MUHAMMAD MUJTABA KAMAL

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https://mujtaba989.github.io/myself/**

A self-motivated, highly energetic, Microsoft Certified Systems Engineer skilled professional with more than 6 years career experience in help desk environments. Highly adept in systems analysis, diagnostics and troubleshooting, and conflict resolution. Exhibits excellent organizational and problem-solving skills. Works well in team environments and displays strong work ethic.

WORK EXPERIENCE: 6 YEARS IT ADMINISTRATOR / SPECIALIST

TECHNICAL SKILLS

- Expert in Windows Server 2008 R2 /2012 R2
- AD, DHCP, DNS, DFS, IIS, Dyn DNS, Adobe Photoshop, Adobe illustrator, Dream viewer, FileZilla, MS Office 2010/2013/2016/365, Libre Office, Apache Open Office, Windows 3.1 to 10
- Deploying server configuration on client machines
- Preparing group policy object and linking
- Organizing File sharing with different permission by security groups
- Able to repair, install, upgrade and maintain desktop / laptops / printers / scanners / photocopiers / Fargo card printers / Passport Photo printers / 3M Passport Scanner
- Working in coordination with different departments who are experiencing technical difficulties with their systems, sorted their issues after detailed analysis
- Maintaining records of the hardware supplies in the firm from time to time, presented it to the top level management in the budget
- Preparing new active directory domain in forest
- Creating new organization unit in AD infrastructure
- Joining server to new domain
- Restrict users through GPO
- Distributing created file shares for users
- Establishing LAN/WAN/WIFI installation
- Expert in Spreadsheet, word processing and DB management.
- Expert in website designing
- Monitoring the systems of the firms and kept them up to date as per the latest trends in the IT market
- Making recommendations to the top management regarding hardware replacements and up-gradations required
- Programming Languages: JAVA, PHP
- Website Development: HTML, PHP, CSS, JavaScript, JQuery, WordPress
- Tools: Apache, XAMPP, LAMPP, MySQL

GENERAL SKILLS

- Fast Learner
- Can work under pressure
- Have good interpersonal skills
- Capable to follow directions and regulations

- Excellent Analytical and problem solving skills
- Can lead team very well and likes to work in a team

EXPERIENCE

FEB 2013 – PRESENT

SENIOR TECHNICAL SUPPORT, ALMALOMAT CENTER TASHEEL, SHARJAH, UAE

• Setup more than 3 branches, Server/Client, All Tas-heel systems
• Planning and installing including servers, Storage devices, and backup devices.
• Ensure that all software`s installed on company desktop/laptop PC`s are licensed.
• Maintaining an IT sheet of all IT equipment's issued to the users.
• Prepare monthly systems uptime report, including hardware, software.
• Sorting out network connection and network related issues for users.
• Maintain and manage all active IT components like Servers, Users PC`s and switches.
• Maintaining active connection between multiple floors.
• Installation of operating systems (Server and/or clients).
• Configuration of Client machines to access servers.
• Create user id for new employees & Provide email address for new employees.
• Tag all active IT components including Servers, Users PC`s and switches.
• Maintain records of all hardware items as well as software items purchased.
• Maintain servers, workstations, computer rack, power supplies, UPS, computer peripheral equipment, scanners, printers, projectors; ensure that these are prepared and ready to be used.
• Desktop/Laptop/Server installations
• Working with procurement staff to purchase hardware and software.
• Working with Qmatic Support, MOHRE Support, e-Channel Support, Soft Source Support to solve daily issues
• Order computer supplies, Order Tonner supplies.
• CCTV Camera, Door locks system,
• Finger Prints Time Attendance,
• POS bill machines, Telephone Intercom management,
• Wavetec's Queue Management System, Q-matic Queue Management System.

JAN 2012 – JAN 2013

SYSTEM SUPPORT SUPERVISOR, EOBI (HEAD OFFICE) MINISTRY OF LABOR & MANPOWER, KARACHI, PAKISTAN
PAYROLL COMPANY (FAMOUS TECHNOLOGIES)

• Setup and Maintenance of 200+ desktop / 50+ Laptops / 100+ printers
• Installations of Operating Systems i.e. Ubuntu 12.04, windows 8/7/XP and their Software's
• Up gradations of firmware's of different Desktops/Laptops Pc's
• Troubleshooting
• Preventive Maintenance
• Lost Data Recovery
• Network Printer sharing / File sharing
• Installation of peripherals

EDUCATION

2016 PRESENT
BACHELORS IN COMPUTER SCIENCE, VIRTUAL UNIVERSITY OF PAKISTAN

2012
HIGHER ASSOCIATE DIPLOMA, ALIGARH INSTITUTE OF TECHNOLOGY
A Grade

2008
PRE-ENGINEERING, BOARD OF INTERMEDIATE, KARACHI

2006
SSC, BOARD OF SECONDARY EDUCATION, KARACHI
A Grade

CERTIFICATIONS

2006
A+ CERTIFICATION, HARDWARE
2016
MICROSOFT® CERTIFIED SOLUTIONS EXPERT, CLOUD PLATFORM AND INFRASTRUCTURE
2016
MICROSOFT® CERTIFIED SOLUTIONS EXPERT, SERVER INFRASTRUCTURE (MCSE)
2016
MICROSOFT® CERTIFIED SOLUTIONS ASSOCIATE, WINDOWS SERVER 2012 (MCSA)

GENERAL INFORMATION

Full Name: Muhammad Mujtaba Kamal
DOB: 02-09-1989
Nationality: Pakistani
Gender: Male
Marital Status: Single
Certifications Profile Online: http://www.mycertprofile.com/Profile/1414744751

DECLARATION

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Muhammad Mujtaba Kamal
Applicant

Last Activity Recorded : September 02, 2016
Microsoft Certification ID : 13532715

Microsoft
CERTIFIED
Professional

Muhammad Mujtaba Kamal

Tas-heel building, King abdul aziz street, behid mega mall, abu shagarah, Sharjah

Sharjah, Ash Shariqah 3441 AE

mujtabakamal123@outlook.com

ACTIVE MICROSOFT CERTIFICATIONS:

Microsoft® Certified Solutions Expert

Certification Number :	F791-1377	**Achievement Date :**	09/02/2016
Certification/Version :	Server Infrastructure	**Inactive Date :**	09/02/2019

Microsoft® Certified Solutions Associate

Certification Number :	F781-4173	**Achievement Date :**	08/19/2016
Certification/Version :	Windows Server 2012		

Microsoft Certified Professional

Certification Number :	F781-3538	**Achievement Date :**	08/19/2016
Certification/Version :	Microsoft Certified Professional		

MICROSOFT CERTIFICATION EXAMS COMPLETED SUCCESSFULLY :

Exam ID	Description	Date Completed
414	Implementing an Advanced Server Infrastructure	Sep 02, 2016
413	Designing and Implementing a Server Infrastructure	Aug 19, 2016
412	Configuring Advanced Windows Server 2012 Services	Aug 19, 2016
411	Administering Windows Server 2012	Aug 19, 2016
410	Installing and Configuring Windows Server 2012	Aug 19, 2016