

# Health Service Ombudsman for Wales.

## National Assembly for Wales - Welcome to the Parliamentary and Health Service Ombudsman

**Some Important Ombudsman**

- The Public Services Ombudsman for Wales considers complaints about housing, planning, education, social services and health services in Wales.
- The Parliamentary and Health Service Ombudsman investigates complaints about the unfair or improper treatment of citizens by UK government departments, their agencies and the NHS in England.

Description: -

- Health Service Ombudsman for Wales.
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Notes: text in English and Welsh.

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Tags: #About #our #case #summaries

### Health

Please note our helpline is currently open Monday to Thursday from 8. The Property Redress Scheme The Property Redress Scheme deals with complaints from consumers about estate agents, letting agents, residential managing agents, chartered surveying firms, surveyors and other property professionals. Parliamentary and Health Service Ombudsman What sort of complaint can the Parliamentary and Health Service Ombudsman deal with The Parliamentary and Health Service Ombudsman can take up complaints about the way an individual has been treated by a government department or other public body.

### Health in Wales

We do this fairly and without taking sides. You will need to get legal advice.

### Legislation for the Health Service Ombudsman

Are there any cases you won't publish? Calls are charged at local or national rates. Call back service If you would like us to call you back, please text 'call back' with your name and your mobile number to 07624 813 005.

### How to use an ombudsman in Wales

The address of the Parliamentary and Health Service Ombudsman is: Millbank Tower Millbank London SW1P 4AP Helpline: 0345 015 4033 Textphone: 0300 061 4298 Fax: 0207 217 4000 E-mail: Website: What can the ombudsman do If the ombudsman agrees to look into the complaint, there will be a private investigation.

### Public Services Ombudsman (Wales) Act 2019

Financial redress will not be appropriate in most cases. The Ombudsman is keen to ensure that bodies within jurisdiction acknowledge failures and apologise for them, make amends, and use the opportunity to improve their services. The : amended sections 2A 1 and 2B 1 a and b ; and inserted

sections 9 4A and 4B.

### **How do I make a complaint about a dental practice? · Customer Self**

The Ombudsman ensures that any financial redress recommended is fair and proportionate and takes account of similar cases and previous decisions made. For information about the Ombudsman Services: Energy, see Gas supply and Electricity supply. The MP may wish to look into the problem before referring it to the ombudsman and may decide not to pass on your complaint.

### **How do I make a complaint about a dental practice? · Customer Self**

The ombudsman will send the decision and the reasons for it in writing to both you and the Prison Service or National Probation Service. They will treat the complaint as confidential as far as is possible. This Factsheet is about the types of remedies that the Ombudsman can recommend.

## Related Books

- [Vincent HRD story.](#)
- [Fī al-adab al-‘Arabī al-mu‘āṣir](#)
- [Doctor Zambrana](#)
- [Gurmat anubhav.](#)
- [Evaluation of a pharmacist documentation system for antibiotic appropriateness and patient outcome](#)