

Awareness, usage and perception of government services and medium sized firms in Northern Ireland.

The Author] - Report on the Inquiry into Public Procurement in Northern Ireland



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Other respondents drew attention to the fact that framework arrangements can often give rise to duplication of information. RICS also suggested that there is potential for a future negative impact on the construction skill base in NI caused by a damaging shortage of professional skills to manage the eventual upturn in the market.

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While, on the one hand, this may encourage collaborative bidding and joint ventures, on the other it is considered by many to be an unnecessary burden.

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Others, such as the Anderson Spratt Group, called for more clarity on tender documentation, while Employers for Childcare reflected their own experience of poor communication during the tendering process.

Bounce

The Committee also received academic opinion on the output from the Conference, which further informed the evidence base for the Inquiry. The Committee sees this as having the advantage of encouraging NI SMEs to bid for work in ROI, thereby increasing the potential for enhanced NI exports and productivity levels.

ISO in the service sector: perceptions of small professional firms, Managing Service Quality

Contract consultants, Quigg Golden Ltd, told the Committee that there are occasions where framework agreements are a good and useful practice. The Committee welcomes these contributions which have been included, along with the full Conference Report, at Appendix 7 and referenced in the body of the Inquiry Report as appropriate.

ISO in the service sector: perceptions of small professional firms, Managing Service Quality

The Committee acknowledges the note of caution aired during the Conference, that there was no need for new guidance, just greater clarity and accessibility in terms of the guidance that already exists. The Annual Report on EU Small and Medium Sized Enterprises notes that SMEs range from self-employed bookkeepers without personnel, to fast-growing, innovative and much-internationalised ICT firms with 200 employees, and everything in between. In addition to the Integration principle, the Inquiry report will also highlight the need for greater emphasis on Consistency i.

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