

Agent Report - Itemised Calls

Date From: 01-05-2023 To: 30-05-2023 Time Between: 00:00:00 and: 23:59:59

Printed on: 30-05-2023 at 17:17:44

Queue: Cardiology **Agent:** 801002 801002

| Extension | Callers Number | Waited in Queue | Call Duration | Date/Time |
|-----------|----------------|-----------------|---------------|---------------------|
| 801002 | 2312 | 00:00:11 | 00:00:09 | 02-05-2023 14:43:50 |
| 801002 | 2312 | 00:00:04 | 00:00:07 | 02-05-2023 15:03:09 |
| 801002 | 2312 | 00:00:05 | 00:00:11 | 02-05-2023 15:03:51 |
| 801002 | 2312 | 00:00:03 | 00:00:07 | 02-05-2023 15:06:10 |
| 801002 | 2312 | 00:00:05 | 00:00:08 | 02-05-2023 15:07:47 |
| 801002 | 2312 | 00:00:04 | 00:00:12 | 02-05-2023 15:25:41 |
| 801002 | 2312 | 00:00:03 | 00:00:04 | 02-05-2023 15:27:11 |
| 801002 | 1102 | 00:00:04 | 00:00:06 | 02-05-2023 15:28:33 |
| 801002 | 1102 | 00:00:03 | 00:00:05 | 02-05-2023 15:29:08 |
| 801002 | 1102 | 00:00:02 | 00:00:06 | 02-05-2023 15:53:13 |
| 801002 | 1102 | 00:00:05 | 00:00:08 | 02-05-2023 15:53:54 |
| 801002 | 1102 | 00:00:05 | 00:00:06 | 02-05-2023 15:55:07 |
| 801002 | 1102 | 00:00:06 | 00:00:07 | 02-05-2023 15:55:45 |
| 801002 | 1102 | 00:00:04 | 00:00:04 | 02-05-2023 15:56:23 |
| 801002 | 1102 | 00:00:03 | 00:00:06 | 02-05-2023 15:57:14 |
| 801002 | 1102 | 00:00:02 | 00:00:04 | 02-05-2023 15:58:25 |
| 801002 | 2312 | 00:00:15 | 00:00:10 | 04-05-2023 14:44:13 |
| 801002 | 2312 | 00:00:11 | 00:00:09 | 04-05-2023 14:48:04 |
| 801002 | 2312 | 00:00:26 | 00:00:24 | 04-05-2023 14:53:06 |
| 801002 | 2312 | 00:00:29 | 00:00:28 | 04-05-2023 15:17:03 |
| 801002 | 2312 | 00:01:05 | 00:01:01 | 04-05-2023 16:10:33 |
| 801002 | 2312 | 00:00:06 | 00:00:04 | 04-05-2023 16:22:46 |
| 801002 | 1003 | 00:00:04 | 00:00:05 | 05-05-2023 12:47:14 |
| 801002 | 1003 | 00:00:05 | 00:00:11 | 05-05-2023 13:06:55 |
| 801002 | 1003 | 00:00:11 | 00:00:13 | 05-05-2023 13:18:53 |
| 801002 | 1003 | 00:00:04 | 00:00:09 | 05-05-2023 16:57:35 |
| 801002 | 1003 | 00:00:04 | 00:00:03 | 05-05-2023 17:09:24 |
| 801002 | 1003 | 00:00:04 | 00:00:06 | 08-05-2023 11:05:58 |
| 801002 | 1003 | 00:00:25 | 00:00:27 | 08-05-2023 11:09:55 |
| 801002 | 1003 | 00:00:05 | 00:00:06 | 08-05-2023 12:05:24 |
| 801002 | 1003 | 00:00:04 | 00:00:04 | 08-05-2023 12:06:17 |
| 801002 | 1003 | 00:00:06 | 00:00:07 | 08-05-2023 12:14:41 |
| 801002 | 1003 | 00:00:04 | 00:00:05 | 08-05-2023 12:23:05 |
| 801002 | 1003 | 00:00:04 | 00:00:06 | 08-05-2023 12:30:55 |
| 801002 | 1003 | 00:00:05 | 00:00:04 | 08-05-2023 12:31:38 |
| 801002 | 1003 | 00:00:05 | 80:00:00 | 08-05-2023 12:33:19 |
| 801002 | 1003 | 00:00:04 | 00:00:06 | 08-05-2023 12:37:43 |
| 801002 | 1003 | 00:00:05 | 00:00:05 | 08-05-2023 12:38:47 |
| 801002 | 1106 | 00:00:06 | 00:00:21 | 08-05-2023 15:09:29 |
| 801002 | 1003 | 00:00:04 | 00:00:05 | 08-05-2023 15:46:50 |
| 801002 | 1003 | 00:00:05 | 00:00:07 | 08-05-2023 19:08:54 |
| 801002 | 1003 | 00:00:13 | 00:00:53 | 10-05-2023 11:27:18 |
| 801002 | 1106 | 00:00:11 | 00:00:08 | 10-05-2023 16:32:04 |
| 801002 | 1003 | 00:00:22 | 00:00:07 | 10-05-2023 16:47:16 |
| 801002 | 1106 | 00:00:11 | 00:01:36 | 10-05-2023 17:15:39 |

| 801002 | 1106 | 00:00:04 | 00:00:04 | 10-05-2023 17:18:55 |
|--------|------|----------|----------|---------------------|
| 801002 | 1106 | 00:00:04 | 00:00:16 | 10-05-2023 18:42:37 |
| 801002 | 1106 | 00:00:05 | 00:01:55 | 10-05-2023 18:44:43 |
| 801002 | 1106 | 00:00:05 | 00:00:41 | 10-05-2023 18:47:46 |
| 801002 | 1106 | 00:00:04 | 00:01:09 | 10-05-2023 18:57:03 |
| 801002 | 1003 | 00:00:06 | 00:00:12 | 17-05-2023 10:20:12 |
| 801002 | 1003 | 00:00:36 | 00:00:39 | 22-05-2023 18:27:15 |
| 801002 | 1003 | 00:00:38 | 00:00:35 | 22-05-2023 18:28:07 |
| 801002 | 1003 | 00:00:58 | 00:00:54 | 22-05-2023 18:53:58 |
| 801002 | 1003 | 00:01:00 | 00:00:55 | 22-05-2023 18:59:34 |
| 801002 | 1003 | 00:00:58 | 00:01:00 | 22-05-2023 19:00:51 |
| 801002 | 1003 | 00:00:03 | 00:00:09 | 22-05-2023 19:02:44 |
| 801002 | 1003 | 00:00:35 | 00:00:19 | 22-05-2023 19:11:38 |
| 801002 | 1003 | 00:00:53 | 00:00:20 | 22-05-2023 19:34:09 |
| 801002 | 1003 | 00:00:35 | 00:00:21 | 22-05-2023 20:16:13 |
| 801002 | 1003 | 00:00:48 | 00:00:19 | 22-05-2023 20:18:50 |
| Total | | 00:00:00 | 00:19:16 | |

Queue: Cardiology Agent: Abdul Rehman

| Extension | Callers Number | Waited in Queue | Call Duration | Date/Time |
|-----------|----------------|-----------------|---------------|---------------------|
| 801106 | 1102 | 00:00:05 | 00:00:36 | 02-05-2023 15:35:03 |
| 801106 | 1102 | 00:00:05 | 00:00:10 | 02-05-2023 15:37:01 |
| 801106 | 1102 | 00:00:09 | 00:00:13 | 02-05-2023 15:38:42 |
| 801106 | 2312 | 00:00:05 | 00:00:08 | 02-05-2023 15:44:36 |
| 801106 | 1102 | 00:00:17 | 00:00:24 | 02-05-2023 15:47:28 |
| 801106 | 1102 | 00:00:05 | 00:00:15 | 02-05-2023 15:48:42 |
| 801106 | 1102 | 00:00:10 | 00:00:14 | 02-05-2023 15:50:16 |
| 801106 | 1102 | 00:00:04 | 00:00:20 | 02-05-2023 15:51:44 |
| 801106 | 1003 | 00:00:06 | 00:01:06 | 03-05-2023 16:13:16 |
| 801106 | 1003 | 00:00:11 | 00:00:18 | 03-05-2023 16:56:17 |
| Total | | 00:00:00 | 00:03:44 | |

Queue: Cardiology **Agent:** Mamoon Remote

| Extension | Callers Number | Waited in Queue | Call Duration | Date/Time |
|-----------|----------------|-----------------|---------------|---------------------|
| 801102 | 1106 | 00:00:17 | 00:00:18 | 02-05-2023 12:58:46 |
| 801102 | 1002 | 00:00:22 | 00:00:21 | 02-05-2023 14:10:26 |
| 801102 | 1002 | 00:00:19 | 00:00:19 | 02-05-2023 14:19:20 |
| 801102 | 2312 | 00:00:12 | 00:00:10 | 02-05-2023 14:24:17 |
| 801102 | 2312 | 00:00:06 | 00:00:05 | 02-05-2023 14:31:25 |
| 801102 | 2312 | 00:00:05 | 00:00:08 | 02-05-2023 16:58:52 |
| 801102 | 2312 | 00:00:04 | 00:00:34 | 02-05-2023 16:59:24 |
| 801102 | 2312 | 00:00:04 | 00:00:12 | 02-05-2023 17:00:22 |
| 801102 | 2312 | 00:00:07 | 00:00:08 | 02-05-2023 17:00:59 |
| 801102 | 2312 | 00:00:05 | 00:00:10 | 02-05-2023 17:01:59 |
| 801102 | 1003 | 00:00:24 | 00:00:30 | 03-05-2023 15:23:40 |
| 801102 | 1003 | 00:00:11 | 00:00:16 | 03-05-2023 19:13:58 |
| 801102 | 1003 | 00:00:07 | 00:00:17 | 05-05-2023 13:08:15 |
| 801102 | 1003 | 00:00:07 | 00:00:10 | 05-05-2023 13:19:19 |
| 801102 | 1003 | 00:00:05 | 00:00:11 | 05-05-2023 16:58:09 |
| 801102 | 1003 | 00:00:06 | 00:00:08 | 05-05-2023 18:34:11 |
| 801102 | 1003 | 00:00:04 | 00:00:07 | 05-05-2023 18:47:11 |
| 801102 | 1003 | 00:00:07 | 00:00:12 | 05-05-2023 19:03:38 |
| 801102 | 1003 | 00:00:06 | 00:00:06 | 05-05-2023 19:27:17 |
| 801102 | 1003 | 00:00:10 | 00:00:09 | 08-05-2023 10:54:25 |
| 801102 | 1003 | 00:00:26 | 00:00:09 | 08-05-2023 10:55:52 |
| 801102 | 1003 | 00:00:06 | 00:00:08 | 08-05-2023 11:06:20 |

| Total | | 00:00:00 | 00:12:20 | |
|--------|------|----------|----------|---------------------|
| 801102 | 1003 | 00:00:13 | 00:00:15 | 23-05-2023 12:56:08 |
| 801102 | 1106 | 00:00:08 | 00:01:30 | 11-05-2023 16:50:32 |
| 801102 | 1003 | 00:00:06 | 00:00:07 | 10-05-2023 21:15:23 |
| 801102 | 1003 | 00:00:05 | 00:00:08 | 10-05-2023 20:14:20 |
| 801102 | 1003 | 00:00:06 | 00:00:08 | 10-05-2023 20:11:26 |
| 801102 | 1003 | 00:00:06 | 00:00:10 | 10-05-2023 20:06:43 |
| 801102 | 1106 | 00:00:12 | 00:00:44 | 10-05-2023 17:30:58 |
| 801102 | 1106 | 00:00:12 | 00:01:20 | 10-05-2023 17:05:40 |
| 801102 | 1106 | 00:00:10 | 00:01:50 | 10-05-2023 17:01:06 |
| 801102 | 1106 | 00:00:09 | 00:00:18 | 08-05-2023 15:08:47 |
| 801102 | 1003 | 00:00:05 | 00:00:06 | 08-05-2023 12:39:06 |
| 801102 | 1003 | 00:00:06 | 00:00:09 | 08-05-2023 12:38:02 |
| 801102 | 1003 | 00:00:05 | 00:00:10 | 08-05-2023 12:33:40 |
| 801102 | 1003 | 00:00:06 | 00:00:07 | 08-05-2023 12:31:14 |
| 801102 | 1003 | 00:00:05 | 00:00:06 | 08-05-2023 12:23:25 |
| 801102 | 1003 | 00:00:06 | 00:00:09 | 08-05-2023 12:15:01 |
| 801102 | 1003 | 00:00:06 | 00:00:08 | 08-05-2023 12:05:44 |
| 801102 | 1003 | 00:00:08 | 00:00:07 | 08-05-2023 11:09:34 |
| | | | | |

Queue: Emergency Dept Agent: Umar Ijaz

| Extension | Callers Number | Waited in Queue | Call Duration | Date/Time |
|-----------|----------------|-----------------|---------------|---------------------|
| 801104 | 1003 | 00:00:07 | 00:00:09 | 01-05-2023 09:24:38 |
| 801104 | 1003 | 00:00:19 | 00:00:14 | 01-05-2023 09:42:27 |
| 801104 | 1003 | 00:00:10 | 00:00:13 | 01-05-2023 09:48:07 |
| 801104 | 1003 | 00:00:23 | 00:00:12 | 01-05-2023 10:03:49 |
| 801104 | 1003 | 00:00:26 | 00:00:07 | 01-05-2023 10:09:53 |
| 801104 | 1003 | 00:00:11 | 00:00:23 | 02-05-2023 16:36:18 |
| 801104 | 1003 | 00:00:07 | 00:10:53 | 03-05-2023 09:34:40 |
| 801104 | 1003 | 00:00:04 | 00:00:08 | 03-05-2023 09:46:23 |
| 801104 | 1003 | 00:00:07 | 00:01:05 | 03-05-2023 09:48:41 |
| 801104 | 1003 | 00:00:08 | 00:01:28 | 06-05-2023 14:46:19 |
| 801104 | 1003 | 00:00:05 | 00:00:12 | 06-05-2023 14:49:34 |
| 801104 | 1003 | 00:00:04 | 00:00:10 | 06-05-2023 14:51:54 |
| 801104 | 1003 | 00:00:05 | 00:05:43 | 06-05-2023 14:55:59 |
| 801104 | 1003 | 00:00:11 | 00:00:21 | 06-05-2023 15:02:13 |
| 801104 | 1003 | 00:00:04 | 00:00:07 | 06-05-2023 15:04:18 |
| 801104 | 1003 | 00:00:06 | 00:00:09 | 06-05-2023 15:06:22 |
| 801104 | 1003 | 00:00:14 | 00:00:23 | 06-05-2023 15:11:40 |
| 801104 | 1003 | 00:00:10 | 00:02:17 | 06-05-2023 15:14:00 |
| 801104 | 1003 | 00:00:08 | 00:00:22 | 06-05-2023 15:17:25 |
| 801104 | 1003 | 00:00:11 | 00:00:10 | 06-05-2023 15:20:28 |
| 801104 | 1003 | 00:00:05 | 00:00:24 | 06-05-2023 15:21:02 |
| 801104 | 1003 | 00:00:13 | 00:02:17 | 06-05-2023 15:25:09 |
| 801104 | 1003 | 00:00:24 | 00:01:48 | 06-05-2023 17:16:35 |
| 801104 | 1003 | 00:00:04 | 00:04:27 | 06-05-2023 17:25:22 |
| 801104 | 1003 | 00:00:11 | 00:02:45 | 06-05-2023 17:30:52 |
| 801104 | 1003 | 00:00:10 | 00:02:53 | 06-05-2023 17:41:20 |
| 801104 | 1003 | 00:00:10 | 00:06:45 | 06-05-2023 17:50:16 |
| 801104 | 1003 | 00:00:09 | 00:03:21 | 06-05-2023 18:12:34 |
| 801104 | 1003 | 00:00:17 | 00:10:38 | 06-05-2023 18:16:54 |
| 801104 | 1003 | 00:00:17 | 00:02:23 | 06-05-2023 19:55:50 |
| 801104 | 1003 | 00:00:07 | 00:01:13 | 06-05-2023 19:59:31 |
| 801104 | 1003 | 00:01:28 | 00:01:11 | 06-05-2023 20:09:44 |
| 801104 | 1003 | 00:00:09 | 00:04:54 | 06-05-2023 20:21:12 |
| 801104 | 1003 | 00:00:07 | 00:03:07 | 06-05-2023 20:32:28 |
| 801104 | 1003 | 00:02:06 | 00:02:04 | 06-05-2023 20:36:55 |
| 801104 | 1003 | 00:00:06 | 00:11:13 | 06-05-2023 20:40:10 |

| 801104 | 1003 | 00:00:05 | 00:01:03 | 06-05-2023 20:52:23 |
|--------|------|----------|----------|---------------------|
| 801104 | 1003 | 00:01:36 | 00:01:31 | 06-05-2023 20:56:35 |
| 801104 | 1003 | 00:00:13 | 00:01:09 | 06-05-2023 21:00:54 |
| 801104 | 1003 | 00:00:12 | 00:00:31 | 06-05-2023 21:02:42 |
| 801104 | 1003 | 00:00:06 | 00:01:22 | 06-05-2023 21:05:15 |
| 801104 | 1003 | 00:00:05 | 00:00:25 | 06-05-2023 21:08:13 |
| 801104 | 1003 | 00:00:07 | 00:00:29 | 06-05-2023 21:09:29 |
| 801104 | 1003 | 00:00:06 | 00:00:31 | 06-05-2023 21:14:44 |
| 801104 | 1003 | 00:01:45 | 00:00:16 | 06-05-2023 21:15:25 |
| 801104 | 1003 | 00:00:04 | 00:00:29 | 06-05-2023 21:18:03 |
| 801104 | 1003 | 00:02:14 | 00:00:45 | 06-05-2023 21:18:41 |
| 801104 | 1003 | 00:00:05 | 00:00:14 | 06-05-2023 21:24:15 |
| 801104 | 1003 | 00:06:06 | 00:00:16 | 06-05-2023 21:24:39 |
| 801104 | 1003 | 00:00:06 | 00:00:14 | 06-05-2023 21:32:29 |
| 801104 | 1003 | 00:02:05 | 00:08:28 | 06-05-2023 21:32:54 |
| 801104 | 1003 | 00:00:05 | 00:02:34 | 06-05-2023 21:44:35 |
| 801104 | 1003 | 00:00:04 | 00:04:30 | 06-05-2023 22:02:46 |
| 801104 | 1003 | 00:00:04 | 00:01:33 | 06-05-2023 22:07:47 |
| 801104 | 1003 | 00:00:07 | 00:02:22 | 06-05-2023 22:10:04 |
| 801104 | 1003 | 00:00:05 | 00:02:22 | 06-05-2023 22:13:12 |
| 801104 | 1003 | 00:04:21 | 00:00:17 | 06-05-2023 22:13:40 |
| 801104 | 1003 | 00:04:21 | 00:00:28 | 06-05-2023 22:13:40 |
| 801104 | 1003 | 00:00:13 | 00:00:28 | 06-05-2023 22:33:45 |
| 801104 | 1003 | 00:00:13 | 00:05:18 | 06-05-2023 22:35:45 |
| | 1003 | | | 06-05-2023 22:43:32 |
| 801104 | | 00:00:09 | 00:03:43 | |
| 801104 | 1003 | 00:00:05 | 00:01:46 | 06-05-2023 22:47:38 |
| 801104 | 1003 | 00:00:08 | 00:00:11 | 06-05-2023 22:50:16 |
| 801104 | 1003 | 00:01:32 | 00:01:29 | 06-05-2023 23:03:48 |
| 801104 | 1003 | 00:01:17 | 00:01:14 | 06-05-2023 23:05:43 |
| 801104 | 1003 | 00:01:41 | 00:02:41 | 06-05-2023 23:07:25 |
| 801104 | 1003 | 00:00:04 | 00:00:22 | 06-05-2023 23:15:29 |
| 801104 | 1003 | 00:00:08 | 00:00:11 | 06-05-2023 23:15:53 |
| 801104 | 1003 | 00:00:06 | 00:00:10 | 06-05-2023 23:17:17 |
| 801104 | 1003 | 00:00:05 | 00:00:29 | 06-05-2023 23:17:46 |
| 801104 | 1003 | 00:00:14 | 00:02:43 | 06-05-2023 23:20:08 |
| 801104 | 1003 | 00:00:07 | 00:03:34 | 06-05-2023 23:23:40 |
| 801104 | 1003 | 00:00:04 | 00:01:30 | 06-05-2023 23:27:54 |
| 801104 | 1003 | 00:00:06 | 00:00:07 | 06-05-2023 23:30:45 |
| 801104 | 1003 | 00:00:27 | 00:00:40 | 06-05-2023 23:39:23 |
| 801104 | 1003 | 00:00:06 | 00:00:14 | 06-05-2023 23:45:20 |
| 801104 | 1003 | 00:00:05 | 00:00:18 | 06-05-2023 23:45:38 |
| 801104 | 1003 | 00:00:04 | 00:00:34 | 06-05-2023 23:58:35 |
| 801104 | 1003 | 00:00:00 | 00:00:12 | 07-05-2023 00:00:49 |
| 801104 | 1003 | 00:00:00 | 00:00:09 | 07-05-2023 07:29:28 |
| 801104 | 1003 | 00:00:05 | 00:00:22 | 08-05-2023 16:49:48 |
| 801104 | 1003 | 00:00:05 | 00:00:22 | 08-05-2023 16:50:29 |
| 801104 | 1003 | 00:00:06 | 00:00:08 | 08-05-2023 16:55:47 |
| 801104 | 1003 | 00:00:07 | 00:00:59 | 08-05-2023 17:07:26 |
| 801104 | 1003 | 00:00:16 | 00:00:16 | 08-05-2023 17:10:03 |
| 801104 | 1003 | 00:00:05 | 00:00:35 | 08-05-2023 17:11:23 |
| 801104 | 1003 | 00:01:45 | 00:00:15 | 08-05-2023 17:15:19 |
| 801104 | 1003 | 00:00:05 | 00:02:43 | 08-05-2023 17:18:39 |
| 801104 | 1003 | 00:00:05 | 00:00:28 | 08-05-2023 17:21:46 |
| 801104 | 1003 | 00:00:05 | 00:00:23 | 08-05-2023 17:23:40 |
| 801104 | 1003 | 00:00:07 | 00:02:56 | 08-05-2023 17:27:27 |
| 801104 | 1003 | 00:00:05 | 00:02:38 | 08-05-2023 17:32:54 |
| 801104 | 1003 | 00:00:05 | 00:00:14 | 08-05-2023 17:36:02 |
| 801104 | 1003 | 00:00:07 | 00:00:15 | 08-05-2023 17:40:43 |
| 801104 | 1003 | 00:00:04 | 00:00:07 | 08-05-2023 17:41:10 |
| 801104 | 1003 | 00:00:07 | 00:00:12 | 08-05-2023 17:51:23 |
| | | | | |

| 801104 | 1003 | 00:00:04 | 00:00:29 | 08-05-2023 17:51:47 |
|--------|------|----------|----------|---------------------|
| 801104 | 1003 | 00:00:04 | 00:00:06 | 08-05-2023 17:52:41 |
| 801104 | 1003 | 00:00:08 | 00:00:26 | 08-05-2023 17:58:36 |
| 801104 | 1003 | 00:00:04 | 00:00:16 | 08-05-2023 18:01:07 |
| 801104 | 1003 | 00:00:05 | 00:00:11 | 08-05-2023 18:04:06 |
| 801104 | 1003 | 00:00:03 | 00:00:07 | 08-05-2023 18:07:09 |
| 801104 | 1003 | 00:00:04 | 00:00:25 | 08-05-2023 18:09:04 |
| 801104 | 1003 | 00:00:04 | 00:00:12 | 08-05-2023 18:12:56 |
| 801104 | 1003 | 00:00:10 | 00:00:13 | 09-05-2023 10:14:49 |
| 801104 | 1003 | 00:00:07 | 00:00:12 | 09-05-2023 10:16:18 |
| 801104 | 1003 | 00:00:07 | 00:00:12 | 09-05-2023 10:19:38 |
| 801104 | 1003 | 00:00:05 | 00:01:03 | 09-05-2023 10:27:20 |
| 801104 | 1003 | | 00:00:29 | 09-05-2023 14:36:44 |
| | | 00:00:09 | | |
| 801104 | 1003 | 00:00:04 | 00:00:06 | 09-05-2023 14:52:59 |
| 801104 | 1003 | 00:00:04 | 00:06:20 | 09-05-2023 14:54:18 |
| 801104 | 1003 | 00:00:12 | 00:01:18 | 09-05-2023 15:19:23 |
| 801104 | 1003 | 00:00:14 | 00:02:21 | 09-05-2023 15:23:50 |
| 801104 | 1003 | 00:00:06 | 00:04:26 | 09-05-2023 15:27:08 |
| 801104 | 1003 | 00:00:11 | 00:00:29 | 09-05-2023 15:32:11 |
| 801104 | 1003 | 00:00:08 | 00:01:29 | 09-05-2023 15:34:04 |
| 801104 | 1003 | 00:01:42 | 00:04:54 | 09-05-2023 15:37:26 |
| 801104 | 1003 | 00:02:08 | 00:02:02 | 09-05-2023 22:00:45 |
| 801104 | 1003 | 00:00:18 | 00:00:21 | 09-05-2023 22:03:44 |
| 801104 | 1003 | 00:00:06 | 00:00:13 | 09-05-2023 22:14:19 |
| 801104 | 1003 | 00:00:04 | 00:00:56 | 09-05-2023 22:48:16 |
| 801104 | 1003 | 00:00:04 | 00:00:08 | 09-05-2023 22:51:00 |
| 801104 | 1003 | 00:00:06 | 00:04:43 | 09-05-2023 22:57:00 |
| 801104 | 1003 | 00:00:00 | 00:02:36 | 10-05-2023 06:59:06 |
| 801104 | 1003 | 00:00:00 | 00:04:12 | 10-05-2023 07:03:59 |
| 801104 | 1003 | 00:00:00 | 00:18:23 | 10-05-2023 07:21:38 |
| 801104 | 1003 | 00:00:00 | 00:22:52 | 10-05-2023 07:42:01 |
| 801104 | 1106 | 00:00:00 | 00:01:45 | 10-05-2023 08:44:42 |
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| 801104 | 1003 | 00:08:22 | 00:06:37 | 10-05-2023 09:22:54 |
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| 801104 | 1003 | 00:00:04 | 00:05:44 | 10-05-2023 09:48:00 |
| 801104 | 1003 | 00:00:04 | 00:00:32 | 10-05-2023 09:54:40 |
| 801104 | 1003 | 00:00:04 | 00:03:24 | 10-05-2023 10:04:56 |
| 801104 | 1003 | 00:12:51 | 00:00:14 | 11-05-2023 09:25:56 |
| 801104 | 1106 | 00:13:18 | 00:00:14 | 11-05-2023 09:25:51 |
| | | | | |
| 801104 | 1106 | 00:00:18 | 00:00:23 | 11-05-2023 10:09:35 |
| 801104 | 1003 | 00:00:51 | 00:00:08 | 11-05-2023 10:09:29 |
| 801104 | 1003 | 00:00:18 | 00:00:11 | 11-05-2023 14:03:35 |
| 801104 | 1003 | 00:00:06 | 00:00:29 | 11-05-2023 14:04:45 |
| 801104 | 1003 | 00:00:27 | 00:00:30 | 11-05-2023 14:05:33 |
| 801104 | 1003 | 00:00:06 | 00:00:15 | 11-05-2023 14:33:02 |
| 801104 | 1003 | 00:00:09 | 00:00:11 | 11-05-2023 14:33:57 |
| 801104 | 1106 | 00:00:35 | 00:00:24 | 11-05-2023 14:33:43 |
| 801104 | 1003 | 00:00:13 | 00:00:14 | 12-05-2023 11:18:06 |
| 801104 | 1003 | 00:00:04 | 00:00:11 | 12-05-2023 11:31:15 |
| 801104 | 1003 | 00:00:56 | 00:00:14 | 12-05-2023 11:34:11 |
| 801104 | 1003 | 00:00:08 | 00:00:09 | 12-05-2023 11:47:58 |
| 801104 | 1003 | 00:00:04 | 00:00:07 | 16-05-2023 15:29:27 |
| 801104 | 1003 | 00:00:04 | 00:00:10 | 16-05-2023 15:48:43 |
| | | | | |

| 801104 | 1003 | 00:00:11 | 00:02:40 | 16-05-2023 16:01:21 |
|--------|------|----------|----------|---------------------|
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| 801104 | 1003 | 00:00:04 | 00:00:08 | 16-05-2023 18:16:08 |
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| 801104 | 1003 | 00:00:03 | 00:00:10 | 16-05-2023 18:21:23 |
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| 801104 | 1003 | 00:00:05 | 00:00:08 | 16-05-2023 18:24:37 |
| 801104 | 1003 | 00:00:06 | 00:00:27 | 16-05-2023 18:29:12 |
| 801104 | 1003 | 00:00:04 | 00:00:09 | 16-05-2023 18:30:08 |
| 801104 | 1003 | 00:01:08 | 00:00:05 | 16-05-2023 18:34:48 |
| 801104 | 1003 | 00:00:04 | 00:02:27 | 16-05-2023 18:40:51 |
| 801104 | 1003 | 00:00:05 | 00:00:11 | 18-05-2023 12:01:53 |
| 801104 | 1003 | 00:00:04 | 00:00:13 | 18-05-2023 15:15:21 |
| 801104 | 1106 | 00:00:36 | 00:00:13 | 18-05-2023 17:25:54 |
| 801104 | 1106 | 00:00:20 | 00:00:12 | 18-05-2023 17:37:34 |
| 801104 | 1003 | 00:00:21 | 00:00:42 | 18-05-2023 18:02:02 |
| 801104 | 1003 | 00:00:15 | 00:00:27 | 20-05-2023 14:25:28 |
| 801104 | 1003 | 00:00:07 | 00:00:07 | 20-05-2023 14:37:30 |
| 801104 | 1003 | 00:03:41 | 00:03:17 | 23-05-2023 16:00:36 |
| 801104 | 1003 | 00:00:18 | 00:02:39 | 23-05-2023 16:22:39 |
| 801104 | 1003 | 00:00:03 | 00:01:11 | 23-05-2023 16:38:58 |
| 801104 | 1003 | 00:00:14 | 00:00:24 | 23-05-2023 16:54:59 |
| 801104 | 1003 | 00:00:09 | 00:00:36 | 23-05-2023 16:55:43 |
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| 801104 | 1003 | 00:00:18 | 00:01:22 | 23-05-2023 18:08:17 |
| 801104 | 1003 | 00:00:04 | 00:00:15 | 23-05-2023 18:19:00 |
| 801104 | 1106 | 00:00:31 | 00:01:37 | 23-05-2023 18:30:59 |
| 801104 | 1003 | 00:00:05 | 00:00:15 | 23-05-2023 18:33:26 |
| 801104 | 1003 | 00:00:13 | 00:05:58 | 23-05-2023 18:33:51 |
| 801104 | 1003 | 00:00:04 | 00:01:07 | 23-05-2023 18:41:41 |
| 801104 | 1106 | 00:07:15 | 00:00:56 | 23-05-2023 18:42:57 |
| 801104 | 1106 | 00:00:28 | 00:00:27 | 23-05-2023 18:50:34 |
| 801104 | 1106 | 00:03:49 | 00:03:26 | 23-05-2023 18:51:33 |
| 801104 | 1003 | 00:00:43 | 00:01:44 | 23-05-2023 18:56:52 |
| 801104 | 1106 | 00:00:09 | 00:00:15 | 23-05-2023 19:07:04 |
| 801104 | 1003 | 00:00:42 | 00:00:19 | 23-05-2023 19:19:27 |
| 801104 | 1003 | 00:00:42 | 00:00:37 | 24-05-2023 11:36:06 |
| 801104 | 1003 | 00:00:05 | 00:00:13 | 24-05-2023 13:33:33 |
| 801104 | 1003 | 00:00:03 | 00:00:13 | 24-05-2023 13:39:11 |
| 801104 | 1003 | 00:00:11 | 00:00:08 | 24-05-2023 13:43:49 |
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| 801104 | 1003 | 00:00:06 | 00:02:02 | 24-05-2023 13:48:42 |
| 801104 | 1003 | 00:03:35 | 00:00:35 | 24-05-2023 14:00:35 |
| 801104 | 1003 | 00:01:03 | 00:00:42 | 24-05-2023 15:17:50 |
| 801104 | 1106 | 00:00:07 | 00:00:42 | 24-05-2023 15:17:30 |
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| | | | | 24-05-2023 15:29:39 |
| 801104 | 1106 | 00:00:45 | 00:00:33 | |
| 801104 | 1003 | 00:00:05 | 00:00:16 | 24-05-2023 15:32:57 |
| 801104 | 1003 | 00:06:40 | 00:03:03 | 25-05-2023 13:44:44 |
| 801104 | 1003 | 00:00:08 | 00:07:33 | 25-05-2023 14:01:54 |
| 801104 | 1003 | 00:00:16 | 00:00:07 | 25-05-2023 14:23:03 |
| 801104 | 1003 | 00:00:04 | 00:02:24 | 25-05-2023 14:44:12 |
| 801104 | 1003 | 00:00:04 | 00:00:02 | 25-05-2023 14:47:19 |
| 801104 | 1003 | 00:00:33 | 00:00:17 | 25-05-2023 15:04:01 |
| 801104 | 1003 | 00:00:05 | 00:00:02 | 25-05-2023 15:16:01 |
| 801104 | 1003 | 00:00:07 | 00:00:03 | 25-05-2023 15:23:04 |
| 801104 | 1003 | 00:00:04 | 00:00:49 | 25-05-2023 15:38:05 |
| 801104 | 1003 | 00:01:19 | 00:02:20 | 25-05-2023 15:53:08 |
| 801104 | 1003 | 00:15:03 | 00:00:32 | 25-05-2023 16:59:05 |
| 801104 | 1003 | 00:01:56 | 00:00:15 | 25-05-2023 17:53:12 |
| | | | | |

| Total | | | 00:00:00 | 06:05:16 | |
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| | 001101 | | | | 00 00 2020 10.00.00 |
| | 801104 | 1003 | 00:00:17 | 00:00:43 | 30-05-2023 16:53:33 |
| | 801104 | 1003 | 00:00:04 | 00:00:43 | 30-05-2023 15:58:01 |
| | 801104 | 1003 | 00:00:04 | 00:00:38 | 30-05-2023 14:05:59 |
| | 801104 | 1003 | 00:00:04 | 00:00:08 | 30-05-2023 14:05:42 |
| | 801104 | 1003 | 00:00:04 | 00:00:09 | 30-05-2023 14:04:59 |
| | 801104 | 1003 | 00:00:04 | 00:00:10 | 30-05-2023 13:29:43 |
| | 801104 | 1003 | 00:00:37 | 00:00:10 | 30-05-2023 13:16:53 |
| | 801104 | 1003 | 00:00:08 | 00:04:55 | 30-05-2023 13:11:11 |
| | 801104 | 1003 | 00:00:08 | 00:00:17 | 30-05-2023 13:01:08 |
| | 801104 | 1003 | 00:02:28 | 00:00:07 | 27-05-2023 16:37:04 |
| | 801104 | 1003 | 00:00:05 | 00:00:07 | 27-05-2023 16:36:30 |
| | 801104 | 1003 | 00:00:09 | 00:00:14 | 27-05-2023 16:34:30 |
| | 801104 | 1003 | 00:00:05 | 00:00:12 | 27-05-2023 16:33:58 |
| | 801104 | 1003 | 00:00:11 | 00:00:06 | 27-05-2023 16:33:21 |
| | 801104 | 1003 | 00:00:05 | 00:00:10 | 27-05-2023 16:31:56 |
| | 801104 | 1003 | 00:00:13 | 00:01:32 | 27-05-2023 16:30:01 |
| | 801104 | 1003 | 00:00:05 | 00:00:09 | 27-05-2023 16:29:17 |
| | 801104 | 1003 | 00:00:12 | 00:00:22 | 27-05-2023 12:55:40 |
| | 801104 | 1003 | 00:00:07 | 00:01:25 | 27-05-2023 12:52:58 |
| | 801104 | 1003 | 00:00:05 | 00:00:18 | 27-05-2023 12:40:29 |
| | 801104 | 1003 | 00:00:21 | 00:00:31 | 27-05-2023 12:39:25 |
| | 801104 | 1003 | 00:00:06 | 00:00:08 | 27-05-2023 12:29:04 |
| | 801104 | 1003 | 00:00:06 | 00:00:17 | 27-05-2023 12:28:08 |
| | 801104 | 1003 | 00:00:07 | 00:17:11 | 27-05-2023 12:08:40 |
| | 801104 | 1003 | 00:01:17 | 00:00:18 | 27-05-2023 12:06:42 |
| | 801104 | 1003 | 00:04:11 | 00:00:16 | 27-05-2023 12:01:59 |
| | 801104 | 1003 | 00:00:10 | 00:00:26 | 25-05-2023 17:57:00 |

Queue: Maternity Ward Agent: Umar Ijaz

| Extension | Callers Number | Waited in Queue | Call Duration | Date/Time |
|-----------|----------------|-----------------|---------------|---------------------|
| 801104 | 1003 | 00:05:40 | 00:00:23 | 01-05-2023 09:49:03 |
| 801104 | 1003 | 00:04:43 | 00:00:10 | 01-05-2023 10:04:56 |
| 801104 | 1003 | 00:02:55 | 00:00:13 | 02-05-2023 16:37:26 |
| 801104 | 1003 | 00:00:05 | 00:00:54 | 03-05-2023 09:47:11 |
| 801104 | 1003 | 00:00:00 | 00:00:40 | 06-05-2023 23:16:15 |
| 801104 | 1003 | 00:00:00 | 00:00:12 | 06-05-2023 23:46:04 |
| 801104 | 1106 | 00:00:00 | 00:00:24 | 10-05-2023 08:44:04 |
| 801104 | 1003 | 00:00:00 | 00:00:13 | 10-05-2023 08:47:51 |
| 801104 | 1003 | 00:00:04 | 00:00:41 | 11-05-2023 09:39:35 |
| 801104 | 1106 | 00:00:54 | 00:01:03 | 11-05-2023 09:39:55 |
| 801104 | 1003 | 00:07:20 | 00:00:16 | 18-05-2023 16:34:59 |
| 801104 | 1003 | 00:08:42 | 00:00:08 | 20-05-2023 14:26:36 |
| 801104 | 1003 | 00:03:27 | 00:02:53 | 24-05-2023 13:39:57 |
| 801104 | 1003 | 00:00:06 | 00:02:33 | 24-05-2023 13:45:02 |
| 801104 | 1003 | 00:00:06 | 00:00:47 | 24-05-2023 15:30:54 |
| 801104 | 1003 | 00:05:50 | 00:01:47 | 30-05-2023 13:31:58 |
| 801104 | 1003 | 00:00:13 | 00:00:09 | 30-05-2023 16:31:12 |
| 801104 | 1003 | 00:00:06 | 00:00:07 | 30-05-2023 16:54:03 |
| Total | | 00:00:00 | 00:13:33 | |