

Managing risk - a leaders guide to creating a successful managed care provider organization

AHA Press - Policies and Procedures for Healthcare Organizations: A Risk Management Perspective

Description: -

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Poetry / General
Inspirational - General
Religion
Inspirational
Religion: general
Entrepreneurship.

Managed care plans (Medical care) -- United States -- Marketing.
Health facilities -- United States -- Business management.

Managed care plans (Medical care) -- Economic aspects -- United States.

Health facilities -- Risk management -- United States. Managing risk - a leaders guide to creating a successful managed care provider organization

-Managing risk - a leaders guide to creating a successful managed care provider organization

Notes: Includes bibliographical references and index.

This edition was published in 1998

Table 1. Program Risk Management Assessment Scale Example

	Technical Performance	Cost	Schedule
5 Super	A risk event that if it occurs, will have a severe impact on achieving desired results to the extent that core or mission critical outcomes objectives will not be achieved.	Performance unacceptable. Does not meet a RFP requirement.	Program budget exceeded by greater than \$20 million. Program not on schedule closely monitor 1 month.
4 Significant	A risk event that if it occurs, will have a significant impact on achieving desired results to the extent that core or mission critical outcomes objectives will not be achieved.	Performance unacceptable. Significant changes required. Does not meet a RFP requirement.	Program budget exceeded by greater than \$10 million but less than \$20 million. Increases delays unacceptable to 2 months.
3 Moderate	A risk event that if it occurs, will have a moderate impact on achieving desired results to the extent that core or mission critical outcomes objectives will not be achieved.	Performance below good. Moderate changes required. Does not meet a RFP requirement.	Program budget exceeded by greater than \$5 million but less than \$10 million. Does not require significant cost or program cost and/or schedule increase.
2 Minor	A risk event that if it occurs, will have a minor impact on achieving desired results to the extent that core or mission critical outcomes objectives will not be achieved.	Performance below good but within acceptable limits. No changes required. Does not meet a RFP requirement.	Program budget exceeded by less than \$5 million. Development or production cost greater than 10%.
1 Minimal	A risk event that if it occurs, will have a minor impact on achieving desired results to the extent that core or mission critical outcomes objectives will not be achieved.	Requires minor performance issues after the threshold. Does not require a RFP requirement.	Program budget not affected. Cost increase can be managed within 5%.



Filesize: 41.33 MB

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5 Key Principles of Successful Risk Management

Confidentiality Designating the primary care physician as the coordinator of care and requiring prior authorization for treatment and other case management activities inherent in managed care increase the necessity for sharing medical information. Talk for at most 25% of the time -- for the rest, listen. Because they have operated under different types of accreditation, however, some publicly funded providers may have difficulty meeting the performance expectations and abiding with service and cost restrictions.

Organizational Risk Management & Assessment

JAMA 2005 May 18;293 19 :2384-90.

TRENDS IN MANAGED CARE

Just as coordinating these overlapping activities helps the risk manager, so too does the quality manager benefit in achieving better results by bringing the two disciplines together and also in freeing time to complete their many other responsibilities. If they are not, they should be prepared to revisit their approach to identify better ways to achieve their goals. National Aeronautics and Space Administration.

Free Basic Guide to Leadership and Supervision

Either the risk or quality manager leads the team that conducts a root-cause analysis of the event; the other manager participates on the team. Some organizations simply place a list of resources as an attachment to each policy, so that it is not a part of the actual, page-numbered policy document. Give them a half hour or so to remove personal items you may choose to monitor them during this removal, depending on the nature of the grounds for dismissal.

How to Establish and Design a Wellness Program

Health care organizations can collaborate by using a policy system to conduct business and meet compliance standards.

The 10 Golden Rules of Effective Management

The difference that a great manager can make in the work lives of employees is inestimable.

Free Basic Guide to Leadership and Supervision

As important as following the plan is noticing deviations and adjusting the plan accordingly.

Managing Risks: A New Framework

Employees complain that their activities overlap.

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