Overview

Magneto 2's "Login as Customer" feature empowers administrators to log in as customers, gaining a firsthand perspective of their store experience. This functionality facilitates troubleshooting, order assistance, and overall customer support. By accessing the store from the customer's viewpoint, admins can swiftly address issues, make necessary adjustments, and guide customers through their purchase journey. It enhances customer service by enabling direct assistance and problem-solving, ultimately fostering a smoother and more satisfactory shopping experience for users.

Business Value

Magneto 2 Login as Customer allows the admin to login as customer to view the store as customers' point of view, take actions on their behalf and help them with their order.

Features List

- The admin can enable/disable the module from the admin panel.
- The admin can enable/disable Send Admin Login Notification to customer from the admin panel.
- The admin can add Email Subject from the admin panel.
- The admin can add Email Sender from the admin panel.
- The admin can manage Email Template from the admin panel.
- The admin can manage Select Option show button layout from the admin panel.
- Select email sender and its template for sending an email notification to customers on admin login as a customer.
- Facilitates the "Login as Customer" action button in the customer's grid and sales order grid.
- Facilitates "Login as Customer" button on:
- Customer edit page
- Order view page
- Invoice view page
- Shipment view page
- Credit memo view page

How Does The Extension Work?

Admin user login and set enable Login as Customer and set other setting.

then go customer grid section action and click login as customer.

admin can login as customer front-end and manage all as a customer.

Admin can view login logs on back-end.

Customer can get mail who is login in account.

Benefits

Magneto 2 Login as Customer allows the admin to login as customer to view the store as customers' point of view, take actions on their behalf and help them with their order.

Support Policy

You get free 3 months of technical support included.
You can buy 6 or 12 months extended support agreement.
 For issues, please create a ticket or send email to pramod@bluethinkinc.in

 Free lifetime updates of the module.