

In 2006, he graduated from a corporate MBA program at Henley Management College in Henley, United Kingdom.

9780132353748: Executing SOA: A Practical Guide for the Service

In 2007, the book SOA for Profit was published, for which Norbert acted as one of the three lead authors. Among the issues it addresses: introducing a services discipline that supports collaboration and information process sharing; integrating services with preexisting technology assets and strategies; choosing the right roles for new tools; shifting culture, governance, and architecture; and bringing greater agility to the entire organizational lifecycle, not just isolated projects.

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