# Predicting Book Purchases

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# Loading Libraries and data

```
library(dplyr)
library(lubridate)
library(ggplot2)
library(caret)
library(pROC)
library(glmnet)

orders <- read.csv("orders.csv")
booktrain <- read.csv("booktrain.csv")</pre>
```

### Orders

## [1] 8311

head(booktrain)

2

```
dim(orders)
## [1] 627955
                  6
head(orders)
          orddate ordnum category qty
                                        price
## 1 914 02DEC2009 314037
                         20 1 9.203247
                              20 1 10.200272
## 2 914 02DEC2009 314037
## 3 914 14DEC2010 499719
                            36 1 10.174706
## 4 914 14DEC2010 499719
                            20 1 10.200272
## 5 914 14DEC2010 499719
                              31 1 6.135502
## 6 914 14DEC2010 499719
                                 1 8.589699
str(orders)
## 'data.frame':
                  627955 obs. of 6 variables:
## $ id : int 914 914 914 914 914 914 914 914 914 ...
## $ orddate : Factor w/ 1863 levels "01APR2008", "01APR2012",..: 68 68 815 815 815 815 815 427 427 427
\#\# $ ordnum : int 314037 314037 499719 499719 499719 499719 638467 638467 638467 ...
## $ category: int 20 20 36 20 31 12 20 31 20 20 ...
## $ qty
            : int 1 1 1 1 1 1 1 1 1 1 ...
             : num 9.2 10.2 10.17 10.2 6.14 ...
## $ price
Booktrain
dim(booktrain)
```

```
##
      id logtarg
## 1 2062
## 2 2232
## 3 2623
               0
## 4 3000
               0
## 5 4693
               0
## 6 5010
str(booktrain)
## 'data.frame':
                    8311 obs. of 2 variables:
## $ id
                   2062 2232 2623 3000 4693 5010 5533 6130 6653 6831 ...
            : int
## $ logtarg: num 0 0 0 0 0 0 0 0 0 ...
```

# **Data Preprocessing**

Removing orders with category 99 and price 0

```
orders_no99 <- orders %>% filter(category != '99') %>% filter(price != 0)
write.csv(orders_no99, "orders_no99.csv", row.names = FALSE)
orders <- orders_no99
orders <- mutate(orders, orddate = dmy(orddate), category = factor(category))</pre>
```

Partitioning into training and test sets

```
length(orders$id)
## [1] 604448
length(unique(orders$id))
## [1] 32790
length(booktrain$id)
## [1] 8311
length(unique(booktrain$id))
## [1] 8311
The id's in booktrain.csv are all unique. This is not the case with orders.csv.
orders.csv has 33,355 unique ids. We need to partition the testing and training sets from orders.csv.
train <- filter(orders, id %in% booktrain$id)
test <- filter(orders, !(id %in% booktrain$id))</pre>
```

### Basic EDA

Looking at the number of unique ids in train and test

### length(unique(train\$id))

```
## [1] 8072
```

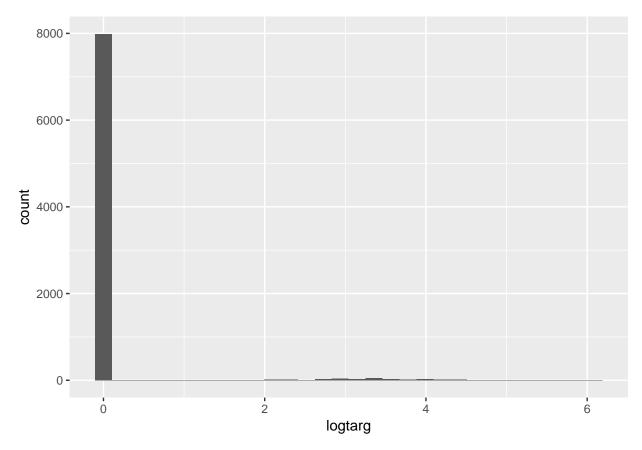
length(unique(test\$id))

```
## [1] 24718
```

There are 87 ids in booktrain that are not present in orders.

```
qplot(data = booktrain, x = logtarg)
```

## 'stat\_bin()' using 'bins = 30'. Pick better value with 'binwidth'.



How many customers responded?

```
length(which(booktrain$logtarg>0))
```

### ## [1] 326

Number of orders per customer in descending order.

```
group_by(orders, id) %>% summarise(n = n_distinct(ordnum)) %>% arrange(desc(n))
```

```
## 4 4225988 98

## 5 7219121 90

## 6 4417615 87

## 7 7954352 85

## 8 4456262 83

## 9 3938700 78

## 10 4510020 76

## # ... with 32,780 more rows
```

#### Feature creation

### Creating Aggregated Features

Creating these features in particular, number of orders and total sales per customer in the current year (2014), last year (2013), two years ago (2012), and total before that.

```
this year <- 2014
last_year <- 2013
ago2_year <- 2012
slstyr_df <- orders %>%
    group_by(id) %>%
    summarise(slstyr = sum(ifelse(year(orddate)==this_year, price*qty, 0)))
ordtyr_df <- orders %>%
    group_by(id) %>%
    summarise(ordtyr = sum(ifelse(year(orddate)==this_year, qty, 0)))
slslyr_df <- orders %>%
    group_by(id) %>%
    summarise(slslyr = sum(ifelse(year(orddate)==last_year, price*qty, 0)))
ordlyr_df <- orders %>%
   group by(id) %>%
    summarise(ordlyr = sum(ifelse(year(orddate)==last_year, qty, 0)))
sls2ago_df <- orders %>%
    group_by(id) %>%
    summarise(sls2ago = sum(ifelse(year(orddate)==ago2_year, price*qty, 0)))
ord2ago_df <- orders %>%
    group_by(id) %>%
    summarise(ord2ago = sum(ifelse(year(orddate)==ago2_year, qty, 0)))
slsbfr_df <- orders %>%
    group_by(id) %>%
    summarise(slsbfr = sum(ifelse(year(orddate)<ago2_year, price*qty, 0)))</pre>
ordbfr_df <- orders %>%
    group_by(id) %>%
    summarise(ordbfr = sum(ifelse(year(orddate) < ago2_year, qty, 0)))</pre>
```

### Creating temporal features

```
# first purchase date

first_pur_df = group_by(orders, id) %>% summarise(first_pur = min(orddate))

# last purchase date

last_pur_df = group_by(orders, id) %>% summarise(last_pur = max(orddate))

# total price of last purchase date

last_tot_price_df = group_by(orders, id, orddate) %>%
    summarise(last_tot_price = sum(price*qty)) %>%
    group_by(id) %>%
    filter(orddate == max(orddate)) %>%
    select(id, last_tot_price)
```

### Merging features into a dataframe

```
# merging all features into temp df

temp_df <- Reduce(function(x, y) merge(x, y, by = "id"), list(tot_orders_df, avg_items_df, avg_price_df

# creating the following features
# 1. the average time between orders
# 2. activity defined as (lifetime - recency)/lifetime, which is the proportion of lifetime a customer
# 3. last order weighted by price

temp_df <- temp_df %>%
    mutate(pur_time_avg = as.integer(last_pur - first_pur)/tot_orders) %>%
```

### Adding back the naive features

```
naive_features <- group_by(orders, id) %>%
    summarise(tot_price = sum(price*qty), tot_qty = sum(qty))

temp_df <- merge(temp_df, naive_features, by = 'id')</pre>
```

### Partition into train and test sets and merge with response

```
train_adv <- filter(temp_df, id %in% booktrain$id)
test_adv <- filter(temp_df, !(id %in% booktrain$id))

merged_train_adv <- merge(train_adv, booktrain, by = 'id')
write.csv(merged_train_adv, "merged_train_adv.csv", row.names = FALSE)
write.csv(test_adv, "test_adv.csv", row.names = FALSE)</pre>
```

# Training different Models

Now that we have created several features, we will train several models to see which ones work the best.

### Simple Linear Regression

## No pre-processing

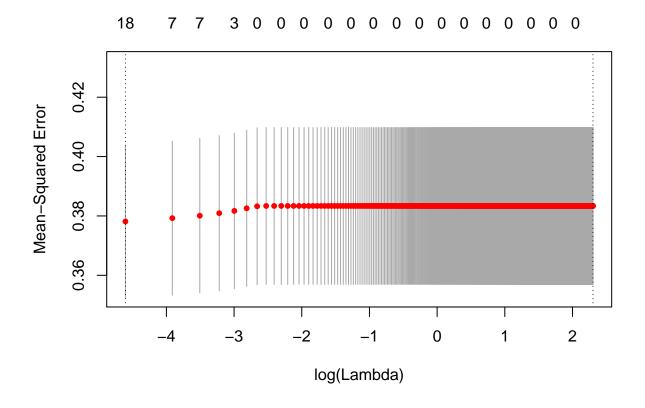
## Resampling: Cross-Validated (10 fold)

```
set.seed(2018-01-20)
tctrl <- trainControl(method = "cv", number = 10)
linear <- train(logtarg ~ .-id-tot_price-tot_qty, data = merged_train_adv, method = "lm", trControl = t
linear
## Linear Regression
##
## 8072 samples
## 20 predictor
##</pre>
```

```
## Summary of sample sizes: 7265, 7265, 7264, 7265, 7264, ... ## Resampling results: ## ## RMSE Rsquared ## 0.6124811 0.01583755 ## ## Tuning parameter 'intercept' was held constant at a value of TRUE RMSE = 0.6124811
```

# Linear Regression with all possible interactions

Choosing the significant interactions among all possible with lasso



```
small.lambda.index <- which(lassocv$lambda == lassocv$lambda.min)
small.lambda.betas <- coef(lassocv$glmnet.fit)[,small.lambda.index]
# print(small.lambda.betas)
# names(which(small.lambda.betas==0))</pre>
```

Lasso doesn't give good results. It fails to remove any of the predictors.

Choosing the significant interactions among all possible with forward stepwise regression

```
linear_base <- lm(logtarg ~ 1, data = merged_train_adv)</pre>
biggest <- formula(lm(logtarg ~ (.-id)^2, data = merged_train_adv))</pre>
linear_fwd <- step(linear_base, direction = "both", scope = biggest)</pre>
Removing the most non significant predictor activity and doing backwards again,
# removing activity and creating the new formula to pass to the model
frm <- as.formula(paste0(Reduce(paste0, deparse(formula(linear_fwd))), " - activity - slstyr - last_pur
linear_step_refined <- step(lm(frm, data = merged_train_adv), direction = "both")</pre>
## Start: AIC=-8001.32
## logtarg ~ slstyr + activity + first_pur + ordtyr + tot_orders +
       slslyr + ordlyr + tot_cat + activity:ordtyr + first_pur:ordtyr +
       slstyr:ordtyr + activity:tot_orders + first_pur:slslyr +
##
##
       activity:slslyr + ordtyr:tot_cat + ordlyr:tot_cat + slstyr:activity -
       activity - slstyr - last_pur - ordlyr
##
##
##
                         Df Sum of Sq
                                          RSS
                                                  AIC
## <none>
                                       2984.5 -8001.3
## - first_pur:slslyr
                          1
                                1.205 2985.7 -8000.1
## - slstyr:activity
                          1
                                1.627 2986.2 -7998.9
## - activity:slslyr
                          1
                                2.631 2987.2 -7996.2
## - ordtyr:tot_cat
                          1
                                3.118 2987.6 -7994.9
## - ordlyr:tot_cat
                          1
                                4.886 2989.4 -7990.1
## - activity:tot_orders 1
                                5.153 2989.7 -7989.4
## - slstyr:ordtyr
                          1
                                7.415 2991.9 -7983.3
## - activity:ordtyr
                                9.881 2994.4 -7976.6
                          1
## - first_pur:ordtyr
                               35.758 3020.3 -7907.2
summary(linear_step_refined)
##
## Call:
## lm(formula = logtarg ~ slstyr + activity + first_pur + ordtyr +
       tot_orders + slslyr + ordlyr + tot_cat + activity:ordtyr +
##
       first_pur:ordtyr + slstyr:ordtyr + activity:tot_orders +
##
##
       first_pur:slslyr + activity:slslyr + ordtyr:tot_cat + ordlyr:tot_cat +
##
       slstyr:activity - activity - slstyr - last_pur - ordlyr,
##
       data = merged_train_adv)
##
## Residuals:
##
       Min
                1Q Median
                                3Q
                                        Max
```

```
## -1.6593 -0.1286 -0.0815 -0.0586 5.1593
##
## Coefficients:
##
                      Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                     -3.535e-01 1.827e-01 -1.935 0.053027 .
## first pur
                     2.793e-05 1.176e-05 2.374 0.017604 *
## ordtyr
                     -3.112e-01 3.182e-02 -9.780 < 2e-16 ***
                    -1.782e-02 6.548e-03 -2.721 0.006523 **
## tot_orders
## slslyr
                     -4.445e-03 2.526e-03 -1.760 0.078457 .
## tot_cat
                     5.114e-03 2.580e-03 1.982 0.047500 *
## activity:ordtyr
                    3.121e-02 6.044e-03 5.165 2.47e-07 ***
                    1.892e-05 1.925e-06 9.825 < 2e-16 ***
## first_pur:ordtyr
                      1.484e-05 3.316e-06 4.474 7.78e-06 ***
## slstyr:ordtyr
## activity:tot_orders 2.546e-02 6.825e-03 3.730 0.000193 ***
## first_pur:slslyr
                      2.774e-07 1.538e-07 1.804 0.071291 .
## activity:slslyr
                      1.256e-03 4.711e-04 2.665 0.007709 **
## ordtyr:tot_cat
                      6.782e-04 2.338e-04 2.901 0.003729 **
## ordlyr:tot cat
                     -4.983e-04 1.372e-04 -3.632 0.000283 ***
## slstyr:activity -7.757e-04 3.701e-04 -2.096 0.036107 *
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## Residual standard error: 0.6086 on 8057 degrees of freedom
## Multiple R-squared: 0.03527,
                                 Adjusted R-squared: 0.0336
## F-statistic: 21.04 on 14 and 8057 DF, p-value: < 2.2e-16
```

### Getting the cross validated RMSE

Using the formula for forward stepwise to get cross validation results

```
set.seed(2018-01-20)
linear_fwd_cv <- train(formula(linear_step_refined), data = merged_train_adv, method = "lm", trControl
linear_fwd_cv
## Linear Regression
##
## 8072 samples
      9 predictor
##
## No pre-processing
## Resampling: Cross-Validated (10 fold)
## Summary of sample sizes: 7265, 7265, 7264, 7265, 7265, 7264, ...
## Resampling results:
##
##
    RMSE
                Rsquared
##
    0.6107102 0.02531327
##
## Tuning parameter 'intercept' was held constant at a value of TRUE
RMSE = 0.6107102
```

# Logistic Regression

### Simple logistic regression

```
set.seed(2018-01-20)
merged_train_logistic <- mutate(merged_train_adv,</pre>
                                 responded = as.factor(ifelse(logtarg>0, 1, 0))) %>%
    select(-logtarg)
levels(merged_train_logistic$responded) <- c("no", "yes")</pre>
tctrl_logistic <- trainControl(method = "cv", number = 10, classProbs = TRUE,
                      summaryFunction = twoClassSummary)
logistic <- train(responded ~ .-id-tot_price-tot_qty, data = merged_train_logistic,</pre>
                method = "glm", family = binomial, trControl = tctrl_logistic,
                metric = "ROC", maximize = TRUE)
logistic
## Generalized Linear Model
##
## 8072 samples
     20 predictor
##
      2 classes: 'no', 'yes'
##
##
## No pre-processing
## Resampling: Cross-Validated (10 fold)
## Summary of sample sizes: 7265, 7265, 7265, 7265, 7265, 7264, ...
## Resampling results:
##
##
     ROC
               Sens
                           Spec
    0.673691 0.9998716 0
AUC = 0.673691
Logistic with all possible interactions
logistic_base <- glm(responded ~ 1, data = merged_train_logistic, family = binomial)</pre>
biggest logistic <- formula(glm(responded ~ (.-id)^2,
                                 data = merged_train_logistic, family = binomial))
## Warning: glm.fit: fitted probabilities numerically 0 or 1 occurred
logistic_fwd <- step(logistic_base, direction = "both", scope = biggest_logistic)</pre>
```

Cross validation on logistic regression

summary(logistic\_fwd)

```
set.seed(2018-01-20)
logistic_fwd_cv <- train(formula(logistic_fwd), data = merged_train_logistic,</pre>
                method = "glm", family = binomial, trControl = tctrl_logistic,
                metric = "ROC", maximize = TRUE)
logistic_fwd_cv
## Generalized Linear Model
##
## 8072 samples
##
      5 predictor
##
      2 classes: 'no', 'yes'
##
## No pre-processing
## Resampling: Cross-Validated (10 fold)
## Summary of sample sizes: 7265, 7265, 7265, 7265, 7265, 7264, ...
## Resampling results:
##
##
     ROC
                Sens
                            Spec
##
     0.6813368 0.9998716
                           0
AUC = 0.6813368
This gave a better AUC than before.
```

### Linear model on only responded = TRUE

### Simple linear model

```
merged_train_linear <- filter(merged_train_adv, logtarg>0)
set.seed(2018-01-20)
tctrl <- trainControl(method = "cv", number = 10)</pre>
linear2 <- train(logtarg ~ .-id-tot_price-tot_qty, data = merged_train_linear, method = "lm", trControl</pre>
linear2
## Linear Regression
##
## 278 samples
## 20 predictor
## No pre-processing
## Resampling: Cross-Validated (10 fold)
## Summary of sample sizes: 250, 250, 250, 250, 251, 250, ...
## Resampling results:
##
##
     RMSE
                Rsquared
##
     0.6846061 0.2909004
## Tuning parameter 'intercept' was held constant at a value of TRUE
```

#### Linear model with all interactions

```
linear_base <- lm(logtarg ~ 1, data = merged_train_adv)
biggest <- formula(lm(logtarg ~ (.-id)^2, data = merged_train_linear))
linear_fwd <- step(linear_base, direction = "both", scope = biggest)
summary(linear_fwd)</pre>
```

We find that the linear model trained on the subset of the data picks the same features as the one trained on the entire training data.

```
set.seed(2018-01-20)
linear2_fwd_cv <- train(formula(linear_step_refined), data = merged_train_linear,</pre>
                        method = "lm", trControl = tctrl)
linear2 fwd cv
## Linear Regression
##
## 278 samples
    9 predictor
##
##
## No pre-processing
## Resampling: Cross-Validated (10 fold)
## Summary of sample sizes: 250, 250, 250, 250, 251, 250, ...
## Resampling results:
##
##
     RMSE
                Rsquared
##
     0.8333201 0.1711047
##
## Tuning parameter 'intercept' was held constant at a value of TRUE
```

# Making predictions

With only linear with all possible interactions

## With logistic plus linear

```
pred_logistic <- predict(logistic_fwd, test_adv, type = "response")

pred_linear2 <- predict(linear2_fwd_cv, test_adv)

# imposing a hard threshold on the linear model to keep the extreme values in check

pred_linear2 <- ifelse(pred_linear2>20, 20, pred_linear2)

pred_linear2 <- ifelse(pred_linear2<0, 0, pred_linear2)

# generating the final submission file using the linear and logistic model</pre>
```