

Communicating with medical patients

Sage Publications - Communication Skills in Healthcare: A Guide to Practice



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Patient

How you communicate with your patients — especially out of office — is critical to making sure your patients are happy and satisfied with your practice.

Best Practices for Communication with Patients and One Another

Some deaf and hard of hearing patients may not have smartphones; hospitals should at a minimum have whiteboards or yellow pads and markers on hand to facilitate basic communication. Medical practitioners should encourage their patients in expressing their health problems as well as expectations because effective communication is the key to accurate diagnosis. However, not every HCP is pleased with the presence of significant others.

Improving Communication With Older Patients: Tips From the Literature

I think that this is actually one of the most important tasks I have during conversations with people who are moving towards the end of life. Agoritsas T, Heen AF, Brandt L, et al. A small percentage of patients who have difficulty forming a trusting relationship with a physician may react to bad news with distrust, anger, and blame.

Keys to Effective Patient Communication Outside of the Office

Accuracy in the diagnostic decisions This is a crucial step for the treatment of the patient. This allow you to explain important information in a series of steps.

Why Communicating Well With Providers Improves Care

Sep MSC, Van Osch M, Van Vliet LM, Smets EMA, Bensing JM. All the four methods discussed above clearly show how important communication is in leading to a reformed healthcare sector.

Communication and shared decision

Abstract Patient-physician communication is an integral part of clinical practice. In addition to a unilateral outlook on treatment, some HCPs reported to have a unilateral outlook on healthcare in general, and only discuss the physical aspect of care with the patient. However, in light of the COVID-19 crisis, we recognize that hospitals are overwhelmed and may not be able to provide these same services.

5 dos and don'ts for communicating in clinical settings

We asked some experts for tips to make communicating with your patients easier. Most importantly, the physician simply needs to listen quietly and attentively to what the patient or family are saying.

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