

MUHAMMED SAFUVAN

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PROFESSIONAL SUMMARY

Postgraduate student in Business and Information Systems Architecture with a background in technology and a keen interest in AI, cybersecurity, and cloud computing. Experienced in production operations and part-time roles, balancing academics with hands-on learning. Passionate about entrepreneurship, ethical hacking, and financial growth, with ongoing projects in Chrome extension development and cryptocurrency research. Strong problem-solving skills and a proactive approach to innovation and efficiency.

KEY COMPETENCIES

Process improvement	Adaptability	Strong interpersonal skills
Data-driven strategic planning	Critical thinking skills	Proactive and self-motivated
Technical Skills	Excellent communication skills	Exceptional organisational skills

PROFESSIONAL EXPERIENCE

Osmow's Argyle Mall Jun 2024 - Present
Shift Supervisor

Oversee daily store operations, managing staff and ensuring high service standards in a fast-paced restaurant environment. Assist customers with orders, handle transactions, and ensure a positive dining experience. Supervise food preparation, maintain cleanliness, and oversee inventory management. Efficiently manage peak-hour operations to maintain workflow and optimize customer satisfaction. Lead and train team members to improve performance and enhance customer service.

Osmow's Argyle Mall Aug 2023 - Jun 2024
Customer Service Associate

Provide exceptional customer service in a fast-paced restaurant environment, assisting with orders, processing transactions, and ensuring a positive dining experience. Maintain cleanliness, manage food preparation, and oversee inventory. Ensure smooth operations during peak hours, while training and guiding team members to improve service quality and operational efficiency.

Dr. Oetker May 2024- August 2024
Machine Operator | Summer Student

Operated and monitored packaging machinery to ensure efficient production and quality control in a fast-paced food manufacturing environment. Assisted with line setup, troubleshooting minor mechanical issues, and maintaining cleanliness and safety standards. Worked collaboratively with the production team to meet daily targets while adhering to company policies and operational guidelines.

EDUCATION & CERTIFICATIONS

Bachelor of Technology
Electronics & Communication
Cochin University of Science and Technology

Post Graduate Diploma
Busines and Information Systems Architecture