

Job Description

Position Title, Responsibility Level Analytics - Business Analyst (Band-A2) Digital - Analyst 2 (Band A2)	Function Decision Analytics/ EXL Digital	Reports to Consultant II or Above
Permanent/ Temporary Permanent	Span of Control Nil	Location EXL Locations - Gurgaon, Noida, Ahmedabad, Bangalore, Chennai or any other location based on requirement
Eligibility B. Tech (All branches)	CGPA <ul style="list-style-type: none"> 7+ CGPA or 70%+ No Backlog at time of appearing for test *CGPA could be lower as per EXL discretion	Selection Process <ul style="list-style-type: none"> Online Aptitude Test Resume based shortlisting 2-3 Interview rounds to assess logic, business aptitude and cultural fit
Joining Date As per business requirements	Number of offers As per quality of students and performance during evaluation process	

Role

Business Analysts/ Senior Executives are expected to learn and apply skills across various client industry verticals (banking, insurance, healthcare, travel, transport, logistics, retail and media, utilities, business and financial research) to:

- Generate insights for decision making in functional areas (e.g. marketing, pricing, risk, fraud, etc.) and solve business problems, using artificial Intelligence (AI), machine learning (ML), data engineering and various other advanced analytics methods (such as SAS, SQL, R, Python, Tableau, Power BI and others). Training and tuning a variety of AI/NLP models / solutions which include regular expressions, traditional AI/NLP models as well as SOTA transformer-based models. Augmenting models by integrating domain specific ontologies and/or external databases OR
- Developing Digital solutions using Hyper Automation skills including Artificial Intelligence, Machine Learning, Analytics, Cloud and Automation (RPA platforms like UiPath, Blue Prism, Power Automate), workflow tools like Appian or Microsoft Technologies (Visual Studio .Net, ASP.Net, API Integration)

Responsibilities

- Own and deliver work on all assigned projects
- Learn and adapt to coding tools and scripting languages, as required for the respective client project allocated
- Work with the business team to understand the requirements and complete the assigned tasks
- Design and execute the assigned tasks using the appropriate tools and techniques
- Develop and implement business information reports on various OLAP platforms
- Adhering to documentation control standards and processes maintaining high standards of quality will be a key requirement

Opportunity

- In-house technical training on analytics and data science concepts
- Leverage best practices from experienced analytics/ engineering industry practitioners
- Work on one or more data science problem statements which requires AI, ML, advanced analytics, automation, data engineering, analytics insights and business intelligence

Primary Interactions

- Internal:
 - Engages with Assistant Managers, Managers to an Engagement Manager, depending on the project construct and requirement
 - All Analytics / Digital and any other EXL function, on need basis
- External (Depending on Client Project assigned)
 - Client Teams – especially Client Data Science, Business & Technology Teams.
 - Third Party Vendors –Product & Services Vendors/Partners

Desired Candidate profile

Technical Skills

- Strong academic performance
- Excellent analytical skills and aptitude for problem solving, including data analysis and validation
- Online certification or knowledge on popular analytics tools (Python, R, SAS, SQL, Power BI) is a good to have skill
- Understanding of machine learning models, text mining / NLP techniques
- Knowledge of cloud technologies on AWS/ Microsoft Azure is a plus
- Understanding Agile or waterfall development lifecycle and development on RPA platforms/ workflow tools is a preference
- IT application development using Microsoft Technologies (Visual Studio .Net, ASP.Net, SQL Server Cognitive API, C# etc.) is a preference
- Ability to structure constructs directed to solving business problems
- Desire to leverage technical competence to solve business problems in an information rich environment

Soft Skills

- Capable of delivering accurate output and over time with minimal supervision
- Exhibit an outstanding ability to communicate
- Have the willingness to take initiatives
- Ability to translate business requirements to optimum automation solutions, adhering to quality standards
- Process driven and conceptual thinking
- Innovative thinker, Quick and agile learner
- Self-motivated, team player, action and results oriented

Salary	
Fixed CTC	<ul style="list-style-type: none">• At the time of joining - INR 6.50 LPA• At 12 months- INR 7.50 LPA• At 18 months- INR 9.50 LPA (subject to promotion to next level Band-B1)• At 30 months- INR 11 LPA (post 12 months from promotion to Band-B1)
Bonus	<ul style="list-style-type: none">• First Anniversary Bonus- INR 1.00 Lakh (payable after completion of 12 months from DOJ with a claw back of 12 months from date of payout)• Second Anniversary Bonus - INR 1.50 Lakh (payable after completion of 24 months from DOJ with a claw back of 12 months from date of payout)• Third Anniversary Bonus - INR 1.50 Lakh (payable after completion of 36 months from DOJ with a claw back of 12 months from date of payout) <p>All Increments and bonuses are payable as per company guidelines and are subject to change as per individual performance, company's performance and management's sole decision in this regard.</p>
Additional Perks	<ul style="list-style-type: none">• Relocation support during joining process• Onsite travel opportunities/transfer to payrolls of our UK/US/AU/SA offices as per project requirements• Home drop via Office Transport (may vary based on location)