Service quality for GP patients?.

The Author] - Quality Improvement Guide for General Practice



Description: -

- -Service quality for GP patients?.
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Notes: Thesis (M. B. A.) - University of Ulster, 1998.

This edition was published in 1998



Filesize: 40.96 MB

Tags: #General #practice #(GP)

15 Service Quality Survey Questions

This study assesses the quality of medical services provided at a CAM-oriented hospital of Korean medicine using the service encounter system approach and analyzes the influence of treatment effectiveness on patient loyalty. Kennedy School of Government, Harvard University Dr Shore.

Quality of medical service, patient satisfaction and loyalty with a focus on interpersonal

According to Customer Thermometer, 96% of consumers say customer service is an important factor to choose a brand.

Quality of medical service, patient satisfaction and loyalty with a focus on interpersonal

Many studies indicate that hospitals that perform well on patient care experience surveys also do better on clinical metrics.

Quality improvement: prescribing and patient safety reports

GPs act as spokesmen for patients in addition to being users of mental health services by referring patients and receiving supervision, and the need for better communication between psychiatric services and GPs has been stressed by others.

Quality Improvement Guide for General Practice

Patients' perspective in Chilean primary care: a questionnaire validation study.

Quality improvement: prescribing and patient safety reports

Carlucci D, Renna P, Schiuma G. There are no patient based links, as information about each indicator is collected separately, but it is possible to combine information from different practices to generate area data.

Service Quality in Health Care

Hence, 69 community mental health centres were included in the study.		

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