Dept	26	0	20	6	23	00:02:46	00:29:52	00:00:02	2
Maternity Ward	22	0	2	20	91	00:06:53	00:29:24	00:00:11	2
Priority	1	0	0	1	100	00:03:39	00:03:39	00:03:39	3
Total	50	0	23	27	53	00:03:21	00:29:52	00:00:02	10