# Johnathan Smith

123 Elm Street, Springfield, IL 62704

(123) 456-7890

johnathan.smith@email.com

## Professional Summary

Dedicated and experienced plumber with over 8 years of hands-on experience in residential and commercial plumbing. Skilled in installation, maintenance, and repair of water supply lines, drainage systems, and gas pipes. Known for excellent problem-solving abilities, strong customer service skills, and a commitment to safety and efficiency.

## Skills

* Pipe Installation & Repair
* Drainage System Maintenance
* Water Heater Installation & Repair
* Gas Line Installation
* Plumbing System Diagnostics
* Soldering and Welding
* Blueprint Interpretation
* Leak Detection
* Customer Service
* Safety Protocol Compliance

## Professional Experience

### Lead Plumber

ABC Plumbing Services, Springfield, IL

March 2018 – Present

- Installed and repaired water supply lines, drainage systems, and gas pipes for residential and commercial properties.  
- Diagnosed and resolved plumbing issues including leaks, clogged drains, and faulty pipes, reducing downtime for clients by 30%.  
- Provided training and supervision to a team of 3 junior plumbers, ensuring adherence to safety protocols and quality standards.  
- Maintained accurate records of work orders and service reports using digital tracking systems.

### Plumber

XYZ Plumbing Co., Bloomington, IL

June 2014 – February 2018

- Conducted routine maintenance and emergency repairs for residential plumbing systems, including water heaters, garbage disposals, and sump pumps.  
- Collaborated with contractors and construction teams to install plumbing systems for new builds, adhering to local building codes.  
- Assessed job sites to determine materials and labor requirements, contributing to accurate project budgeting and timeline estimations.  
- Delivered excellent customer service, resulting in a 95% satisfaction rating from clients through prompt response times and effective communication.

## Education

Associate of Applied Science in Plumbing Technology

Midwest Technical Institute, Springfield, IL

Graduated: May 2014

## Certifications

* Licensed Plumber, State of Illinois
* OSHA 10-Hour Safety Certification
* EPA Lead-Safe Certification
* Backflow Prevention Certification

## References

Available upon request.