



## Agent Report - Itemised Calls

Date From: 01-05-2023 To: 30-05-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 30-05-2023 at 17:35:56

**Queue:** Cardiology **Agent:** 801002 801002

Extension	Callers Number	Waited in Queue	Call Duration	Date/Time
801002	2312	00:00:11	00:00:09	02-05-2023 14:43:50
801002	2312	00:00:04	00:00:07	02-05-2023 15:03:09
801002	2312	00:00:05	00:00:11	02-05-2023 15:03:51
801002	2312	00:00:03	00:00:07	02-05-2023 15:06:10
801002	2312	00:00:05	00:00:08	02-05-2023 15:07:47
801002	2312	00:00:04	00:00:12	02-05-2023 15:25:41
801002	2312	00:00:03	00:00:04	02-05-2023 15:27:11
801002	1102	00:00:04	00:00:06	02-05-2023 15:28:33
801002	1102	00:00:03	00:00:05	02-05-2023 15:29:08
801002	1102	00:00:02	00:00:06	02-05-2023 15:53:13
801002	1102	00:00:05	00:00:08	02-05-2023 15:53:54
801002	1102	00:00:05	00:00:06	02-05-2023 15:55:07
801002	1102	00:00:06	00:00:07	02-05-2023 15:55:45
801002	1102	00:00:04	00:00:04	02-05-2023 15:56:23
801002	1102	00:00:03	00:00:06	02-05-2023 15:57:14
801002	1102	00:00:02	00:00:04	02-05-2023 15:58:25
801002	2312	00:00:15	00:00:10	04-05-2023 14:44:13
801002	2312	00:00:11	00:00:09	04-05-2023 14:48:04
801002	2312	00:00:26	00:00:24	04-05-2023 14:53:06
801002	2312	00:00:29	00:00:28	04-05-2023 15:17:03
801002	2312	00:01:05	00:01:01	04-05-2023 16:10:33
801002	2312	00:00:06	00:00:04	04-05-2023 16:22:46
801002	1003	00:00:04	00:00:05	05-05-2023 12:47:14
801002	1003	00:00:05	00:00:11	05-05-2023 13:06:55
801002	1003	00:00:11	00:00:13	05-05-2023 13:18:53
801002	1003	00:00:04	00:00:09	05-05-2023 16:57:35
801002	1003	00:00:04	00:00:03	05-05-2023 17:09:24
801002	1003	00:00:04	00:00:06	08-05-2023 11:05:58
801002	1003	00:00:25	00:00:27	08-05-2023 11:09:55
801002	1003	00:00:05	00:00:06	08-05-2023 12:05:24
801002	1003	00:00:04	00:00:04	08-05-2023 12:06:17
801002	1003	00:00:06	00:00:07	08-05-2023 12:14:41
801002	1003	00:00:04	00:00:05	08-05-2023 12:23:05
801002	1003	00:00:04	00:00:06	08-05-2023 12:30:55
801002	1003	00:00:05	00:00:04	08-05-2023 12:31:38
801002	1003	00:00:05	00:00:08	08-05-2023 12:33:19
801002	1003	00:00:04	00:00:06	08-05-2023 12:37:43
801002	1003	00:00:05	00:00:05	08-05-2023 12:38:47
801002	1106	00:00:06	00:00:21	08-05-2023 15:09:29
801002	1003	00:00:04	00:00:05	08-05-2023 15:46:50
801002	1003	00:00:05	00:00:07	08-05-2023 19:08:54
801002	1003	00:00:13	00:00:53	10-05-2023 11:27:18
801002	1106	00:00:11	00:00:08	10-05-2023 16:32:04
801002	1003	00:00:22	00:00:07	10-05-2023 16:47:16
801002	1106	00:00:11	00:01:36	10-05-2023 17:15:39

801002	1106	00:00:04	00:00:04	10-05-2023 17:18:55
801002	1106	00:00:04	00:00:16	10-05-2023 18:42:37
801002	1106	00:00:05	00:01:55	10-05-2023 18:44:43
801002	1106	00:00:05	00:00:41	10-05-2023 18:47:46
801002	1106	00:00:04	00:01:09	10-05-2023 18:57:03
801002	1003	00:00:06	00:00:12	17-05-2023 10:20:12
801002	1003	00:00:36	00:00:39	22-05-2023 18:27:15
801002	1003	00:00:38	00:00:35	22-05-2023 18:28:07
801002	1003	00:00:58	00:00:54	22-05-2023 18:53:58
801002	1003	00:01:00	00:00:55	22-05-2023 18:59:34
801002	1003	00:00:58	00:01:00	22-05-2023 19:00:51
801002	1003	00:00:03	00:00:09	22-05-2023 19:02:44
801002	1003	00:00:35	00:00:19	22-05-2023 19:11:38
801002	1003	00:00:53	00:00:20	22-05-2023 19:34:09
801002	1003	00:00:35	00:00:21	22-05-2023 20:16:13
801002	1003	00:00:48	00:00:19	22-05-2023 20:18:50
Total		00:14:04	00:19:16	

## Queue: Cardiology      Agent: Abdul Rehman

Extension	Callers Number	Waited in Queue	Call Duration	Date/Time
801106	1102	00:00:05	00:00:36	02-05-2023 15:35:03
801106	1102	00:00:05	00:00:10	02-05-2023 15:37:01
801106	1102	00:00:09	00:00:13	02-05-2023 15:38:42
801106	2312	00:00:05	00:00:08	02-05-2023 15:44:36
801106	1102	00:00:17	00:00:24	02-05-2023 15:47:28
801106	1102	00:00:05	00:00:15	02-05-2023 15:48:42
801106	1102	00:00:10	00:00:14	02-05-2023 15:50:16
801106	1102	00:00:04	00:00:20	02-05-2023 15:51:44
801106	1003	00:00:06	00:01:06	03-05-2023 16:13:16
801106	1003	00:00:11	00:00:18	03-05-2023 16:56:17
Total		00:01:17	00:03:44	

## Queue: Cardiology      Agent: Mamoon Remote

Extension	Callers Number	Waited in Queue	Call Duration	Date/Time
801102	1106	00:00:17	00:00:18	02-05-2023 12:58:46
801102	1002	00:00:22	00:00:21	02-05-2023 14:10:26
801102	1002	00:00:19	00:00:19	02-05-2023 14:19:20
801102	2312	00:00:12	00:00:10	02-05-2023 14:24:17
801102	2312	00:00:06	00:00:05	02-05-2023 14:31:25
801102	2312	00:00:05	00:00:08	02-05-2023 16:58:52
801102	2312	00:00:04	00:00:34	02-05-2023 16:59:24
801102	2312	00:00:04	00:00:12	02-05-2023 17:00:22
801102	2312	00:00:07	00:00:08	02-05-2023 17:00:59
801102	2312	00:00:05	00:00:10	02-05-2023 17:01:59
801102	1003	00:00:24	00:00:30	03-05-2023 15:23:40
801102	1003	00:00:11	00:00:16	03-05-2023 19:13:58
801102	1003	00:00:07	00:00:17	05-05-2023 13:08:15
801102	1003	00:00:07	00:00:10	05-05-2023 13:19:19
801102	1003	00:00:05	00:00:11	05-05-2023 16:58:09
801102	1003	00:00:06	00:00:08	05-05-2023 18:34:11
801102	1003	00:00:04	00:00:07	05-05-2023 18:47:11
801102	1003	00:00:07	00:00:12	05-05-2023 19:03:38
801102	1003	00:00:06	00:00:06	05-05-2023 19:27:17
801102	1003	00:00:10	00:00:09	08-05-2023 10:54:25
801102	1003	00:00:26	00:00:09	08-05-2023 10:55:52
801102	1003	00:00:06	00:00:08	08-05-2023 11:06:20

801102	1003	00:00:08	00:00:07	08-05-2023 11:09:34
801102	1003	00:00:06	00:00:08	08-05-2023 12:05:44
801102	1003	00:00:06	00:00:09	08-05-2023 12:15:01
801102	1003	00:00:05	00:00:06	08-05-2023 12:23:25
801102	1003	00:00:06	00:00:07	08-05-2023 12:31:14
801102	1003	00:00:05	00:00:10	08-05-2023 12:33:40
801102	1003	00:00:06	00:00:09	08-05-2023 12:38:02
801102	1003	00:00:05	00:00:06	08-05-2023 12:39:06
801102	1106	00:00:09	00:00:18	08-05-2023 15:08:47
801102	1106	00:00:10	00:01:50	10-05-2023 17:01:06
801102	1106	00:00:12	00:01:20	10-05-2023 17:05:40
801102	1106	00:00:12	00:00:44	10-05-2023 17:30:58
801102	1003	00:00:06	00:00:10	10-05-2023 20:06:43
801102	1003	00:00:06	00:00:08	10-05-2023 20:11:26
801102	1003	00:00:05	00:00:08	10-05-2023 20:14:20
801102	1003	00:00:06	00:00:07	10-05-2023 21:15:23
801102	1106	00:00:08	00:01:30	11-05-2023 16:50:32
801102	1003	00:00:13	00:00:15	23-05-2023 12:56:08
Total		00:05:54	00:12:20	

**Queue: Emergency Dept      Agent: Umar Ijaz**

Extension	Callers Number	Waited in Queue	Call Duration	Date/Time
801104	1003	00:00:07	00:00:09	01-05-2023 09:24:38
801104	1003	00:00:19	00:00:14	01-05-2023 09:42:27
801104	1003	00:00:10	00:00:13	01-05-2023 09:48:07
801104	1003	00:00:23	00:00:12	01-05-2023 10:03:49
801104	1003	00:00:26	00:00:07	01-05-2023 10:09:53
801104	1003	00:00:11	00:00:23	02-05-2023 16:36:18
801104	1003	00:00:07	00:10:53	03-05-2023 09:34:40
801104	1003	00:00:04	00:00:08	03-05-2023 09:46:23
801104	1003	00:00:07	00:01:05	03-05-2023 09:48:41
801104	1003	00:00:08	00:01:28	06-05-2023 14:46:19
801104	1003	00:00:05	00:00:12	06-05-2023 14:49:34
801104	1003	00:00:04	00:00:10	06-05-2023 14:51:54
801104	1003	00:00:05	00:05:43	06-05-2023 14:55:59
801104	1003	00:00:11	00:00:21	06-05-2023 15:02:13
801104	1003	00:00:04	00:00:07	06-05-2023 15:04:18
801104	1003	00:00:06	00:00:09	06-05-2023 15:06:22
801104	1003	00:00:14	00:00:23	06-05-2023 15:11:40
801104	1003	00:00:10	00:02:17	06-05-2023 15:14:00
801104	1003	00:00:08	00:00:22	06-05-2023 15:17:25
801104	1003	00:00:11	00:00:10	06-05-2023 15:20:28
801104	1003	00:00:05	00:00:24	06-05-2023 15:21:02
801104	1003	00:00:13	00:02:17	06-05-2023 15:25:09
801104	1003	00:00:24	00:01:48	06-05-2023 17:16:35
801104	1003	00:00:04	00:04:27	06-05-2023 17:25:22
801104	1003	00:00:11	00:02:45	06-05-2023 17:30:52
801104	1003	00:00:10	00:02:53	06-05-2023 17:41:20
801104	1003	00:00:10	00:06:45	06-05-2023 17:50:16
801104	1003	00:00:09	00:03:21	06-05-2023 18:12:34
801104	1003	00:00:17	00:10:38	06-05-2023 18:16:54
801104	1003	00:00:17	00:02:23	06-05-2023 19:55:50
801104	1003	00:00:07	00:01:13	06-05-2023 19:59:31
801104	1003	00:01:28	00:01:11	06-05-2023 20:09:44
801104	1003	00:00:09	00:04:54	06-05-2023 20:21:12
801104	1003	00:00:07	00:03:07	06-05-2023 20:32:28
801104	1003	00:02:06	00:02:04	06-05-2023 20:36:55
801104	1003	00:00:06	00:11:13	06-05-2023 20:40:10

801104	1003	00:00:05	00:01:03	06-05-2023 20:52:23
801104	1003	00:01:36	00:01:31	06-05-2023 20:56:35
801104	1003	00:00:13	00:01:09	06-05-2023 21:00:54
801104	1003	00:00:12	00:00:31	06-05-2023 21:02:42
801104	1003	00:00:06	00:01:22	06-05-2023 21:05:15
801104	1003	00:00:05	00:00:25	06-05-2023 21:08:13
801104	1003	00:00:07	00:00:29	06-05-2023 21:09:29
801104	1003	00:00:06	00:00:31	06-05-2023 21:14:44
801104	1003	00:01:45	00:00:16	06-05-2023 21:15:25
801104	1003	00:00:04	00:00:29	06-05-2023 21:18:03
801104	1003	00:02:14	00:00:45	06-05-2023 21:18:41
801104	1003	00:00:05	00:00:14	06-05-2023 21:24:15
801104	1003	00:06:06	00:00:16	06-05-2023 21:24:39
801104	1003	00:00:06	00:00:14	06-05-2023 21:32:29
801104	1003	00:02:05	00:08:28	06-05-2023 21:32:54
801104	1003	00:00:05	00:02:34	06-05-2023 21:44:35
801104	1003	00:00:04	00:04:30	06-05-2023 22:02:46
801104	1003	00:00:04	00:01:33	06-05-2023 22:07:47
801104	1003	00:00:07	00:02:22	06-05-2023 22:10:04
801104	1003	00:00:05	00:00:17	06-05-2023 22:13:12
801104	1003	00:04:21	00:00:36	06-05-2023 22:13:40
801104	1003	00:00:05	00:00:28	06-05-2023 22:29:08
801104	1003	00:00:13	00:01:10	06-05-2023 22:33:45
801104	1003	00:00:07	00:05:18	06-05-2023 22:35:45
801104	1003	00:00:09	00:03:43	06-05-2023 22:43:32
801104	1003	00:00:05	00:01:46	06-05-2023 22:47:38
801104	1003	00:00:08	00:00:11	06-05-2023 22:50:16
801104	1003	00:01:32	00:01:29	06-05-2023 23:03:48
801104	1003	00:01:17	00:01:14	06-05-2023 23:05:43
801104	1003	00:01:41	00:02:41	06-05-2023 23:07:25
801104	1003	00:00:04	00:00:22	06-05-2023 23:15:29
801104	1003	00:00:08	00:00:11	06-05-2023 23:15:53
801104	1003	00:00:06	00:00:10	06-05-2023 23:17:17
801104	1003	00:00:05	00:00:29	06-05-2023 23:17:46
801104	1003	00:00:14	00:02:43	06-05-2023 23:20:08
801104	1003	00:00:07	00:03:34	06-05-2023 23:23:40
801104	1003	00:00:04	00:01:30	06-05-2023 23:27:54
801104	1003	00:00:06	00:00:07	06-05-2023 23:30:45
801104	1003	00:00:27	00:00:40	06-05-2023 23:39:23
801104	1003	00:00:06	00:00:14	06-05-2023 23:45:20
801104	1003	00:00:05	00:00:18	06-05-2023 23:45:38
801104	1003	00:00:04	00:00:34	06-05-2023 23:58:35
801104	1003	00:00:00	00:00:12	07-05-2023 00:00:49
801104	1003	00:00:00	00:00:09	07-05-2023 07:29:28
801104	1003	00:00:05	00:00:22	08-05-2023 16:49:48
801104	1003	00:00:05	00:00:22	08-05-2023 16:50:29
801104	1003	00:00:06	00:00:08	08-05-2023 16:55:47
801104	1003	00:00:07	00:00:59	08-05-2023 17:07:26
801104	1003	00:00:16	00:00:16	08-05-2023 17:10:03
801104	1003	00:00:05	00:00:35	08-05-2023 17:11:23
801104	1003	00:01:45	00:00:15	08-05-2023 17:15:19
801104	1003	00:00:05	00:02:43	08-05-2023 17:18:39
801104	1003	00:00:05	00:00:28	08-05-2023 17:21:46
801104	1003	00:00:05	00:00:23	08-05-2023 17:23:40
801104	1003	00:00:07	00:02:56	08-05-2023 17:27:27
801104	1003	00:00:05	00:02:38	08-05-2023 17:32:54
801104	1003	00:00:05	00:00:14	08-05-2023 17:36:02
801104	1003	00:00:07	00:00:15	08-05-2023 17:40:43
801104	1003	00:00:04	00:00:07	08-05-2023 17:41:10
801104	1003	00:00:07	00:00:12	08-05-2023 17:51:23

801104	1003	00:00:04	00:00:29	08-05-2023 17:51:47
801104	1003	00:00:04	00:00:06	08-05-2023 17:52:41
801104	1003	00:00:08	00:00:26	08-05-2023 17:58:36
801104	1003	00:00:04	00:00:16	08-05-2023 18:01:07
801104	1003	00:00:05	00:00:11	08-05-2023 18:04:06
801104	1003	00:00:03	00:00:07	08-05-2023 18:07:09
801104	1003	00:00:04	00:00:25	08-05-2023 18:09:04
801104	1003	00:00:04	00:00:12	08-05-2023 18:12:56
801104	1003	00:00:10	00:00:13	09-05-2023 10:14:49
801104	1003	00:00:07	00:00:12	09-05-2023 10:16:18
801104	1003	00:00:05	00:00:56	09-05-2023 10:19:38
801104	1003	00:00:05	00:01:03	09-05-2023 10:27:20
801104	1003	00:00:09	00:00:29	09-05-2023 14:36:44
801104	1003	00:00:04	00:00:06	09-05-2023 14:52:59
801104	1003	00:00:04	00:06:20	09-05-2023 14:54:18
801104	1003	00:00:12	00:01:18	09-05-2023 15:19:23
801104	1003	00:00:14	00:02:21	09-05-2023 15:23:50
801104	1003	00:00:06	00:04:26	09-05-2023 15:27:08
801104	1003	00:00:11	00:00:29	09-05-2023 15:32:11
801104	1003	00:00:08	00:01:29	09-05-2023 15:34:04
801104	1003	00:01:42	00:04:54	09-05-2023 15:37:26
801104	1003	00:02:08	00:02:02	09-05-2023 22:00:45
801104	1003	00:00:18	00:00:21	09-05-2023 22:03:44
801104	1003	00:00:06	00:00:13	09-05-2023 22:14:19
801104	1003	00:00:04	00:00:56	09-05-2023 22:48:16
801104	1003	00:00:04	00:00:08	09-05-2023 22:51:00
801104	1003	00:00:06	00:04:43	09-05-2023 22:57:00
801104	1003	00:00:00	00:02:36	10-05-2023 06:59:06
801104	1003	00:00:00	00:04:12	10-05-2023 07:03:59
801104	1003	00:00:00	00:18:23	10-05-2023 07:21:38
801104	1003	00:00:00	00:22:52	10-05-2023 07:42:01
801104	1106	00:00:00	00:01:45	10-05-2023 08:44:42
801104	1003	00:00:00	00:00:12	10-05-2023 08:46:57
801104	1003	00:00:00	00:00:11	10-05-2023 08:47:23
801104	1003	00:00:00	00:00:17	10-05-2023 08:55:20
801104	1106	00:00:00	00:00:12	10-05-2023 08:55:37
801104	1003	00:00:06	00:01:11	10-05-2023 09:18:21
801104	1003	00:00:07	00:00:28	10-05-2023 09:19:40
801104	1003	00:00:09	00:02:20	10-05-2023 09:20:21
801104	1003	00:08:22	00:06:37	10-05-2023 09:22:54
801104	1003	00:00:19	00:01:06	10-05-2023 09:39:55
801104	1003	00:00:04	00:05:44	10-05-2023 09:48:00
801104	1003	00:00:04	00:00:32	10-05-2023 09:54:40
801104	1003	00:00:04	00:03:24	10-05-2023 10:04:56
801104	1003	00:12:51	00:00:14	11-05-2023 09:25:56
801104	1106	00:13:18	00:00:12	11-05-2023 09:25:51
801104	1106	00:00:18	00:00:23	11-05-2023 10:09:35
801104	1003	00:00:51	00:00:08	11-05-2023 10:09:29
801104	1003	00:00:18	00:00:11	11-05-2023 14:03:35
801104	1003	00:00:06	00:00:29	11-05-2023 14:04:45
801104	1003	00:00:27	00:00:30	11-05-2023 14:05:33
801104	1003	00:00:06	00:00:15	11-05-2023 14:33:02
801104	1003	00:00:09	00:00:11	11-05-2023 14:33:57
801104	1106	00:00:35	00:00:24	11-05-2023 14:33:43
801104	1003	00:00:13	00:00:14	12-05-2023 11:18:06
801104	1003	00:00:04	00:00:11	12-05-2023 11:31:15
801104	1003	00:00:56	00:00:14	12-05-2023 11:34:11
801104	1003	00:00:08	00:00:09	12-05-2023 11:47:58
801104	1003	00:00:04	00:00:07	16-05-2023 15:29:27
801104	1003	00:00:04	00:00:10	16-05-2023 15:48:43

801104	1003	00:00:11	00:02:40	16-05-2023 16:01:21
801104	1003	00:00:04	00:01:20	16-05-2023 18:02:09
801104	1003	00:00:04	00:00:08	16-05-2023 18:16:08
801104	1003	00:00:04	00:00:11	16-05-2023 18:18:33
801104	1003	00:00:03	00:00:10	16-05-2023 18:21:23
801104	1003	00:00:04	00:00:10	16-05-2023 18:23:51
801104	1003	00:00:05	00:00:08	16-05-2023 18:24:37
801104	1003	00:00:06	00:00:27	16-05-2023 18:29:12
801104	1003	00:00:04	00:00:09	16-05-2023 18:30:08
801104	1003	00:01:08	00:00:05	16-05-2023 18:34:48
801104	1003	00:00:04	00:02:27	16-05-2023 18:40:51
801104	1003	00:00:05	00:00:11	18-05-2023 12:01:53
801104	1003	00:00:04	00:00:13	18-05-2023 15:15:21
801104	1106	00:00:36	00:00:13	18-05-2023 17:25:54
801104	1106	00:00:20	00:00:12	18-05-2023 17:37:34
801104	1003	00:00:21	00:00:42	18-05-2023 18:02:02
801104	1003	00:00:15	00:00:27	20-05-2023 14:25:28
801104	1003	00:00:07	00:00:07	20-05-2023 14:37:30
801104	1003	00:03:41	00:03:17	23-05-2023 16:00:36
801104	1003	00:00:18	00:02:39	23-05-2023 16:22:39
801104	1003	00:00:03	00:01:11	23-05-2023 16:38:58
801104	1003	00:00:14	00:00:24	23-05-2023 16:54:59
801104	1003	00:00:09	00:00:36	23-05-2023 16:55:43
801104	1003	00:00:10	00:00:54	23-05-2023 17:05:32
801104	1003	00:00:18	00:01:22	23-05-2023 18:08:17
801104	1003	00:00:04	00:00:15	23-05-2023 18:19:00
801104	1106	00:00:31	00:01:37	23-05-2023 18:30:59
801104	1003	00:00:05	00:00:15	23-05-2023 18:33:26
801104	1003	00:00:13	00:05:58	23-05-2023 18:33:51
801104	1003	00:00:04	00:01:07	23-05-2023 18:41:41
801104	1106	00:07:15	00:00:56	23-05-2023 18:42:57
801104	1106	00:00:28	00:00:27	23-05-2023 18:50:34
801104	1106	00:03:49	00:03:26	23-05-2023 18:51:33
801104	1003	00:00:17	00:01:44	23-05-2023 18:56:52
801104	1106	00:00:09	00:00:15	23-05-2023 19:07:04
801104	1003	00:00:42	00:00:39	23-05-2023 19:19:27
801104	1003	00:00:04	00:00:37	24-05-2023 11:36:06
801104	1003	00:00:05	00:00:13	24-05-2023 13:33:33
801104	1003	00:00:03	00:00:09	24-05-2023 13:39:11
801104	1003	00:00:11	00:00:08	24-05-2023 13:43:49
801104	1003	00:00:06	00:02:02	24-05-2023 13:48:42
801104	1003	00:03:35	00:04:55	24-05-2023 13:51:26
801104	1003	00:01:05	00:00:35	24-05-2023 14:00:35
801104	1003	00:00:04	00:00:42	24-05-2023 15:17:50
801104	1106	00:00:07	00:00:11	24-05-2023 15:25:44
801104	1003	00:00:38	00:00:34	24-05-2023 15:29:08
801104	1106	00:00:45	00:00:33	24-05-2023 15:29:39
801104	1003	00:00:05	00:00:16	24-05-2023 15:32:57
801104	1003	00:06:40	00:03:03	25-05-2023 13:44:44
801104	1003	00:00:08	00:07:33	25-05-2023 14:01:54
801104	1003	00:00:16	00:00:07	25-05-2023 14:23:03
801104	1003	00:00:04	00:02:24	25-05-2023 14:44:12
801104	1003	00:00:04	00:00:02	25-05-2023 14:47:19
801104	1003	00:00:33	00:00:17	25-05-2023 15:04:01
801104	1003	00:00:05	00:00:02	25-05-2023 15:16:01
801104	1003	00:00:07	00:00:03	25-05-2023 15:23:04
801104	1003	00:00:04	00:00:49	25-05-2023 15:38:05
801104	1003	00:01:19	00:02:20	25-05-2023 15:53:08
801104	1003	00:15:03	00:00:32	25-05-2023 16:59:05
801104	1003	00:01:56	00:00:15	25-05-2023 17:53:12

801104	1003	00:00:10	00:00:26	25-05-2023 17:57:00
801104	1003	00:04:11	00:00:16	27-05-2023 12:01:59
801104	1003	00:01:17	00:00:18	27-05-2023 12:06:42
801104	1003	00:00:07	00:17:11	27-05-2023 12:08:40
801104	1003	00:00:06	00:00:17	27-05-2023 12:28:08
801104	1003	00:00:06	00:00:08	27-05-2023 12:29:04
801104	1003	00:00:21	00:00:31	27-05-2023 12:39:25
801104	1003	00:00:05	00:00:18	27-05-2023 12:40:29
801104	1003	00:00:07	00:01:25	27-05-2023 12:52:58
801104	1003	00:00:12	00:00:22	27-05-2023 12:55:40
801104	1003	00:00:05	00:00:09	27-05-2023 16:29:17
801104	1003	00:00:13	00:01:32	27-05-2023 16:30:01
801104	1003	00:00:05	00:00:10	27-05-2023 16:31:56
801104	1003	00:00:11	00:00:06	27-05-2023 16:33:21
801104	1003	00:00:05	00:00:12	27-05-2023 16:33:58
801104	1003	00:00:09	00:00:14	27-05-2023 16:34:30
801104	1003	00:00:05	00:00:07	27-05-2023 16:36:30
801104	1003	00:02:28	00:00:07	27-05-2023 16:37:04
801104	1003	00:00:08	00:00:17	30-05-2023 13:01:08
801104	1003	00:00:08	00:04:55	30-05-2023 13:11:11
801104	1003	00:00:37	00:00:10	30-05-2023 13:16:53
801104	1003	00:00:04	00:00:10	30-05-2023 13:29:43
801104	1003	00:00:06	00:00:09	30-05-2023 14:04:59
801104	1003	00:00:04	00:00:08	30-05-2023 14:05:42
801104	1003	00:00:04	00:00:38	30-05-2023 14:05:59
801104	1003	00:00:11	00:00:43	30-05-2023 15:58:01
801104	1003	00:00:17	00:00:08	30-05-2023 16:53:33
Total		02:32:42	06:05:16	

**Queue: Maternity Ward      Agent: Umar Ijaz**

Extension	Callers Number	Waited in Queue	Call Duration	Date/Time
801104	1003	00:05:40	00:00:23	01-05-2023 09:49:03
801104	1003	00:04:43	00:00:10	01-05-2023 10:04:56
801104	1003	00:02:55	00:00:13	02-05-2023 16:37:26
801104	1003	00:00:05	00:00:54	03-05-2023 09:47:11
801104	1003	00:00:00	00:00:40	06-05-2023 23:16:15
801104	1003	00:00:00	00:00:12	06-05-2023 23:46:04
801104	1106	00:00:00	00:00:24	10-05-2023 08:44:04
801104	1003	00:00:00	00:00:13	10-05-2023 08:47:51
801104	1003	00:00:04	00:00:41	11-05-2023 09:39:35
801104	1106	00:00:54	00:01:03	11-05-2023 09:39:55
801104	1003	00:07:20	00:00:16	18-05-2023 16:34:59
801104	1003	00:08:42	00:00:08	20-05-2023 14:26:36
801104	1003	00:03:27	00:02:53	24-05-2023 13:39:57
801104	1003	00:00:06	00:02:33	24-05-2023 13:45:02
801104	1003	00:00:06	00:00:47	24-05-2023 15:30:54
801104	1003	00:05:50	00:01:47	30-05-2023 13:31:58
801104	1003	00:00:13	00:00:09	30-05-2023 16:31:12
801104	1003	00:00:06	00:00:07	30-05-2023 16:54:03
Total		00:40:11	00:13:33	