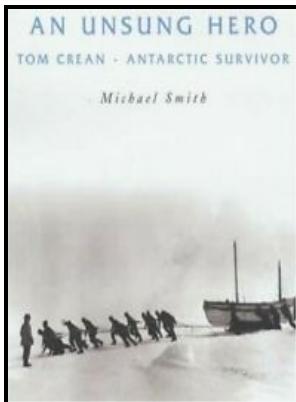


Unsung heroes - federal execucrats making a difference

Georgetown University Press - Unsung Heroes



Description: -

- Political planning -- United States.
 Civil service -- United States.
 Government executives -- United States -- Biography.
 Unsung heroes - federal execucrats making a difference
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 Notes: Includes bibliographical references and index.
 This edition was published in 1995



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Unsung heroes

Norma Riccucci knows that management matters, and she addresses a critical gap in the understanding of public policy by uniquely focusing on the effects of public management on street-level bureaucrats. This week we finally meet the legendary Santa Claus and he is not the jolly, old elf you imagined. It highlights the tensions workers experience when faced with meeting the goal of helping families and the demands for accountability and documentation and sheds light on the roles of professional norms and occupational cultures in shaping workers' client interactions.

VIP; 40: Unsung Heroes : Federal Execucrats Making a Difference (Paperback)

Do you find comfort in the simple fact that no matter what happens no one can take your hope away? OK, seriously, who moved my cheese? This week the Red Taped lost boys try to grow up and become self-reliant although we would prefer not to.

Unsung heroes : federal execucrats making a difference / Norma M. Riccucci

Let us know by leaving a review or contacting us at: redtaped outlook.

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Production Note: This is episode 1 of a 3-episode series.

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Providing food and free education, a madressah is an irresistible option for a man with half a dozen children and no income. He was weak and foolish like his father and so I destroyed him.

Indigo

Ingraham, The Maxwell School, Syracuse University In these days of so much cynicism about government, Unsung Heroes should remind us that there are still honest and courageous people working hard to serve the public interest.

How Management Matters

Edition Notes Includes bibliographical references and index. Book: Out of the Maze by Spencer Johnson Drink: Assorted local ciders from Mt.

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