

# Digital versus non-digital reference - ask a librarian online and offline

Haworth Information Press - Jessamyn West (librarian)



Description: -

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Reference services (Libraries)

Internet in library reference services.

Reference services (Libraries) -- Information technology.

Electronic reference services (Libraries) Digital versus non-digital reference - ask a librarian online and offline

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The reference librarian -- no. 85. Digital versus non-digital reference - ask a librarian online and offline

Notes: Includes bibliographical references and index.

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## The Aska Starter Kit [PDF] Download Full

Edited by Jessamyn West—proprietor of librarian. This collection shares experts' best practices, forward looking models, and advice on new developments in virtual reference.

### Il reference librarian per gli infermieri

A resource to aid in the decision whether to launch a reference service into cyberspace, and provides hints on selecting appropriate software.

Audience: The book's primary audience consists of librarians in any library or library system in which digital reference is under consideration or already in use. I bisogni informativi degli infermieri richiedono un buon livello di competenza nella ricerca nei database biomedici e nei motori di ricerca, per raggiungere risultati soddisfacenti.

### Virtual Reference: A Selected Annotated Bibliography

The purpose of this manual is to provide libraries with practical tools and methods for evaluation, recommendations for implementation, and examples of ways that libraries have improved services through analysis of these and similar instruments. Exploration of administrative issues through the lens of the Kano Model and discussion of balancing customer service with the limited resources available to academic libraries introducing a new service. Reference librarians, administrators, and information professionals will find these innovative ideas and practical experiences from the cutting-edge of virtual reference invaluable.

## The Aska Starter Kit [PDF] Download Full

Discusses virtual reference VR services offered by numerous libraries.

### Il reference librarian per gli infermieri

It also provides an empirical benchmark for evaluating virtual reference services Â Case Studies Â Carroll, Holly, Brian Leszcz, Kristen Pool, and

Tracy Strobel. The book is a follow-up to the 1972 *Revolting Librarians*, and includes new essays by ten of the contributors to the original.  
Syracuse : ERIC Clearinghouse on Information and Technology Grohs, K.

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