

## **Queue Report - SLA Performance**

Date From: 5-26-2023 To: 5-26-2023

Time Between: 00:00:00 and: 23:59:59

Printed on: 5-26-2023 at 11:23:51

**Date:** 5-26-2023

Queue Name	Calls Answered	Calls Answered WithIn SLA	Calls Answered Outside SLA
Emergency Dept	4	2	0
Total	4	2	0