

Website Bug Report

Website Name:

Abercrombie & Fitch

Website URL:

<https://www.abercrombie.com/>

Author Name:

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Test Environment:

Chrome, Windows 11

Testing Scope:

Testing was performed only on the following modules:

- Join Page
- Sign In Page

Focus areas included:

- Password validation
- Phone number validation
- Eye icon (show/hide password) functionality
- Input field behavior and form validation

Bug ID: B01

Title: Password longer than 25 characters is accepted

Severity: Medium

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

Steps to reproduce:

1. Open Join page
2. Enter password more than 25 characters
3. Click Continue

Expected result: System should show max length validation error

Actual result: User proceeds to “Almost Done” page

Screenshot:

The screenshot shows a 'Join' form with the following details:

- Email:** s71357771@gmail.com
- Password:** Zain319@12345678901234567890 (34 characters)
- Password Strength:** Strong (indicated by a green progress bar and text)
- Keep Me Signed In:** ☐ (unchecked)
- Buttons:** 'Continue' (dark blue) and 'Sign In' (light blue)

Below the password field, a message states: 'Password must be 8-25 characters and contain numbers and letters'. Despite this, the 'Continue' button is active and the user proceeds to the 'Almost Done' page.

Join

Email
s71357771@gmail.com

Password
Zain319@12345678901234567890

Password must be 8-25 characters and contain numbers and letters

Password Strength: Strong

☐ Keep Me Signed In

Almost Done!

First Name

Last Name

Phone Number
+92

Please enter your 1-3 digit country/region code along with your phone number.

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Create Account

Suggested quick fix: Add frontend and backend max length validation (25 chars)

Bug ID: B02

Title: Password visible when eye icon is OFF on Join page

Severity: High

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

Steps to reproduce:

1. Open Join page
2. Enter password in password field
3. Make sure eye icon is in OFF state
4. Observe password field

Expected result: Password should be masked (dots or asterisks)

Actual result: Password is visible in plain text when eye icon is OFF

Screenshot:



The screenshot shows a 'Join' page with a close button (X) in the top right corner. The form contains two input fields: 'Email' with the value 's71357771@gmail.com' and 'Password' with the value 'Zain319@12345678901234567890'. The password field has an eye icon to its right, which is currently in the 'OFF' state (represented by an eye with a slash through it). This icon is highlighted with a red rectangular box. Below the password field, there is a password strength indicator consisting of four green bars and the text 'Password must be 8-25 characters and contain numbers and letters'. Below the strength indicator, it says 'Password Strength: Strong'. At the bottom of the form, there is a checkbox labeled 'Keep Me Signed In' followed by a help icon (a circle with a question mark).

Suggested quick fix: Set input type to "password" when eye icon state is OFF

Bug ID: B03

Title: Password remains hidden when eye icon is ON on Join page

Severity: Medium

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

Steps to reproduce:

1. Open Join page
2. Enter password in password field
3. Turn eye icon ON

4. Observe password field

Expected result: Password should be visible in plain text

Actual result: Password is still masked even when eye icon is ON

Screenshot:

A screenshot of a 'Join' form. At the top left is the word 'Join' and at the top right is a close icon 'x'. Below is a form with two fields: 'Email' containing 's71357771@gmail.com' and 'Password' containing masked characters (dots). To the right of the password field is an eye icon inside a red square box. Below the password field is a strength indicator: 'Password must be 8-25 characters and contain numbers and letters' followed by a green progress bar and the text 'Password Strength: Strong'. At the bottom left is a checkbox labeled 'Keep Me Signed In' and a help icon 'i'.

Suggested quick fix: Set input type to "text" when eye icon state is ON

Bug ID: B04

Title: System accepts phone number shorter than 10 digits after +92

Severity: Medium

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

Steps to reproduce:


1. Open Join page
2. Enter valid Email, Password, First Name, Last Name
3. Enter phone number with less than 10 digits after +92
4. Click Create Account

Expected result: Error message should appear: "Enter a valid Phone Number"

Actual result: Account is created successfully with invalid short phone number

Screenshot:

Almost Done!

First Name	muhammad Zain Tariq
Last Name	Tariq
Phone Number	+92 340 45678 

Please enter your 1-3 digit country/region code along with your phone number.

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Create Account

Suggested quick fix: Add minimum length validation (10 digits) after country code at frontend and backend

Bug ID: B05

Title: Password visible when eye icon is OFF on Sign In page

Severity: High

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

Steps to reproduce:

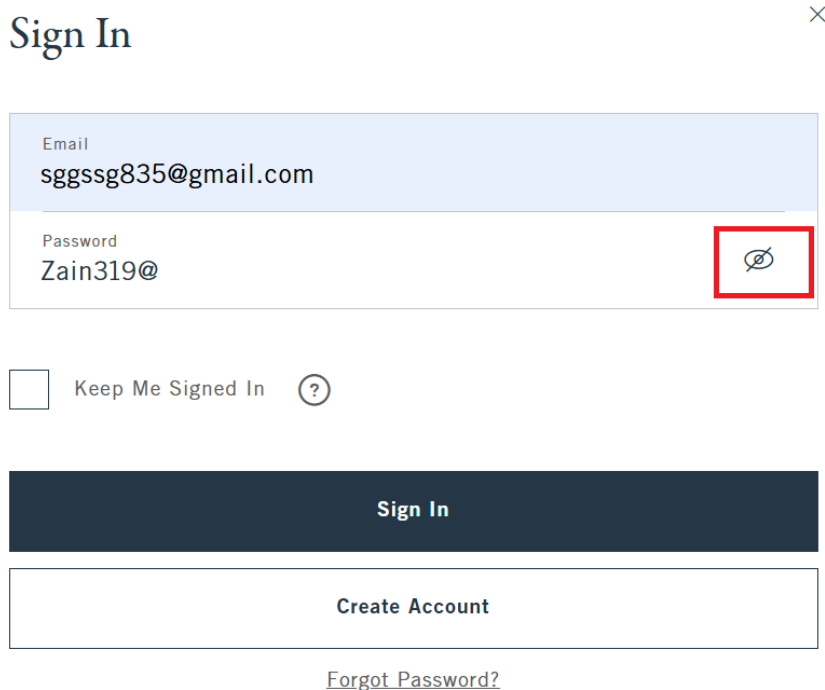
1. Open Sign In page

2. Enter password in password field
3. Keep eye icon in OFF state
4. Observe password field

Expected result: Password should be masked (dots or asterisks)

Actual result: Password is visible in plain text when eye icon is OFF

Screenshot:



The screenshot shows a 'Sign In' form. At the top, there's a title 'Sign In' with a close button 'X'. Below it, there are two input fields: 'Email' with the value 'sggssg835@gmail.com' and 'Password' with the value 'Zain319@'. The password field has an eye icon to its right, which is circled in red, indicating it is in the 'OFF' state. Below the password field, there is a checkbox labeled 'Keep Me Signed In' with a help icon '?'. At the bottom, there are two buttons: 'Sign In' (dark blue) and 'Create Account' (light gray). A link 'Forgot Password?' is also present.

Suggested quick fix: Ensure OFF state sets input type to password

Bug ID: B06

Title: Password remains hidden when eye icon is ON on Sign In page

Severity: Medium

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

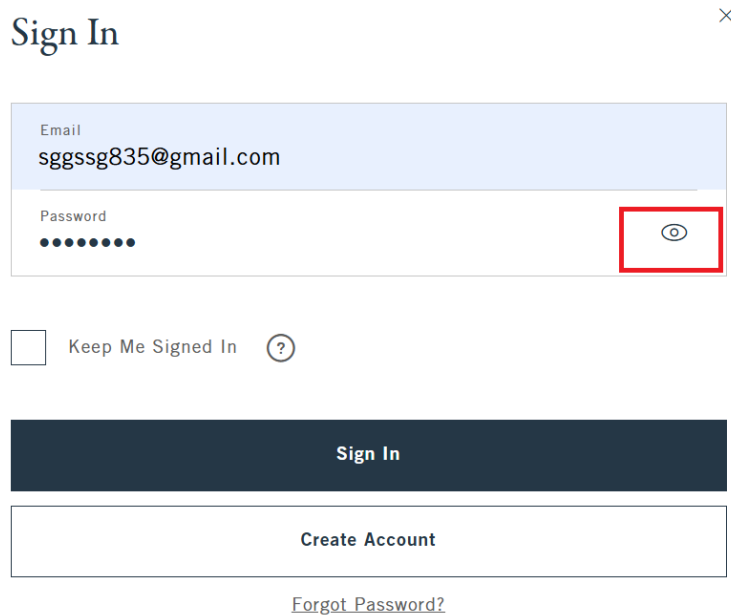
Steps to reproduce:

1. Open Sign In page
2. Enter password in password field
3. Turn eye icon ON
4. Observe password field

Expected result: Password should be visible in plain text

Actual result: Password remains masked even when eye icon is ON

Screenshot:



The screenshot shows a 'Sign In' form with a close button (X) in the top right corner. The form has two input fields: 'Email' with the value 'sggssg835@gmail.com' and 'Password' with masked characters '.....'. To the right of the password field is an eye icon, which is highlighted by a red rectangular box. Below the input fields is a checkbox labeled 'Keep Me Signed In' with a help icon (?). At the bottom of the form are two buttons: 'Sign In' (dark blue) and 'Create Account' (light gray). A link for 'Forgot Password?' is located below the 'Create Account' button.

Suggested quick fix: Ensure ON state sets input type to text

Bug ID: B07

Title: Temporary password visible when eye icon is OFF on Check Your Email page

Severity: High

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

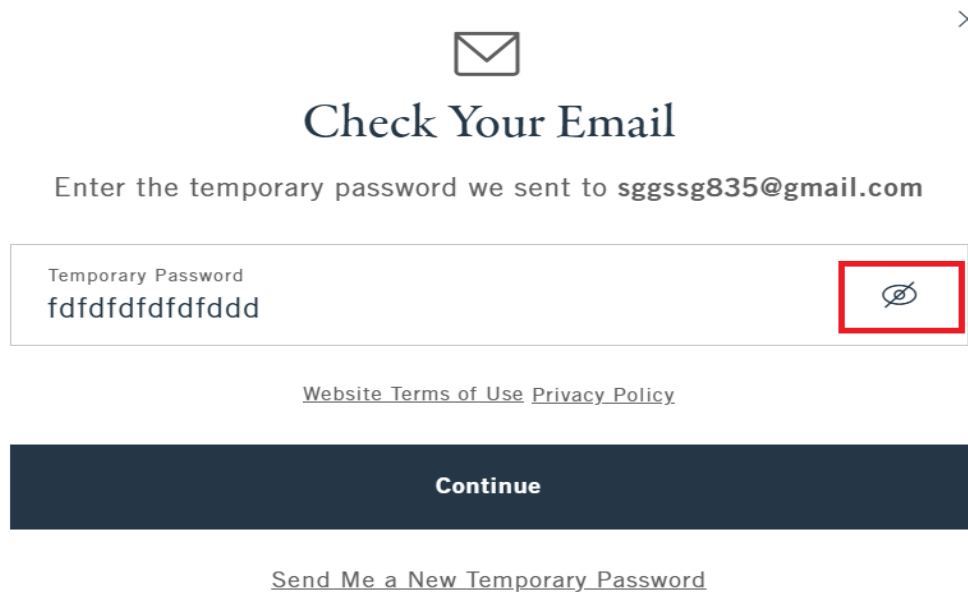
Steps to reproduce:

1. Click on Forgot Passowrd on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Keep eye icon in OFF state
6. Observe password field

Expected result: Temporary password should be masked (dots or asterisks)

Actual result: Temporary password is visible in plain text when eye icon is OFF

Screenshot:



Suggested quick fix: Set input type to password when eye icon is OFF

Bug ID: B08

Title: Temporary password remains hidden when eye icon is ON on Check Your Email page

Severity: Medium

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

Steps to reproduce:

1. Click on Forgot Password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Keep eye icon in OFF state
6. Observe password field

Expected result: Temporary password should be visible in plain text

Actual result: Temporary password remains masked even when eye icon is ON

Screenshot:



Check Your Email

Enter the temporary password we sent to sggssg835@gmail.com

Temporary Password

.....|

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Continue

[Send Me a New Temporary Password](#)

Suggested quick fix: Set input type to text when eye icon is ON

Bug ID: B09

Title: New password visible when eye icon is OFF on Create New Password page

Severity: High

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

Steps to reproduce:

1. Click on Forgot password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Click On Continue button
6. Enter password in new password field
7. Keep eye icon in OFF state
8. Observe password field

Expected result: Password should be masked (dots or asterisks)

Actual result: Password is visible in plain text when eye icon is OFF

Screenshot:



Create New Password

Create your new password below.

Enter Password

cdcvdvcddvdvdvdv

Confirm Password

vvdvvdvdvdvdvdv



Password must be 8-25 characters and contain numbers and letters



Must meet password requirements

Create New Password

Suggested quick fix: Ensure OFF state sets input type to "password"

Bug ID: B10

Title: New password remains hidden when eye icon is ON on Create New Password page

Severity: Medium

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11


Steps to reproduce:

1. Click on Forget Password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Click On Continue button
6. Enter password in new password field
7. Keep eye icon in ON state
8. Observe password field

Expected result: Password should be visible in plain text

Actual result: Password remains masked even when eye icon is ON

Screenshot:



Expected result: Password should be visible in plain text

Actual result: Password remains masked even when eye icon is ON

Screenshot:

Create New Password

Create your new password below.

Enter Password

Confirm Password

Password must be 8-25 characters and contain numbers and letters

Must meet password requirements

Create New Password

Suggested quick fix: Ensure ON state sets input type to "text"

Bug ID: B11

Title: Temporary password visible when eye icon is OFF on Check Your Email page

Severity: High

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

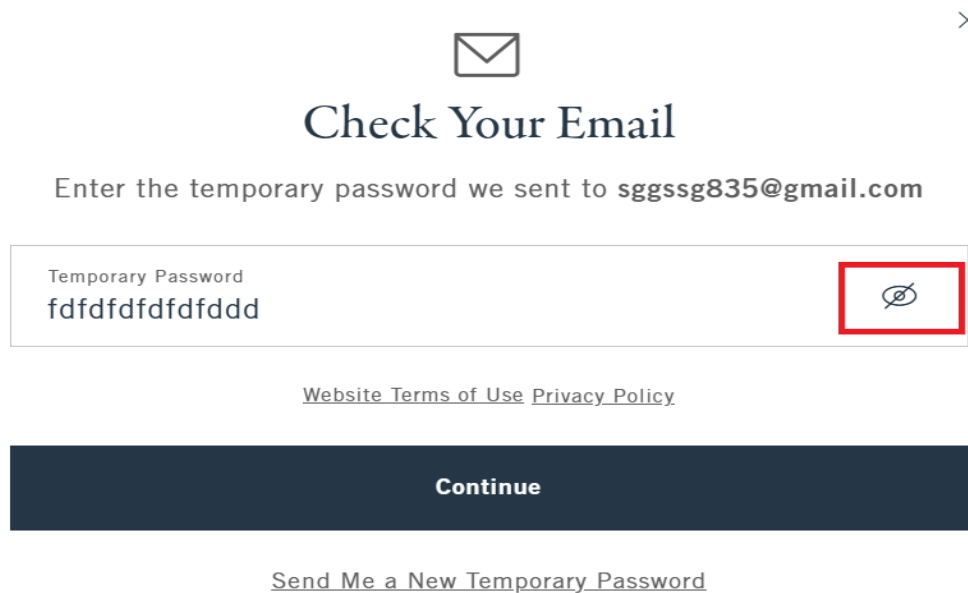
Steps to reproduce:

1. Click on created a password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Keep eye icon in OFF state
6. Observe password field

Expected result: Password should be masked (dots or asterisks)

Actual result: Password is visible in plain text when eye icon is OFF

Screenshot:



Suggested quick fix: Ensure OFF state sets input type to "password"

Bug ID: B12

Title: Temporary password hidden when eye icon is ON on Check Your Email page

Severity: High

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

Steps to reproduce:

1. Click on Create a Password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Keep eye icon in ON state
6. Observe password field

Expected result: Password should be visible in plain text

Actual result: Password remains hidden when eye icon is ON

Screenshot:



Check Your Email

Enter the temporary password we sent to sggssg835@gmail.com

Temporary Password

.....|

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Continue

[Send Me a New Temporary Password](#)

Suggested quick fix: Ensure ON state sets input type to "text"

Bug ID: B13

Title: New password visible when eye icon is OFF on Create New Password page

Severity: High

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

Steps to reproduce:

1. Click on created a password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Click On Continue button
6. Enter password in new password field
7. Keep eye icon in OFF state
8. Observe password field

Expected result: Password should be masked (dots or asterisks)

Actual result: Password is visible in plain text when eye icon is OFF

Screenshot:



Create New Password

Create your new password below.

Enter Password

cdcvdvcddvdvdvdv

Confirm Password

vddvddvdvdvdvdv



Password must be 8-25 characters and contain numbers and letters



Must meet password requirements

Create New Password

Suggested quick fix: Ensure OFF state sets input type to "password"

Bug ID: B14

Title: New password hidden when eye icon is ON on Create New Password page

Severity: High

Reproducible: Yes

Role: Customer

Environment: Chrome, Windows 11

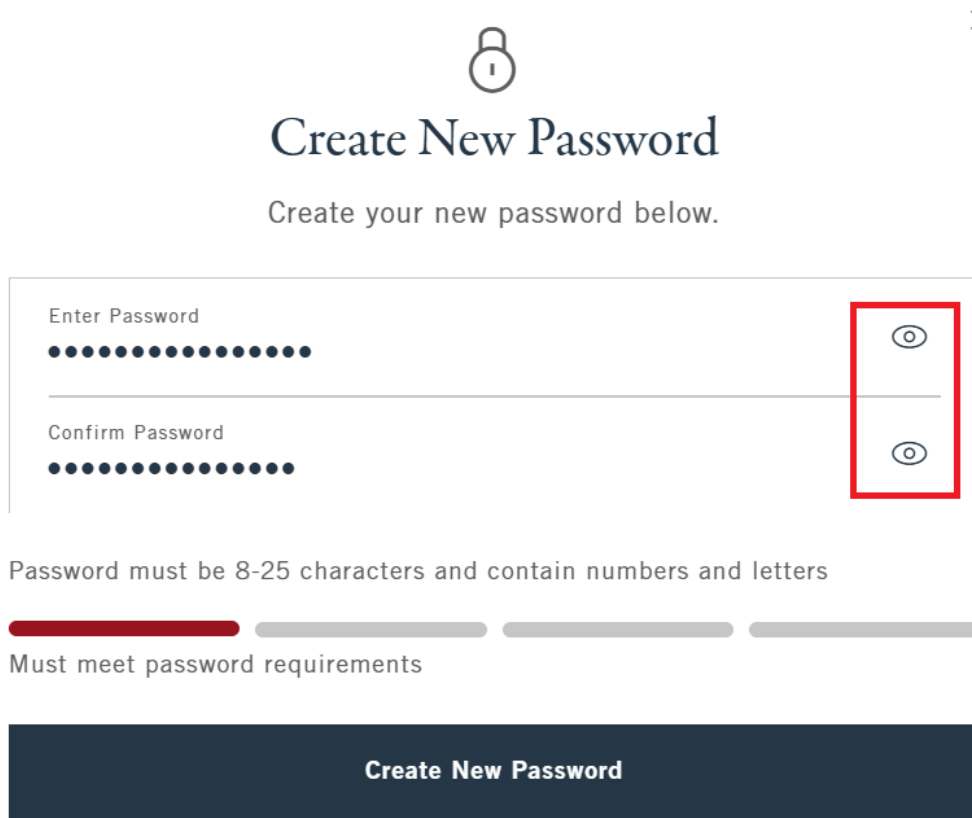
Steps to reproduce:

1. Click on created a password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Click On Continue button
6. Enter password in new password field
7. Keep eye icon in ON state
8. Observe password field


Expected result: Password should be visible in plain text

Actual result: Password remains hidden when eye icon is ON

Screenshot:



×



Create New Password

Create your new password below.

Enter Password
●●●●●●●●●●●●●●●●

Confirm Password
●●●●●●●●●●●●●●●●

Password must be 8-25 characters and contain numbers and letters

Must meet password requirements

Create New Password

Suggested quick fix: Ensure ON state sets input type to "text"