

Health Path Returns Policy

Items shipped from Health Path, including Health Path Warehouse, can be returned within 30 days of receipt of shipment in most cases. Some products have different policies or requirements associated with them.

Mistaken Returns

Ensure you enclose the correct and complete item when making a return. The correct item must be returned to receive a refund.

Health Path does not store items mistakenly sent to us and instead donates, or recycles them, when appropriate and possible. If you accidentally sent the wrong item to Health Path, please contact Customer Service as soon as possible. Health Path cannot guarantee your item will be found and returned, and no compensation is provided for incorrect items sent to Health Path.

Health Path Global Store Return Policy

It can take up to 25 days for an item to reach us once you return it. Once the item is received at our fulfillment center, it takes 2 business days for the refund to be processed and 3-5 business days for the refund amount to show up in your account.

Health Path Alexa Voice Shopping

Non-digital products purchased using Alexa are eligible for free returns, except for Health Path Pharmacy purchases, which are subject to Health Path return policy. To return a product purchased using Alexa, process your return as normal in the Returns Center. We'll automatically refund you any shipping charges applied to the return. You should see the shipping refund within 7 days of receiving your product refund.

In addition, if you accidentally purchase a song or album from our Digital Music Store using Alexa, that purchase is eligible for return and refund if we receive your request within 7 days of the date of purchase. To request a refund, contact customer service.