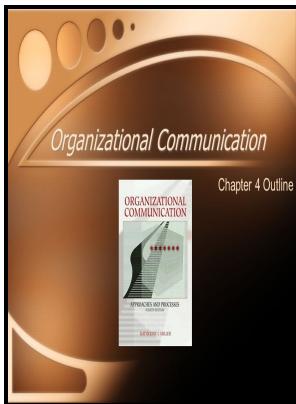


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- Communication in organizations -- Case studies.
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Notes: Includes bibliographical references (p. 309-334) and indexes.
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