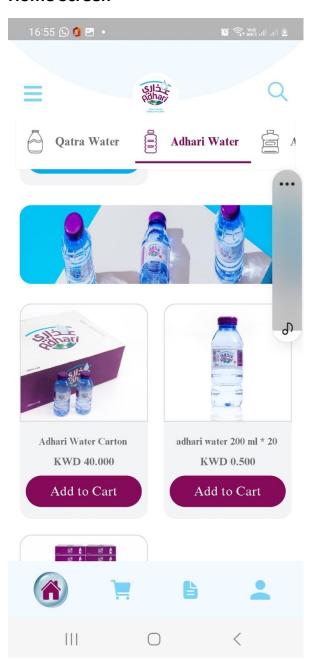


## **VISA/MASTER Payment Flow of Not Captured Transaction - ADHARI**

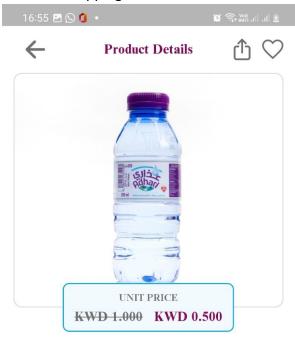
## 1. Home Screen





## 2. Product Screen

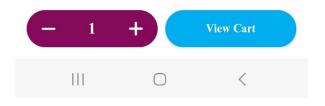
- a. Add to cart
- b. Add Quantity
- c. View Shopping cart



### adhari water 200 ml \* 20

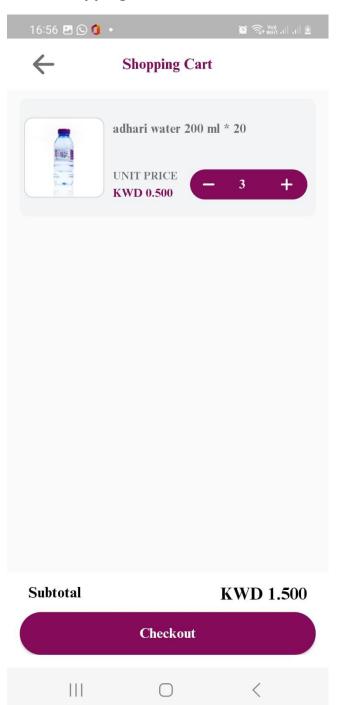


24 PIECES





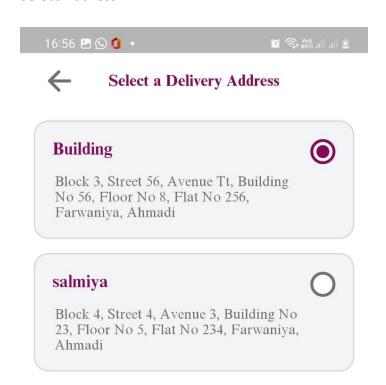
## 3. Shopping Cart

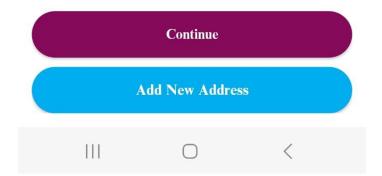




## 4. Check Out Process

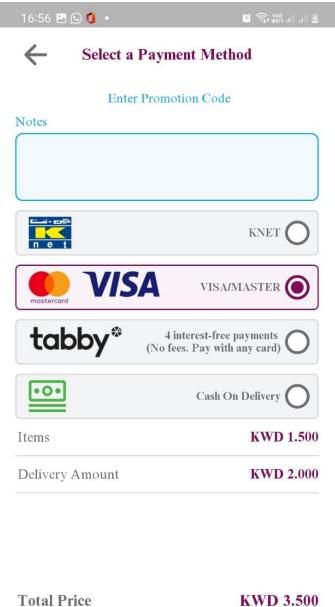
### a. Select Address

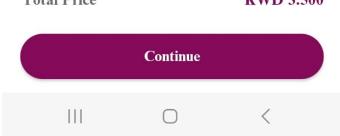






## b. Add details (promotion code if any, notes, payment method)



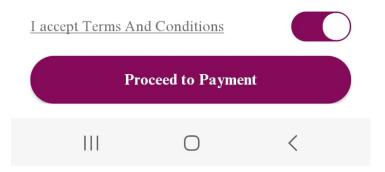






### c. Agree with terms





### d. Proceed to Checkout



## 5. VISA/MASTER Payment Screen

16:57 🗷 🛇 🐧	•	<b>©</b>
$\leftarrow$	Adh	ari
FORMAN CO		
Creait or Det	oit card	VISA
Cardholder name	e (exactly as	shown on card)
Saqiba		
Card number		
5123 4500 00	8000 00	
Expiry date		Security code ②
02 / 39		156
payn		you see may be erification through your
< Cancel		_ <b>A</b> Pay KD3.500
Faciliah		©National Bank of Kuwait
English	₹	006905 NBK 1
Ш		(

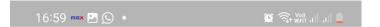


## 6. VISA/MASTER confirmation Screen

16:58		9	(Voi) WiFi1 , III , III £
$\leftarrow$		Adhar	i
FORM	AN CO		☐ Secure Checkout
KD 3.	500		Order summary 🗸
0	Your tran		II unsuccessful, ails and try again.
	or Debi	it card (exactly as sh	<b>V</b> ISA own on card)
	der name		
Cardhol	der name mber	(exactly as sh	
Cardhol	der name mber ate	(exactly as sh	own on card)
Cardhol Card nu Expiry d	der name mber ate	(exactly as sh	own on card)
Cardhol Card nu	der name mber ate / YY	(exactly as sh	own on card)  Security code



## 7. Order confirmation screen



## **Payment Confirmation**

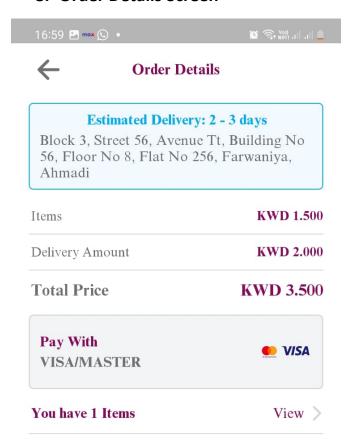


# Payment is Failed!!

Order Number		1075695386
Order Date		11 Jan 2023
Order Time		04:53 PM
Order Amount		KWD 3.500
Payment Method		VISA/MASTER
Payment Result		NOT CAPTURED
Payment Id		512345xxxxxx0008
Payment Reference		1075695386
Track Id		1075695386
Home		Order Details
Ш	0	<



## 8. Order Details Screen

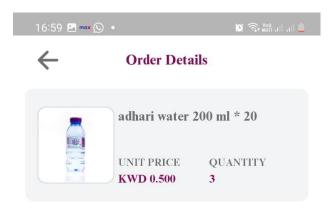


	Re-Order		
Ш	$\bigcirc$	<	





## View items details







## 9. Email notification to the customer



Adhari <adhari@mppkw.com>

saqiba@mediaphonekwt.com

Order Receipt - 1075695386

1 If there are problems with how this message is displayed, click here to view it in a web browser. Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

#### ORDER CANCELLED

saqiba, Your order has been cancelled. The details are as follows:

#### Order Details

Order Number	1075695386
Transaction Date	11 Jan 2023 04:53 PM
Sub Total	KWD 1.500
Delivery Fee	KWD 2.000
Grand Total	KWD 3.500
Status	Cancelled

#### Items Details

Name	Price	Quantity	Total Amount
adhari water 200 ml * 20	KWD 0.500	3	KWD 1.500

#### **Payment Details**

Payment Method	VISA/MASTER
Payment Result	NOT CAPTURED
Payment ID	512345xxxxxx0008
Payment Reference	1075695386

#### **Customer Detail**

Customer Name	saqiba
Customer Email	saqiba@mediaphonekwt.com
Customer Mobile	55083636

### **Delivery Details**

Estimated Delivery	2 - 3 days
Delivery Address	Block 3, Street 56, Avenue Tt, Building No 56, Floor No 8, Flat No 256, Farwaniya, Ahmadi

Thank you for shopping with

https://adhari.mpp.com.kw



## 10. SMS notification to the customer

