

Overview

The purpose of the Product Inquiry module is get customer product Enquiry data.support team will also get email.product enquiry data also shown in backend grid.

Business Value

The main usage of this extension is to Customer for Inquiry products.

Features List

The admin can enable/disable the module from the admin panel.
The admin can Product List page Enable Inquiry from the admin panel.
The admin can Product Detail page Enable Inquiry from the admin panel. The admin add Menually Message from the admin panel.
The admin add Menually Inquiry page Reload Time from the admin panel.
The admin add Menually multiple mail from the admin panel.

How Does The Extension Work?

Admin user login and set enable Module.amin user get a mail for product enquiry.admin user can see product enquiry data from backend.

Benefits

Improved Customer Communication: Enquiry extensions facilitate direct communication between customers and businesses, allowing potential buyers to ask questions or seek clarification about products or services.

Enhanced Customer Experience: By providing a means for customers to inquire about products or services, businesses can offer personalized assistance, leading to a better overall customer experience.

Increased Sales Opportunities: Enquiry extensions can help businesses capture potential sales opportunities by addressing customer queries and concerns promptly, potentially converting inquiries into purchases.

Customer Feedback and Insights: Through product inquiries, businesses can gather valuable feedback from customers regarding product features, pricing, or any other concerns, helping them make informed decisions for product improvement or development.

Support Policy

You get free 3 months of technical support included.

You can buy 6 or 12 months extended support agreement.

For issues, please create a ticket or send email to pramod@bluethinkinc.in

Free lifetime updates of the module.