

# Abdul-muiz Olaleye

Ottawa, Ontario

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**Objective** I'm a diligent and hard-working person, with effective interpersonal relationships, a team player, painstaking, self-motivated, who is committed to his work. I can work with little or no supervision.

**Experience** 09/2023 – 12/2023  
**Customer Service Representative | Everyday Foodland**  
Provided outstanding customer service, processed orders, operated cash register, and resolved issues, contributing to a 10% sales boost, managing 50+ calls daily.

**Education**

<b>Dip Computer Programming</b> Algonquin College December 2025  Aspiring computer programmer, I am dedicated to mastering coding and problem-solving skills, with a strong commitment to advancing my technical expertise for a successful and impactful career in the dynamic tech industry.	<b>BSc Economics</b> Babcock University July 2023  Acquired proficiency in economic analysis, research methodologies, and strategic thinking. Successfully completed an internship, enhancing skills in economic applications and problem-solving.
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**Skills & Abilities**

<b>Customer Service</b> Ensured a positive customer experience by attentively addressing needs and resolving issues, receiving commendations for exceeding satisfaction targets. <b>Communication</b> Excelled in communicating product features and benefits to customers through various channels, ensuring prompt responses to inquiries.	<b>Sales</b> Applied successful upselling strategies, resulting in a 15% increase in sales, while consistently meeting and exceeding monthly sales targets. <b>Time Management</b> Efficiently managed time, handling multiple tasks and prioritizing responsibilities, showcasing punctuality and reliability in meeting work schedules.
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**AVAILABILITY** Available Monday from 12 am to 12 pm, Tuesday from 5 pm to 11 pm, Wednesday from 12 am to 3 pm, Thursday from 2 pm to 11 pm, Friday from 3 pm to 11 pm, Saturday from 12 am to 11 pm, and Sunday from 12 am to 11 pm. Open to flexible scheduling.