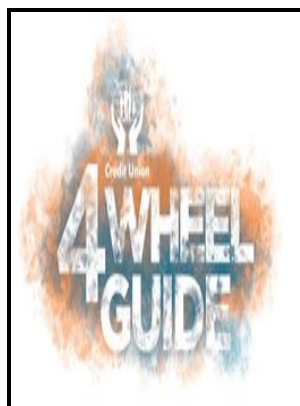


# Buying, selling and borrowing - a guide to consumer rights in Northern Ireland

General Consumer Council for Northern Ireland - Consumer rights when buying goods



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## Consumer rights when buying goods

You will have fewer days to return the goods if they are highly perishable, for example food items. Their debt advice line is open 8am to 8pm Monday to Friday and Saturday 8am to 4pm.

## The Consumer Rights Act

UK The website has information on government services, tax, benefits, pensions and other legal matters.

## Buying goods and services

Money Advice Service Telephone: The gives access to free local money advice services.

## Buying goods and services

Fit for purpose goods and services You must also ensure the goods or services are 'fit for purpose'. Consumer Council — Northern Ireland The provides information and advice on consumer rights and how to make a complaint plus useful tips on how to save money and get the best deals.

## Useful Links

Under the Consumer Rights Act, if the vehicle goes wrong within the first 30 days of ownership, you can simply reject it for a full refund. In some cases, you may be able to claim some or all of the cost of returning the goods to the place you bought them. The nidirect applies to any information you send on this feedback form.

## The Consumer Rights Act

What to do next If you have a comment or query about benefits, you will need to contact the government department or agency which handles that benefit. PayPlan Telephone: provide free Debt Management Services and access to other legal remedies such as Debt Relief Orders or Individual Voluntary Arrangements.

### **Consumer rights when buying services**

Customers have a number of rights under the Consumer Rights Act 2015 if they aren't satisfied with a service you have provided.

## Related Books

- [Quaker city, or, The monks of Monk Hall - a romance of Philadelphia life, mystery, and crime.](#)
- [Reinforced concrete designers handbook](#)
- [Kodai no imi - Nihonjin no kisō shinkō](#)
- [Going too far enough - American culture at centurys end](#)
- [Emersons fall - a new interpretation of the major essays](#)