

# Muhui Yu (Grace)

## Product Designer

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### EXPERIENCE

#### SeaGroup / UX Product Designer

Jun 2019 - Present, Singapore

Conducted user research to find out product opportunities and usability testing. Designed features in working collaboration platform for mobile and desktop version, such as video call, calendar design, chatting room, etc. Also collaborated with other designers working on UX writing and branding voice definition.

#### BotBonnie / UI & UX Designer & Engineer Intern

Sep 2018 - Apr 2019, Taiwan

Supported the design team to optimize product UX on analytics page, main page, and chatbot-editing experience. Assisted in UX research activities such as data collection and analysis. Created wireframes and prototypes. Designed and developed the structure and interface of new company backstage (including design and full-stack).

#### OMF / Web Design & IT Support Volunteer

Sep 2017 - Present, Taiwan & Japan & Singapore

Designed and developed the official website for OMF JAPAN. Also made graphic posters and flyers. In OMF Taiwan Office, specialized IT support and taught web design to office members.

#### Academia Sinica / Research Assistant

Jul 2017 - Sep 2018, Taiwan

Researched in Chinese Recommendation Chatbot selling cosmetics and giving users advices to choose products by Reinforcement Learning method. Earned the first prize in Pixnet 2017 Hackathon.

### AWARD

IEEE BigComp *Accpeted Paper* FEB 2019

Startup Weekend *Best in Design* NOV 2018

IEEE PacificVis *Accpeted Paper* APR 2018

Pixnet Chatbot Hackathon *1st Place* SEP 2017

NTUCS *Company 1st Place* JUN 2017

### EDUCATION

#### Bachelor in Computer Science

National Taiwan University

2014 - 2018, Taiwan

Specialized in Natural Language Processing (NLP) & Deep Learning. My thesis research focused on emotion-aware NLP and chatbot. Also worked as a Visual & Web Designer & Engineer in lab and created the lab website.

### SKILLS

**Design:** Strategy & vision presentations • UI graphics • User Research • User flows • Wireframes & mockups • Usability Testing • Style guides & pattern library

**Tools:** Figma • Sketch

**Others:** HTML/CSS/JS • React.js • Node.js • SwiftUI • Python • C++ • Natural Language Process • Deep Learning • Reinforcement Learning • Dialogue System • Tensorflow

### LANGUAGE

Chinese, English, Japanese