Website Bug Report

Website Name:

Abercrombie & Fitch

Website URL:

https://www.abercrombie.com/

Author Name:

Muhammad Zain Tariq

Test Environment:

Chrome, Windows 11

Testing Scope:

Testing was performed only on the following modules:

- Join Page
- Sign In Page

Focus areas included:

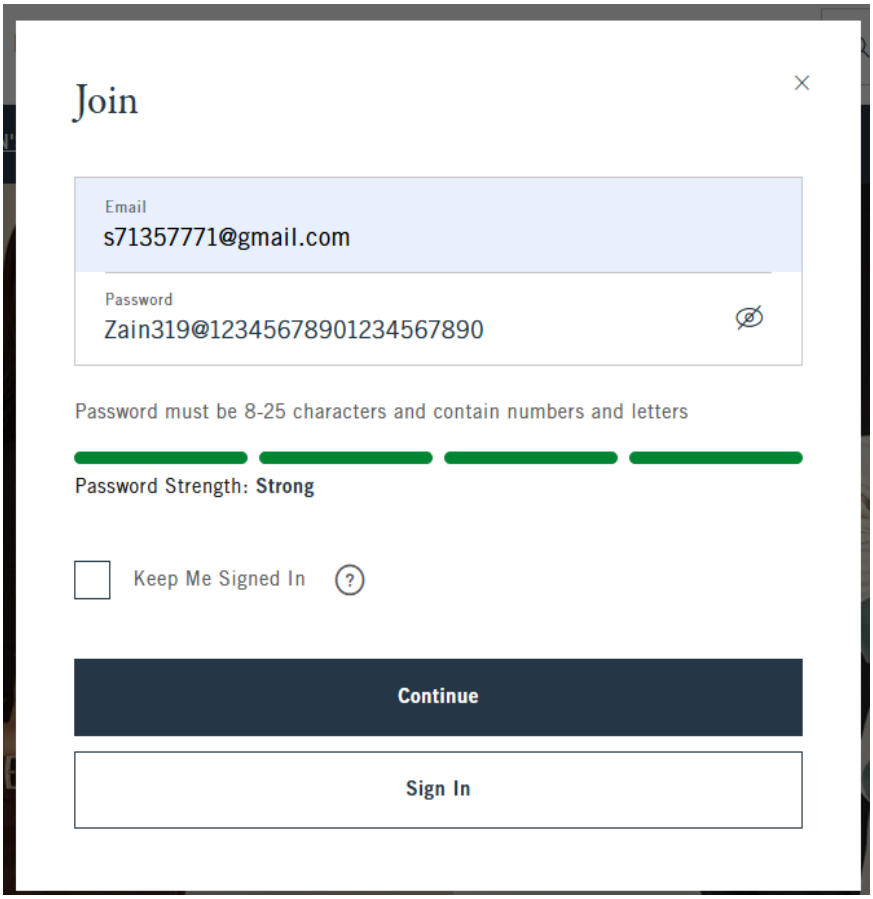
- Password validation
- Phone number validation
- Eye icon (show/hide password) functionality
- Input field behavior and form validation

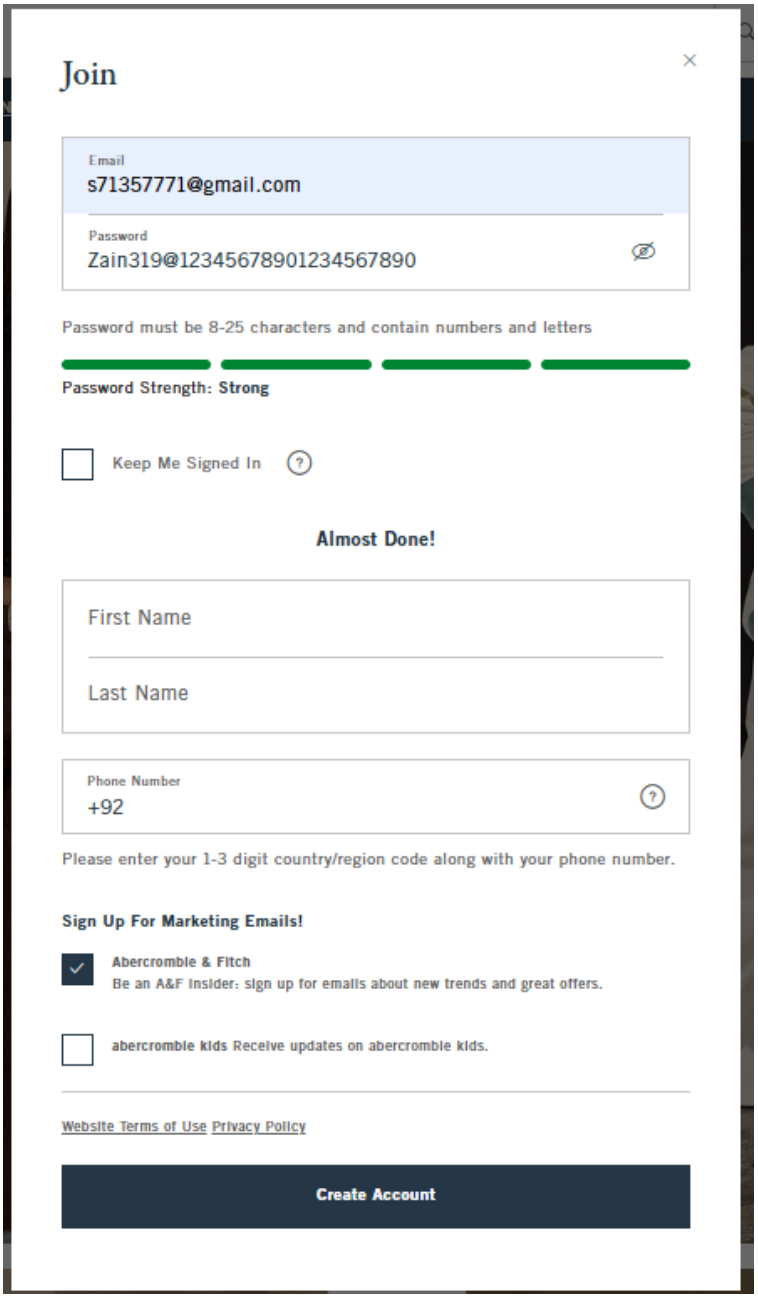
Bug ID: B01

Title: Password longer than 25 characters is accepted
Severity: Medium
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Open Join page
2. Enter password more than 25 characters
3. Click Continue

Expected result: System should show max length validation error
Actual result: User proceeds to “Almost Done” page
Screenshot:





Suggested quick fix: Add frontend and backend max length validation (25 chars)

Bug ID: B02

Title: Password visible when eye icon is OFF on Join page
Severity: High
Reproducible: Yes
Role: Customer

Environment: Chrome, Windows 11
Steps to reproduce:

1. Open Join page
2. Enter password in password field
3. Make sure eye icon is in OFF state
4. Observe password field

Expected result: Password should be masked (dots or asterisks)
Actual result: Password is visible in plain text when eye icon is OFF
Screenshot:

Suggested quick fix: Set input type to "password" when eye icon state is OFF

Bug ID: B03

Title: Password remains hidden when eye icon is ON on Join page
Severity: Medium
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Open Join page
2. Enter password in password field
3. Turn eye icon ON

4. Observe password field

Expected result: Password should be visible in plain text
Actual result: Password is still masked even when eye icon is ON
Screenshot:

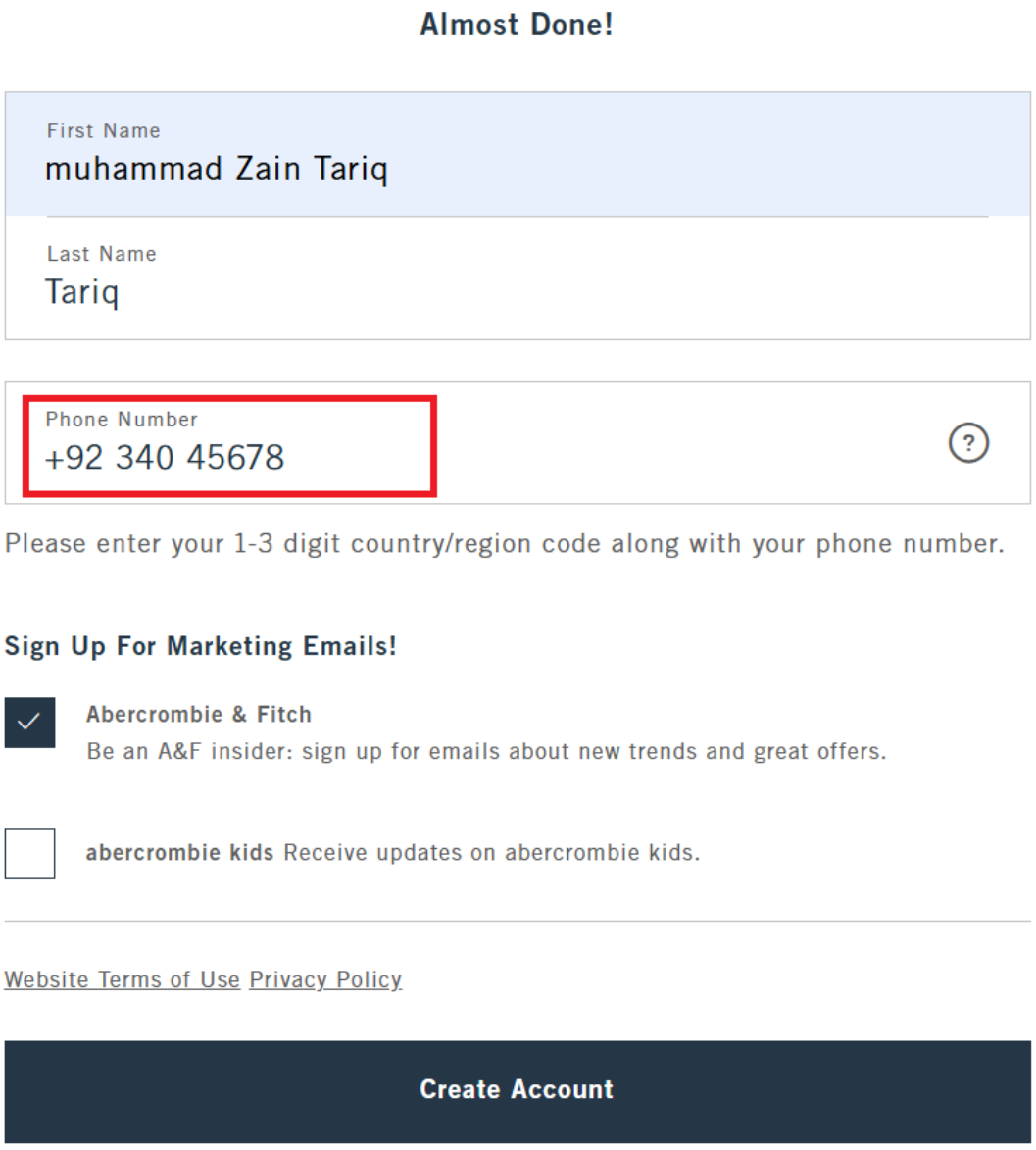
Suggested quick fix: Set input type to "text" when eye icon state is ON

Bug ID: B04

Title: System accepts phone number shorter than 10 digits after +92
Severity: Medium
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Open Join page
2. Enter valid Email, Password, First Name, Last Name
3. Enter phone number with less than 10 digits after +92
4. Click Create Account

Expected result: Error message should appear: “Enter a valid Phone Number”
Actual result: Account is created successfully with invalid short phone number
Screenshot:



Suggested quick fix: Add minimum length validation (10 digits) after country code at frontend and backend

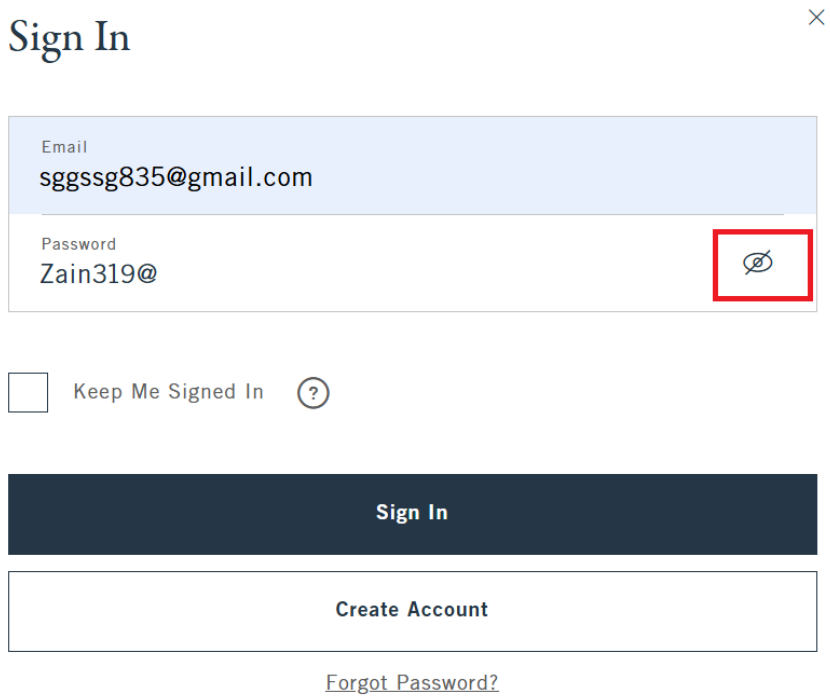
Bug ID: B05

Title: Password visible when eye icon is OFF on Sign In page
Severity: High
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Open Sign In page

2. Enter password in password field
3. Keep eye icon in OFF state
4. Observe password field

Expected result: Password should be masked (dots or asterisks)
Actual result: Password is visible in plain text when eye icon is OFF
Screenshot:



Suggested quick fix: Ensure OFF state sets input type to password

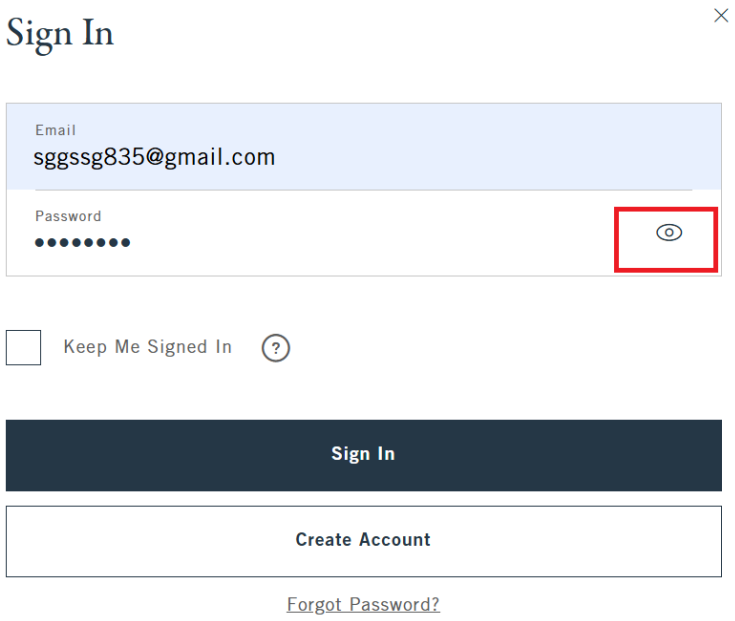
Bug ID: B06

Title: Password remains hidden when eye icon is ON on Sign In page
Severity: Medium
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Open Sign In page
2. Enter password in password field
3. Turn eye icon ON
4. Observe password field

Expected result: Password should be visible in plain text
Actual result: Password remains masked even when eye icon is ON

Screenshot:



Suggested quick fix: Ensure ON state sets input type to text

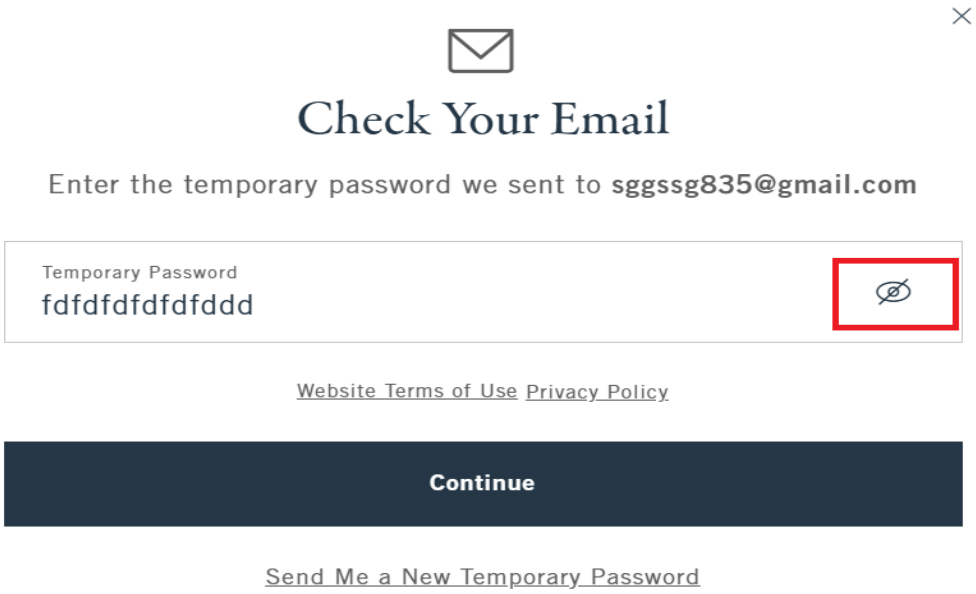
Bug ID: B07

Title: Temporary password visible when eye icon is OFF on Check Your Email page
Severity: High
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Click on Forgot Passowrd on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Keep eye icon in OFF state
6. Observe password field

Expected result: Temporary password should be masked (dots or asterisks)
Actual result: Temporary password is visible in plain text when eye icon is OFF

Screenshot:



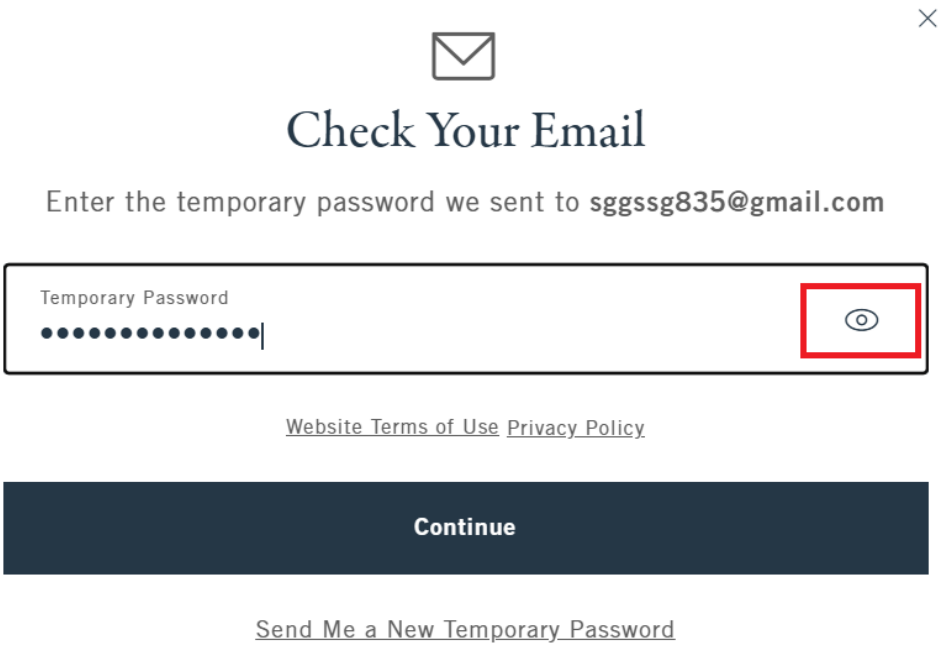
Suggested quick fix: Set input type to password when eye icon is OFF

Bug ID: B08

Title: Temporary password remains hidden when eye icon is ON on Check Your Email page
Severity: Medium
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Click on Forgot Password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Keep eye icon in OFF state
6. Observe password field

Expected result: Temporary password should be visible in plain text
Actual result: Temporary password remains masked even when eye icon is ON
Screenshot:



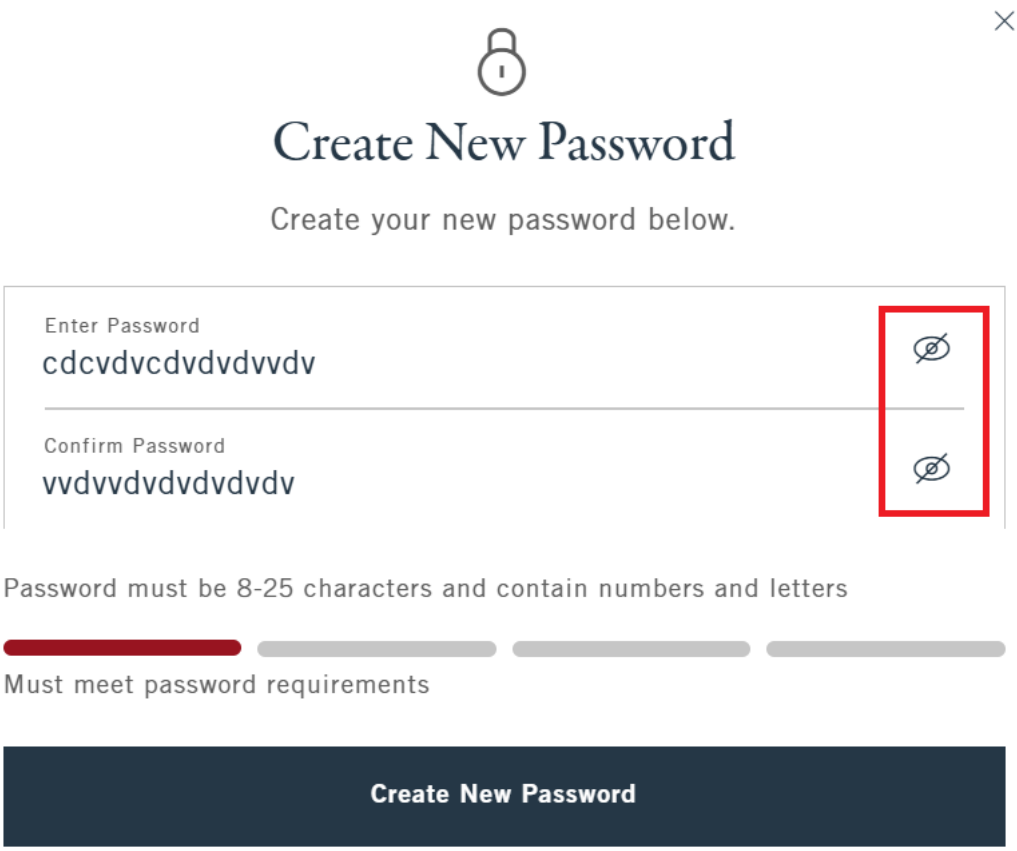
Suggested quick fix: Set input type to text when eye icon is ON

Bug ID: B09

Title: New password visible when eye icon is OFF on Create New Password page
Severity: High
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Click on Forgot password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Click On Continue button
6. Enter password in new password field
7. Keep eye icon in OFF state
8. Observe password field

Expected result: Password should be masked (dots or asterisks)
Actual result: Password is visible in plain text when eye icon is OFF
Screenshot:



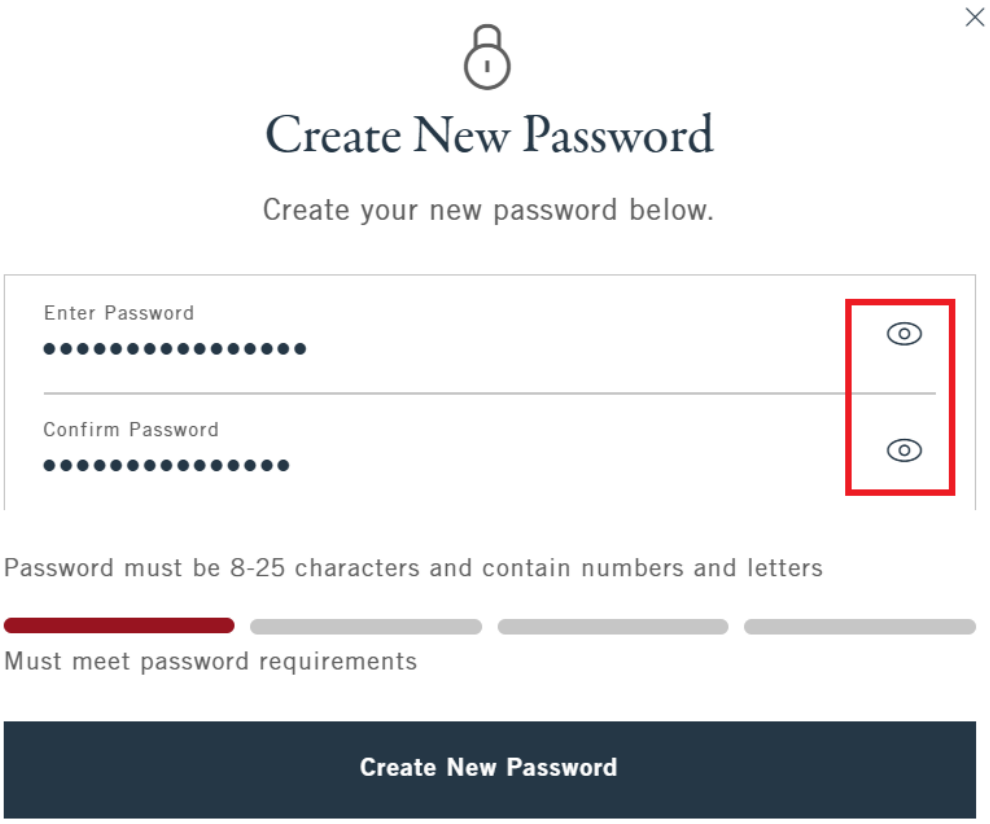
Suggested quick fix: Ensure OFF state sets input type to "password"

Bug ID: B10

Title: New password remains hidden when eye icon is ON on Create New Password page
Severity: Medium
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Click on Forget Password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Click On Continue button
6. Enter password in new password field
7. Keep eye icon in ON state
8. Observe password field

Expected result: Password should be visible in plain text
Actual result: Password remains masked even when eye icon is ON
Screenshot:



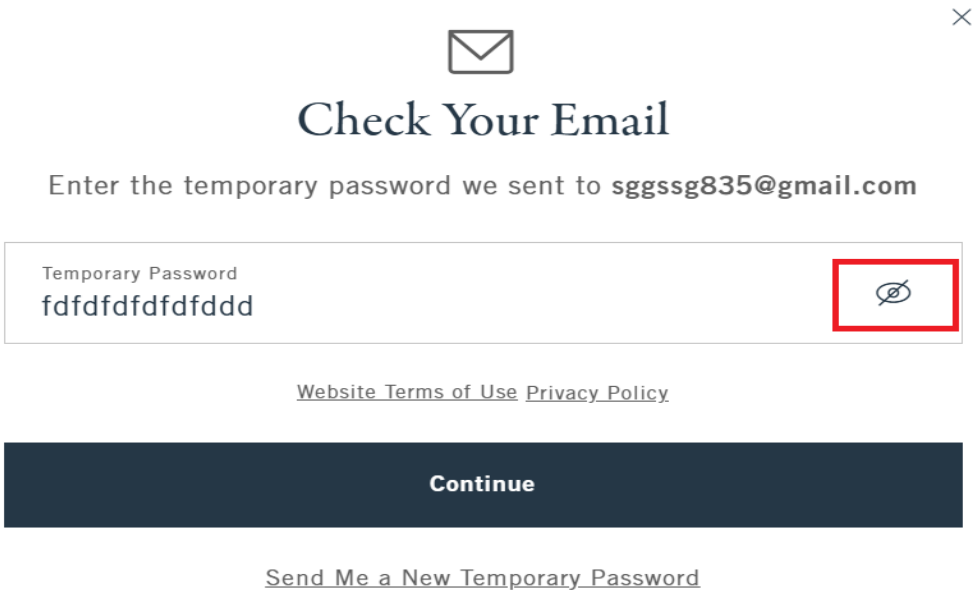
Suggested quick fix: Ensure ON state sets input type to "text"

Bug ID: B11

Title: Temporary password visible when eye icon is OFF on Check Your Email page
Severity: High
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Click on created a password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Keep eye icon in OFF state
6. Observe password field

Expected result: Password should be masked (dots or asterisks)
Actual result: Password is visible in plain text when eye icon is OFF
Screenshot:



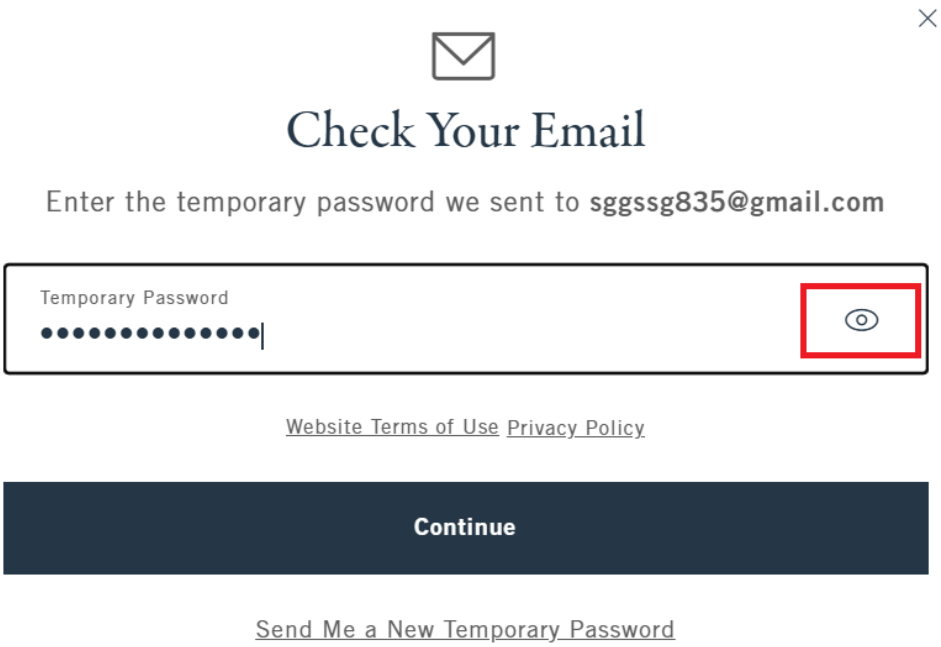
Suggested quick fix: Ensure OFF state sets input type to "password"

Bug ID: B12

Title: Temporary password hidden when eye icon is ON on Check Your Email page
Severity: High
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Click on Create a Password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Keep eye icon in ON state
6. Observe password field

Expected result: Password should be visible in plain text
Actual result: Password remains hidden when eye icon is ON
Screenshot:



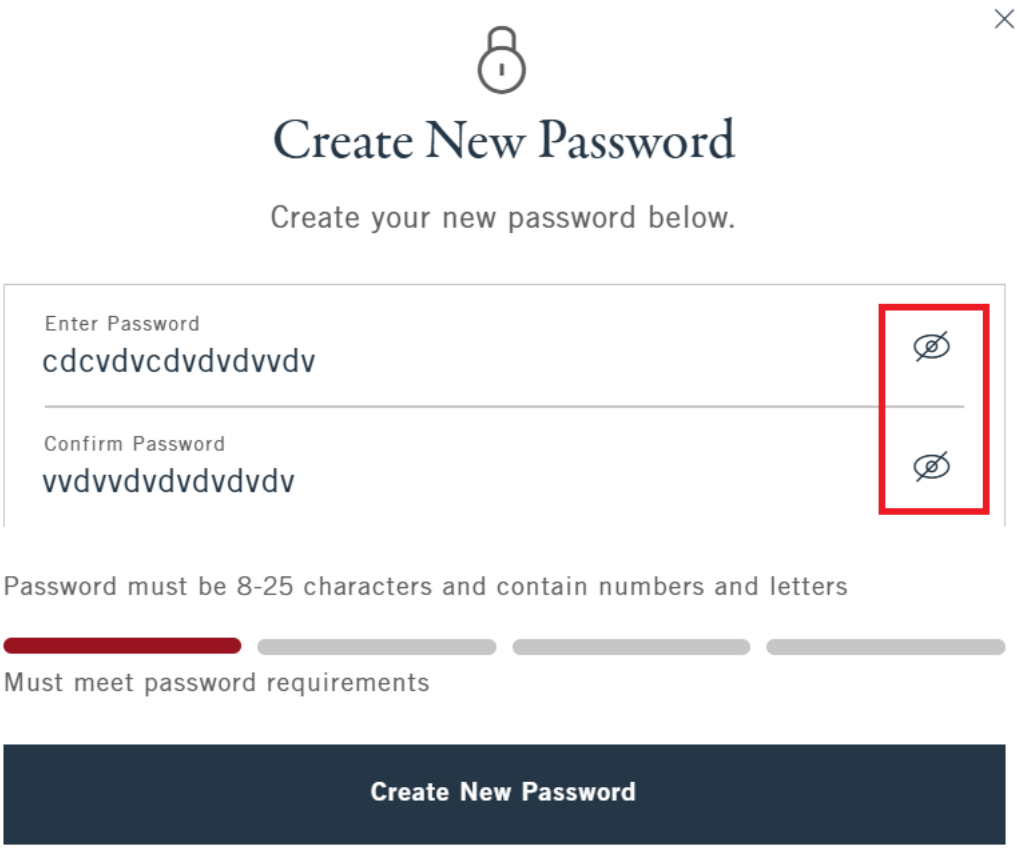
Suggested quick fix: Ensure ON state sets input type to "text"

Bug ID: B13

Title: New password visible when eye icon is OFF on Create New Password page
Severity: High
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Click on created a password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Click On Continue button
6. Enter password in new password field
7. Keep eye icon in OFF state
8. Observe password field

Expected result: Password should be masked (dots or asterisks)
Actual result: Password is visible in plain text when eye icon is OFF
Screenshot:



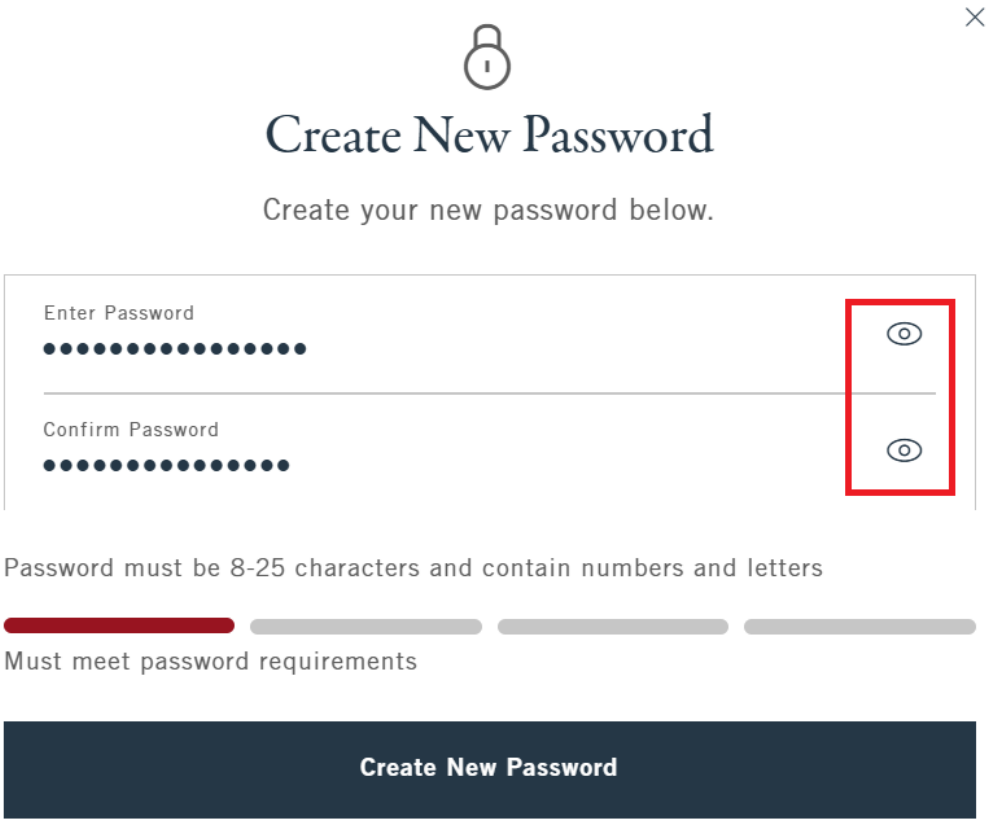
Suggested quick fix: Ensure OFF state sets input type to "password"

Bug ID: B14

Title: New password hidden when eye icon is ON on Create New Password page
Severity: High
Reproducible: Yes
Role: Customer
Environment: Chrome, Windows 11
Steps to reproduce:

1. Click on created a password on Sign In page
2. Enter Email into Enter Your Email page
3. Click on Send Temporary Password
4. Enter temporary password in password field
5. Click On Continue button
6. Enter password in new password field
7. Keep eye icon in ON state
8. Observe password field

Expected result: Password should be visible in plain text
Actual result: Password remains hidden when eye icon is ON
Screenshot:



Suggested quick fix: Ensure ON state sets input type to "text"