



Queue Report - Abandoned Calls Report

Date From: 5-15-2023 To: 5-21-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-26-2023 at 16:37:00

Queue: Emergency Dept

Date & Time	Waited in Queue	Callers Number	Queue Name
5-21-2023 5:55:29 PM	00:05:22	1003	801041
5-21-2023 5:24:16 PM	00:29:52	1106	801041
5-21-2023 5:17:15 PM	00:29:52	1003	801041
5-21-2023 4:29:13 PM	00:02:25	1106	801041
5-21-2023 4:03:45 PM	00:00:36	1003	801041
5-18-2023 4:42:41 PM	00:00:02	1003	801041
Total: 6	01:08:09		

Queue: Priority

Date & Time	Waited in Queue	Callers Number	Queue Name
5-21-2023 4:27:57 PM	00:03:39	1003	801043
Total: 1	00:03:39		

Queue: Maternity Ward

Date & Time	Waited in Queue	Callers Number	Queue Name
5-19-2023 6:11:58 PM	00:04:55	1003	801048
5-19-2023 2:56:39 PM	00:05:45	1003	801048
5-19-2023 2:35:37 PM	00:00:25	1003	801048
5-18-2023 6:03:38 PM	00:04:53	1003	801048
5-18-2023 6:01:18 PM	00:00:15	1106	801048
5-18-2023 5:58:47 PM	00:02:44	1003	801048
5-18-2023 5:49:41 PM	00:06:19	1106	801048
5-18-2023 5:40:12 PM	00:15:53	1003	801048
5-18-2023 5:38:39 PM	00:00:11	1106	801048
5-18-2023 5:29:12 PM	00:09:24	1003	801048
5-18-2023 5:27:16 PM	00:01:03	1106	801048
5-18-2023 5:11:36 PM	00:16:01	1003	801048
5-18-2023 3:47:21 PM	00:29:24	1003	801048
5-18-2023 3:38:21 PM	00:08:12	1003	801048
5-18-2023 3:16:11 PM	00:00:14	1003	801048
5-16-2023 6:30:54 PM	00:03:37	1003	801048
5-16-2023 6:16:54 PM	00:01:17	1003	801048

5-16-2023 4:04:46 PM	00:00:51	1003	801048
5-16-2023 3:49:30 PM	00:05:59	1003	801048
5-16-2023 3:30:13 PM	00:18:15	1003	801048
Total: 20	02:15:37		