

Mukesh Shrestha

Project Manager

Personal Details:



Mukesh Shrestha



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July 17, 1999



Shantinagar, 44600 Kathmandu



Two-Wheeler license



Male



Nepalese



Married



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LANGUAGES

- Nepali
- English
- Hindi

HOBBIES

- Football
- Futsal
- Travelling
- Novel Listening
- Podcast

PROFILE

As a Project Manager with a Bachelor's in Business Administration and extensive experience, I excel in project management, team leadership, and strategic planning. Skilled in guiding teams to successful outcomes and optimizing processes, I ensure alignment with project goals through strong communication with stakeholders and clients. My proactive and analytical approach enables me to manage complex projects effectively, consistently meeting deadlines and exceeding expectations.

EDUCATION

Bachelor of Business Administration

Sep 2018 - Oct 2023

V.S Niketan College, Kathmandu

I completed my bachelor's degree at V.S. Niketan on a full-semester scholarship awarded by Pokhara University. This scholarship is granted to students who meet the university's requirements and rank among the top scorers in their examinations.

Secondary Level +2

Mar 2016 - Apr 2018

CCRC School, Kathmandu

I completed my secondary education at CCRC School with the HSEB scholarship. This scholarship is awarded to deserving and talented students who meet specific criteria and successfully pass the examination conducted by HSEB.

Primary Level

Sep 2008 - Feb 2016

Shree Koteswor Saraswati Secondary School, Kathmandu

EMPLOYMENT

Imark Digital

Dillibazar, Kathmandu

- | | |
|---------------------|---------------------|
| ➤ Support Executive | Aug 2020 - Jul 2021 |
| ➤ Team Supervisor | Jul 2021 - Jul 2023 |
| ➤ Officer | Jul 2023 - Jun 2024 |
| ➤ Project manager | Jun 2024 – Present |

COURSES

- | | |
|--------------------------------|----------|
| ➤ Basic Computer Training | Jun 2016 |
| ➤ Basic SQL Training | Oct 2023 |
| ➤ Agile Requirement Analysis | Nov 2024 |
| ➤ Agile Scrum Master | Jan 2025 |
| ➤ Project Management OpenLearn | Jan 2025 |
| ➤ Introduction to JIRA | Feb 2025 |
| ➤ PMP Certification | Feb 2025 |

CERTIFICATES

Achievement	Date
Topper of Inter School Examination	Jun-2016
Social Media Hunt Winner	Feb-2020
Participation in Women's Empowerment	Mar-2021
Nominee for Employee of the Year 2021	Aug-2021
Presentation Competition	Sep-2022
Talent Hunt: Poetry	Aug-2023
Quality Champion of the Year 2023	Mar-2024
Agile Scrum Master from Simplilearn	Jan-2025
Certificate of Project Management	Jan-2025
Certificate of Introduction to JIRA	Feb-2025
PMP Certification Training	Feb-2025

EXTRA-CURRICULAR ACTIVITIES

Cleaning Campaign- Koteswor Saraswati Secondary School

ACHIEVEMENTS

Best Innovative Ideas Award

This award is given to the group of students whose ideas are considered to be the best among all of the ideas in Entrepreneur Fete hosted by our college. This was an inter-semester competition.

Poetry Competition

Poetry competition was held in our college among the students of our college.

Social Media Talent Hunt Winner

The competition was held by our college during the COVID when communication and engagement between classmates, teachers was not in scene. This competition again fulfills that gap.

Nominee of Employee of the Year 2021

Each year, Imark announces an Employee of the Year to recognize and motivate outstanding team members. The selection process involves evaluating multiple performance aspects, and nominees are carefully chosen based on these criteria.

Quality Champions for the Year 2023

Imark recognizes their employee each year in different categories which assist the employee to be more productive and dedicated with their roles and responsibility.

SKILLS

- Communication Skills
- Team Management
- Project Management
- Project Planning
- Project Coordination
- Time Management
- Analytical Skills
- Microsoft Office Skills
- Database Fixes
- Reporting Skills
- CRM Skills

MAJOR PROJECT MANAGEMENT

Coordinated with clients, stakeholders, and development teams to facilitate requirement gathering in Agile projects, ensuring effective prioritization of features, scope management, and continuous alignment with business objectives and evolving client needs.

Data Leak Prevention Solution

Coordinated with clients and developers for the implementation of this project.

iBilling

It's a Waste Collection Management Solution. Directed the development and deployment of iBilling, enabling digital cash collection, automated billing, and statement generation for waste management services.

fewaCard Portal

Credit Card Management System, participated from preparing the scope of work to deploying the complete solution. Managing team member and coordinated with banks and switch team to implement this project.

fewaAgencyBanking

Managed the launch of fewaAgencyBanking, supporting branchless banking services and extending reach in underserved areas.

fewaPOD (Print on Demand)

Oversaw the deployment of on-demand card printing solutions that enables customer to use their own photo to be printed on the ATM cards.

Core Banking System (CBS)

Coordinated with the teams for the proper communication and flow of information for the ongoing issues or current updates.

User Management System with Workflow

Directed the implementation team to implement the solution and communicated with the teams for raised issues and all.

Loyalty Business Management System

Directed the implementation of a loyalty management platform, enabling customer rewards tracking and redemption.

POS Applications and Terminal Management System

Directed the development of POS applications and terminal management systems, that operate the card and QR transactions and configuration of the merchant details.

iPOS

This solution is developed to track each and every POS activities. One platform will be used by bank team to raise all the requests regarding the new deployment of the POS device to the merchants and one is used by internal team to update the statuses of the POS cycle that reflects both in Bank portal and admin portal.